

## DIRECTORY ASSISTANCE AND CALL COMPLETION<sup>1</sup>

<b>State-to-State</b>	
Per Call Surcharge	\$2.49
<b>International</b>	
The following per call surcharges apply:	
Canada	\$2.49
Anquilla Antigua Bahamas Barbados Bermuda British Virgin Islands Cayman Islands Dominica Dominican Republic	Grenada Jamaica Montserrat Nevis St. Kitts St. Lucia St. Vincent Trinidad and Tobago Turks and Caicos Islands
Australia Austria Finland France Germany	Netherlands New Zealand Spain Switzerland United Kingdom
Other International Locations	\$7.95
Directory Assistance Call Completion	\$1.00
<ul style="list-style-type: none"> <li>• This charge applies when a Directory Assistance operator completes a call for a customer or a customer completes a call using an automated system.</li> <li>• This charge applies in addition to a Directory Assistance surcharge, usage charges, and operator assistance surcharge, if applicable.</li> </ul>	

- Directory Assistance service is available to the 50 United States, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, Wake and Midway Islands. In addition, service is available to the international countries. See Service Availability found on Sprint's web site, [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions), Rates for Residential, Sprint Services Currently Offered, Basic Service, Sprint International Access.
- Customers can receive up to two numbers per request. In order to obtain two numbers, the customer must request two numbers once the customer reaches the live operator.

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<sup>1</sup> Formerly found in Sprint Tariff F.C.C. No. 1, Section 5.5.

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**(Continued)**

- The Directory Assistance charge applies whether or not the Directory Assistance operator furnishes the requested telephone number(s). For example, the requested telephone number is unlisted. Requests for information other than telephone numbers will be charged for as requests for telephone numbers.
- Directory Assistance calls will not be included in the calculation of usage discounts.
- When a customer requests two telephone numbers, Directory Assistance Call Completion will only apply to the second number.
- The Directory Assistance Call Completion charge will not apply if the call cannot be completed.
- Calls placed to Directory Assistance utilizing a FONCARD will incur both the FONCARD per call connection fee, as well the applicable directory assistance charge.
- Operator Assisted/Directory Assistance Call Completion refers to either (a) to a call wherein the Sprint operator passes a call through to Directory Assistance for the caller, or (b) to a call wherein the Sprint operator passes a call through to Directory Assistance for the caller and stays on the line to complete the call to the caller's final desired destination number. In either case, the applicable directory assistance surcharge will apply in addition to the applicable operator assisted surcharge and interstate usage rates.
- A credit allowance for Directory Assistance will be provided if customer experiences poor transmission quality, is cut off, receives an incorrect telephone number or misdials the intended Directory Assistance number.
- Other surcharges and fees may apply, including (but not limited to) Carrier Cost Recovery Charge, Carrier Universal Service Charge, Frequent Flyer Excise Charge, Gross Receipts Tax Surcharge, International Mobile Termination Surcharge and Single Bill Fee. In addition, state Universal Service Fund charges may also apply to interstate and/or international services. For further information, see [Sprint Wireline Terms and Conditions of Service](#), Section 4 and the [Sprint Wireline Fees and Surcharges Matrix](#).