

OPERATOR SERVICES CALL PLACEMENT CHARGES¹

State-to-State Calling*	
Busy Line Verification	\$6.50
Emergency Interrupt	\$6.50
Mechanized LEC Card	\$1.25
Operator Dialed Surcharge**	\$1.15
Station-to-Station	\$5.99
Station-to-Station Collect	\$6.99
Station-to-Station FONCARD	\$5.99
Station-to-Station LEC Calling Card	\$5.99
Station-to-Station Third Party	\$7.99
Person-to-Person	\$13.50
Person-to-Person Collect	\$13.50
Person-to-Person FONCARD	\$13.50
Person-to-Person LEC Calling Card	\$13.50
Person-to-Person Third Party	\$13.50
Explanation of Call Placement Charges	
<p><u>Busy Line Verification</u></p> <p>Refers to those instances where Sprint will provide operator assistance to determine if there is conversation ongoing on at called station. A surcharge, as indicated above, will apply only if such conversation is detected. This operator service feature presently is available only on a limited basis to selected locations.</p>	
<p><u>Emergency Interruption</u></p> <p>Refers to those instances where Sprint will interrupt an ongoing conversation on a called station. A surcharge, as indicated above, will apply each time the Sprint operator attempts the emergency interruption whether or not the interruption is successful. A Busy Line Verification must be made and its surcharge applied before an Emergency Interruption can be attempted. This operator service feature presently is available only on a limited basis to selected locations.</p>	

* A Call Placement Charge applies in addition to the applicable usage charges. The charge applies per call.

** An Operator Dialed Surcharge applies to (1) station-to-station and person-to-person calls when the Customer has the ability to dial all the digits necessary for call completion but dials instead "0", "00-", 10333 + "0" or 10252 + "0" to reach the Sprint operator to have the operator place the call; (2) 0+ international calls originating from local exchange offices which do not have international direct dialing service capability; (3) 0+ international calls terminating in countries where direct dial equipment is unavailable, (4) LEC-billed payphone calls and (5) collect calls placed through a toll free number which default to a Sprint operator. This surcharge will be incurred by the Customer in addition to all call placement charges as shown above. The surcharge will be applied to all call types, except for (1) calls which cannot be completed by the Customer due to equipment failure or trouble on the Sprint network; (2) international calls placed to locations other than Canada, Mexico or NPA 809 locations which are hotel/motel sent or where time and charges are provided; (3) when a Sprint FONCARD or Discover Card is being used; (4) international collect calls; (5) collect or LEC-billed calls to Mexico or Canada; and (6) calls placed by parties identified as handicapped and as a result cannot complete the calls due to the handicap.

Issued: November 17, 2010

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¹ Formerly located in F.C.C. No. 1, Sections 4.4.10 and 5.6.8.b.

**OPERATOR SERVICES CALL PLACEMENT CHARGES
(Continued)**

Explanation of Call Placement Charges (Continued)

Collect Station

A call is completed via an operator on a station-to-station basis wherein calls will be billed to the called station upon verbal acceptance of the call charges. The called station in a collect station call need not be that of a Sprint customer.

Collect Person

A specific person, extension number or department is requested by the calling party using operator assistance. Calls will be billed to the specific station called upon verbal acceptance of the call charges. The called person, extension or department in a collect person call need not be a Sprint customer.

Third Party Number Billed Station-to-Station

Refers to call completion assistance via an operator on a station-to-station basis wherein calls will be billed to a party other than the calling-from or calling-to parties.

Third Party Number Billed Person-to-Person

Refers to call completion assistance via an operator wherein a specific person, extension number or department is requested by the calling party. Calls will be billed to a party other than the calling-from or calling-to parties.

LEC Calling Card Station-to-Station

Refers to call completion assistance via an operator on a station-to-station basis wherein calls will be billed to the person originating the call using a LEC issued calling card.

LEC Calling Card Person-to-Person

Refers to situations wherein a specific person, extension number or department is requested by the calling party using Sprint operator assistance.

- Other surcharges and fees may apply, including (but not limited to) Carrier Cost Recovery Charge, Carrier Universal Service Charge, Frequent Flyer Excise Charge, Gross Receipts Tax Surcharge, International Mobile Termination Surcharge and Single Bill Fee. In addition, state Universal Service Fund charges may also apply to interstate and/or international services. For further information, see [Sprint Wireline Terms and Conditions of Service](#), Section 4 and the [Sprint Wireline Fees and Surcharges Matrix](#).