

## TELECOMMUNICATIONS RELAY SERVICE (TRS)<sup>1</sup>

Sprint provides all TRS services required by the F.C.C.'s Rules, Section 64, Subpart F. In addition, Sprint provides video service in limited states.

[Sprint Basic Dial-1 Per Minute Rates](#) with a discount of 50% will apply to Dial-1 TRS calls placed by customers with the assistance of TRS, unless the customer subscribes to a Sprint calling plan (e.g., Sprint 7¢ Anytime<sup>SM</sup>). If a customer subscribes to a Sprint calling plan, the rates, terms and conditions of that plan will apply in lieu of rates, terms and conditions of Sprint Basic Dial-1 and this TRS discount. Rates and discounts for Sprint in-state TRS service are found in the appropriate Sprint state tariffs, where required by law.

When additional operator assistance or special billing is requested by the customer, the applicable operator surcharge(s) apply. When Sprint FONCARD service is used to place a TRS call, the FONCARD surcharge applies.

Customers can reach Sprint's TRS centers either by: 1) calling the toll free number in the state where Sprint is the TRS provider, 2) by requesting the TRS call be carried by Sprint when placing the call through a non-Sprint TRS center, or 3) by calling Sprint's nationwide toll free TRS number. Effective 10/1/01, callers can dial 711 to reach the TRS centers.

Sprint shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TTY, or any other instrument over Sprint's facilities connecting carriers or through any of the Telecommunications Relay Service centers operated by Sprint in the absence of gross negligence or willful misconduct.

Sprint also will not be liable for the transmission of messages through its TRS Center which may violate state or federal law, e.g., those which are obscene or involve criminal activity.

- TRS calls may not be placed to 976 numbers. TRS calls cannot be billed to a third number without live verification.
- All calls are billed in whole minute increments. Partial minutes are rounded up to the next whole minute.
- Dial-1 state-to-state calls may originate from and terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Calls may terminate to American Samoa.
- Other surcharges and fees may apply, including (but not limited to) Carrier Cost Recovery Charge, Carrier Universal Service Charge, Frequent Flyer Excise Charge, Gross Receipts Tax Surcharge, International Mobile Termination Surcharge and Single Bill Fee. In addition, state Universal Service Fund charges may also apply to interstate and/or international services. For further information, see [Sprint Wireline Terms and Conditions of Service](#), Section 4 and the [Sprint Wireline Fees and Surcharges Matrix](#).

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<sup>1</sup> Formerly found in Sprint Tariff F.C.C. No. 1, Section 4.4.15.