

CUSTOM SERVICE ARRANGEMENTS

3.8701 CSA OPTION 3.8701

1.0 Term:

The Term of this option is 24 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Clearline 45, Clearline OC3 (Domestic, point-to-point IXC
 and not including Domestic extension of international
 private lines)
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MTC is \$7,000,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 7, 8 and 11 apply.

5.0 Discounts and Credits:

4.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, three-year Term, \$1,800,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

4.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

	Price Per Minute		
Customers Monthly Volume of Services (“MVS” (Minutes))	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
0 - 17,999,999 minutes	\$0.0160	\$0.030	\$0.030

CUSTOM SERVICE ARRANGEMENTS

3.8701 CSA OPTION 3.8701 (Continued)

5.0 Discounts and Credits: (Continued)

Customers Monthly Volume of Services ("MVS" (Minutes))	Price Per Minute		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
18,000,000 - 29,999,999 minutes	\$0.0140	\$0.029	\$0.029
30,000,000+ minutes	\$0.0130	\$0.026	\$0.028

4.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

Customers Monthly Volume of Services ("MVS" (Minutes))	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
0 - 17,999,999 minutes	\$0.0160	\$0.030
18,000,000 - 29,999,999 minutes	\$0.0140	\$0.029
30,000,000+ minutes	\$0.0130	\$0.026

4.1.D. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) SDS Service Usage Charges.

Customers Monthly Volume of Services ("MVS" (Minutes))	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
0 - 17,999,999 minutes	\$0.0360	\$0.050
18,000,000 - 29,999,999 minutes	\$0.0340	\$0.049
30,000,000+ minutes	\$0.0330	\$0.046

4.1.E. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free SDS Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8701 CSA OPTION 3.8701 (Continued)

5.0 Discounts and Credits: (Continued)

Customers Monthly Volume of Services (“MVS” (Minutes))	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
0 - 17,999,999 minutes	\$0.0360	\$0.050
18,000,000 - 29,999,999 minutes	\$0.0340	\$0.049
30,000,000+ minutes	\$0.0330	\$0.046

4.1.F. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

State	Price Per Minute		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Alabama	\$0.0323	\$0.0536	\$0.1036
Arizona	\$0.0675	\$0.0956	\$0.1456
Arkansas	\$0.0525	\$0.0908	\$0.1408
California	\$0.0250	\$0.0410	\$0.0914
Colorado	\$0.0469	\$0.0782	\$0.1282
Connecticut	\$0.0250	\$0.0359	\$0.0859
Delaware	\$0.0300	\$0.0465	\$0.0965
Florida	\$0.0420	\$0.0654	\$0.1154
Georgia	\$0.0376	\$0.0664	\$0.1164
Hawaii	\$0.0330	\$0.0512	\$0.1012
Idaho	\$0.0765	\$0.1274	\$0.1774
Illinois	\$0.0285	\$0.0399	\$0.0899
Indiana	\$0.0265	\$0.0348	\$0.0848
Iowa	\$0.0556	\$0.0973	\$0.1473
Kansas	\$0.0289	\$0.0444	\$0.0944
Kentucky	\$0.0532	\$0.0763	\$0.1263
Louisiana	\$0.0317	\$0.0442	\$0.0942
Maine	\$0.0436	\$0.0591	\$0.1091
Maryland	\$0.0371	\$0.0631	\$0.1131
Massachusetts	\$0.0278	\$0.0363	\$0.0863
Michigan	\$0.0289	\$0.0488	\$0.0988
Minnesota	\$0.0680	\$0.1037	\$0.1537

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3.8701 CSA OPTION 3.8701 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Mississippi	\$0.0326	\$0.0535	\$0.1035
Missouri	\$0.0715	\$0.1258	\$0.1758
Montana	\$0.0600	\$0.1094	\$0.1594
Nebraska	\$0.0435	\$0.0713	\$0.1213
Nevada	\$0.0273	\$0.0402	\$0.0902
New Hampshire	\$0.0454	\$0.0785	\$0.1285
New Jersey	\$0.0382	\$0.0768	\$0.1268
New Mexico	\$0.0351	\$0.0554	\$0.1054
New York	\$0.0453	\$0.0742	\$0.1242
North Carolina	\$0.0476	\$0.0665	\$0.1165
North Dakota	\$0.1649	\$0.2482	\$0.2982
Ohio	\$0.0283	\$0.0376	\$0.0876
Oklahoma	\$0.0508	\$0.0725	\$0.1225
Oregon	\$0.0294	\$0.0438	\$0.0938
Pennsylvania	\$0.0424	\$0.0836	\$0.1336
Puerto Rico	\$0.0238	\$0.0315	\$0.0815
Rhode Island	\$0.0347	\$0.0539	\$0.1039
South Carolina	\$0.0312	\$0.0415	\$0.0915
South Dakota	\$0.0767	\$0.1555	\$0.2055
Tennessee	\$0.0316	\$0.0473	\$0.0973
Texas	\$0.0295	\$0.0474	\$0.0974
Utah	\$0.0606	\$0.0936	\$0.1436
Vermont	\$0.0439	\$0.0667	\$0.1167
Virginia	\$0.0437	\$0.0905	\$0.1405
Washington	\$0.0409	\$0.0751	\$0.1251
West Virginia	\$0.0338	\$0.0524	\$0.1024
Wisconsin	\$0.0443	\$0.0740	\$0.1240
Wyoming	\$0.0410	\$0.0682	\$0.1182

4.1.G. Customer will receive a Type Four Net Effective Usage Discount on its intrastate (including FONCARD) Sprint Voice Solutions outbound SDS Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
California	\$0.0450	\$0.0610

CUSTOM SERVICE ARRANGEMENTS

3.8701 CSA OPTION 3.8701 (Continued)

5.0 Discounts and Credits: (Continued)

4.1.H. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0373	\$0.0586
Arizona	\$0.0440	\$0.0721
Arkansas	\$0.0544	\$0.0927
California	\$0.0250	\$0.0410
Colorado	\$0.0473	\$0.0786
Connecticut	\$0.0269	\$0.0379
Delaware	\$0.0325	\$0.0490
Florida	\$0.0394	\$0.0628
Georgia	\$0.0448	\$0.0735
Hawaii	\$0.0341	\$0.0522
Idaho	\$0.0669	\$0.1177
Illinois	\$0.0274	\$0.0388
Indiana	\$0.0243	\$0.0326
Iowa	\$0.0576	\$0.0992
Kansas	\$0.0315	\$0.0470
Kentucky	\$0.0391	\$0.0622
Louisiana	\$0.0285	\$0.0410
Maine	\$0.0315	\$0.0471
Maryland	\$0.0421	\$0.0682
Massachusetts	\$0.0244	\$0.0329
Michigan	\$0.0359	\$0.0557
Minnesota	\$0.0517	\$0.0873
Mississippi	\$0.0368	\$0.0577
Missouri	\$0.0703	\$0.1245
Montana	\$0.0655	\$0.1149
Nebraska	\$0.0438	\$0.0717
Nevada	\$0.0289	\$0.0419
New Hampshire	\$0.0491	\$0.0822
New Jersey	\$0.0546	\$0.0931
New Mexico	\$0.0364	\$0.0567
New York	\$0.0450	\$0.0740

CUSTOM SERVICE ARRANGEMENTS

3.8701 CSA OPTION 3.8701 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
North Carolina	\$0.0349	\$0.0537
North Dakota	\$0.0993	\$0.1826
Ohio	\$0.0253	\$0.0346
Oklahoma	\$0.0377	\$0.0593
Oregon	\$0.0305	\$0.0449
Pennsylvania	\$0.0572	\$0.0984
Puerto Rico	\$0.0237	\$0.0314
Rhode Island	\$0.0352	\$0.0545
South Carolina	\$0.0263	\$0.0367
South Dakota	\$0.0947	\$0.1735
Tennessee	\$0.0317	\$0.0474
Texas	\$0.0339	\$0.0518
Utah	\$0.0490	\$0.0820
Vermont	\$0.0388	\$0.0616
Virginia	\$0.0628	\$0.1096
Washington	\$0.0502	\$0.0844
West Virginia	\$0.0346	\$0.0531
Wisconsin	\$0.0458	\$0.0755
Wyoming	\$0.0431	\$0.0703

4.1.I. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Afghanistan	\$0.2090	\$0.2240
Antigua	\$0.1570	\$0.1720
Argentina	\$0.0500	\$0.0650
Aruba	\$0.0970	\$0.1120
Australia	\$0.0260	\$0.0410
Austria	\$0.0260	\$0.0410
Bahamas	\$0.0920	\$0.1070
Bahrain	\$0.0900	\$0.1050

CUSTOM SERVICE ARRANGEMENTS

3.8701 CSA OPTION 3.8701 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Barbados	\$0.1580	\$0.1730
Belgium	\$0.0280	\$0.0430
Bermuda	\$0.0620	\$0.0770
Bolivia	\$0.0970	\$0.1120
Botswana	\$0.0860	\$0.1010
Brazil	\$0.0400	\$0.0550
Bulgaria	\$0.0480	\$0.0630
Canada	\$0.0200	\$0.0350
Cayman Isle	\$0.0780	\$0.0930
Chile	\$0.0340	\$0.0490
China	\$0.0250	\$0.0400
Colombia	\$0.1640	\$0.1794
Congo	\$0.1450	\$0.1600
Costa Rica	\$0.1330	\$0.1480
Croatia	\$0.0440	\$0.0590
Cyprus	\$0.0300	\$0.0450
Czech Rep	\$0.0290	\$0.0440
Denmark	\$0.0250	\$0.0400
Diego Garcia	\$1.9120	\$1.9270
Dominican Republic	\$0.0810	\$0.0960
Ecuador	\$0.1030	\$0.1180
Egypt	\$0.1330	\$0.1480
El Salvador	\$0.1710	\$0.1860
Fiji Isle	\$0.2140	\$0.2290
Finland	\$0.0320	\$0.0470
France	\$0.0250	\$0.0400
Germany	\$0.0250	\$0.0400
Ghana	\$0.0870	\$0.1020
Greece	\$0.0250	\$0.0400
Guadeloupe French Antilles	\$0.0740	\$0.0890
Guatemala	\$0.1020	\$0.1170
Guyana	\$0.2640	\$0.2790
Haiti	\$0.1440	\$0.1590
Honduras	\$0.2010	\$0.2160
Hong Kong	\$0.0300	\$0.0450

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3.8701 CSA OPTION 3.8701 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Hungary	\$0.0280	\$0.0430
Iceland	\$0.0290	\$0.0440
India	\$0.0880	\$0.1030
Indonesia	\$0.0800	\$0.0953
Iran	\$0.1050	\$0.1200
Ireland	\$0.0230	\$0.0380
Ireland	\$0.0330	\$0.0480
Israel	\$0.0310	\$0.0460
Italy	\$0.0250	\$0.0400
Jamaica	\$0.1240	\$0.1390
Japan	\$0.0350	\$0.0500
Jordan	\$0.0840	\$0.0990
Kazakhstan	\$0.1190	\$0.1340
Kenya	\$0.1100	\$0.1250
Kuwait	\$0.0820	\$0.0970
Liechtenstein	\$0.0570	\$0.0720
Luxembourg	\$0.0290	\$0.0440
Malaysia	\$0.0300	\$0.0450
Malaysia	\$0.0450	\$0.0600
Marshall Islands	\$0.3800	\$0.3950
Mauritius	\$0.0880	\$0.1030
Mexico	\$0.0400	\$0.0550
Monaco	\$0.1950	\$0.2100
Namibia	\$0.0950	\$0.1100
Netherlands	\$0.0250	\$0.0400
Netherlands Antilles	\$0.0880	\$0.1030
Nevis	\$0.1937	\$0.2091
New Zealand	\$0.0290	\$0.0440
Nicaragua	\$0.1370	\$0.1520
Norway	\$0.0250	\$0.0400
Oman	\$0.1330	\$0.1480
Pakistan	\$0.0790	\$0.0940
Panama	\$0.0450	\$0.0600
Papua N Guinea	\$0.6530	\$0.6680

CUSTOM SERVICE ARRANGEMENTS

3.8701 CSA OPTION 3.8701 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Paraguay	\$0.0750	\$0.0900
Peru	\$0.0830	\$0.0980
Philippines	\$0.1240	\$0.1390
Philippines	\$0.1353	\$0.1507
Poland	\$0.0260	\$0.0410
Portugal	\$0.0250	\$0.0400
Qatar	\$0.3342	\$0.3495
Romania	\$0.0890	\$0.1040
Saudi Arabia	\$0.0930	\$0.1080
Singapore	\$0.0205	\$0.0359
Slovenia	\$0.0410	\$0.0560
South Africa	\$0.0590	\$0.0740
South Korea	\$0.0250	\$0.0400
Spain	\$0.0250	\$0.0400
St Kitts	\$0.1810	\$0.1960
St Lucia	\$0.1850	\$0.2000
St Vincent	\$0.1760	\$0.1910
Sudan	\$0.1380	\$0.1530
Swaziland	\$0.0910	\$0.1060
Sweden	\$0.0250	\$0.0400
Switzerland	\$0.0250	\$0.0400
Taiwan	\$0.0490	\$0.0640
Thailand	\$0.0420	\$0.0570
Trinidad/Tobago	\$0.1370	\$0.1520
Turkey	\$0.0460	\$0.0610
United Arab Emirates	\$0.1870	\$0.2020
Ukraine	\$0.0990	\$0.1140
United Kingdom	\$0.0250	\$0.0400
Uruguay	\$0.0630	\$0.0780
Venezuela	\$0.0330	\$0.0480
Yugoslavia	\$0.1170	\$0.1320
Zambia	\$0.0900	\$0.1050
Zimbabwe	\$0.0660	\$0.0810

4.1.J. Customer will receive a Type Four Usage Discount on Sprint Voice Solutions International Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8701 CSA OPTION 3.8701 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Antigua	\$0.2460	\$0.2960
Argentina	\$0.2570	\$0.2720
Australia	\$0.0740	\$0.0890
Austria	\$0.0590	\$0.0740
Bahamas	\$0.2200	\$0.2700
Bahrain	\$0.1170	\$0.1320
Barbados	\$0.2680	\$0.3065
Belgium	\$0.0320	\$0.0470
Bermuda	\$0.0880	\$0.1030
Bolivia	\$0.1140	\$0.1290
Brazil	\$0.0870	\$0.1020
Canada	\$0.0350	\$0.0500
Cayman Isle	\$0.1170	\$0.1320
Chile	\$0.2560	\$0.2710
China	\$0.1640	\$0.2140
Colombia	\$0.2580	\$0.2730
Costa Rica	\$0.2380	\$0.2530
Cyprus	\$0.0420	\$0.0570
Denmark	\$0.0780	\$0.0930
Dominican Republic	\$0.1170	\$0.1435
Ecuador	\$0.2590	\$0.2740
El Salvador	\$0.2450	\$0.2600
Fiji Isle	\$0.2590	\$0.2740
Finland	\$0.0420	\$0.0570
France	\$0.0390	\$0.0540
Germany	\$0.0330	\$0.0480
Greece	\$0.0710	\$0.0860
Guatemala	\$0.1150	\$0.1300
Hong Kong	\$0.0390	\$0.0540
Hungary	\$0.0440	\$0.0590
India	\$0.1490	\$0.1640
Indonesia	\$0.2450	\$0.2950
Ireland	\$0.0690	\$0.0943
Israel	\$0.0707	\$0.0861
Italy	\$0.0370	\$0.0520
Jamaica	\$0.2120	\$0.2620

CUSTOM SERVICE ARRANGEMENTS

3.8701 CSA OPTION 3.8701 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Japan	\$0.1820	\$0.1970
Luxembourg	\$0.0420	\$0.0570
Malaysia	\$0.0870	\$0.1020
Malaysia	\$0.1360	\$0.1860
Mexico	\$0.1150	\$0.1300
Netherlands	\$0.0310	\$0.0460
Netherlands Antilles	\$0.1210	\$0.1360
New Zealand	\$0.0350	\$0.0500
Nicaragua	\$0.3987	\$0.4141
Norway	\$0.0400	\$0.0550
Panama	\$0.1040	\$0.1190
Peru	\$0.3330	\$0.3480
Philippines	\$0.1680	\$0.1830
Poland	\$0.0360	\$0.0510
Portugal	\$0.0280	\$0.0430
Singapore	\$0.0523	\$0.0677
South Africa	\$0.0740	\$0.0890
South Korea	\$0.0290	\$0.0440
Spain	\$0.0646	\$0.0800
St Lucia	\$0.2650	\$0.3065
Sweden	\$0.0520	\$0.0670
Switzerland	\$0.0350	\$0.0500
Taiwan	\$0.1250	\$0.1750
Thailand	\$0.0520	\$0.0670
Trinidad/Tobago	\$0.2270	\$0.2770
Turkey	\$0.1620	\$0.1770
United Kingdom	\$0.0530	\$0.0680
Venezuela	\$0.0450	\$0.0600

4.1.K. Customer will receive a Type Three Discount of 35% on its international (domestic origination) Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 4.1.I.

CUSTOM SERVICE ARRANGEMENTS

3.8701 CSA OPTION 3.8701 (Continued)

5.0 Discounts and Credits: (Continued)

4.1.L. Customer will receive a Type Three Discount of 35% on its Sprint Voice VPN Solutions Toll Free Service Usage Charges, except from those countries listed in Section 4.1.J.

4.5.A. Customer will receive a Type Four Discount on the MRC per IXC circuit mile (subject to a minimum monthly charge per circuit) for the interexchange portion of each interstate Clearline 45 or Clearline OC3 private line circuit with an individual Order Term of two years.

<u>Origination</u> <u>Location</u>	<u>Termination</u> <u>Location</u>	<u>Bandwidth</u>	<u>MRC Per</u> <u>IXC</u> <u>Circuit</u>
Camarillo, CA	Albuquerque, NM	DS3	\$2,200
Ft. Worth, TX	Woodland Hills, CA	DS3	\$3,009
Ft. Worth, TX	Woodland Hills, CA	OC3	\$8,930

4.5.A.(1). Customer certifies that at least 10% of the telecommunications services carried on its Sprint dedicated network will be interstate.

4.5.A.(2). All new Clearline circuit orders are approved via SCA exception only.

4.5.A.(3). As a normal course of technology evolution, Sprint periodically updates and upgrades its suite of services. As part of this evolution, Sprint may choose to substitute other offerings for the Sprint Domestic and International Private Line Service product sets. Sprint will not charge Customer early termination fees associated with Sprint-initiated circuit migrations.

4.6.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) below. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

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3.8701 CSA OPTION 3.8701 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>
206239	385221	650473
206424	496624	678209
209693	512247	678209
212206	512684	702231
212903	520243	702338
214231	520901	712228
214334	540286	712943
214387	540752	720746
224252	585214	770349
224653	585586	775850
303267	602208	781208
310212	602393	781370
310974	650289	818597
801431	818575	919233
818226	818577	919882

4.6.C.(1). For T-1 sites not listed in the table above, Customer may receive the best rate for which it is eligible under any generally available discounting offer in the Schedules as determined in good faith by Sprint.

4.6.D. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided OC3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a three-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
216-825	\$1,196	702-207	\$1,250
408-262	\$1,000	775-850	\$5,206
520-243	\$2,100	818-226	\$1,514
650-210	\$1,000	858-216	\$3,000.33

CUSTOM SERVICE ARRANGEMENTS

3.8701 CSA OPTION 3.8701 (Continued)

5.0 Discounts and Credits: (Continued)

4.6.E. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided OC12 local access line at the NPA-NXXs (or successor NPA-NXXs) with a three-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
858-525	\$3,888
214-387	\$2,500

4.7.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

4.7.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

4.7.A.(3). For all Customer-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line COC charges.

4.7.A.(4). For all Customer-provided to the Serving Wire Center domestic T-3 and higher local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of its Entrance Facility installation charges.

CUSTOM SERVICE ARRANGEMENTS

3.8701 CSA OPTION 3.8701 (Continued)

5.0 Discounts and Credits: (Continued)

4.7.A.(5). For all Sprint-provided domestic OC3 and OC12 bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

4.7.A.(6). Customer will receive a waiver of the domestic Sprint ISDN channel installation charges and a Type Three Discount of 75% on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Mountain View, CA.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8702 CSA OPTION 3.8702

1.0 Term:

The Term of this option is 36 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MTC is \$1,000,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice VPN Solutions, three-year Term, \$540,000 level on its interstate, intrastate and international Sprint Voice VPN Solutions Service Usage Charges, except as stated in this CSA.

5.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.016
On-Off	\$0.018
Off-On	\$0.018
Off-Off	\$0.033
FONCARD-On	\$0.068
FONCARD-Off	\$0.083

CUSTOM SERVICE ARRANGEMENTS

3.8702 CSA OPTION 3.8702 (Continued)

5.0 Discounts and Credits: (Continued)

5.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.018
Switched	\$0.033

5.1.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>				<u>FONCARD-</u>	<u>FONCARD-</u>
	<u>On-On</u>	<u>On-Off</u>	<u>Off-On</u>	<u>Off-Off</u>	<u>On</u>	<u>Off</u>
Alabama	\$0.0200	\$0.0261	\$0.0261	\$0.0333	\$0.0761	\$0.0833
Arizona	\$0.0200	\$0.0528	\$0.0528	\$0.0620	\$0.1028	\$0.1120
Arkansas	\$0.0200	\$0.0473	\$0.0473	\$0.0814	\$0.0973	\$0.1314
California	\$0.0200	\$0.0253	\$0.0253	\$0.0306	\$0.0753	\$0.0806
Colorado	\$0.0200	\$0.0385	\$0.0385	\$0.0485	\$0.0885	\$0.0985
Connecticut	\$0.0200	\$0.0259	\$0.0259	\$0.0323	\$0.0759	\$0.0823
Delaware	\$0.0200	\$0.0309	\$0.0309	\$0.0384	\$0.0809	\$0.0884
Florida	\$0.0200	\$0.0278	\$0.0278	\$0.0376	\$0.0778	\$0.0876
Georgia	\$0.0200	\$0.0268	\$0.0268	\$0.0340	\$0.0768	\$0.0840
Hawaii	\$0.0200	\$0.0260	\$0.0260	\$0.0329	\$0.0760	\$0.0829
Idaho	\$0.0200	\$0.0619	\$0.0619	\$0.0751	\$0.1119	\$0.1251
Illinois	\$0.0200	\$0.0377	\$0.0377	\$0.0443	\$0.0877	\$0.0943
Indiana	\$0.0200	\$0.0222	\$0.0222	\$0.0259	\$0.0722	\$0.0759
Iowa	\$0.0200	\$0.0504	\$0.0504	\$0.0690	\$0.1004	\$0.1190
Kansas	\$0.0200	\$0.0237	\$0.0237	\$0.0296	\$0.0737	\$0.0796
Kentucky	\$0.0200	\$0.0420	\$0.0420	\$0.0473	\$0.0920	\$0.0973
Louisiana	\$0.0200	\$0.0224	\$0.0224	\$0.0259	\$0.0724	\$0.0759
Maine	\$0.0200	\$0.0261	\$0.0261	\$0.0348	\$0.0761	\$0.0848
Maryland	\$0.0200	\$0.0292	\$0.0292	\$0.0346	\$0.0792	\$0.0846
Massachusetts	\$0.0200	\$0.0236	\$0.0236	\$0.0299	\$0.0736	\$0.0799
Michigan	\$0.0200	\$0.0230	\$0.0230	\$0.0275	\$0.0730	\$0.0775
Minnesota	\$0.0200	\$0.0605	\$0.0605	\$0.0689	\$0.1105	\$0.1189
Mississippi	\$0.0200	\$0.0252	\$0.0252	\$0.0398	\$0.0752	\$0.0898
Missouri	\$0.0200	\$0.0762	\$0.0762	\$0.0956	\$0.1262	\$0.1456
Montana	\$0.0200	\$0.0734	\$0.0734	\$0.1130	\$0.1234	\$0.1630
Nebraska	\$0.0200	\$0.0340	\$0.0340	\$0.0421	\$0.0840	\$0.0921
Nevada	\$0.0200	\$0.0304	\$0.0304	\$0.0376	\$0.0804	\$0.0876
New Hampshire	\$0.0200	\$0.0418	\$0.0418	\$0.0537	\$0.0918	\$0.1037

CUSTOM SERVICE ARRANGEMENTS

3.8702 CSA OPTION 3.8702 (Continued)

5.0 Discounts and Credits: (Continued)

State	Price Per Minute				FONCARD-	FONCARD-
	On-On	On-Off	Off-On	Off-Off	On	Off
New Jersey	\$0.0200	\$0.0279	\$0.0279	\$0.0387	\$0.0779	\$0.0887
New Mexico	\$0.0200	\$0.0232	\$0.0232	\$0.0256	\$0.0732	\$0.0756
New York	\$0.0200	\$0.0433	\$0.0433	\$0.0530	\$0.0933	\$0.1030
North Carolina	\$0.0200	\$0.0317	\$0.0317	\$0.0391	\$0.0817	\$0.0891
North Dakota	\$0.0200	\$0.1040	\$0.1040	\$0.2373	\$0.1540	\$0.2873
Ohio	\$0.0200	\$0.0239	\$0.0239	\$0.0310	\$0.0739	\$0.0810
Oklahoma	\$0.0200	\$0.0438	\$0.0438	\$0.0655	\$0.0938	\$0.1155
Oregon	\$0.0200	\$0.0324	\$0.0324	\$0.0389	\$0.0824	\$0.0889
Pennsylvania	\$0.0200	\$0.0350	\$0.0350	\$0.0430	\$0.0850	\$0.0930
Puerto Rico	\$0.0200	\$0.0236	\$0.0236	\$0.0246	\$0.0736	\$0.0746
Rhode Island	\$0.0200	\$0.0291	\$0.0291	\$0.0351	\$0.0791	\$0.0851
South Carolina	\$0.0200	\$0.0268	\$0.0268	\$0.0323	\$0.0768	\$0.0823
South Dakota	\$0.0200	\$0.1090	\$0.1090	\$0.2181	\$0.1590	\$0.2681
Tennessee	\$0.0200	\$0.0253	\$0.0253	\$0.0304	\$0.0753	\$0.0804
Texas	\$0.0200	\$0.0235	\$0.0235	\$0.0270	\$0.0735	\$0.0770
Utah	\$0.0200	\$0.0359	\$0.0359	\$0.0425	\$0.0859	\$0.0925
Vermont	\$0.0200	\$0.0402	\$0.0402	\$0.0463	\$0.0902	\$0.0963
Virginia	\$0.0200	\$0.0305	\$0.0305	\$0.0351	\$0.0805	\$0.0851
Washington	\$0.0200	\$0.0573	\$0.0573	\$0.0658	\$0.1073	\$0.1158
West Virginia	\$0.0200	\$0.0244	\$0.0244	\$0.0277	\$0.0744	\$0.0777
Wisconsin	\$0.0200	\$0.0270	\$0.0270	\$0.0334	\$0.0770	\$0.0834
Wyoming	\$0.0200	\$0.0681	\$0.0681	\$0.0987	\$0.1181	\$0.1487

5.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

State	Price Per Minute	
	Dedicated	Switched
Alabama	\$0.0252	\$0.0325
Arizona	\$0.0273	\$0.0366
Arkansas	\$0.0521	\$0.0862
California	\$0.0233	\$0.0286
Colorado	\$0.0280	\$0.0380
Connecticut	\$0.0244	\$0.0308
Delaware	\$0.0255	\$0.0330
Florida	\$0.0278	\$0.0376
Georgia	\$0.0252	\$0.0324
Hawaii	\$0.0249	\$0.0318

CUSTOM SERVICE ARRANGEMENTS

3.8702 CSA OPTION 3.8702 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Idaho	\$0.0312	\$0.0444
Illinois	\$0.0247	\$0.0313
Indiana	\$0.0217	\$0.0253
Iowa	\$0.0365	\$0.0551
Kansas	\$0.0239	\$0.0299
Kentucky	\$0.0233	\$0.0285
Louisiana	\$0.0214	\$0.0249
Maine	\$0.0268	\$0.0356
Maryland	\$0.0234	\$0.0289
Massachusetts	\$0.0244	\$0.0307
Michigan	\$0.0225	\$0.0271
Minnesota	\$0.0264	\$0.0347
Mississippi	\$0.0326	\$0.0471
Missouri	\$0.0374	\$0.0568
Montana	\$0.0576	\$0.0972
Nebraska	\$0.0261	\$0.0343
Nevada	\$0.0252	\$0.0325
New Hampshire	\$0.0299	\$0.0418
New Jersey	\$0.0288	\$0.0395
New Mexico	\$0.0204	\$0.0228
New York	\$0.0277	\$0.0374
North Carolina	\$0.0254	\$0.0329
North Dakota	\$0.1513	\$0.2847
Ohio	\$0.0252	\$0.0323
Oklahoma	\$0.0397	\$0.0614
Oregon	\$0.0245	\$0.0310
Pennsylvania	\$0.0260	\$0.0340
Puerto Rico	\$0.0190	\$0.0201
Rhode Island	\$0.0240	\$0.0301
South Carolina	\$0.0234	\$0.0288
South Dakota	\$0.1271	\$0.2363
Tennessee	\$0.0231	\$0.0282
Texas	\$0.0214	\$0.0249
Utah	\$0.0246	\$0.0312
Vermont	\$0.0240	\$0.0301
Virginia	\$0.0226	\$0.0272

CUSTOM SERVICE ARRANGEMENTS

3.8702 CSA OPTION 3.8702 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Washington	\$0.0265	\$0.0349
West Virginia	\$0.0213	\$0.0247
Wisconsin	\$0.0244	\$0.0307
Wyoming	\$0.0486	\$0.0792

5.1.F. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions VPN outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.0180	\$0.0330

5.1.G. Customer will receive a Type Four Usage Discount on Sprint Voice VPN Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.0280	\$0.0430

5.1.H. Customer will receive a Type Three Discount of 25% on its international (domestic origination) Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 5.1.F.

5.1.I. Customer will receive a Type Three Discount of 25% on its Sprint Voice VPN Solutions Toll Free Service Usage Charges, except from those countries listed in Section 5.1.G.

CUSTOM SERVICE ARRANGEMENTS

3.8702 CSA OPTION 3.8702 (Continued)

5.0 Discounts and Credits: (Continued)

5.8.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
206575	\$151	713747	\$217
206575	\$151	713812	\$156
209941	\$145	717747	\$252
215269	\$181	724843	\$331
215781	\$295	724847	\$331
215945	\$181	770729	\$147
215949	\$181	787787	\$205
216642	\$141	801652	\$162
239267	\$385	801844	\$197
248471	\$200	804236	\$237
248991	\$200	804439	\$237
301497	\$162	813248	\$144
303364	\$163	813628	\$124
305474	\$210	813631	\$124
309689	\$194	813651	\$146
309692	\$194	832618	\$152
314428	\$172	843432	\$248
317579	\$184	843669	\$248
323721	\$122	856234	\$279
402453	\$268	856439	\$279
407445	\$175	856467	\$428
408954	\$112	856533	\$316
410361	\$162	856663	\$156
480707	\$212	858292	\$127
502491	\$159	901547	\$177
502493	\$159	904378	\$166
502968	\$162	904751	\$211
508752	\$189	904781	\$166
508795	\$189	904783	\$166
508832	\$298	909382	\$260

CUSTOM SERVICE ARRANGEMENTS

3.8702 CSA OPTION 3.8702 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
520290	\$180	909937	\$244
541342	\$166	913631	\$155
562404	\$260	914345	\$289
563388	\$274	914472	\$259
615641	\$184	915774	\$194
630467	\$168	916275	\$154
630576	\$123	916388	\$193
630620	\$179	918743	\$135
630690	\$195	918836	\$135
631243	\$383	941366	\$163
641472	\$1,208	954922	\$221
651644	\$149	954969	\$165
661396	\$181	954972	\$166
704509	\$151	972641	\$118
704599	\$151	972809	\$283
719253	\$289	970353	\$198
719-253	\$289	970-353	\$189

5.8.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
239267	\$3,376	856234	\$2,788
248471	\$1,781	856439	\$2,788
502493	\$2,408	856533	\$3,191
713747	\$1,731	904355	\$1,595
813651	\$1,346	904384	\$2,418

CUSTOM SERVICE ARRANGEMENTS

3.8702 CSA OPTION 3.8702 (Continued)

5.0 Discounts and Credits: (Continued)

5.8.D. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided OC3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts. OCN Discounting is valid only for unchannelized, linear, two-fiber interface at the customer premise.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
856439	\$5,660	904384	\$4,897
904355	\$2,466		

5.8.E. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

5.9.A.1. Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

5.9.A.2. For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

CUSTOM SERVICE ARRANGEMENTS

3.8702 CSA OPTION 3.8702 (Continued)

5.0 Discounts and Credits: (Continued)

5.9.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.5. After the Commencement Date of the Agreement Customer will receive a \$35,000 credit ("Credit") in the 1st billing month, a \$40,000 Credit in the 6th billing month, a \$40,000 Credit in the 12th billing month and a \$35,000 Credit in the 20th billing month. If Sprint terminates the Agreement due to Customer's material breach, or Customer terminates its Agreement or ceases to use Services to a material extent (unless due to Sprint's material failure), Customer will pay Sprint, in addition to all other charges, pro-rata portion of each Credit issued. The pro-rata portion of a Credit will be calculated based on the number of months remaining in the Term at the time of termination, divided by the number of months in the Term. In addition, Sprint will issue no further Credits.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Jacksonville, FL.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703

1.0 Term:

The Term of this option is 36 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice VPN Solutions
 Sprint Interactive Toll Free Service
 Domestic Access

3.0 Minimum Service Commitments:

Base schedule commitments apply.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

1.1.1. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice VPN Solutions, two-year Term, \$1,200,000 level on its interstate, intrastate and international Sprint Voice VPN Solutions Service Usage Charges, except as stated in this CSA.

1.1.2. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.0150
On-Off	\$0.0170
Off-On	\$0.0170
Off-Off	\$0.0310
FONCARD-On	\$0.0170
FONCARD-Off	\$0.0310

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

1.1.3. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0170
Switched	\$0.0310

1.1.4. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>				<u>FONCARD-</u>	<u>FONCARD-</u>
	<u>On-On</u>	<u>On-Off</u>	<u>Off-On</u>	<u>Off-Off</u>	<u>On</u>	<u>Off</u>
Alabama	\$0.0150	\$0.0309	\$0.0309	\$0.0465	\$0.0309	\$0.0465
Arizona	\$0.0150	\$0.0566	\$0.0566	\$0.0916	\$0.0566	\$0.0916
Arkansas	\$0.0150	\$0.0553	\$0.0553	\$0.0977	\$0.0553	\$0.0977
California	\$0.0150	\$0.0227	\$0.0227	\$0.0367	\$0.0227	\$0.0367
Colorado	\$0.0150	\$0.0443	\$0.0443	\$0.0752	\$0.0443	\$0.0752
Connecticut	\$0.0150	\$0.0266	\$0.0266	\$0.0379	\$0.0266	\$0.0379
Delaware	\$0.0150	\$0.0299	\$0.0299	\$0.0448	\$0.0299	\$0.0448
Florida	\$0.0150	\$0.0393	\$0.0393	\$0.0625	\$0.0393	\$0.0625
Georgia	\$0.0150	\$0.0366	\$0.0366	\$0.0582	\$0.0366	\$0.0582
Hawaii	\$0.0150	\$0.0326	\$0.0326	\$0.0496	\$0.0326	\$0.0496
Idaho	\$0.0150	\$0.0699	\$0.0699	\$0.1218	\$0.0699	\$0.1218
Illinois	\$0.0150	\$0.0256	\$0.0256	\$0.0357	\$0.0256	\$0.0357
Indiana	\$0.0150	\$0.0250	\$0.0250	\$0.0337	\$0.0250	\$0.0337
Iowa	\$0.0150	\$0.0567	\$0.0567	\$0.0968	\$0.0567	\$0.0968
Kansas	\$0.0150	\$0.0265	\$0.0265	\$0.0392	\$0.0265	\$0.0392
Kentucky	\$0.0150	\$0.0448	\$0.0448	\$0.0718	\$0.0448	\$0.0718
Louisiana	\$0.0150	\$0.0320	\$0.0320	\$0.0474	\$0.0320	\$0.0474
Maine	\$0.0150	\$0.0425	\$0.0425	\$0.0627	\$0.0425	\$0.0627
Maryland	\$0.0150	\$0.0335	\$0.0335	\$0.0482	\$0.0335	\$0.0482
Massachusetts	\$0.0150	\$0.0246	\$0.0246	\$0.0352	\$0.0246	\$0.0352
Michigan	\$0.0150	\$0.0287	\$0.0287	\$0.0426	\$0.0287	\$0.0426
Minnesota	\$0.0150	\$0.0624	\$0.0624	\$0.1049	\$0.0624	\$0.1049
Mississippi	\$0.0150	\$0.0272	\$0.0272	\$0.0398	\$0.0272	\$0.0398
Missouri	\$0.0150	\$0.0708	\$0.0708	\$0.1225	\$0.0708	\$0.1225
Montana	\$0.0150	\$0.0548	\$0.0548	\$0.0960	\$0.0548	\$0.0960
Nebraska	\$0.0150	\$0.0453	\$0.0453	\$0.0720	\$0.0453	\$0.0720
Nevada	\$0.0150	\$0.0287	\$0.0287	\$0.0418	\$0.0287	\$0.0418
New Hampshire	\$0.0150	\$0.0462	\$0.0462	\$0.0781	\$0.0462	\$0.0781

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

State	Price Per Minute				FONCARD-	FONCARD-
	On-On	On-Off	Off-On	Off-Off	On	Off
New Jersey	\$0.0150	\$0.0318	\$0.0318	\$0.0518	\$0.0318	\$0.0518
New Mexico	\$0.0150	\$0.0374	\$0.0374	\$0.0539	\$0.0374	\$0.0539
New York	\$0.0150	\$0.0414	\$0.0414	\$0.0635	\$0.0414	\$0.0635
North Carolina	\$0.0150	\$0.0472	\$0.0472	\$0.0724	\$0.0472	\$0.0724
North Dakota	\$0.0150	\$0.0659	\$0.0659	\$0.1230	\$0.0659	\$0.1230
Ohio	\$0.0150	\$0.0261	\$0.0261	\$0.0354	\$0.0261	\$0.0354
Oklahoma	\$0.0150	\$0.0486	\$0.0486	\$0.0727	\$0.0486	\$0.0727
Oregon	\$0.0150	\$0.0323	\$0.0323	\$0.0479	\$0.0323	\$0.0479
Pennsylvania	\$0.0150	\$0.0408	\$0.0408	\$0.0722	\$0.0408	\$0.0722
Puerto Rico	\$0.0150	\$0.0237	\$0.0237	\$0.0316	\$0.0237	\$0.0316
Rhode Island	\$0.0150	\$0.0308	\$0.0308	\$0.0476	\$0.0308	\$0.0476
South Carolina	\$0.0150	\$0.0312	\$0.0312	\$0.0446	\$0.0312	\$0.0446
South Dakota	\$0.0150	\$0.0764	\$0.0764	\$0.1503	\$0.0764	\$0.1503
Tennessee	\$0.0150	\$0.0314	\$0.0314	\$0.0466	\$0.0314	\$0.0466
Texas	\$0.0150	\$0.0294	\$0.0294	\$0.0446	\$0.0294	\$0.0446
Utah	\$0.0150	\$0.0421	\$0.0421	\$0.0677	\$0.0421	\$0.0677
Vermont	\$0.0150	\$0.0360	\$0.0360	\$0.0574	\$0.0360	\$0.0574
Virginia	\$0.0150	\$0.0431	\$0.0431	\$0.0789	\$0.0431	\$0.0789
Washington	\$0.0150	\$0.0422	\$0.0422	\$0.0709	\$0.0422	\$0.0709
West Virginia	\$0.0150	\$0.0364	\$0.0364	\$0.0569	\$0.0364	\$0.0569
Wisconsin	\$0.0150	\$0.0384	\$0.0384	\$0.0619	\$0.0384	\$0.0619
Wyoming	\$0.0150	\$0.0530	\$0.0530	\$0.0876	\$0.0530	\$0.0876

1.1.5. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

State	Price Per Minute	
	Dedicated	Switched
Alabama	\$0.0309	\$0.0465
Arizona	\$0.0566	\$0.0916
Arkansas	\$0.0553	\$0.0977
California	\$0.0227	\$0.0367
Colorado	\$0.0443	\$0.0752
Connecticut	\$0.0266	\$0.0379
Delaware	\$0.0299	\$0.0448
Florida	\$0.0393	\$0.0625
Georgia	\$0.0366	\$0.0582
Hawaii	\$0.0326	\$0.0496

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Idaho	\$0.0699	\$0.1218
Illinois	\$0.0256	\$0.0357
Indiana	\$0.0250	\$0.0337
Iowa	\$0.0567	\$0.0968
Kansas	\$0.0265	\$0.0392
Kentucky	\$0.0448	\$0.0718
Louisiana	\$0.0320	\$0.0474
Maine	\$0.0425	\$0.0627
Maryland	\$0.0335	\$0.0482
Massachusetts	\$0.0246	\$0.0352
Michigan	\$0.0287	\$0.0426
Minnesota	\$0.0624	\$0.1049
Mississippi	\$0.0272	\$0.0398
Missouri	\$0.0708	\$0.1225
Montana	\$0.0548	\$0.0960
Nebraska	\$0.0453	\$0.0720
Nevada	\$0.0287	\$0.0418
New Hampshire	\$0.0462	\$0.0781
New Jersey	\$0.0318	\$0.0518
New Mexico	\$0.0374	\$0.0539
New York	\$0.0414	\$0.0635
North Carolina	\$0.0472	\$0.0724
North Dakota	\$0.0659	\$0.1230
Ohio	\$0.0261	\$0.0354
Oklahoma	\$0.0486	\$0.0727
Oregon	\$0.0323	\$0.0479
Pennsylvania	\$0.0408	\$0.0722
Puerto Rico	\$0.0237	\$0.0316
Rhode Island	\$0.0308	\$0.0476
South Carolina	\$0.0312	\$0.0446
South Dakota	\$0.0764	\$0.1503
Tennessee	\$0.0314	\$0.0466
Texas	\$0.0294	\$0.0446
Utah	\$0.0421	\$0.0677
Vermont	\$0.0360	\$0.0574
Virginia	\$0.0431	\$0.0789

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Washington	\$0.0422	\$0.0709
West Virginia	\$0.0364	\$0.0569
Wisconsin	\$0.0384	\$0.0619
Wyoming	\$0.0530	\$0.0876

1.1.6. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound SDS Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$ 0.0255
On-Off	\$ 0.0275
Off-On	\$ 0.0275
Off-Off	\$ 0.0415

1.1.7. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free SDS Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$ 0.0275
Switched	\$ 0.0415

1.1.8. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound SDS (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0344	\$ 0.0492
Arizona	\$0.0424	\$ 0.0830
Arkansas	\$0.0643	\$ 0.1035
California	\$0.0269	\$ 0.0371
Colorado	\$0.0485	\$ 0.0768
Connecticut	\$0.0279	\$ 0.0385
Delaware	\$0.0320	\$ 0.0459

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Florida	\$0.0391	\$ 0.0624
Georgia	\$0.0387	\$ 0.0593
Hawaii	\$0.0335	\$ 0.0501
Idaho	\$0.0661	\$ 0.1200
Illinois	\$0.0272	\$ 0.0368
Indiana	\$0.0241	\$ 0.0331
Iowa	\$0.0555	\$ 0.0961
Kansas	\$0.0309	\$ 0.0414
Kentucky	\$0.0391	\$ 0.0679
Louisiana	\$0.0290	\$ 0.0450
Maine	\$0.0296	\$ 0.0561
Maryland	\$0.0424	\$ 0.0643
Massachusetts	\$0.0244	\$ 0.0343
Michigan	\$0.0342	\$ 0.0469
Minnesota	\$0.0508	\$ 0.0972
Mississippi	\$0.0314	\$ 0.0426
Missouri	\$0.0645	\$ 0.1193
Montana	\$0.0605	\$ 0.0994
Nebraska	\$0.0390	\$ 0.0683
Nevada	\$0.0296	\$ 0.0423
New Hampshire	\$0.0503	\$ 0.0805
New Jersey	\$0.0443	\$ 0.0678
New Mexico	\$0.0291	\$ 0.0505
New York	\$0.0434	\$ 0.0717
North Carolina	\$0.0343	\$ 0.0655
North Dakota	\$0.0753	\$ 0.1252
Ohio	\$0.0238	\$ 0.0339
Oklahoma	\$0.0297	\$ 0.0623
Oregon	\$0.0309	\$ 0.0473
Pennsylvania	\$0.0571	\$ 0.0819
Puerto Rico	\$0.0242	\$ 0.0318
Rhode Island	\$0.0350	\$ 0.0498
South Carolina	\$0.0263	\$ 0.0415
South Dakota	\$0.1058	\$ 0.1662
Tennessee	\$0.0311	\$ 0.0464
Texas	\$0.0342	\$ 0.0476

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Utah	\$0.0409	\$ 0.0669
Vermont	\$0.0395	\$ 0.0594
Virginia	\$0.0610	\$ 0.0881
Washington	\$0.0475	\$ 0.0737
West Virginia	\$0.0365	\$ 0.0569
Wisconsin	\$0.0437	\$ 0.0661
Wyoming	\$0.0441	\$ 0.0811

1.1.9. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions Toll Free SDS Service Usage Charges.

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0344	\$0.0492
Arizona	\$0.0424	\$0.0830
Arkansas	\$0.0643	\$0.1035
California	\$0.0269	\$0.0371
Colorado	\$0.0485	\$0.0768
Connecticut	\$0.0279	\$0.0385
Delaware	\$0.0320	\$0.0459
Florida	\$0.0391	\$0.0624
Georgia	\$0.0387	\$0.0593
Hawaii	\$0.0335	\$0.0501
Idaho	\$0.0661	\$0.1200
Illinois	\$0.0272	\$0.0368
Indiana	\$0.0241	\$0.0331
Iowa	\$0.0555	\$0.0961
Kansas	\$0.0309	\$0.0414
Kentucky	\$0.0391	\$0.0679
Louisiana	\$0.0290	\$0.0450
Maine	\$0.0296	\$0.0561
Maryland	\$0.0424	\$0.0643
Massachusetts	\$0.0244	\$0.0343
Michigan	\$0.0342	\$0.0469
Minnesota	\$0.0508	\$0.0972

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Mississippi	\$0.0314	\$0.0426
Missouri	\$0.0645	\$0.1193
Montana	\$0.0605	\$0.0994
Nebraska	\$0.0390	\$0.0683
Nevada	\$0.0296	\$0.0423
New Hampshire	\$0.0503	\$0.0805
New Jersey	\$0.0443	\$0.0678
New Mexico	\$0.0291	\$0.0505
New York	\$0.0434	\$0.0717
North Carolina	\$0.0343	\$0.0655
North Dakota	\$0.0753	\$0.1252
Ohio	\$0.0238	\$0.0339
Oklahoma	\$0.0297	\$0.0623
Oregon	\$0.0309	\$0.0473
Pennsylvania	\$0.0571	\$0.0819
Puerto Rico	\$0.0242	\$0.0318
Rhode Island	\$0.0350	\$0.0498
South Carolina	\$0.0263	\$0.0415
South Dakota	\$0.1058	\$0.1662
Tennessee	\$0.0311	\$0.0464
Texas	\$0.0342	\$0.0476
Utah	\$0.0409	\$0.0669
Vermont	\$0.0395	\$0.0594
Virginia	\$0.0610	\$0.0881
Washington	\$0.0475	\$0.0737
West Virginia	\$0.0365	\$0.0569
Wisconsin	\$0.0437	\$0.0661
Wyoming	\$0.0441	\$0.0811

1.1.10 Customer will receive a Type Three Discount of 50% on its Sprint Voice VPN Solutions Sprint International Access per call surcharge. Customer will not receive a discount on the per call surcharge for payphone-originated calls.

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

1.1.11. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions VPN outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Belgium	\$0.0387	\$0.0657
Brazil	\$0.0684	\$0.0954
Canada	\$0.0310	\$0.0460
China	\$0.1530	\$0.1800
France	\$0.0486	\$0.0756
Germany	\$0.0360	\$0.0630
Hong Kong	\$0.0513	\$0.0783
Japan	\$0.0468	\$0.0738
Mexico	\$0.1017	\$0.1287
Philippines	\$0.1188	\$0.1458
Switzerland	\$0.0360	\$0.0630
United Kingdom	\$0.0290	\$0.0440
Venezuela	\$0.0783	\$0.1053

1.1.12. Customer will receive a Type Four Usage Discount on Sprint Voice VPN Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Belgium	\$0.0583	\$0.0740
Brazil	\$0.1260	\$0.1418
Canada	\$0.0558	\$0.0708
China	\$0.3654	\$0.3812
France	\$0.0473	\$0.0630
Germany	\$0.0551	\$0.0709
Hong Kong	\$0.0803	\$0.0961
Japan	\$0.4001	\$0.4158
Mexico	\$0.1685	\$0.1843
Philippines	\$0.2394	\$0.2552
Switzerland	\$0.0583	\$0.0740
United Kingdom	\$0.0270	\$0.0420
Venezuela	\$0.1181	\$0.1339

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

1.1.13. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions VPN outbound SDS Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Belgium	\$0.0431	\$0.0531
Brazil	\$0.0838	\$0.0938
Canada	\$0.0541	\$0.0641
China	\$0.0629	\$0.0729
France	\$0.0563	\$0.0663
Germany	\$0.0464	\$0.0564
Hong Kong	\$0.0728	\$0.0828
Japan	\$0.0662	\$0.0762
Mexico	\$0.1256	\$0.1356
Philippines	\$0.1762	\$0.1862
Switzerland	\$0.0596	\$0.0696
United Kingdom	\$0.0552	\$0.0652

1.1.14. Customer will receive a Type Three Discount of 55% on its international (domestic origination) Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 1.1.11.

1.1.15. Customer will receive a Type Three Discount of 55% on its Sprint Voice VPN Solutions Toll Free Service Usage Charges, except from those countries listed in Section 1.1.12.

1.1.16. Customer will receive a Type Three Discount of 35% on its Sprint Voice VPN Solutions international FONCARD per call surcharge.

1.1.17. Customer will receive a Type Three Discount of 40% on its international (domestic origination) Sprint Voice VPN Solutions outbound (SDS Service Usage Charges, except to those countries listed in Section 1.1.13.

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

1.1.18. Customer will receive a Type Four discount of \$.50 on its interstate and intrastate per call surcharge (excluding any per call surcharge associated with call completion) for each interstate and intrastate Directory Assistance call.

1.1.20. Customer will receive a Type Three Discount of 50% on its Sprint Voice VPN Solutions Sprint International Access per call surcharge. Customer will not receive a discount on the per call surcharge for payphone-originated calls.

1.1.21. Customer will receive a Type Three Discount of 50% on its Sprint Voice VPN Solutions FONCARD Sprint International Access Service Usage Charges.

1.2.A. In addition to the applicable usage rate, Customer will receive a Type Four Discount on its Sprint Interactive Toll Free Service surcharges.

<u>Feature</u>	<u>Surcharge (Per Toll Free Number, Per Call Surcharge)</u>
Stand-Alone Agent Transfer (2-way)	\$0.02
Stand-Alone Agent Transfer (3-way)	\$0.06

1.2.B. Customer will receive a Type Four Discount on the following non-recurring charges for its Sprint Interactive Toll Free Service components.

<u>Component</u>	<u>Non-Recurring Charge</u>
Stand Alone Agent Transfer Program Install	\$600 per program
Stand Alone Agent Transfer 2-way Install	\$800 per program
Stand Alone Agent Transfer 3-way Installation	\$1,000 per program

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Component</u>	<u>Non-Recurring Charge</u>
Speed Dial Installation	\$400 per request
Agent Transfer Report	\$150 per report
Expedited Installation Charge	\$500 per request
Program Change Charge	\$250 per occurrence

1.2.C. Customer will receive a waiver of Customer's Interactive Toll Free Service NRCs in an amount not to exceed \$5,000 for the Term. For NRCs in excess of \$5,000 Customer will receive the rates listed herein.

1.2.D. Customer will receive a Type Four Discount on the monthly recurring charges for its Sprint Interactive Toll Free Service features.

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Program Service Fee	\$50 per program
Voice Slot/Storage Charge	\$25 per 30 second slot
Daily Agent Transfer Report	\$150 (web-based delivery)
Weekly Agent Transfer Report	\$150
Monthly Agent Transfer Report	\$75
Agent Transfer Speed Dial Storage (1-15 Codes)	No charge
Agent Transfer Speed Dial Storage (16-500 Codes)	\$100
Agent Transfer Speed Dial Storage (501-1000 Codes)	\$200
Agent Transfer Speed Dial Storage (1001-3000 Codes)	\$375

1.2.E. In addition to the applicable usage rate, Customer will receive a Type Four Discount on its Sprint Interactive Toll Free Service.

<u>Feature</u>	<u>Rate</u>
Base Surcharge	\$0.030 per call
Non-Call Referral usage	\$0.040/minute
Call Referral	\$0.030 per call

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Feature</u>	<u>Rate</u>
Agent Transfer (2-Way)	\$0.020 Per Call
Agent Transfer (3-way)	\$0.060 per call
Database Routing	\$0.040 per call
Busy/Ring-No-Answer	\$0.010 per call
Back to Menu	\$0.010 per call
Caller Transfer	\$0.010 per call
Menu/Message Replay	\$0.010 per call
Validated Caller-Entered Codes	\$0.040 per call
Security Codes	\$0.040 per call
Basic Voice Recognition	\$0.010 per call

1.2.F. Customer's maximum per-call surcharge associated with the features listed above will not exceed \$0.070 per call.

1.2.G. Customer will receive a Type Four Usage Discount on its Advanced Interactive Toll Free Services with Dual Tone Multi-frequency (DTMF) and/or Advanced Speech Recognition (ASR).

Price Per Minute

<u>DTMF without Bridging</u>	<u>DTMF with Bridging</u>
\$0.1090	\$0.1290

Price Per Minute

<u>ASR without Bridging</u>	<u>ASR with Bridging</u>
\$0.1390	\$0.1590

1.2.H. Customer will receive a Type Four Discount on the monthly recurring charges for its Advanced Interactive Toll Free Service components.

<u>Component</u>	<u>MRC</u>
Advanced Interactive Toll Free	\$2,500
Program Service Fee	

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

1.2.I. Customer will receive a Type Four Discount on the non-recurring charges for its Advanced Interactive Toll Free service.

<u>Component</u>	<u>Non-recurring Charge</u>
Advanced Interactive Toll Free Program Install	\$180 per hour
Program Voicing - English	\$100 per hour of recording
Program Voicing - Foreign Language	\$150 per hour of recording
Program Change Charge	\$180 per hour
Advanced Interactive Toll Free Professional Services	\$250 per hour
Advanced Interactive Toll Free Data Base Query	\$0.10 per call
Advanced Interactive Toll Free Text to Speech	\$0.02 per call

Customer will receive a waiver of its Sprint Advanced Interactive Toll Free Service non-recurring charges in an amount not to exceed \$5,000. For non-recurring charges in excess of \$5,000, Customer will receive the rates listed herein.

1.3.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

1.3.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

1.3.A.(3). For all Customer-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line COC charges.

1.3.A.(4). For all Customer-provided to the Serving Wire Center domestic T-3 and higher local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of its Entrance Facility installation charges.

1.3.A.(4). Customer will receive a Type Three Discount of 75% on its Sprint ISDN channel installation charges.

1.3.B. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

6.B. Customer will receive a Type Four Discount of \$200 the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs) below, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>
212-354	212-782	352-873	616-698	203-563	310-369
201-348	214-720	404-898	617-654	203-869	310-444
202-204	215-983	407-942	713-479	212-207	310-584
202-857	248-557	408-423	714-434	212-301	310-969
202-862	281-835	410-358	781-326	212-452	312-857

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>
212-643	312-891	415-362	781-895	618-654	301-622
212-597	301-680	512-476	813-876	704-547	415-765
213-624	312-750	602-257	901-320	706-242	612-746
248-350	409-842	609-520	419-352	706-882	
253-661	413-598	612-379	618-651	972-444	

6.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3, OC3 and OC12 local access line at the NPA-NXXs (or successor NPA-NXXs) with a three-years or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts. OCn discounting is valid only for unchannelized, linear, two-fiber interface at the customer premise.

<u>NPA-NXX</u>	<u>DS3 MRC</u>	<u>OC3 MRC</u>	<u>OC12 MRC</u>
201-348	\$2,112	\$2,804	\$7,040
202-204	\$2,243	\$3,422	\$7,419
202-857	\$2,112	\$2,804	\$7,040
202-862	\$2,112	\$2,804	\$7,040
203-563	\$2,449	\$6,426	\$11,290
203-869	\$1,546	\$3,895	\$8,293
212-207	\$1,491	\$2,783	\$6,980
212-301	\$2,143	\$3,435	\$6,532
212-354	\$1,491	\$2,783	\$6,980
212-452	\$2,143	\$3,435	\$6,532
212-643	\$1,491	\$2,783	\$6,980
212-782	\$1,491	\$2,783	\$6,980
214-720	\$983	\$1,675	\$3,829
215-983	ICB	ICB	ICB
248-557	\$1,888	\$2,489	\$5,829
281-835	\$2,189	\$4,707	\$8,426
310-369	ICB	ICB	ICB
310-444	\$964	\$3,765	\$8,040
310-584	\$964	\$3,765	\$8,040

CUSTOM SERVICE ARRANGEMENTS

3.8703 CSA OPTION 3.8703 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>DS3 MRC</u>	<u>OC3 MRC</u>	<u>OC12 MRC</u>
310-969	\$1,013	\$1,514	\$3,828
312-857	\$938	\$1,156	\$3,272
312-891	ICB	ICB	ICB
352-873	\$1,664	ICB	ICB
404-898	\$1,650	\$2,315	\$3,990
407-942	\$2,086	ICB	ICB
408-423	\$1,484	\$3,004	\$6,711
410-358	\$3,003	\$4,297	\$8,619
415-362	\$993	\$1,514	\$3,828
512-476	\$1,003	\$1,727	\$3,889
602-257	\$1,769	\$2,729	\$4,729
609-520	\$3,135	\$5,910	\$11,677
612-379	\$1,784	\$2,964	\$6,876
612-746	\$4,133	ICB	ICB
616-698	\$2,141	ICB	ICB
617-654	\$1,529	\$2,817	\$7,053
713-479	\$983	\$1,675	\$3,829
714-434	\$993	\$1,514	\$3,828
781-326	\$3,098	\$4,435	\$8,932
781-895	\$1,584	\$2,817	\$7,053
813-876	\$971	\$4,215	\$8,540
901-320	\$2,177	\$4,983	\$9,020

6.D. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

Customer will receive a one-time Credit of \$5,731.08.

6.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8704 CSA OPTION 3.8704

1.0 Term:

The Term of this Option is 24 months beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Sprint Interactive Toll Free Service
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$500,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, two-year Term, \$540,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

5.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0155
Switched	\$0.0280
FONCARD	\$0.0750

5.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8704 CSA OPTION 3.8704 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0155
Switched	\$0.0280

5.1.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Arizona	\$0.0766	\$0.1287	\$0.1887
California	\$0.0270	\$0.0400	\$0.1047
Colorado	\$0.0553	\$0.0811	\$0.1411
Florida	\$0.0410	\$0.0647	\$0.1247
Georgia	\$0.0475	\$0.0735	\$0.1335
Nevada	\$0.0323	\$0.0475	\$0.1075
New Jersey	\$0.0374	\$0.0565	\$0.1165
New York	\$0.0406	\$0.0663	\$0.1263
South Dakota	\$0.0854	\$0.1513	\$0.2113
Tennessee	\$0.0362	\$0.0487	\$0.1087
Texas	\$0.0350	\$0.0500	\$0.1347
Wisconsin	\$0.0364	\$0.0614	\$0.1214

5.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Arizona	\$0.0766	\$0.1287
California	\$0.0270	\$0.0400
Colorado	\$0.0553	\$0.0811
Florida	\$0.0410	\$0.0647
Georgia	\$0.0475	\$0.0735
Nevada	\$0.0323	\$0.0475
New Jersey	\$0.0374	\$0.0565
New York	\$0.0406	\$0.0663
South Dakota	\$0.0829	\$0.1513

CUSTOM SERVICE ARRANGEMENTS

3.8704 CSA OPTION 3.8704 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Tennessee	\$0.0362	\$0.0487
Texas	\$0.0350	\$0.0500
Wisconsin	\$0.0364	\$0.0614

5.1.F. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.025	\$0.040

5.1.G. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.035	\$0.060

5.2.A.(1). In addition to the applicable usage rate, Customer will receive a Type Four Discount on its Sprint Interactive Toll Free Service surcharges.

<u>Feature</u>	<u>Surcharge (Per Toll Free Number, Per Call Surcharge)</u>
Stand-Alone Agent Transfer (2-way)	\$0.04 Per Call
Stand-Alone Agent Transfer (3-way)	\$0.06 Per Call

5.2.A.(2). Customer will receive a Type Four Discount on the following non-recurring charges for its Sprint Interactive Toll Free Service components.

CUSTOM SERVICE ARRANGEMENTS

3.8704 CSA OPTION 3.8704 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Component</u>	<u>Non-Recurring Charge</u>
Stand Alone Agent Transfer Program Installation	\$600 per program
Stand Alone Agent Transfer 2- Way Installation	\$800 per program
Stand Alone Agent Transfer 3- Way Installation	\$1,000 per program
Agent Transfer Report Installation	\$150 per report
Expedited Installation Charge	\$500 per request
Program Change Charge	\$250 per occurrence

5.2.A.(2). Customer will receive a waiver of Customer's Interactive Toll Free Service NRCs in an amount not to exceed \$5,000 for the Term. For NRCs in excess of \$ Customer will receive the rates listed in Section 5.2.A.(2).

5.2.A.(3). Customer will receive a Type Four Discount on the monthly recurring charges for its Sprint Interactive Toll Free Service features.

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Program Service Fee	\$50 per program
Voice Slot/Storage Charge	\$20 per 30-second slot
Daily Agent Transfer Report	\$150 (web-based delivery)
Weekly Agent Transfer Report	\$150
Monthly Agent Transfer Report	\$75
Agent Transfer Speed Dial Storage (1-15 Codes)	No Charge
Agent Transfer Speed Dial Storage (16-500 Codes)	\$100
Agent Transfer Speed Dial Storage (501-1000 Codes)	\$200
Agent Transfer Speed Dial Storage (1001-3000 Codes)	\$375

CUSTOM SERVICE ARRANGEMENTS

3.8704 CSA OPTION 3.8704 (Continued)

5.0 Discounts and Credits: (Continued)

5.2.B.(1). In addition to the applicable usage rate, Customer will receive a Type Four Discount of \$0.02 per minute for the total duration of the call (front-end to back-end usage) for its Sprint Interactive Toll Free Services.

5.2.B.(2). The \$0.02 rate includes one or all of the following Sprint Interactive Toll Free features.

Feature

Base Surcharge
 Call Referral
 Agent Transfer (2-way)
 Agent Transfer (3-way)
 Database Routing And/Or Validated Caller-Entered Codes
 and/or Security Codes
 Busy/Ring-No-Answer
 Back To Menu
 Caller Transfer
 Menu/Message Replay
 Basic Voice Recognition

5.2.B.(3). Customer will receive a Type Four Discount on the following non-recurring charges for its Sprint Interactive Toll Free Service components.

<u>Component</u>	<u>Non-Recurring Charge</u>
Program Installation	\$600 per program
Installation - Agent Transfer 2-way	\$800 per program
Installation - Agent Transfer 3-way	\$1,000 per program
Program Voicing - English	\$100 per hour of recording
Program Voicing - Foreign Language	\$150 per hour of recording
Loading Voice From Tape	\$100 per hour
Loading Voice From Tape - Foreign Language	\$150 per hour

CUSTOM SERVICE ARRANGEMENTS

3.8704 CSA OPTION 3.8704 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Component</u>	<u>Non-Recurring Charge</u>
Database Installation (Includes Database Routing, Security Codes, Validated Caller-Entered Codes Or Agent Transfer Speed Dial)	\$400 per program
Management Report Installation (Includes Call Count, Call Referral, Voice Recognition)	\$150 per report
Marketing Reports Installation (Includes Menu, Code, Survey Program Summary)	\$150 per report
Raw Data Reports	\$150 per report
Expedited Order Installation Charge	\$500 per request
Program Change Charge	\$250 per change occurrence

5.2.B.(4). Customer will receive a waiver of Customer's Interactive Toll Free Service NRCs in an amount not to exceed \$5,000 for the Term. For NRCs in excess of \$5,000 Customer will receive the rates listed above.

5.2.B.(5). Customer will receive a Type Four Discount on the monthly recurring charges for its Sprint Interactive Toll Free Service features.

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Program Service Fee	\$50 per program
Voice Slot/Storage Charge	\$20 per 30-second slot
Daily Reports	\$150 (web-based delivery)
Weekly Reports	\$150
Monthly Reports	\$75
Call Count	\$50
Agent Transfer Speed Dial (1-15 Codes)	No Charge
Agent Transfer Speed Dial (16-500 Codes)	\$100

CUSTOM SERVICE ARRANGEMENTS

3.8704 CSA OPTION 3.8704 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Agent Transfer Speed Dial (501-1000 Codes)	\$200
Agent Transfer Speed Dial (1001-3000 Codes)	\$350

5.2.C.(1). In addition to the applicable usage rate, Customer will receive a Type Four Discount on its Sprint Interactive Toll Free Service surcharges.

<u>Feature</u>	<u>Surcharge (Per Toll Free Number, Per Call Surcharge)</u>
Base Surcharge	\$0.030
Call Referral	\$0.030
Agent Transfer (2-way)	\$0.040
Agent Transfer (3-way)	\$0.060
Database Routing	\$0.040
Busy/Ring-No-Answer	\$0.010
Back To Menu	\$0.010
Caller Transfer	\$0.010
Menu/Message Replay	\$0.010
Validated Caller-Entered Codes	\$0.050
Security Codes	\$0.050
Basic Voice Recognition	\$0.010

5.2.C.(2). Customer's maximum per-call surcharge associated with the features listed above will not exceed \$0.010 per call.

5.2.C.(3). Customer will receive a Type Four Discount on the following non-recurring charges for its Sprint Interactive Toll Free Service components.

<u>Component</u>	<u>Non-Recurring Charge</u>
Program Installation	\$600 per program
Installation - Agent Transfer 2-way	\$800 per program

CUSTOM SERVICE ARRANGEMENTS

3.8704 CSA OPTION 3.8704 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Component</u>	<u>Non-Recurring Charge</u>
Installation - Agent Transfer 3-way	\$1,000 per program
Sprint-Provided Voicing	\$100 per hour of recording
Sprint-Provided Voicing - Foreign Language	\$150 per hour of recording
Loading Voice From Tape	\$100 per hour
Loading Voice From Tape - Foreign Language	\$150 per hour
Database Installation (Includes Database Routing, Security Codes, Validated Caller- Entered Codes Or Agent Transfer Speed Dial)	\$400 per program
Management Reports Installation (Includes Call Count, Call Referral, Voice Recognition)	\$150 per report
Marketing Reports Installation (Includes Menu, Code, Survey Program Summary)	\$150 per report
Raw Data Reports	\$150 per report
Expedited Installation Charges	\$500 per request
Feature Change Charge	\$250 per change occurrence

5.2.C.(4). Customer will receive a waiver of Customer's Interactive Toll Free Service NRCs in an amount not to exceed \$5,000 for the Term. For NRCs in excess of \$5,000 Customer will receive the rates listed above.

5.2.C.(5). Customer will receive a Type Four Discount on the monthly recurring charges for its Sprint Interactive Toll Free Service features.

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Program Charge	\$50 per program
Voice Slot/Storage Charge	\$20 per 30-second slot
Daily Reports	\$150 per report (web-based delivery)

CUSTOM SERVICE ARRANGEMENTS

3.8704 CSA OPTION 3.8704 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Weekly Reports	\$150
Monthly Reports	\$75
Agent Transfer Speed Dial (1-15 Codes)	no charge
Agent Transfer Speed Dial (16-500 Codes)	\$100
Agent Transfer Speed Dial (501-1000 Codes)	\$200
Agent Transfer Speed Dial (1001-3000 Codes)	\$375

5.7.A. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
214-866	\$114	605-782	\$118
215-413	\$162	608-240	\$289
404-829	\$146	631-547	\$339
408-328	\$125	678-366	\$146
415-875	\$127	813-249	\$148
423-296	\$219	908-696	\$301
469-737	\$123	916-435	\$195
480-635	\$217	972-231	\$114
605-334	\$118	972-248	\$123
605-336	\$118	972-720	\$114
605-361	\$208		

5.7.B. Customer will receive a Type Three Discount of 66% on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

CUSTOM SERVICE ARRANGEMENTS

3.8704 CSA OPTION 3.8704 (Continued)

5.0 Discounts and Credits: (Continued)

5.7.D. Customer will receive a Type Four Discount on the MRC (including ACF and COC) and NRC for each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>Expiration</u>	<u>NRC</u>	<u>MRC</u>
605-336	Month-to-Month	\$300	\$1,000
605-351	Month-to-Month	\$300	\$1,000
605-782	N/A	\$300	\$1,000
605-361	N/A	\$300	\$1,000

5.7.E. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

5.7.F. Customer will receive a Type Four Discount on the MRC (including ACF and COC) and NRC for each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
404-829	\$1,992	702-897	\$1,330
408-328	\$1,032	813-246	\$971
415-875	\$993	813-249	\$971
415-977	\$993	908-696	\$2,798
423-296	\$3,844	916-435	\$3,143
605-334	\$1,456	972-231	\$983

CUSTOM SERVICE ARRANGEMENTS

3.8704 CSA OPTION 3.8704 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
608-240	\$1,568	972-248	\$1,055
631-547	\$3,113		

5.7.G. Customer will receive a Type Four Discount on the MRC (including ACF and COC) and NRC for each Sprint-provided OC3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
415-227	\$1,514	415-901	\$1,514

5.8.A.2. For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

5.8.D. Customer must use each local access line, port, or PVC receiving a waiver for 36 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

5.8.E. Customer will receive a waiver of its domestic Sprint ISDN PRI D channel installation charges for circuits installed during the Term.

CUSTOM SERVICE ARRANGEMENTS

3.8704 CSA OPTION 3.8704 (Continued)

5.0 Discounts and Credits: (Continued)

5.8.F.(1). Customer will receive a Type Three Discount of 50% on its switched Toll Free service group MRC provided Customer does not list toll free numbers terminating on switched service groups with any Directory Assistance service.

5.8.F.(2). Customer will receive a Type Three Discount of 50% on its dedicated Toll Free service group MRC provided Customer does not list toll free numbers terminating on dedicated service groups with any Directory Assistance service.

5.8.F.(3). Customer will receive a Type Three Discount of 50% on its switched service toll free service group MRC for Off-Net Route Advance.

5.8.F.(4). Customer will receive a Type Three Discount of 50% on its dedicated service toll free service group MRC for On-Net Route Advance.

5.8.F.(5). Customer will receive a Type Three Discount of 50% on its MRCs for the Basic Accounting Code feature at each Customer location using the Basic Accounting Code Feature.

5.8.F.(6). Customer will receive a Type Three Discount of 50% on its MRCs for the Advanced Accounting Code feature at each Customer location using the Advanced Accounting Code Feature.

5.8.F.(7). Customer will receive a Type Three Discount of 50% on its Enhanced Routing non-recurring installation charges for Area Code Routing, Call Allocation, Day of Week Routing, Day of Year Routing, Time of Day Routing, and Area Code/Exchange Routing.

CUSTOM SERVICE ARRANGEMENTS

3.8704 CSA OPTION 3.8704 (Continued)

5.0 Discounts and Credits: (Continued)

5.8.F.(8). Customer will receive a Type Three Discount of 50% on its Enhanced Toll Free Change charges for Area Code Routing, Call Allocation, Day of Week Routing, Day of Year Routing, Time of Day Routing, and Area Code/Exchange Routing.

5.8.F.(9). Customer will receive a Type Three Discount of 50% on its MRCs for Enhanced Toll Free Routing Sets.

5.8.F.(10). Customer will receive a waiver of its non-recurring installation charges for Enhanced Toll Free Command Routing.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in San Francisco, CA.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8705 CSA OPTION 3.8705

1.0 Term:

The Term of this option is 42 months including a 6-month Ramp-up period, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MTC is \$390,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 7, 8 and 11 apply.

5.0 Discounts and Credits:

4.7.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, three-year Term, \$6,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

4.7.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0170
Switched	\$0.0295
FONCARD	\$0.0850

4.7.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8705 CSA OPTION 3.8705

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0170
Switched	\$0.0295

4.7.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		<u>FONCARD</u>
	<u>Dedicated</u>	<u>Switched</u>	
Alabama	\$0.0281	\$0.0353	\$0.0853
Arizona	\$0.0548	\$0.0640	\$0.1140
Arkansas	\$0.0493	\$0.0834	\$0.1334
California	\$0.0273	\$0.0326	\$0.0826
Colorado	\$0.0405	\$0.0505	\$0.1005
Connecticut	\$0.0279	\$0.0343	\$0.0843
Delaware	\$0.0329	\$0.0404	\$0.0904
Florida	\$0.0298	\$0.0396	\$0.0896
Georgia	\$0.0288	\$0.0360	\$0.0860
Hawaii	\$0.0280	\$0.0349	\$0.0849
Idaho	\$0.0639	\$0.0771	\$0.1271
Illinois	\$0.0397	\$0.0463	\$0.0963
Indiana	\$0.0242	\$0.0279	\$0.0779
Iowa	\$0.0524	\$0.0710	\$0.1210
Kansas	\$0.0257	\$0.0316	\$0.0816
Kentucky	\$0.0440	\$0.0493	\$0.0993
Louisiana	\$0.0244	\$0.0279	\$0.0779
Maine	\$0.0281	\$0.0368	\$0.0868
Maryland	\$0.0312	\$0.0366	\$0.0866
Massachusetts	\$0.0256	\$0.0319	\$0.0819
Michigan	\$0.0250	\$0.0295	\$0.0795
Minnesota	\$0.0625	\$0.0709	\$0.1209
Mississippi	\$0.0272	\$0.0418	\$0.0918
Missouri	\$0.0782	\$0.0976	\$0.1476
Montana	\$0.0754	\$0.1150	\$0.1650
North Carolina	\$0.0337	\$0.0411	\$0.0911
North Dakota	\$0.1060	\$0.2393	\$0.2893
Nebraska	\$0.0360	\$0.0441	\$0.0941

CUSTOM SERVICE ARRANGEMENTS

3.8705 CSA OPTION 3.8705

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Nevada	\$0.0324	\$0.0396	\$0.0896
New Hampshire	\$0.0438	\$0.0557	\$0.1057
New Jersey	\$0.0299	\$0.0407	\$0.0907
New Mexico	\$0.0252	\$0.0276	\$0.0776
New York	\$0.0453	\$0.0550	\$0.1050
Ohio	\$0.0259	\$0.0330	\$0.0830
Oklahoma	\$0.0458	\$0.0675	\$0.1175
Oregon	\$0.0344	\$0.0409	\$0.0909
Pennsylvania	\$0.0370	\$0.0450	\$0.0950
Puerto Rico	\$0.0256	\$0.0266	\$0.0766
Rhode Island	\$0.0311	\$0.0371	\$0.0871
South Carolina	\$0.0288	\$0.0343	\$0.0843
South Dakota	\$0.1110	\$0.2201	\$0.2701
Tennessee	\$0.0273	\$0.0324	\$0.0824
Texas	\$0.0255	\$0.0290	\$0.0790
Utah	\$0.0379	\$0.0445	\$0.0945
Vermont	\$0.0422	\$0.0483	\$0.0983
Virginia	\$0.0325	\$0.0371	\$0.0871
Washington	\$0.0593	\$0.0678	\$0.1178
West Virginia	\$0.0264	\$0.0297	\$0.0797
Wisconsin	\$0.0290	\$0.0354	\$0.0854
Wyoming	\$0.0701	\$0.1007	\$0.1507

4.7.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0272	\$0.0345
Arizona	\$0.0293	\$0.0386
Arkansas	\$0.0541	\$0.0882
California	\$0.0253	\$0.0306
Colorado	\$0.0300	\$0.0400
Connecticut	\$0.0264	\$0.0328
Delaware	\$0.0275	\$0.0350

CUSTOM SERVICE ARRANGEMENTS

3.8705 CSA OPTION 3.8705

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Florida	\$0.0298	\$0.0396
Georgia	\$0.0272	\$0.0344
Hawaii	\$0.0269	\$0.0338
Idaho	\$0.0332	\$0.0464
Illinois	\$0.0267	\$0.0333
Indiana	\$0.0237	\$0.0273
Iowa	\$0.0385	\$0.0571
Kansas	\$0.0259	\$0.0319
Kentucky	\$0.0253	\$0.0305
Louisiana	\$0.0234	\$0.0269
Maine	\$0.0288	\$0.0376
Maryland	\$0.0254	\$0.0309
Massachusetts	\$0.0264	\$0.0327
Michigan	\$0.0245	\$0.0291
Minnesota	\$0.0284	\$0.0367
Mississippi	\$0.0346	\$0.0491
Missouri	\$0.0394	\$0.0588
Montana	\$0.0596	\$0.0992
North Carolina	\$0.0274	\$0.0349
North Dakota	\$0.1533	\$0.2867
Nebraska	\$0.0281	\$0.0363
Nevada	\$0.0272	\$0.0345
New Hampshire	\$0.0319	\$0.0438
New Jersey	\$0.0308	\$0.0415
New Mexico	\$0.0224	\$0.0248
New York	\$0.0297	\$0.0394
Ohio	\$0.0272	\$0.0343
Oklahoma	\$0.0417	\$0.0634
Oregon	\$0.0265	\$0.0330
Pennsylvania	\$0.0280	\$0.0360
Puerto Rico	\$0.0210	\$0.0221
Rhode Island	\$0.0260	\$0.0321
South Carolina	\$0.0254	\$0.0308
South Dakota	\$0.1291	\$0.2383
Tennessee	\$0.0251	\$0.0302
Texas	\$0.0234	\$0.0269

CUSTOM SERVICE ARRANGEMENTS

3.8705 CSA OPTION 3.8705

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Utah	\$0.0266	\$0.0332
Vermont	\$0.0260	\$0.0321
Virginia	\$0.0246	\$0.0292
Washington	\$0.0285	\$0.0369
West Virginia	\$0.0233	\$0.0267
Wisconsin	\$0.0264	\$0.0327
Wyoming	\$0.0506	\$0.0812

4.7.F. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.017	\$0.032

4.7.G. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.022	\$0.037

4.7.H. Customer will receive a Type Three Discount of 35% on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 4.7.F.

4.7.I. Customer will receive a Type Three Discount of 35% on its Sprint Voice Solutions International Toll Free Service Usage Charges, except from those countries listed in Section 4.7.G.

CUSTOM SERVICE ARRANGEMENTS

3.8705 CSA OPTION 3.8705

5.0 Discounts and Credits: (Continued)

4.7.J. Customer will receive a Type Three Discount of 40% on its international (domestic origination) Sprint Voice Solutions FONCARD per call surcharge. Customer will not receive a discount on the per call surcharge for payphone-originated calls.

4.5.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
224-215	\$154	626-331	\$219
330-706	\$457	630-241	\$154
408-235	\$114	859-334	\$292
412-220	\$224	937-384	\$218
508-931	\$191	978-262	\$205
516-249	\$288	978-354	\$214
610-205	\$168		

4.5.C. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

4.6.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

CUSTOM SERVICE ARRANGEMENTS

3.8705 CSA OPTION 3.8705

5.0 Discounts and Credits: (Continued)

4.6.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

4.6.A.(3). For all Customer-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line COC charges.

4.6.A.(4). For all Sprint-provided domestic OC3, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

4.6.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8706 CSA OPTION 3.8706

1.0 Term:

The Term of this option is 24 months, beginning on the First Amendment Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$30,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

4.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, two-year Term, \$12,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

4.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0195
Switched	\$0.0350
FONCARD	\$0.0950

4.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8706 CSA OPTION 3.8706 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0195
Switched	\$0.0350

4.1.D. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions outbound Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Kansas, Michigan, Mississippi, Nevada, Tennessee	40%
Illinois, Kentucky, Louisiana, Maine, Ohio, South Carolina, Utah, Wisconsin	30%
Alabama, Indiana, Nebraska, New Mexico, New York, Oregon, Rhode Island, West Virginia	20%
California, Colorado, Delaware, Georgia, Idaho, Iowa, Maryland, Montana, New Hampshire, New Jersey, North Carolina, North Dakota, Pennsylvania, Texas, Wyoming	10%
Florida, Minnesota, Oklahoma, Vermont, Washington	5%

4.1.E. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions outbound Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin	40%
Georgia, Illinois, Kansas, Kentucky, Oklahoma, Utah	30%
Alabama, Iowa, Maryland, Montana, New Hampshire, North Carolina, Rhode Island, West Virginia,	20%

CUSTOM SERVICE ARRANGEMENTS

3.8706 CSA OPTION 3.8706 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
California, Colorado, Florida, Idaho, Massachusetts, Minnesota, Nebraska, New Jersey, New Mexico, New York, North Dakota, Oregon, Pennsylvania, Texas, Vermont, Washington, Wyoming	10%

4.1.F. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Michigan, Mississippi, South Carolina, Tennessee	40%
Hawaii, Illinois, Kansas, Kentucky, Louisiana, Maine, Massachusetts, Nevada, Ohio, Oklahoma, Utah, Wisconsin	30%
Alabama, Delaware, Minnesota, Nebraska, New Mexico, Oregon, Rhode Island	20%
California, Colorado, Georgia, Idaho, Indiana, Maryland, Montana, New Hampshire, New York, North Carolina, North Dakota, Pennsylvania, Texas, West Virginia, Wyoming	10%
Florida, Iowa, New Jersey	5%

4.1.G. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin	40%
Georgia, Illinois, Kansas, Kentucky, New Hampshire, Utah	30%
Alabama, Iowa, Maryland, Montana, North Carolina, Oklahoma, Rhode Island, West Virginia	20%

CUSTOM SERVICE ARRANGEMENTS

3.8706 CSA OPTION 3.8706 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Colorado, Massachusetts, Minnesota, Nebraska, New York, North Dakota, Oregon, Pennsylvania, Vermont, Wyoming	10%
California, Delaware, Florida, Idaho, New Jersey, New Mexico, Texas, Washington	5%

4.1.H. Customer will receive a Type Three Discount of 35% on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

4.1.I. Customer will receive a Type Three Discount of 35% on its Sprint Voice Solutions International Toll Free Service Usage Charges.

4.2.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXX (or successor NPA-NXX), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
614-452	\$132

4.2.C. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

CUSTOM SERVICE ARRANGEMENTS

3.8706 CSA OPTION 3.8706 (Continued)

5.0 Discounts and Credits: (Continued)

4.3.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

4.3.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

4.3.B. Customer must use each local access line, port, or PVC receiving a waiver for 24 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8707 CSA OPTION 3.8707

1.0 Term:

The Term of this option will expire on May 31, 2012.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Domestic Access
 Sprint Voice Solutions

3.0 Minimum Service Commitments:

Customer's MTC is \$2,434,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

B-6.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
202-331	\$162	310-821	\$127
202-364	\$246	562-495	\$147
202-659	\$162	571-227	\$252
202-682	\$162	617-443	\$191
202-785	\$162	617-619	\$191
202-842	\$162	678-566	\$147
202-857	\$162	703-351	\$162
301-652	\$246	703-525	\$162
303-595	\$100		

CUSTOM SERVICE ARRANGEMENTS

3.8707 CSA OPTION 3.8707 (Continued)

5.0 Discounts and Credits: (Continued)

B-6.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a one-year Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
201-653	\$2,112	213-624	\$1,013
202-393	\$2,112	213-680	\$1,013
212-417	\$1,491	213-955	\$1,013
212-483	\$1,491	301-495	\$2,112
212-661	\$1,491	312-377	\$938
212-869	\$1,491	612-372	\$1,154
212-880	\$1,491	713-336	\$983
213-330	\$1,013		

B-6.D. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for each Sprint-provided T-3 local access line terminated by an alternate access vendor specified in the CSA with a one-year Order Term installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts. Additional alternate access vendor local access lines may be ordered by signing a Circuit Specific Access Discounting Form, which will be subject to the provisions of this CSA.

<u>Location</u>	<u>MRC</u>
Los Angeles, CA	\$630

B-6.E. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided OC3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a one-year Order Term installed or in service during the Term. Local access

CUSTOM SERVICE ARRANGEMENTS

3.8707 CSA OPTION 3.8707 (Continued)

5.0 Discounts and Credits: (Continued)

lines included herein are not eligible for Schedule Access Term Plan Discounts. OCn discounting is valid only for unchannelized, linear, two-fiber interface at the customer premise.

<u>NPA-NXX</u>	<u>MRC</u>
201-729	\$2,804
212-417	\$2,783
213-624	\$1,514

B-6.F. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided OC12 local access line at the NPA-NXX (or successor NPA-NXX) with a one-year Order Term installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts. OCn discounting is valid only for unchannelized, linear, two-fiber interface at the customer premise.

<u>NPA-NXX</u>	<u>MRC</u>
212-417	\$6,980

6.7.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

6.7.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

6.7.A.(3). Customer will receive a waiver of the local access line installation charges (including non-recurring COC and ACF charges) on Sprint-provided OC3 or OC12 domestic local access lines installed during the Term and discounted in this CSA.

CUSTOM SERVICE ARRANGEMENTS

3.8707 CSA OPTION 3.8707 (Continued)

5.0 Discounts and Credits: (Continued)

6.7.B. If Customer disconnects any local access line or port receiving a waiver less than 12 continuous months following installation (the "Usage Period"), Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in Usage Period. The foregoing repayment obligation shall not apply, however, for any local access line or port to which an Order Term liability applies.

B-7.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, three-year Term, \$780,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

B-7.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0180
Switched	\$0.0300
FONCARD	\$0.0900

B-7.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0180
Switched	\$0.0300

B-7.D. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions outbound Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8707 CSA OPTION 3.8707 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Kansas, Michigan, Mississippi, Nevada, Tennessee	50%
Illinois, Kentucky, Louisiana, Maine, Ohio, South Carolina, Utah, Wisconsin	40%
Alabama, Indiana, Nebraska, New Mexico, New York, Oregon, Rhode Island, West Virginia	30%
California, Colorado, Delaware, Georgia, Idaho, Iowa, Maryland, Montana, New Hampshire, New Jersey, North Carolina, North Dakota, Pennsylvania, Texas, Wyoming	20%
Florida, Minnesota, Oklahoma, Vermont, Washington	10%

B-7.E. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Michigan, Mississippi, South Carolina, Tennessee	50%
Hawaii, Illinois, Kansas, Kentucky, Louisiana, Maine, Massachusetts, Nevada, Ohio, Oklahoma, Utah, Wisconsin	40%
Alabama, Delaware, Minnesota, Nebraska, New Mexico, Oregon, Rhode Island	30%
California, Colorado, Georgia, Idaho, Indiana, Maryland, Montana, New Hampshire, New York, North Carolina, North Dakota, Pennsylvania, Texas, West Virginia, Wyoming	20%
Florida, Iowa, New Jersey	10%

B-7.F. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8707 CSA OPTION 3.8707 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin Georgia, Illinois, Kansas, Kentucky, Oklahoma, Utah	50%
Alabama, Iowa, Maryland, Montana, New Hampshire, North Carolina, Rhode Island, West Virginia,	30%
California, Colorado, Florida, Idaho, Massachusetts, Minnesota, Nebraska, New Jersey, New Mexico, New York, North Dakota, Oregon, Pennsylvania, Texas, Vermont, Washington, Wyoming	20%

B-7.G. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin Georgia, Illinois, Kansas, Kentucky, New Hampshire, Utah	50%
Alabama, Iowa, Maryland, Montana, North Carolina, Oklahoma, Rhode Island, West Virginia	40%
Colorado, Massachusetts, Minnesota, Nebraska, New York, North Dakota, Oregon, Pennsylvania, Vermont, Wyoming	30%
California, Delaware, Florida, Idaho, New Jersey, New Mexico, Texas, Washington	20%
	10%

B-7.H. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8707 CSA OPTION 3.8707 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Australia	\$0.0380	\$0.0530
Barbados	\$0.0700	\$0.0850
Bermuda	\$0.0520	\$0.0670
Brazil	\$0.0380	\$0.0530
Bulgaria	\$0.0330	\$0.0480
Canada	\$0.0210	\$0.0360
Chile	\$0.0330	\$0.0480
China	\$0.0220	\$0.0370
Columbia	\$0.1640	\$0.1790
Finland	\$0.0440	\$0.0590
France	\$0.0240	\$0.0390
Germany	\$0.0240	\$0.0390
Hong Kong	\$0.0300	\$0.0450
India	\$0.0590	\$0.0740
Ireland	\$0.0230	\$0.0380
Italy	\$0.0240	\$0.0390
Netherlands	\$0.0240	\$0.0390
New Zealand	\$0.0320	\$0.0470
Singapore	\$0.0230	\$0.0380
Spain	\$0.0240	\$0.0390
United Arab Emirates	\$0.1550	\$0.1700
United Kingdom	\$0.0220	\$0.0370

B-7.I. Customer will receive a Type Three Discount of 35% on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section B-7.H.

B-7.J. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Australia	\$0.0600	\$0.0750
Barbados	\$0.1180	\$0.1330

CUSTOM SERVICE ARRANGEMENTS

3.8707 CSA OPTION 3.8707 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Bermuda	\$0.0720	\$0.0870
Brazil	\$0.0700	\$0.0850
Canada	\$0.0290	\$0.0440
Chile	\$0.2060	\$0.2210
China	\$0.2370	\$0.2520
Columbia	\$0.2070	\$0.2220
Finland	\$0.0350	\$0.0500
France	\$0.0320	\$0.0470
Germany	\$0.0270	\$0.0420
Hong Kong	\$0.0320	\$0.0470
India	\$0.1200	\$0.1350
Ireland	\$0.0630	\$0.0780
Italy	\$0.0300	\$0.0450
Netherlands	\$0.0250	\$0.0400
New Zealand	\$0.0290	\$0.0440
Singapore	\$0.0520	\$0.0670
Spain	\$0.1610	\$0.1760
United Kingdom	\$0.0430	\$0.0580

B-7.K. Customer will receive a Type Three Discount of 35% on its Sprint Voice Solutions International Toll Free Service Usage Charges, except from those countries listed in Section B-7.J.

6.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8708 CSA OPTION 3.8708

1.0 Term:

The Term of this option will expire on March 31, 2012.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Domestic Access
Sprint Voice VPN Solutions

3.0 Minimum Service Commitments:

Customer's MTC is \$900,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

6.2.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
201225	\$255	401274	\$219	602776	\$141	817334	\$114
201587	\$162	401276	\$219	608848	\$375	818808	\$152
202682	\$162	404459	\$146	609750	\$282	818808	\$152
202783	\$162	407843	\$157	610341	\$199	831462	\$187
203225	\$339	408487	\$114	610825	\$176	858550	\$127
203357	\$144	410454	\$209	614776	\$148	860291	\$259
210384	\$123	412278	\$253	616459	\$157	913890	\$123
212509	\$177	414475	\$194	617227	\$191	914640	\$252
212973	\$177	415248	\$127	617482	\$191	916641	\$157
215657	\$217	415678	\$127	630218	\$132	916925	\$157
215665	\$162	425889	\$226	661284	\$135	937296	\$197
216643	\$141	443999	\$162	702877	\$217	937461	\$158

CUSTOM SERVICE ARRANGEMENTS

3.8708 CSA OPTION 3.8708 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
248351	\$132	480946	\$192	703481	\$162	949223	\$114
301987	\$264	502327	\$161	704529	\$157	952820	\$106
303773	\$100	502339	\$161	713479	\$114	952835	\$106
310481	\$125	503244	\$206	732326	\$273	954928	\$191
310771	\$114	508870	\$319	732634	\$275	972239	\$114
312346	\$123	512231	\$123	770394	\$146	972383	\$114
312917	\$123	513333	\$168	781272	\$205	972383	\$114
314212	\$114	513333	\$168	786388	\$177	972432	\$123
314579	\$123	571226	\$176	801257	\$161	973401	\$162
317656	\$150	571594	\$162	813552	\$154		

6.2.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXX (or successor NPA-NXX) with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
813630	\$971

6.2.D. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

6.3.A.1. Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

CUSTOM SERVICE ARRANGEMENTS

3.8708 CSA OPTION 3.8708 (Continued)

5.0 Discounts and Credits: (Continued)

6.3.A.2. For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

6.3.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.6.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice VPN Solutions, three-year Term, \$300,000 level on its interstate, intrastate and international Sprint Voice VPN Solutions Service Usage Charges, except as stated in this CSA.

6.6.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.0160
On-Off	\$0.0160
Off-On	\$0.0160
Off-Off	\$0.0310
FONCARD - On	\$0.0660
FONCARD - Off	\$0.0810

6.6.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8708 CSA OPTION 3.8708 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0130
Switched	\$0.0310

6.6.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>				<u>FONCARD-</u>	<u>FONCARD-</u>
	<u>On-On</u>	<u>On-Off</u>	<u>Off-On</u>	<u>Off-Off</u>	<u>On</u>	<u>Off</u>
Alabama	\$0.0160	\$0.0261	\$0.0261	\$0.0333	\$0.0761	\$0.0833
Arizona	\$0.0160	\$0.0528	\$0.0528	\$0.0620	\$0.1028	\$0.1120
Arkansas	\$0.0160	\$0.0473	\$0.0473	\$0.0814	\$0.0973	\$0.1314
California	\$0.0160	\$0.0253	\$0.0253	\$0.0306	\$0.0753	\$0.0806
Colorado	\$0.0160	\$0.0385	\$0.0385	\$0.0485	\$0.0885	\$0.0985
Connecticut	\$0.0160	\$0.0259	\$0.0259	\$0.0323	\$0.0759	\$0.0823
Delaware	\$0.0160	\$0.0309	\$0.0309	\$0.0384	\$0.0809	\$0.0884
Florida	\$0.0160	\$0.0278	\$0.0278	\$0.0376	\$0.0778	\$0.0876
Georgia	\$0.0160	\$0.0268	\$0.0268	\$0.0340	\$0.0768	\$0.0840
Hawaii	\$0.0160	\$0.0260	\$0.0260	\$0.0329	\$0.0760	\$0.0829
Idaho	\$0.0160	\$0.0619	\$0.0619	\$0.0751	\$0.1119	\$0.1251
Illinois	\$0.0160	\$0.0377	\$0.0377	\$0.0443	\$0.0877	\$0.0943
Indiana	\$0.0160	\$0.0222	\$0.0222	\$0.0259	\$0.0722	\$0.0759
Iowa	\$0.0160	\$0.0504	\$0.0504	\$0.0690	\$0.1004	\$0.1190
Kansas	\$0.0160	\$0.0237	\$0.0237	\$0.0296	\$0.0737	\$0.0796
Kentucky	\$0.0160	\$0.0420	\$0.0420	\$0.0473	\$0.0920	\$0.0973
Louisiana	\$0.0160	\$0.0224	\$0.0224	\$0.0259	\$0.0724	\$0.0759
Maine	\$0.0160	\$0.0261	\$0.0261	\$0.0348	\$0.0761	\$0.0848
Maryland	\$0.0160	\$0.0292	\$0.0292	\$0.0346	\$0.0792	\$0.0846
Massachusetts	\$0.0160	\$0.0236	\$0.0236	\$0.0299	\$0.0736	\$0.0799
Michigan	\$0.0160	\$0.0230	\$0.0230	\$0.0275	\$0.0730	\$0.0775
Minnesota	\$0.0160	\$0.0605	\$0.0605	\$0.0689	\$0.1105	\$0.1189
Mississippi	\$0.0160	\$0.0252	\$0.0252	\$0.0398	\$0.0752	\$0.0898
Missouri	\$0.0160	\$0.0762	\$0.0762	\$0.0956	\$0.1262	\$0.1456
Montana	\$0.0160	\$0.0734	\$0.0734	\$0.1130	\$0.1234	\$0.1630
Nebraska	\$0.0160	\$0.0340	\$0.0340	\$0.0421	\$0.0840	\$0.0921
Nevada	\$0.0160	\$0.0304	\$0.0304	\$0.0376	\$0.0804	\$0.0876
New Hampshire	\$0.0160	\$0.0418	\$0.0418	\$0.0537	\$0.0918	\$0.1037
New Jersey	\$0.0160	\$0.0279	\$0.0279	\$0.0387	\$0.0779	\$0.0887
New Mexico	\$0.0160	\$0.0232	\$0.0232	\$0.0256	\$0.0732	\$0.0756
New York	\$0.0160	\$0.0433	\$0.0433	\$0.0530	\$0.0933	\$0.1030
North Carolina	\$0.0160	\$0.0317	\$0.0317	\$0.0391	\$0.0817	\$0.0891
North Dakota	\$0.0160	\$0.1040	\$0.1040	\$0.2373	\$0.1540	\$0.2873

CUSTOM SERVICE ARRANGEMENTS

3.8708 CSA OPTION 3.8708 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute				FONCARD-	FONCARD-
	<u>On-On</u>	<u>On-Off</u>	<u>Off-On</u>	<u>Off-Off</u>	<u>On</u>	<u>Off</u>
Ohio	\$0.0160	\$0.0239	\$0.0239	\$0.0310	\$0.0739	\$0.0810
Oklahoma	\$0.0160	\$0.0438	\$0.0438	\$0.0655	\$0.0938	\$0.1155
Oregon	\$0.0160	\$0.0324	\$0.0324	\$0.0389	\$0.0824	\$0.0889
Pennsylvania	\$0.0160	\$0.0350	\$0.0350	\$0.0430	\$0.0850	\$0.0930
Puerto Rico	\$0.0160	\$0.0236	\$0.0236	\$0.0246	\$0.0736	\$0.0746
Rhode Island	\$0.0160	\$0.0291	\$0.0291	\$0.0351	\$0.0791	\$0.0851
South Carolina	\$0.0160	\$0.0268	\$0.0268	\$0.0323	\$0.0768	\$0.0823
South Dakota	\$0.0160	\$0.1090	\$0.1090	\$0.2181	\$0.1590	\$0.2681
Tennessee	\$0.0160	\$0.0253	\$0.0253	\$0.0304	\$0.0753	\$0.0804
Texas	\$0.0160	\$0.0235	\$0.0235	\$0.0270	\$0.0735	\$0.0770
Utah	\$0.0160	\$0.0359	\$0.0359	\$0.0425	\$0.0859	\$0.0925
Vermont	\$0.0160	\$0.0402	\$0.0402	\$0.0463	\$0.0902	\$0.0963
Virginia	\$0.0160	\$0.0305	\$0.0305	\$0.0351	\$0.0805	\$0.0851
Washington	\$0.0160	\$0.0573	\$0.0573	\$0.0658	\$0.1073	\$0.1158
West Virginia	\$0.0160	\$0.0244	\$0.0244	\$0.0277	\$0.0744	\$0.0777
Wisconsin	\$0.0160	\$0.0270	\$0.0270	\$0.0334	\$0.0770	\$0.0834
Wyoming	\$0.0160	\$0.0681	\$0.0681	\$0.0987	\$0.1181	\$0.1487

6.6.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0252	\$0.0325
Arizona	\$0.0273	\$0.0366
Arkansas	\$0.0521	\$0.0862
California	\$0.0233	\$0.0286
Colorado	\$0.0280	\$0.0380
Connecticut	\$0.0244	\$0.0308
Delaware	\$0.0255	\$0.0330
Florida	\$0.0278	\$0.0376
Georgia	\$0.0252	\$0.0324
Hawaii	\$0.0249	\$0.0318
Idaho	\$0.0312	\$0.0444
Illinois	\$0.0247	\$0.0313
Indiana	\$0.0217	\$0.0253
Iowa	\$0.0365	\$0.0551

CUSTOM SERVICE ARRANGEMENTS

3.8708 CSA OPTION 3.8708 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Kansas	\$0.0239	\$0.0299
Kentucky	\$0.0233	\$0.0285
Louisiana	\$0.0214	\$0.0249
Maine	\$0.0268	\$0.0356
Maryland	\$0.0234	\$0.0289
Massachusetts	\$0.0244	\$0.0307
Michigan	\$0.0225	\$0.0271
Minnesota	\$0.0264	\$0.0347
Mississippi	\$0.0326	\$0.0471
Missouri	\$0.0374	\$0.0568
Montana	\$0.0576	\$0.0972
Nebraska	\$0.0261	\$0.0343
Nevada	\$0.0252	\$0.0325
New Hampshire	\$0.0299	\$0.0418
New Jersey	\$0.0288	\$0.0395
New Mexico	\$0.0204	\$0.0228
New York	\$0.0277	\$0.0374
North Carolina	\$0.0254	\$0.0329
North Dakota	\$0.1513	\$0.2847
Ohio	\$0.0252	\$0.0323
Oklahoma	\$0.0397	\$0.0614
Oregon	\$0.0245	\$0.0310
Pennsylvania	\$0.0260	\$0.0340
Puerto Rico	\$0.0190	\$0.0201
Rhode Island	\$0.0240	\$0.0301
South Carolina	\$0.0234	\$0.0288
South Dakota	\$0.1271	\$0.2363
Tennessee	\$0.0231	\$0.0282
Texas	\$0.0214	\$0.0249
Utah	\$0.0246	\$0.0312
Vermont	\$0.0240	\$0.0301
Virginia	\$0.0226	\$0.0272
Washington	\$0.0265	\$0.0349
West Virginia	\$0.0213	\$0.0247
Wisconsin	\$0.0244	\$0.0307
Wyoming	\$0.0486	\$0.0792

CUSTOM SERVICE ARRANGEMENTS

3.8708 CSA OPTION 3.8708 (Continued)

5.0 Discounts and Credits: (Continued)

6.6.F. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions VPN outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Australia	\$0.0300	\$0.0450
Belgium	\$0.0340	\$0.0490
Brazil	\$0.0530	\$0.0680
Bulgaria	\$0.0950	\$0.1100
China	\$0.0270	\$0.0420
Denmark	\$0.0250	\$0.0400
France	\$0.0250	\$0.0400
Germany	\$0.0300	\$0.0450
India	\$0.0590	\$0.0740
Mexico	\$0.0520	\$0.0670
Netherlands	\$0.0300	\$0.0450
Norway	\$0.0550	\$0.0700
Philippines	\$0.1270	\$0.1420
Poland	\$0.0300	\$0.0450
Portugal	\$0.0320	\$0.0470
Singapore	\$0.0250	\$0.0400
Spain	\$0.0250	\$0.0400
Sri Lanka	\$0.2170	\$0.2320
Sweden	\$0.0240	\$0.0390
United Arab Emirates	\$0.1690	\$0.1840
United Kingdom	\$0.0250	\$0.0400

6.6.G. Customer will receive a Type Four Usage Discount on Sprint Voice VPN Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Australia	\$0.0610	\$0.0760
Belgium	\$0.0700	\$0.0850
Brazil	\$0.2500	\$0.2650

CUSTOM SERVICE ARRANGEMENTS

3.8708 CSA OPTION 3.8708 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
China	\$0.2810	\$0.2960
Denmark	\$0.0500	\$0.0650
France	\$0.0980	\$0.1130
Germany	\$0.0600	\$0.0750
India	\$0.0680	\$0.0830
Mexico	\$0.1280	\$0.1430
Netherlands	\$0.0730	\$0.0880
Norway	\$0.1330	\$0.1480
Philippines	\$0.2980	\$0.3130
Poland	\$0.0660	\$0.0810
Portugal	\$0.1790	\$0.1940
Singapore	\$0.0630	\$0.0780
Spain	\$0.2400	\$0.2550
Sweden	\$0.1680	\$0.1830
United Kingdom	\$0.0570	\$0.0720

6.6.H. Customer will receive a Type Three Discount of 25% on its international (domestic origination) Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 6.6.F.

6.6.I. Customer will receive a Type Three Discount of 25% on its Sprint Voice VPN Solutions Toll Free Service Usage Charges, except from those countries listed in Section 6.6.G.

7.5. Sprint will receive a \$10,000 credit ("Credit") in the 1st billing month after the Commencement Date and a \$15,000 Credit in the 13th billing month after the Commencement Date. If Sprint terminates the Agreement due to Customer's material breach, or Customer terminates its Agreement or ceases to use Services to a material extent (unless due to Sprint's material failure), Customer will pay Sprint, in addition to all other charges, a pro-rata

CUSTOM SERVICE ARRANGEMENTS

3.8708 CSA OPTION 3.8708 (Continued)

5.0 Discounts and Credits: (Continued)

portion of each Credit issued. The prorata portion of a Credit will be calculated based on the number of months remaining in the Term at the time of termination, divided by the number of months in the Term. In addition, Sprint will issue no further Credits.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8709 CSA OPTION 3.8709

1.0 Term:

The Term of this option expires on January 31, 2013.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Domestic Access
 Sprint Voice Solutions

3.0 Minimum Service Commitments:

Customer's MAC is \$280,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.7.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
312-829	\$163	630-375	\$167
512-832	\$123	630-543	\$159
585-256	\$211		

5.7.C. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay

CUSTOM SERVICE ARRANGEMENTS

3.8709 CSA OPTION 3.8709 (Continued)

5.0 Discounts and Credits: (Continued)

Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

5.8.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

5.8.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

5.8.B. Customer must use each local access line, port, or PVC receiving a waiver for 36 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

5.9.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, two-year Term, \$180,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

5.9.B. Customer's calls will be summarized and rounded as per the Agreement.

5.9.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8709 CSA OPTION 3.8709 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0180
Switched	\$0.0280
FONCARD	\$0.0880

5.9.D. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0180
Switched	\$0.0280

5.9.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate (interLATA and intraLATA) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Illinois	\$0.0280	\$0.0390	\$0.0990
New York	\$0.0450	\$0.0750	\$0.1350

5.9.F. Customer will receive a Type Four Net Effective Usage Discount on its intrastate (interLATA and intraLATA) Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Illinois	\$0.0270	\$0.0390
New York	\$0.0460	\$0.0750

5.9.G. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate (interLATA and intraLATA) Sprint Voice Solutions outbound Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8709 CSA OPTION 3.8709 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Kansas, Mississippi, Tennessee	40%
Kentucky, Louisiana, Maine, South Carolina, Utah, Wisconsin	30%
Alabama, Indiana, Nebraska, New Mexico, Oregon, Rhode Island, West Virginia	20%
California, Colorado, Delaware, Georgia, Idaho, Iowa, Maryland, Montana, New Hampshire, New Jersey, North Carolina, North Dakota, Pennsylvania, Texas, Wyoming	10%

5.9.H. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate (interLATA and intraLATA) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Mississippi, South Carolina, Tennessee, Wisconsin	40%
Georgia, Kansas, Kentucky, Oklahoma, Utah	30%
Alabama, Iowa, Maryland, Montana, New Hampshire, North Carolina, Rhode Island, West Virginia,	20%
California, Colorado, Florida, Idaho, Massachusetts, Minnesota, Nebraska, New Jersey, New Mexico, North Dakota, Oregon, Pennsylvania, Texas, Vermont, Washington, Wyoming	10%

5.9.I. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate (interLATA and intraLATA) Sprint Voice Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8709 CSA OPTION 3.8709 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Connecticut, Mississippi, South Carolina, Tennessee	40%
Hawaii, Kansas, Kentucky, Louisiana, Maine, Massachusetts, Oklahoma, Utah, Wisconsin	30%
Alabama, Delaware, Minnesota, Nebraska, New Mexico, Oregon, Rhode Island	20%
California, Colorado, Georgia, Idaho, Indiana, Maryland, Montana, New Hampshire, North Carolina, North Dakota, Pennsylvania, Texas, West Virginia, Wyoming	10%

5.9.J. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate (interLATA and intraLATA) Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Mississippi, South Carolina, Tennessee, Wisconsin	40%
Georgia, Kansas, Kentucky, New Hampshire, Utah	30%
Alabama, Iowa, Maryland, Montana, North Carolina, Oklahoma, Rhode Island, West Virginia	20%
Colorado, Massachusetts, Minnesota, Nebraska, North Dakota, Oregon, Pennsylvania, Vermont, Wyoming	10%

5.9.K. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.0240	\$0.0390

CUSTOM SERVICE ARRANGEMENTS

3.8709 CSA OPTION 3.8709 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
China	\$0.0250	\$0.0400
France	\$0.0240	\$0.0390
Germany	\$0.0240	\$0.0390
Ireland	\$0.0270	\$0.0420
Japan	\$0.0330	\$0.0480
Mexico	\$0.0450	\$0.0600
Philippines	\$0.1300	\$0.1450
Spain	\$0.0240	\$0.0390
Singapore	\$0.0250	\$0.0400
South Korea	\$0.0360	\$0.0510
Switzerland	\$0.0350	\$0.0500
Taiwan	\$0.0260	\$0.0410
United Kingdom	\$0.0240	\$0.0390

5.9.L. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.0350	\$0.0500
China	\$0.2950	\$0.3100
France	\$0.0400	\$0.0550
Germany	\$0.0350	\$0.0500
Ireland	\$0.0780	\$0.0930
Japan	\$0.1820	\$0.1970
Mexico	\$0.1200	\$0.1350
Philippines	\$0.1710	\$0.1860
Spain	\$0.2030	\$0.2180
Singapore	\$0.0640	\$0.0790
South Korea	\$0.0300	\$0.0450
Switzerland	\$0.0380	\$0.0530
Taiwan	\$0.1440	\$0.1590
United Kingdom	\$0.0530	\$0.0680

CUSTOM SERVICE ARRANGEMENTS

3.8709 CSA OPTION 3.8709 (Continued)

5.0 Discounts and Credits: (Continued)

5.9.M. Customer will receive a Type Three Discount of 30% on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 5.9.K.

5.9.N. Customer will receive a Type Three Discount of 30% on its Sprint Voice Solutions International Toll Free Service Usage Charges, except from those countries listed in Section 5.9.L.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Aurora, CO.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8710 CSA OPTION 3.8710

1.0 Term:

The Term of this option is 12 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$6,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

3.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, one-year Term, \$6,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

3.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.025
Switched	\$0.035
FONCARD	\$0.085

3.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8710 CSA OPTION 3.8710 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.025
Switched	\$0.035

3.1.D. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions outbound Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Kansas, Michigan, Mississippi, Nevada, Tennessee	40%
Illinois, Kentucky, Louisiana, Maine, Ohio, South Carolina, Utah, Wisconsin	30%
Alabama, Indiana, Nebraska, New Mexico, New York, Oregon, Rhode Island, West Virginia	20%
California, Colorado, Delaware, Georgia, Idaho, Iowa, Maryland, Montana, New Hampshire, New Jersey, North Carolina, North Dakota, Pennsylvania, Texas, Wyoming	10%
Florida, Minnesota, Oklahoma, Vermont, Washington	5%

3.1.E. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin	40%
Georgia, Illinois, Kansas, Kentucky, Oklahoma, Utah	30%
Alabama, Iowa, Maryland, Montana, New Hampshire, North Carolina, Rhode Island, West Virginia,	20%

CUSTOM SERVICE ARRANGEMENTS

3.8710 CSA OPTION 3.8710 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
California, Colorado, Florida, Idaho, Massachusetts, Minnesota, Nebraska, New Jersey, New Mexico, New York, North Dakota, Oregon, Pennsylvania, Texas, Vermont, Washington, Wyoming	10%

3.1.F. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Michigan, Mississippi, South Carolina, Tennessee	40%
Hawaii, Illinois, Kansas, Kentucky, Louisiana, Maine, Massachusetts, Nevada, Ohio, Oklahoma, Utah, Wisconsin	30%
Alabama, Delaware, Minnesota, Nebraska, New Mexico, Oregon, Rhode Island	20%
California, Colorado, Georgia, Idaho, Indiana, Maryland, Montana, New Hampshire, New York, North Carolina, North Dakota, Pennsylvania, Texas, West Virginia, Wyoming	10%
Florida, Iowa, New Jersey	5%

3.1.G. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin	40%
Georgia, Illinois, Kansas, Kentucky, New Hampshire, Utah	30%
Alabama, Iowa, Maryland, Montana, North Carolina, Oklahoma, Rhode Island, West Virginia	20%

CUSTOM SERVICE ARRANGEMENTS

3.8710 CSA OPTION 3.8710 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Colorado, Massachusetts, Minnesota, Nebraska, New York, North Dakota, Oregon, Pennsylvania, Vermont, Wyoming	10%
California, Delaware, Florida, Idaho, New Jersey, New Mexico, Texas, Washington	5%

3.1.H. Customer will receive a Type Three Discount of 30% on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

3.1.I. Customer will receive a Type Three Discount of 30% on its Sprint Voice Solutions International Toll Free Service Usage Charges.

3.2.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
585-292	\$269
918-461	\$286

3.2.C. Customer will receive a Type Three Discount of 75% on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

3.2.D. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before

CUSTOM SERVICE ARRANGEMENTS

3.8710 CSA OPTION 3.8710 (Continued)

5.0 Discounts and Credits: (Continued)

Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

3.3.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

3.3.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

3.3.A.(3). Customer will receive a waiver of its Sprint ISDN channel installation charges for circuits installed or in service during the Term.

3.3.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8711 CSA OPTION 3.8711

1.0 Term:

The Term of this option is 42 months, including a six-month Ramp-Up Period, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$750,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.2.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice VPN Solutions, one-year Term, \$1,800,000 level on its interstate, intrastate and international Sprint Voice VPN Solutions Service Usage Charges, except as stated in this CSA.

5.2.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0180
Switched	\$0.0290

5.2.C. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8711 CSA OPTION 3.8711 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0232	0.0305
Arizona	\$0.0253	0.0346
Arkansas	\$0.0501	0.0842
California	\$0.0213	0.0266
Colorado	\$0.0260	0.0360
Connecticut	\$0.0224	0.0288
Delaware	\$0.0235	0.0310
Florida	\$0.0258	0.0356
Georgia	\$0.0232	0.0304
Hawaii	\$0.0229	0.0298
Idaho	\$0.0292	0.0424
Illinois	\$0.0227	0.0293
Indiana	\$0.0197	0.0233
Iowa	\$0.0345	0.0531
Kansas	\$0.0219	0.0279
Kentucky	\$0.0213	0.0265
Louisiana	\$0.0194	0.0229
Maine	\$0.0248	0.0336
Maryland	\$0.0214	0.0269
Massachusetts	\$0.0224	0.0287
Michigan	\$0.0205	0.0251
Minnesota	\$0.0244	0.0327
Mississippi	\$0.0306	0.0451
Missouri	\$0.0354	0.0548
Montana	\$0.0556	0.0952
Nebraska	\$0.0241	0.0323
Nevada	\$0.0232	0.0305
New Hampshire	\$0.0279	0.0398
New Jersey	\$0.0268	0.0375
New Mexico	\$0.0184	0.0208
New York	\$0.0257	0.0354
North Carolina	\$0.0234	0.0309
North Dakota	\$0.1493	0.2827
Ohio	\$0.0232	0.0303
Oklahoma	\$0.0377	0.0594
Oregon	\$0.0225	0.0290

CUSTOM SERVICE ARRANGEMENTS

3.8711 CSA OPTION 3.8711 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Pennsylvania	\$0.0240	0.0320
Puerto Rico	\$0.0170	0.0181
Rhode Island	\$0.0220	0.0281
South Carolina	\$0.0214	0.0268
South Dakota	\$0.1251	0.2343
Tennessee	\$0.0211	0.0262
Texas	\$0.0194	0.0229
Utah	\$0.0226	0.0292
Vermont	\$0.0220	0.0281
Virginia	\$0.0206	0.0252
Washington	\$0.0245	0.0329
West Virginia	\$0.0193	0.0227
Wisconsin	\$0.0224	0.0287
Wyoming	\$0.0466	0.0772

5.2.D.1. Customer will receive a Type Three Discount of 50% on its switched Toll Free service group MRC provided Customer does not list toll free numbers terminating on switched service groups with any Directory Assistance service.

5.2.D.2. Customer will receive a Type Three Discount of 50% on its dedicated Toll Free service group MRC provided Customer does not list toll free numbers terminating on dedicated service groups with any Directory Assistance service.

5.2.D.3. Customer will receive a Type Three Discount of 50% on its switched service toll free service group MRC for Off-Net Route Advance.

5.2.D.4. Customer will receive a Type Three Discount of 50% on its dedicated service toll free service group MRC for On-Net Route Advance.

CUSTOM SERVICE ARRANGEMENTS

3.8711 CSA OPTION 3.8711 (Continued)

5.0 Discounts and Credits: (Continued)

5.2.D.5. Customer will receive a Type Three Discount of 50% on its Enhanced Routing non-recurring installation charges for Area Code Routing, Call Allocation, Day of Week Routing, Day of Year Routing, Time of Day Routing, and Area Code/Exchange Routing.

5.2.D.6. Customer will receive a Type Three Discount of 50% on its Enhanced Toll Free Change charges for Area Code Routing, Call Allocation, Day of Week Routing, Day of Year Routing, Time of Day Routing, and Area Code/Exchange Routing.

5.2.D.7. Customer will receive a Type Three Discount of 50% on its MRCs for Enhanced Toll Free Routing Sets.

5.2.D.8. Customer will receive a waiver of its non-recurring installation charges for Enhanced Toll Free Command Routing.

5.2.D.9. Customer will receive a Type Three Discount of 50% on its non-recurring charges for Area Code Selection.

5.2.D.10. Customer will receive a Type Three Discount of 50% on its Real Time ANI per call fees. Customer will receive a Type Three Discount of _____ on its international (domestic origination) Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section _____.

5.3.A. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for each Sprint-provided DS3 local access line terminated by an alternate access vendor specified in the CSA with a three-years or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

CUSTOM SERVICE ARRANGEMENTS

3.8711 CSA OPTION 3.8711 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Location</u>	<u>MRC</u>
Wappingers Falls, NY	1,200

5.3.B. Customer must use each Sprint-provided domestic DS3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic DS3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

6.3. Customer must be in compliance with all material terms and conditions of its Agreement to be eligible for any Credits or Discounts under its Agreement.

6.3.A. Customer will receive a \$117,250 credit ("Credit") on Customer's December 2011 invoice.

Customer will receive a \$67,250 credit ("Credit") in the 19th billing month after the Commencement Date if the Customer's MSC Contributory Services total at least \$750,000 during billing months 7 through 18.

Customer will receive a 67,250 credit ("Credit") in the 31st billing month after the Commencement Date if the Customer's MSC Contributory Services total at least \$750,000 during billing months 19 through 30.

Customer will receive a \$72,250 credit ("Credit") in the 42nd billing month after the Commencement Date if the Customer's MSC Contributory Services total at least \$687,500 during billing months 31 through 41.

If Sprint terminates the Agreement due to Customer's material breach, or Customer terminates this Agreement or ceases to use Services to a material extent (unless due to Sprint's material failure), Customer will pay Sprint, in

CUSTOM SERVICE ARRANGEMENTS

3.8711 CSA OPTION 3.8711 (Continued)

5.0 Discounts and Credits: (Continued)

Credit issued. The prorata portion of a Credit will be calculated based on the number of months remaining in the Term at the time of termination, divided by the number of months in the Term. In addition, Sprint will issue no further Credits.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must its Corporate Headquarters located in White Plains, NY.

During each billing month of the Term, Customer must its Corporate Headquarters located in White Plains, NY.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8712 CSA OPTION 3.8712

1.0 Term:

The Term of this option is 24 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$200,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, two-year Term, \$180,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

5.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0190
Switched	\$0.0295
FONCARD	\$0.0860

5.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8712 CSA OPTION 3.8712 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0190
Switched	\$0.0295

5.1.D. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions outbound Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Kansas, Michigan, Mississippi, Nevada, Tennessee	40%
Illinois, Kentucky, Louisiana, Maine, Ohio, South Carolina, Utah, Wisconsin	30%
Alabama, Indiana, Nebraska, New Mexico, New York, Oregon, Rhode Island, West Virginia	20%
California, Colorado, Delaware, Georgia, Idaho, Iowa, Maryland, Montana, New Hampshire, New Jersey, North Carolina, North Dakota, Pennsylvania, Texas, Wyoming	10%
Florida, Minnesota, Oklahoma, Vermont, Washington	5%

5.1.E. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin	40%

CUSTOM SERVICE ARRANGEMENTS

3.8712 CSA OPTION 3.8712 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Georgia, Illinois, Kansas, Kentucky, Oklahoma, Utah	30%
Alabama, Iowa, Maryland, Montana, New Hampshire, North Carolina, Rhode Island, West Virginia,	20%
California, Colorado, Florida, Idaho, Massachusetts, Minnesota, Nebraska, New Jersey, New Mexico, New York, North Dakota, Oregon, Pennsylvania, Texas, Vermont, Washington, Wyoming	10%

5.1.F. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Michigan, Mississippi, South Carolina, Tennessee	40%
Hawaii, Illinois, Kansas, Kentucky, Louisiana, Maine, Massachusetts, Nevada, Ohio, Oklahoma, Utah, Wisconsin	30%
Alabama, Delaware, Minnesota, Nebraska, New Mexico, Oregon, Rhode Island	20%
California, Colorado, Georgia, Idaho, Indiana, Maryland, Montana, New Hampshire, New York, North Carolina, North Dakota, Pennsylvania, Texas, West Virginia, Wyoming	10%
Florida, Iowa, New Jersey	5%

CUSTOM SERVICE ARRANGEMENTS

3.8712 CSA OPTION 3.8712 (Continued)

5.0 Discounts and Credits: (Continued)

5.1.G. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin Georgia, Illinois, Kansas, Kentucky, New Hampshire, Utah	40%
Alabama, Iowa, Maryland, Montana, North Carolina, Oklahoma, Rhode Island, West Virginia	30%
Colorado, Massachusetts, Minnesota, Nebraska, New York, North Dakota, Oregon, Pennsylvania, Vermont, Wyoming	20%
California, Delaware, Florida, Idaho, New Jersey, New Mexico, Texas, Washington	10%
	5%

5.1.H. Customer will receive a Type Three Discount of 25% on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

5.1.G. Customer will receive a Type Three Discount of 25% on its Sprint Voice Solutions International Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8712 CSA OPTION 3.8712 (Continued)

5.0 Discounts and Credits: (Continued)

5.2.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
580-763	\$148
701-250	\$107
816-222	\$100
816-421	\$94

5.2.C. Customer will receive a Type Three Discount of 75% on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

5.3.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

5.3.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

5.3.A.(3). Customer will receive a waiver of its Sprint ISDN channel installation charges for circuits installed or in service during the Term.

5.3.B. Customer must use each local access line, port, or PVC receiving a waiver for 24 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation

CUSTOM SERVICE ARRANGEMENTS

3.8712 CSA OPTION 3.8712 (Continued)

5.0 Discounts and Credits: (Continued)

will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Cincinnati, OH.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8713 CSA OPTION 3.8713

1.0 Term:

The Term of this option is 36 months, beginning on the Fourth Amendment Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Domestic Access
Sprint Voice Solutions

3.0 Minimum Service Commitments:

Customer's MMC is \$25,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.4.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
213388	\$122	630213	\$389	708339	\$378	773764	\$358
213389	\$122	630357	\$141	708794	\$123	817251	\$293
213489	\$116	630409	\$123	713395	\$118	817795	\$118
214483	\$249	630539	\$193	713735	\$118	830895	\$730
254501	\$288	630663	\$154	713779	\$144	949451	\$170
301251	\$162	630758	\$187	713973	\$144	972312	\$312
478932	\$480	678349	\$197	718442	\$300	972487	\$282
512453	\$118	703256	\$288	732494	\$168	972516	\$136
562809	\$264	703866	\$297	770246	\$145	972620	\$118

CUSTOM SERVICE ARRANGEMENTS

3.8713 CSA OPTION 3.8713 (Continued)

5.0 Discounts and Credits: (Continued)

5.4.D. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a three-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
773764	\$1,923	972487	\$1,779
972494	\$1,779		

5.4.E. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

5.7.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, three-year Term, \$12,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

5.7.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0240
Switched	\$0.0390
FONCARD	\$0.0924

CUSTOM SERVICE ARRANGEMENTS

3.8713 CSA OPTION 3.8713 (Continued)

5.0 Discounts and Credits: (Continued)

5.7.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0240
Switched	\$0.0390

5.7.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
California	\$0.0318	\$0.0447	\$0.1147
Georgia	\$0.0495	\$0.0755	\$0.1455
Illinois	\$0.0282	\$0.0352	\$0.1052
Oklahoma	\$0.0308	\$0.0439	\$0.1139
Texas	\$0.0516	\$0.0757	\$0.1457
Virginia	\$0.0452	\$0.0717	\$0.1417

5.7.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
California	\$0.0318	\$0.0447
Georgia	\$0.0495	\$0.0755
Illinois	\$0.0282	\$0.0352
Oklahoma	\$0.0308	\$0.0439
Texas	\$0.0516	\$0.0757
Virginia	\$0.0452	\$0.0717

5.7.F. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions outbound Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8713 CSA OPTION 3.8713 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Kansas, Michigan, Mississippi, Nevada and Tennessee	40%
Kentucky, Louisiana, Maine, Ohio, South Carolina, Utah and Wisconsin	30%
Alabama, Indiana, Nebraska, New Mexico, New York, Oregon, Rhode Island and West Virginia	20%

5.7.G. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Michigan, Mississippi, South Carolina and Tennessee	40%
Hawaii, Kansas, Kentucky, Louisiana, Maine, Massachusetts, Nevada, Ohio, Utah and Wisconsin	30%
Alabama, Delaware, Minnesota, Nebraska, New Mexico, Oregon and Rhode Island	20%
Colorado, Georgia, Idaho, Indiana, Maryland, Montana, New Hampshire, New York, North Carolina, North Dakota, Pennsylvania, West Virginia and Wyoming	10%
Florida, Iowa and New Jersey	5%

5.7.H. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee and Wisconsin	40%
Georgia, Kansas, Kentucky, Oklahoma and Utah	30%

CUSTOM SERVICE ARRANGEMENTS

3.8713 CSA OPTION 3.8713 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Alabama, Iowa, Maryland, Montana, New Hampshire, North Carolina, Rhode Island and West Virginia	20%
Colorado, Florida, Idaho, Massachusetts, Minnesota, Nebraska, New Jersey, New Mexico, New York, North Dakota, Oregon, Pennsylvania, Vermont, Washington and Wyoming	10%

5.7.I. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee and Wisconsin	40%
Georgia, Kansas, Kentucky, New Hampshire and Utah	30%
Alabama, Iowa, Maryland, Montana, North Carolina, Rhode Island and West Virginia	20%
Colorado, Massachusetts, Minnesota, Nebraska, New York, North Dakota, Oregon, Pennsylvania, Vermont and Wyoming	10%
Delaware, Florida, Idaho, New Jersey, New Mexico and Washington	5%

5.7.J. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.0240	\$0.0440
United Kingdom	\$0.0240	\$0.0440

CUSTOM SERVICE ARRANGEMENTS

3.8713 CSA OPTION 3.8713 (Continued)

5.0 Discounts and Credits: (Continued)

5.7.K. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.0480	\$0.0680
United Kingdom	\$0.0670	\$0.0870

5.7.L. Customer will receive a Type Three Discount of 30% on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 5.7.J.

5.7.M. Customer will receive a Type Three Discount of on its Sprint Voice Solutions International Toll Free Service Usage Charges, except from those countries listed in Section 5.7.K.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8714 CSA OPTION 3.8714

1.0 Term:

The Term of this option is 36 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

International Private Line
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$1,020,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 7 and 8 apply.

5.0 Discounts and Credits:

4.2.A. Customer will receive a Type Four Discount on the MRC and a waiver of the for the renewal of the International Private Line and access loops associated with the private line numbers specified in the Agreement with an individual minimum Order term of two years or longer in service during the Term.

4.2.B. Additional DS3 orders will be accepted in Sprint's

ILP Origination <u>Site</u>	ILP Termination <u>Site</u>	ILP <u>Speed</u>	<u>IXC MRC</u>	US Access <u>MRC</u>
Montego Bay Free Zone, Jamaica	Lexington MA	DS3	\$29,367	\$1,529

CUSTOM SERVICE ARRANGEMENTS

3.8714 CSA OPTION 3.8714 (Continued)

5.0 Discounts and Credits: (Continued)

4.2.C. The MRCs in Section 4.2.B. do not included taxes, surcharges, and CPEs.

4.2.D. If orders are placed after the date specified in the Agreement, discounting will be subject to change.

4.5.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided DS-3 local access line at the NPA-NXX (or successor NPA-NXX) with a three-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
978-682	\$1,529

4.5.D. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided OC3 local access line at the NPA-NXX (or successor NPA-NXX) with a three-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
781-226	\$2,397
781-676	\$2,397

4.5.E. Customer must use each Sprint-provided domestic DS-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

CUSTOM SERVICE ARRANGEMENTS

3.8714 CSA OPTION 3.8714 (Continued)

5.0 Discounts and Credits: (Continued)

4.6.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

4.6.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

4.6.A.(3). For all Customer-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line COC charges.

4.6.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715

1.0 Term:

The Term of this option is 24 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MSC is \$90,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

2.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, three-year Term, \$1,800,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

2.1.B. Customer will receive a Type Four Discount of \$100 on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

2.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.016
Switched	\$0.029
FONCARD	\$0.079

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

2.1.D. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.016
Switched	\$0.029

2.1.E. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound SDS Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.035
Switched	\$0.048

2.1.F. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free SDS Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.035
Switched	\$0.048

2.1.G. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Alabama	\$0.0293	\$0.0600	\$0.1200
Arizona	\$0.0776	\$0.1297	\$0.1897
Arkansas	\$0.0498	\$0.0904	\$0.1504
California	\$0.0218	\$0.0437	\$0.1037
Colorado	\$0.0518	\$0.0821	\$0.1421
Connecticut	\$0.0175	\$0.0358	\$0.0958
Delaware	\$0.0207	\$0.0420	\$0.1020
Florida	\$0.0429	\$0.0687	\$0.1287

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Georgia	\$0.0407	\$0.0745	\$0.1345
Hawaii	\$0.0246	\$0.0499	\$0.1099
Idaho	\$0.0702	\$0.1202	\$0.1802
Illinois	\$0.0170	\$0.0342	\$0.0942
Indiana	\$0.0168	\$0.0371	\$0.0971
Iowa	\$0.0655	\$0.1122	\$0.1722
Kansas	\$0.0166	\$0.0320	\$0.0920
Kentucky	\$0.0426	\$0.0761	\$0.1361
Louisiana	\$0.0226	\$0.0416	\$0.1016
Maine	\$0.0355	\$0.0521	\$0.1121
Maryland	\$0.0355	\$0.0665	\$0.1265
Massachusetts	\$0.0133	\$0.0281	\$0.0881
Michigan	\$0.0164	\$0.0355	\$0.0955
Minnesota	\$0.0519	\$0.1033	\$0.1419
Mississippi	\$0.0336	\$0.0529	\$0.1129
Missouri	\$0.0648	\$0.0972	\$0.1572
Montana	\$0.0506	\$0.0828	\$0.1428
Nebraska	\$0.0430	\$0.0683	\$0.1283
Nevada	\$0.0250	\$0.0527	\$0.1127
New Hampshire	\$0.0449	\$0.0957	\$0.1557
New Jersey	\$0.0316	\$0.0605	\$0.1205
New Mexico	\$0.0865	\$0.1178	\$0.1778
New York	\$0.0354	\$0.0673	\$0.1273
North Carolina	\$0.0408	\$0.0594	\$0.1194
North Dakota	\$0.0714	\$0.1243	\$0.1843
Ohio	\$0.0180	\$0.0362	\$0.0962
Oklahoma	\$0.0225	\$0.0429	\$0.1029
Oregon	\$0.0266	\$0.0444	\$0.1044
Pennsylvania	\$0.0349	\$0.0636	\$0.1236
Puerto Rico	\$0.0221	\$0.0321	\$0.0921
Rhode Island	\$0.0284	\$0.0517	\$0.1117
South Carolina	\$0.0303	\$0.0529	\$0.1129
South Dakota	\$0.1063	\$0.1737	\$0.2337
Tennessee	\$0.0282	\$0.0515	\$0.1115
Texas	\$0.0456	\$0.0747	\$0.1347
Utah	\$0.0478	\$0.0750	\$0.1350

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Vermont	\$0.0333	\$0.0572	\$0.1172
Virginia	\$0.0414	\$0.0767	\$0.1367
Washington	\$0.0429	\$0.0768	\$0.1368
West Virginia	\$0.0391	\$0.0668	\$0.1268
Wisconsin	\$0.0299	\$0.0624	\$0.1224
Wyoming	\$0.0575	\$0.0873	\$0.1473

2.1.H. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0293	\$0.0600
Arizona	\$0.0776	\$0.1297
Arkansas	\$0.0498	\$0.0904
California	\$0.0218	\$0.0437
Colorado	\$0.0518	\$0.0821
Connecticut	\$0.0175	\$0.0358
Delaware	\$0.0207	\$0.0420
Florida	\$0.0429	\$0.0687
Georgia	\$0.0407	\$0.0745
Hawaii	\$0.0246	\$0.0499
Idaho	\$0.0702	\$0.1202
Illinois	\$0.0170	\$0.0342
Indiana	\$0.0168	\$0.0371
Iowa	\$0.0655	\$0.1122
Kansas	\$0.0166	\$0.0320
Kentucky	\$0.0426	\$0.0761
Louisiana	\$0.0226	\$0.0416
Maine	\$0.0355	\$0.0521
Maryland	\$0.0355	\$0.0665
Massachusetts	\$0.0133	\$0.0281
Michigan	\$0.0164	\$0.0355
Minnesota	\$0.0519	\$0.1033
Mississippi	\$0.0336	\$0.0529

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Missouri	\$0.0648	\$0.0972
Montana	\$0.0506	\$0.0828
Nebraska	\$0.0430	\$0.0683
Nevada	\$0.0250	\$0.0527
New Hampshire	\$0.0449	\$0.0957
New Jersey	\$0.0316	\$0.0605
New Mexico	\$0.0865	\$0.1178
New York	\$0.0354	\$0.0673
North Carolina	\$0.0408	\$0.0594
North Dakota	\$0.0714	\$0.1243
Ohio	\$0.0180	\$0.0362
Oklahoma	\$0.0225	\$0.0429
Oregon	\$0.0266	\$0.0444
Pennsylvania	\$0.0349	\$0.0636
Puerto Rico	\$0.0221	\$0.0321
Rhode Island	\$0.0284	\$0.0517
South Carolina	\$0.0303	\$0.0529
South Dakota	\$0.1063	\$0.1737
Tennessee	\$0.0282	\$0.0515
Texas	\$0.0456	\$0.0747
Utah	\$0.0478	\$0.0750
Vermont	\$0.0333	\$0.0572
Virginia	\$0.0414	\$0.0767
Washington	\$0.0429	\$0.0768
West Virginia	\$0.0391	\$0.0668
Wisconsin	\$0.0299	\$0.0624
Wyoming	\$0.0575	\$0.0873

2.1.I. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound SDS Service Usage Charges.

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0493	\$0.0800
Arizona	\$0.0976	\$0.1497

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Arkansas	\$0.0698	\$0.1104
California	\$0.0418	\$0.0637
Colorado	\$0.0718	\$0.1021
Connecticut	\$0.0375	\$0.0558
Delaware	\$0.0407	\$0.0620
Florida	\$0.0629	\$0.0887
Georgia	\$0.0607	\$0.0945
Hawaii	\$0.0446	\$0.0699
Idaho	\$0.0902	\$0.1402
Illinois	\$0.0370	\$0.0542
Indiana	\$0.0368	\$0.0571
Iowa	\$0.0855	\$0.1322
Kansas	\$0.0366	\$0.0520
Kentucky	\$0.0626	\$0.0961
Louisiana	\$0.0426	\$0.0616
Maine	\$0.0555	\$0.0721
Maryland	\$0.0555	\$0.0865
Massachusetts	\$0.0333	\$0.0481
Michigan	\$0.0364	\$0.0555
Minnesota	\$0.0863	\$0.1283
Mississippi	\$0.0536	\$0.0729
Missouri	\$0.0848	\$0.1172
Montana	\$0.0706	\$0.1028
Nebraska	\$0.0630	\$0.0883
Nevada	\$0.0450	\$0.0727
New Hampshire	\$0.0649	\$0.1157
New Jersey	\$0.0516	\$0.0805
New Mexico	\$0.1065	\$0.1378
New York	\$0.0554	\$0.0873
North Carolina	\$0.0608	\$0.0794
North Dakota	\$0.0914	\$0.1443
Ohio	\$0.0380	\$0.0562
Oklahoma	\$0.0425	\$0.0629
Oregon	\$0.0466	\$0.0644
Pennsylvania	\$0.0549	\$0.0836
Puerto Rico	\$0.0421	\$0.0521

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Rhode Island	\$0.0484	\$0.0717
South Carolina	\$0.0503	\$0.0729
South Dakota	\$0.1263	\$0.1937
Tennessee	\$0.0482	\$0.0715
Texas	\$0.0656	\$0.0947
Utah	\$0.0678	\$0.0950
Vermont	\$0.0533	\$0.0772
Virginia	\$0.0614	\$0.0967
Washington	\$0.0629	\$0.0968
West Virginia	\$0.0591	\$0.0868
Wisconsin	\$0.0499	\$0.0824
Wyoming	\$0.0775	\$0.1073

2.1.J. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free SDS Service Usage Charges.

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0493	\$0.0800
Arizona	\$0.0976	\$0.1497
Arkansas	\$0.0698	\$0.1104
California	\$0.0418	\$0.0637
Colorado	\$0.0718	\$0.1021
Connecticut	\$0.0375	\$0.0558
Delaware	\$0.0407	\$0.0620
Florida	\$0.0629	\$0.0887
Georgia	\$0.0607	\$0.0945
Hawaii	\$0.0446	\$0.0699
Idaho	\$0.0902	\$0.1402
Illinois	\$0.0370	\$0.0542
Indiana	\$0.0368	\$0.0571
Iowa	\$0.0855	\$0.1322
Kansas	\$0.0366	\$0.0520
Kentucky	\$0.0626	\$0.0961
Louisiana	\$0.0426	\$0.0616

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Maine	\$0.0555	\$0.0721
Maryland	\$0.0555	\$0.0865
Massachusetts	\$0.0333	\$0.0481
Michigan	\$0.0364	\$0.0555
Minnesota	\$0.0863	\$0.1283
Mississippi	\$0.0536	\$0.0729
Missouri	\$0.0848	\$0.1172
Montana	\$0.0706	\$0.1028
Nebraska	\$0.0630	\$0.0883
Nevada	\$0.0450	\$0.0727
New Hampshire	\$0.0649	\$0.1157
New Jersey	\$0.0516	\$0.0805
New Mexico	\$0.1065	\$0.1378
New York	\$0.0554	\$0.0873
North Carolina	\$0.0608	\$0.0794
North Dakota	\$0.0914	\$0.1443
Ohio	\$0.0380	\$0.0562
Oklahoma	\$0.0425	\$0.0629
Oregon	\$0.0466	\$0.0644
Pennsylvania	\$0.0549	\$0.0836
Puerto Rico	\$0.0421	\$0.0521
Rhode Island	\$0.0484	\$0.0717
South Carolina	\$0.0503	\$0.0729
South Dakota	\$0.1263	\$0.1937
Tennessee	\$0.0482	\$0.0715
Texas	\$0.0656	\$0.0947
Utah	\$0.0678	\$0.0950
Vermont	\$0.0533	\$0.0772
Virginia	\$0.0614	\$0.0967
Washington	\$0.0629	\$0.0968
West Virginia	\$0.0591	\$0.0868
Wisconsin	\$0.0499	\$0.0824
Wyoming	\$0.0775	\$0.1073

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

2.1.K. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Afghanistan	\$0.6960	\$0.7110
Albania	\$0.1710	\$0.1860
Algeria	\$0.2790	\$0.2940
Andorra	\$0.1250	\$0.1400
Angola	\$0.4230	\$0.4380
Anguilla	\$0.2370	\$0.2520
Antigua/Barbuda	\$0.2080	\$0.2230
Argentina	\$0.0790	\$0.0940
Armenia	\$0.3570	\$0.3720
Aruba	\$0.1770	\$0.1920
Ascension Island	\$1.7690	\$1.7840
Australia	\$0.0250	\$0.0400
Australian Terr	\$2.3540	\$2.3690
Austria	\$0.0260	\$0.0410
Azerbaijan	\$0.4000	\$0.4150
Bahamas	\$0.1000	\$0.1150
Bahrain	\$0.3030	\$0.3180
Bangladesh	\$0.2070	\$0.2220
Barbados	\$0.2370	\$0.2520
Belarus	\$0.2880	\$0.3030
Belguim	\$0.0230	\$0.0380
Belize	\$0.3030	\$0.3180
Benin	\$0.2670	\$0.2820
Bermuda	\$0.1410	\$0.1560
Bhutan	\$0.6170	\$0.6320
Bolivia	\$0.2240	\$0.2390
Bosnia/Herzegovina	\$0.2360	\$0.2510
Botswana	\$0.2550	\$0.2700
Brazil	\$0.0400	\$0.0550
Brunei	\$0.3030	\$0.3180
Bulgaria	\$0.1950	\$0.2100

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Burkina Faso	\$0.3330	\$0.3480
Burundi	\$0.6690	\$0.6840
British Virgin Is (Tortola)	\$0.1830	\$0.1980
Cambodia	\$0.7530	\$0.7680
Cameroon	\$0.3160	\$0.3310
Canada	\$0.0180	\$0.0330
Canada	\$0.1820	\$0.1970
Cape Verde Islands	\$0.3720	\$0.3870
Cayman Islands	\$0.1650	\$0.1800
Central African Rep	\$0.6470	\$0.6620
Chad	\$1.0260	\$1.0410
Chile	\$0.0340	\$0.0490
China	\$0.0270	\$0.0420
Colombia	\$0.1850	\$0.2000
Comoros	\$0.5430	\$0.5580
Congo	\$0.4080	\$0.4230
Congo Dem Rep(Zaire)	\$0.3420	\$0.3570
Cook Islands	\$0.7440	\$0.7590
Costa Rica	\$0.1450	\$0.1600
Croatia	\$0.2240	\$0.2390
Cuba	\$0.9350	\$0.9500
Cyprus	\$0.2370	\$0.2520
Czech Republic	\$0.1830	\$0.1980
Denmark	\$0.0250	\$0.0400
Diego Garcia	\$1.9750	\$1.9900
Djibouti	\$0.4240	\$0.4390
Dominica	\$0.2460	\$0.2610
Dominican Republic	\$0.0920	\$0.1070
East Timor	\$1.1250	\$1.1400
Ecuador	\$0.1890	\$0.2040
Egypt	\$0.2210	\$0.2360
El Salvador	\$0.1670	\$0.1820
Equatorial Guinea	\$0.7890	\$0.8040
Eritrea	\$0.5440	\$0.5590
Estonia	\$0.2430	\$0.2580
Ethiopia	\$0.3710	\$0.3860

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Falkland Islands	\$0.9480	\$0.9630
Faroe Islands	\$0.2150	\$0.2300
Fiji	\$0.4200	\$0.4350
Finland	\$0.0720	\$0.0870
France	\$0.0250	\$0.0400
French Guiana	\$0.2820	\$0.2970
French Polynesia	\$0.4000	\$0.4150
Gabon	\$0.3390	\$0.3540
Gambia	\$0.3770	\$0.3920
Georgia	\$0.4260	\$0.4410
Germany	\$0.0250	\$0.0400
Ghana	\$0.2610	\$0.2760
Gibraltar	\$0.3030	\$0.3180
Global Mobile Satellite	\$3.2920	\$3.3070
Greece	\$0.0420	\$0.0570
Greenland	\$0.6040	\$0.6190
Grenada	\$0.2560	\$0.2710
Guadeloupe	\$0.2190	\$0.2340
Guantanamo	\$0.9350	\$0.9500
Guatemala	\$0.1650	\$0.1800
Guinea Republic Of	\$0.3670	\$0.3820
Guinea-Bissau	\$0.7890	\$0.8040
Guyana	\$0.3140	\$0.3290
Haiti	\$0.2940	\$0.3090
Honduras	\$0.2510	\$0.2660
Hong Kong	\$0.0320	\$0.0470
Hungary	\$0.0550	\$0.0700
Iceland	\$0.1950	\$0.2100
India	\$0.1250	\$0.1400
Indonesia	\$0.1090	\$0.1240
Inmarsat Snac	\$5.2350	\$5.2500
International Networks	\$3.5120	\$3.5270
Iran	\$0.3730	\$0.3880
Iraq	\$0.6360	\$0.6510
Ireland	\$0.0230	\$0.0380
Israel	\$0.0380	\$0.0530

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Italy	\$0.0250	\$0.0400
Ivory Coast	\$0.4300	\$0.4450
Jamaica	\$0.1410	\$0.1560
Japan	\$0.0360	\$0.0510
Jordan	\$0.2300	\$0.2450
Kazakhstan	\$0.1500	\$0.1650
Kenya	\$0.2460	\$0.2610
Kiribati	\$0.5520	\$0.5670
Korea (North)	\$0.6690	\$0.6840
Korea (South)	\$0.0790	\$0.0940
Kuwait	\$0.3040	\$0.3190
Kyrgyzstan	\$0.1960	\$0.2110
Laos	\$0.6770	\$0.6920
Latvia	\$0.2360	\$0.2510
Lebanon	\$0.1490	\$0.1640
Lesotho	\$0.3510	\$0.3660
Liberia	\$0.3150	\$0.3300
Libya	\$0.3570	\$0.3720
Liechtenstein	\$0.0930	\$0.1080
Lithuania	\$0.2360	\$0.2510
Luxembourg	\$0.0750	\$0.0900
Macau	\$0.3200	\$0.3350
Macedonia	\$0.2430	\$0.2580
Madagascar	\$1.0410	\$1.0560
Malawi	\$0.2730	\$0.2880
Malaysia	\$0.0300	\$0.0450
Maldives Republic	\$0.5610	\$0.5760
Mali	\$0.4530	\$0.4680
Malta Republic	\$0.2310	\$0.2460
Marshall Islands	\$0.3420	\$0.3570
Martinique	\$0.2130	\$0.2280
Mauritania	\$0.4170	\$0.4320
Mauritius	\$0.4700	\$0.4850
Mexico	\$0.0620	\$0.0770
Micronesia	\$0.3540	\$0.3690
Moldova	\$0.3160	\$0.3310

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Monaco	\$0.0750	\$0.0900
Mongolia	\$0.7050	\$0.7200
Montenegro	\$0.1670	\$0.1820
Montserrat	\$0.2700	\$0.2850
Morocco	\$0.3290	\$0.3440
Mozambique	\$0.3640	\$0.3790
Myanmar (Burma)	\$0.8940	\$0.9090
Namibia	\$0.3300	\$0.3450
Nauru	\$1.1850	\$1.2000
Nepal	\$0.4470	\$0.4620
Netherlands	\$0.0230	\$0.0380
Netherlands Antilles	\$0.1410	\$0.1560
New Caledonia	\$0.4890	\$0.5040
New Zealand	\$0.0930	\$0.1080
Nicaragua	\$0.1730	\$0.1880
Niger	\$0.4130	\$0.4280
Nigeria	\$0.1880	\$0.2030
Niue Island	\$1.8750	\$1.8900
Norway	\$0.0250	\$0.0400
Ocean Atlantic East	\$5.6240	\$5.6390
Ocean Atlantic West	\$5.6240	\$5.6390
Ocean Indian	\$5.6240	\$5.6390
Ocean Pacific	\$5.6240	\$5.6390
Oman	\$0.3900	\$0.4050
Pakistan	\$0.3010	\$0.3160
Palau	\$0.4350	\$0.4500
Palestinian Authority	\$0.1610	\$0.1760
Panama	\$0.1070	\$0.1220

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Papua New Guinea	\$0.5610	\$0.5760
Paraguay	\$0.2610	\$0.2760
Peru	\$0.1350	\$0.1500
Philippines	\$0.1370	\$0.1520
Poland	\$0.0380	\$0.0530
Portugal	\$0.0320	\$0.0470
Qatar	\$0.4320	\$0.4470
Reunion Island	\$0.5430	\$0.5580
Romania	\$0.1440	\$0.1590
Russia	\$0.0480	\$0.0630
Rwanda	\$0.5030	\$0.5180
San Marino	\$0.1040	\$0.1190
Sao Tome/Principe	\$1.3560	\$1.3710
Saudi Arabia	\$0.3100	\$0.3250
Senegal	\$0.4300	\$0.4450
Serbia	\$0.1670	\$0.1820
Seychelles	\$0.6020	\$0.6170
Sierra Leone	\$0.4260	\$0.4410
Singapore	\$0.0250	\$0.0400
Slovakia	\$0.1790	\$0.1940
Slovenia	\$0.1950	\$0.2100
Solomon Islands	\$1.1100	\$1.1250
Somalia	\$0.7920	\$0.8070
South Africa	\$0.0620	\$0.0770
South Korea	\$0.0340	\$0.0490
Spain	\$0.0250	\$0.0400
Sri Lanka	\$0.4170	\$0.4320
St. Helena	\$1.7690	\$1.7840
St. Kitts/Nevis	\$0.2120	\$0.2270
St. Lucia	\$0.2190	\$0.2340
St. Pierre/Miquelon	\$0.2100	\$0.2250
St. Vincent/Grenadine	\$0.2630	\$0.2780

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Sudan	\$0.5130	\$0.5280
Suriname	\$0.5240	\$0.5390
Swaziland	\$0.2310	\$0.2460
Sweden	\$0.0240	\$0.0390
Switzerland	\$0.0270	\$0.0420
Syria	\$0.4290	\$0.4440
Taiwan	\$0.0290	\$0.0440
Tajikistan	\$0.2160	\$0.2310
Tanzania	\$0.3660	\$0.3810
Thailand	\$0.0930	\$0.1080
Togo	\$0.4380	\$0.4530
Tokelau	\$1.4930	\$1.5080
Tonga	\$0.4460	\$0.4610
Trinidad/Tobago	\$0.1550	\$0.1700
Tunisia	\$0.2700	\$0.2850
Turkey	\$0.1610	\$0.1760
Turkmenistan	\$0.4880	\$0.5030
Turks/Caicos	\$0.2460	\$0.2610
Tuvalu	\$0.9480	\$0.9630
Uganda	\$0.3160	\$0.3310
Ukraine	\$0.1900	\$0.2050
United Arab Emirates	\$0.1960	\$0.2110
United Kingdom	\$0.0220	\$0.0370
Uruguay	\$0.2550	\$0.2700
Uzbekistan	\$0.1290	\$0.1440
Vanuatu	\$1.1270	\$1.1420
Venezuela	\$0.0810	\$0.0960
Vietnam	\$0.3390	\$0.3540
Wallis/Futuna Island	\$1.6560	\$1.6710
Western Samoa	\$0.4080	\$0.4230
Yemen Republic	\$0.4060	\$0.4210
Zambia	\$0.3160	\$0.3310
Zimbabwe	\$0.2550	\$0.2700

2.1.L. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Anguilla	\$0.3000	\$0.3150
Argentina	\$0.3080	\$0.3230
Australia	\$0.0930	\$0.1080
Bahamas	\$0.1810	\$0.1960
Bahrain	\$0.4140	\$0.4290
Barbados	\$0.2630	\$0.2780
Belguim	\$0.0480	\$0.0630
Bermuda	\$0.1440	\$0.1590
Brazil	\$0.1040	\$0.1190
British Virgin Is (Tortola)	\$0.4630	\$0.4780
Canada	\$0.0350	\$0.0500
Cayman Islands	\$0.1680	\$0.1830
Chile	\$0.3080	\$0.3230
China	\$0.3150	\$0.3300
Colombia	\$0.3090	\$0.3240
Costa Rica	\$0.3010	\$0.3160
Cyprus	\$0.1240	\$0.1390
Denmark	\$0.0700	\$0.0850
Dominica	\$0.4630	\$0.4780
Dominican Republic	\$0.3690	\$0.3840
Ecuador	\$0.3100	\$0.3250
El Salvador	\$1.1560	\$1.1710
Fiji	\$0.5220	\$0.5370
Finland	\$0.3000	\$0.3150
France	\$0.0390	\$0.0540
Germany	\$0.0390	\$0.0540
Greece	\$0.1040	\$0.1190
Grenada	\$0.4610	\$0.4760
Guatemala	\$0.3650	\$0.3800
Honduras	\$0.4480	\$0.4630
Hong Kong	\$0.0670	\$0.0820
Hungary	\$0.4260	\$0.4410
India	\$0.3200	\$0.3350
Indonesia	\$0.3010	\$0.3160
Ireland	\$0.0690	\$0.0840
Israel	\$0.1070	\$0.1220

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Italy	\$0.0480	\$0.0630
Jamaica	\$0.1440	\$0.1590
Japan	\$0.2500	\$0.2650
Korea (South)	\$0.3400	\$0.3550
Luxembourg	\$0.2220	\$0.2370
Malaysia	\$0.0860	\$0.1010
Mexico	\$0.1440	\$0.1590
Montserrat	\$0.8550	\$0.8700
Netherlands	\$0.0670	\$0.0820
Netherlands Antilles	\$0.1810	\$0.1960
New Zealand	\$0.0400	\$0.0550
Nicaragua	\$0.6520	\$0.6670
Norway	\$0.0650	\$0.0800
Panama	\$0.2330	\$0.2480
Peru	\$0.4000	\$0.4150
Philippines	\$0.2020	\$0.2170
Poland	\$0.0620	\$0.0770
Portugal	\$0.1970	\$0.2120
Russia	\$0.4950	\$0.5100
Singapore	\$0.0930	\$0.1080
South Africa	\$0.0930	\$0.1080
South Korea	\$0.0980	\$0.1130
Spain	\$0.2400	\$0.2550
St Kitts/Nevis	\$0.4760	\$0.4910
St Lucia	\$0.6350	\$0.6500
St Vincent/Grenadine	\$0.5050	\$0.5200
Sweden	\$0.1280	\$0.1430
Switzerland	\$0.0420	\$0.0570
Taiwan	\$0.0750	\$0.0900
Thailand	\$0.1280	\$0.1430
Trinidad/Tobago	\$0.2120	\$0.2270
Turkey	\$0.2000	\$0.2150
United Kingdom	\$0.0670	\$0.0820
Uruguay	\$0.7900	\$0.8050
Venezuela	\$0.3540	\$0.3690

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

2.1.M. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound SDS Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Argentina	\$0.2580	\$0.2730
Australia	\$0.1000	\$0.1150
Belguim	\$0.1000	\$0.1150
Brazil	\$0.1000	\$0.1150
Canada	\$0.1000	\$0.1150
Chile	\$0.1000	\$0.1150
China	\$0.1000	\$0.1150
Colombia	\$0.3700	\$0.3850
France	\$0.1000	\$0.1150
Germany	\$0.1000	\$0.1150
Hong Kong	\$0.1000	\$0.1150
India	\$0.3180	\$0.3330
Indonesia	\$0.2180	\$0.2330
Ireland	\$0.1000	\$0.1150
Israel	\$0.1000	\$0.1150
Italy	\$0.1000	\$0.1150
Japan	\$0.1000	\$0.1150
Mexico	\$0.1000	\$0.1150
Malaysia	\$0.1240	\$0.1390
Netherlands	\$0.1000	\$0.1150
Norway	\$0.1000	\$0.1150
Peru	\$0.3720	\$0.3870
Philippines	\$0.2740	\$0.2890
Poland	\$0.1000	\$0.1150
Russia	\$0.1000	\$0.1150
Singapore	\$0.1000	\$0.1150
South Africa	\$0.1240	\$0.1390
South Korea	\$0.1000	\$0.1150
Spain	\$0.1000	\$0.1150
Sweden	\$0.1000	\$0.1150
Switzerland	\$0.1000	\$0.1150
Taiwan	\$0.1000	\$0.1150

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Thailand	\$0.1860	\$0.2010
United Arab Emirates	\$0.3220	\$0.3370
United Kingdom	\$0.3920	\$0.4070

2.2.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
612342	\$144
612372	\$144
904791	\$143

2.2.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
612342	\$1,145
612372	\$1,145
904791	\$1,653

2.2.D. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for each SPA with SCFA T- local access line terminated to Customer's dedicated ring/circuit at an end office with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

<u>End Office</u>	<u>MRC</u>
JCVLFLCL	\$83.94

2.2.E. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

2.3.A.1. Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

2.3.A.2. For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

2.3.A.3. Customer will receive a waiver of its Sprint ISDN channel installation charges for circuits installed or in service during the Term.

2.3.A.4. Customer will receive a waiver of its switched Toll Free service group MRC, provided Customer does not list toll free numbers terminating on switched service groups with any Directory Assistance service.

2.3.A.5. Customer will receive a waiver of its dedicated Toll Free service group MRC, provided Customer does not list toll free numbers terminating on dedicated service groups with any Directory Assistance service.

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

2.3.A.6. Customer will receive a waiver of its toll free service group MRC for Off-Net Route Advance.

2.3.A.7. Customer will receive a waiver of its toll free service group MRC for On-Net Route Advance.

2.3.A.8. Customer will receive a waiver of the MRCs for its Basic Accounting Code feature at each Customer location using the Basic Accounting Code Feature.

2.3.A.9. Customer will receive a waiver of the MRCs for its Advanced Accounting Code feature at each Customer location using the Advanced Accounting Code Feature.

2.3.A.10. Customer will receive a waiver of its Enhanced Routing non-recurring installation charges for Area Code Routing, Call Allocation, Day of Week Routing, Day of Year Routing, Time of Day Routing, and Area Code/Exchange Routing.

2.3.A.11. Customer will receive a waiver of its Enhanced Toll Free Change charges for Area Code Routing, Call Allocation, Day of Week Routing, Day of Year Routing, Time of Day Routing, and Area Code/Exchange Routing.

2.3.A.12. Customer will receive a waiver of its MRCs for Enhanced Toll Free Routing Sets.

2.3.A.13. Customer will receive a waiver of its non-recurring installation charges for Enhanced Toll Free Command Routing.

2.3.A.14. Customer will receive a waiver of its non-recurring charges for Area Code Selection.

2.3.A.15. Customer will receive a waiver of its Real Time ANI per call fees.

CUSTOM SERVICE ARRANGEMENTS

3.8715 CSA OPTION 3.8715 (Continued)

5.0 Discounts and Credits: (Continued)

2.3.A.16. Customer will receive a Type Four Discount of \$50 for its Trunk Group fee for Alternate Route Choice.

2.3.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Other Classifications, Practices and Regulations:

During each billing month of the Term, Customer must have its Corporate Headquarters located in the United States.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8716 CSA OPTION 3.8716

1.0 Term:

The Term of this option is 36 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$120,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, three-year Term, \$120,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

5.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0160
Switched	\$0.0310
FONCARD	\$0.0810

5.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8716 CSA OPTION 3.8716 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0160
Switched	\$0.0310

5.1.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
California	\$0.0248	\$0.0354	\$0.0854
Colorado	\$0.0418	\$0.0792	\$0.1292
Idaho	\$0.0536	\$0.1105	\$0.1605
Iowa	\$0.0318	\$0.0718	\$0.1218
Massachusetts	\$0.0317	\$0.0424	\$0.0924
Michigan	\$0.0232	\$0.0351	\$0.0851
Nebraska	\$0.0376	\$0.0895	\$0.1395
Pennsylvania	\$0.0363	\$0.0662	\$0.1162
Texas	\$0.0236	\$0.0375	\$0.0875
Washington	\$0.0410	\$0.0679	\$0.1179
Wisconsin	\$0.0339	\$0.0562	\$0.1062

5.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
California	\$0.0267	\$0.0373
Colorado	\$0.0525	\$0.0808
Idaho	\$0.0701	\$0.1212
Iowa	\$0.0561	\$0.0962
Massachusetts	\$0.0267	\$0.0375
Michigan	\$0.0276	\$0.0365
Nebraska	\$0.0678	\$0.1196
Pennsylvania	\$0.0511	\$0.0759
Texas	\$0.0299	\$0.0439
Washington	\$0.0428	\$0.0696
Wisconsin	\$0.0383	\$0.0606

CUSTOM SERVICE ARRANGEMENTS

3.8716 CSA OPTION 3.8716 (Continued)

5.0 Discounts and Credits: (Continued)

5.1.F. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions outbound Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Kansas, Mississippi, Nevada, Tennessee	40%
Illinois, Kentucky, Louisiana, Maine, Ohio, South Carolina, Utah	30%
Alabama, Indiana, New Mexico, New York, Oregon, Rhode Island, West Virginia	20%
Delaware, Georgia, Maryland, Montana, New Hampshire, New Jersey, North Carolina, North Dakota, Wyoming	10%
Florida, Minnesota, Oklahoma, Vermont	5%

5.1.G. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions outbound Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Mississippi, Nevada, Ohio, South Carolina, Tennessee	40%
Georgia, Illinois, Kansas, Kentucky, Oklahoma, Utah	30%
Alabama, Maryland, Montana, New Hampshire, North Carolina, Rhode Island, West Virginia,	20%
Florida, Minnesota, New Jersey, New Mexico, New York, North Dakota, Oregon, Vermont, Wyoming	10%

5.1.H. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8716 CSA OPTION 3.8716 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Connecticut, Mississippi, South Carolina, Tennessee	40%
Hawaii, Illinois, Kansas, Kentucky, Louisiana, Maine, Nevada, Ohio, Oklahoma, Utah	30%
Alabama, Delaware, Minnesota, New Mexico, Oregon, Rhode Island	20%
Georgia, Indiana, Maryland, Montana, New Hampshire, New York, North Carolina, North Dakota, West Virginia, Wyoming	10%
Florida, New Jersey	5%

5.1.I. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Mississippi, Nevada, Ohio, South Carolina, Tennessee	40%
Georgia, Illinois, Kansas, Kentucky, New Hampshire, Utah	30%
Alabama, Maryland, Montana, North Carolina, Oklahoma, Rhode Island, West Virginia	20%
Minnesota, New York, North Dakota, Oregon, Vermont, Wyoming	10%
Delaware, Florida, New Jersey, New Mexico	5%

5.1.J. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.0200	\$0.0350
Germany	\$0.0300	\$0.0450

CUSTOM SERVICE ARRANGEMENTS

3.8716 CSA OPTION 3.8716 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Mexico	\$0.0470	\$0.0620
United Kingdom	\$0.0290	\$0.0440

5.1.K. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.0380	\$0.0530
Germany	\$0.0600	\$0.0750
Mexico	\$0.1325	\$0.1475
United Kingdom	\$0.0670	\$0.0820

5.1.L. Customer will receive a Type Three Discount of 30% on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 5.1.J.

5.1.M. Customer will receive a Type Three Discount of 30% on its Sprint Voice Solutions International Toll Free Service Usage Charges, except from those countries listed in Section 5.1.K.

5.1.N. Customer will receive a waiver of its Real Time ANI per call fees.

Customer will receive a waiver of its Enhanced Toll Free Change charges for Area Code Routing, Call Allocation, Day of Week Routing, Day of Year Routing, Time of Day Routing, and Area Code/Exchange Routing.

5.2.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
208-463	\$123	208-871	\$160

CUSTOM SERVICE ARRANGEMENTS

3.8716 CSA OPTION 3.8716 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
208-955	\$250	605-336	\$106
210-223	\$94	616-396	\$177
248-844	\$143	712-258	\$109
303-371	\$110	715-263	\$913
402-330	\$144	717-561	\$283
404-629	\$136	720-859	\$115
508-341	\$147	972-623	\$118
508-347	\$377	972-660	\$118

5.2.C. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

5.2.D. Customer will receive a Type Three Discount of 75% on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

5.3.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

5.3.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

5.3.A.(3). Customer will receive a waiver of its Sprint ISDN channel installation charges for circuits installed or in service during the Term.

CUSTOM SERVICE ARRANGEMENTS

3.8716 CSA OPTION 3.8716 (Continued)

5.0 Discounts and Credits: (Continued)

5.3.B. Customer must use each local access line, port, or PVC receiving a waiver for 36 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Boise, ID.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8717 CSA OPTION 3.8717

1.0 Term:

The Term of this option is months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Interactive Toll Free Service

3.0 Minimum Service Commitments:

N/A

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule No.11 applies.

5.0 Discounts and Credits:

4.1.A. In addition to the applicable usage rate, Customer will receive a Type Four Discount on its Sprint Interactive Toll Free Service surcharges.

<u>Feature</u>	<u>Surcharge (Per Toll Free Number, Per Call Surcharge)</u>
Base Surcharge	\$0.060
Call Referral	\$0.060
Agent Transfer (2-way)	\$0.050
Agent Transfer (3-way)	\$0.080
Database Routing	\$0.050
Busy/Ring-No-Answer	\$0.010
Back To Menu	\$0.010
Caller Transfer	\$0.010
Menu/Message Replay	\$0.010
Validated Caller-Entered Codes	\$0.050
Security Codes	\$0.050
Basic Voice Recognition	\$0.010

CUSTOM SERVICE ARRANGEMENTS

3.8717 CSA OPTION 3.8717 (Continued)

5.0 Discounts and Credits: (Continued)

4.1.A.(1). Customer's maximum per-call surcharge associated with the features listed above will not exceed \$0.08 per call.

4.1.A.(2). Customer will receive a Type Four Discount on the following non-recurring charges for its Sprint Interactive Toll Free Service components.

<u>Component</u>	<u>Non-Recurring Charge</u>
Program Installation	\$600 per program
Installation - Agent Transfer 2-way	\$800 per program
Installation - Agent Transfer 3-way	\$1,000 per program
Sprint-Provided Voicing	\$100 per hour of recording
Sprint-Provided Voicing - Foreign Language	\$150 per hour of recording
Loading Voice From Tape	\$100 per hour
Loading Voice From Tape - Foreign Language	\$150 per hour
Database Installation (Includes Database Routing, Security Codes, Validated Caller- Entered Codes Or Agent Transfer Speed Dial)	\$400 per program
Management Reports Installation (Includes Call Count, Call Referral, Voice Recognition)	\$150 per report
Marketing Reports Installation (Includes Menu, Code, Survey Program Summary)	\$150 per report
Raw Data Reports	\$150 per report
Expedited Installation Charges	\$500 per request
Feature Change Charge	\$250 per change occurrence

4.1.A.(3). Customer will receive a Type Four Discount on the monthly recurring charges for its Sprint Interactive Toll Free Service features.

CUSTOM SERVICE ARRANGEMENTS

3.8717 CSA OPTION 3.8717 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Program Charge	\$100 per program
Voice Slot/Storage Charge	\$50 per 30-second slot
Daily Reports	\$750 per report (web-based delivery)
Weekly Reports	\$250
Monthly Reports	\$150
Agent Transfer Speed Dial (1-15 Codes)	No Charge
Agent Transfer Speed Dial (16-500 Codes)	\$200
Agent Transfer Speed Dial (501-1000 Codes)	\$400
Agent Transfer Speed Dial (1001-3000 Codes)	\$750

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Las Vegas, NV.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8718 CSA OPTION 3.8718

1.0 Term:

The Term of this option is 36 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Clearline 1.5 (Domestic, point-to-point IXC and not including Domestic extension of international private lines)
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$680,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 7, 8 and 11 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, three-year Term, \$300,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

5.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0175
Switched	\$0.0325
FONCARD	\$0.0825

CUSTOM SERVICE ARRANGEMENTS

3.8718 CSA OPTION 3.8718 (Continued)

5.0 Discounts and Credits: (Continued)

5.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0175
Switched	\$0.0325

5.1.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Alabama	\$0.0285	\$0.0606	\$0.1206
California	\$0.0268	\$0.0374	\$0.0974
Florida	\$0.0387	\$0.0480	\$0.1080
Illinois	\$0.0247	\$0.0377	\$0.0977
Maryland	\$0.0309	\$0.0619	\$0.1219
Texas	\$0.0256	\$0.0395	\$0.0995

5.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0522	\$0.0843
California	\$0.0307	\$0.0413
Florida	\$0.0523	\$0.0846
Illinois	\$0.0330	\$0.0461
Maryland	\$0.0510	\$0.0821
Texas	\$0.0339	\$0.0479

5.1.F. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions outbound Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8718 CSA OPTION 3.8718 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Kansas, Michigan, Mississippi, Nevada, Tennessee	40%
Kentucky, Louisiana, Maine, Ohio, South Carolina, Utah, Wisconsin	30%
Indiana, Nebraska, New Mexico, New York, Oregon, Rhode Island, West Virginia	20%
Colorado, Delaware, Georgia, Idaho, Iowa, Montana, New Hampshire, New Jersey, North Carolina, North Dakota, Pennsylvania, Wyoming	10%
Minnesota, Oklahoma, Vermont, Washington	5%

5.1.G. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin	40%
Georgia, Kansas, Kentucky, Oklahoma, Utah	30%
Iowa, Montana, New Hampshire, North Carolina, Rhode Island, West Virginia,	20%
Colorado, Idaho, Massachusetts, Minnesota, Nebraska, New Jersey, New Mexico, New York, North Dakota, Oregon, Pennsylvania, Vermont, Washington, Wyoming	10%

5.1.H. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Michigan, Mississippi, South Carolina, Tennessee	40%

CUSTOM SERVICE ARRANGEMENTS

3.8718 CSA OPTION 3.8718 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Hawaii, Kansas, Kentucky, Louisiana, Maine, Massachusetts, Nevada, Ohio, Oklahoma, Utah, Wisconsin	30%
Delaware, Minnesota, Nebraska, New Mexico, Oregon, Rhode Island	20%
Colorado, Georgia, Idaho, Indiana, Montana, New Hampshire, New York, North Carolina, North Dakota, Pennsylvania, West Virginia, Wyoming	10%
Iowa, New Jersey	5%

5.1.I. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin	40%
Georgia, Kansas, Kentucky, New Hampshire, Utah	30%
Iowa, Montana, North Carolina, Oklahoma, Rhode Island, West Virginia	20%
Colorado, Massachusetts, Minnesota, Nebraska, New York, North Dakota, Oregon, Pennsylvania, Vermont, Wyoming	10%
Delaware, Idaho, New Jersey, New Mexico, Washington	5%

5.1.J. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.025	\$0.040

CUSTOM SERVICE ARRANGEMENTS

3.8718 CSA OPTION 3.8718 (Continued)

5.0 Discounts and Credits: (Continued)

5.1.K. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.025	\$0.040

5.1.L. Customer will receive a Type Three Discount of on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 5.1.J.

5.1.M. Customer will receive a Type Three Discount of on its Sprint Voice Solutions International Toll Free Service Usage Charges, except from those countries listed in Section 5.1.K.

5.5.A. Customer will receive a Type Four Discount on the MRC for the interexchange portion of each interstate and intrastate Clearline 1.5 private line circuit with an individual Circuit Term of one year.

<u>Origination</u>	<u>Termination</u>	<u>Bandwidth</u>	<u>MRC</u>
<u>NPA-NXX</u>	<u>NPA-NXX</u>		
813884	813884	T1	\$445
813884	678542	T1	\$445
813884	972243	T1	\$445
813884	301306	T1	\$445
813884	407854	T1	\$445
813884	504832	T1	\$445
813884	407786	T1	\$445
813884	303792	T1	\$445
813884	714799	T1	\$445
813884	410724	T1	\$445
813884	248669	T1	\$445
813884	904281	T1	\$445
813884	954938	T1	\$445

CUSTOM SERVICE ARRANGEMENTS

3.8718 CSA OPTION 3.8718 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Origination</u>	<u>Termination</u>	<u>Bandwidth</u>	<u>MRC</u>
<u>NPA-NXX</u>	<u>NPA-NXX</u>		
813884	512821	T1	\$445
813884	850894	T1	\$445
813884	256774	T1	\$445
813884	801973	T1	\$445
714799	972243	T1	\$445
410724	301306	T1	\$445
904281	407854	T1	\$445
954938	407854	T1	\$445
512821	504832	T1	\$445
407786	904281	T1	\$445
407786	954938	T1	\$445
504832	512821	T1	\$445
410724	301306	T1	\$445
813884	440740	T1	\$445
813884	941360	T1	\$445
813884	801973	T1	\$445
813884	512670	T1	\$445
813884	916338	T1	\$445
813884	212370	T1	\$445
813884	412372	T1	\$445
813884	615231	T1	\$445
813884	205951	T1	\$445
813884	724776	T1	\$445

5.5.A.(1). Customer certifies that at least 10% of the telecommunications services carried on its Sprint dedicated network will be interstate.

5.6.B. Customer will receive a Type Four Discount on the MRC of \$250 for each Sprint-provided T-1 local access line (including ACF and COC charges) at the NPA-NXXs (or successor NPA-NXXs) below with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

CUSTOM SERVICE ARRANGEMENTS

3.8718 CSA OPTION 3.8718 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>
205951	512821	301306	724776	412372	916338
212370	615231	303792	801973	440740	941360
248669	678542	407786	813884	504832	954938
256774	714799	407854	850894	512670	972243
410724	904281				

5.6.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
205951	\$244	407786	\$313	925404	\$113
301306	\$297	908707	\$129	937847	\$152
336605	\$133	702597	\$165	954419	\$127
410964	\$192	410724	\$135	972342	\$252
425861	\$125	248669	\$523	440740	\$136
508435	\$252	954938	\$132	916338	\$217
610270	\$149	904281	\$132	724776	\$486
616399	\$778	718392	\$128	813884	\$114
651287	\$500	720870	\$121	281902	\$100
678542	\$127	757591	\$150	925227	\$125
703796	\$135	801973	\$149	925404	\$113
704523	\$129	813889	\$114	714799	\$125
281498	\$106	847397	\$133	972243	\$100
336668	\$133	850894	\$154		
937890	\$146	904519	\$132		

5.6.D. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a two-year or longer Order Term, installed or in service during the Term.

CUSTOM SERVICE ARRANGEMENTS

3.8718 CSA OPTION 3.8718 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>MRC</u>
610270	\$2,197
702597	\$2,591
972243	\$1,055
678542	\$1,708
847258	\$938

5.6.E. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

5.6.F. Customer will receive a Type Four Discount on the MRC (including ACF and COC) and either a Type Four Discount or a waiver of the installation NRC for each Sprint-provided T-3 local access line terminated by an alternate access vendor specified in the CSA.

<u>Location</u>	<u>MRC</u>	<u>NRC</u>
Tampa, FL	\$580	\$0
Tampa, FL	\$1,160	\$0
Chicago, IL	\$335	\$450
Tampa, FL	\$700	\$0
St. Paul, MN	\$2,136.73	\$313.25
Tampa, FL	\$670	\$0

5.7.A. (1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

CUSTOM SERVICE ARRANGEMENTS

3.8718 CSA OPTION 3.8718 (Continued)

5.0 Discounts and Credits: (Continued)

5.7.A. (2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

5.7.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.3.A. If Sprint terminates the CSA due to Customer's material breach, or Customer terminates this CSA or ceases to use Services to a material extent (unless due to Sprint's material failure), Customer will pay Sprint, in addition to all other charges, a pro-rata portion of each Credit issued. The pro-rata portion of a Credit will be calculated based on the number of months remaining in the Term at the time of termination, divided by the number of months in the Initial Term. In addition, Sprint will issue no further Credits.

Customer will receive a \$20,000 credit ("Credit") in the 2nd billing month after the Commencement Date.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its main network telecommunications in Tampa, FL.

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CUSTOM SERVICE ARRANGEMENTS

3.8718 CSA OPTION 3.8718 (Continued)

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8719 CSA OPTION 3.8719

1.0 Term:

The Term of this option is 12 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Clearline 1.5 (Domestic, point-to-point IXC and not including Domestic extension of international private lines)
 Domestic Access

3.0 Minimum Service Commitments:

Base schedule commitments apply.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 7 and 11 apply.

5.0 Discounts and Credits:

3.1.A. Customer will receive a Type Four Discount on the MRC for the interexchange portion of each interstate and intrastate Clearline 1.5 private line circuit installed after the effective date of this Agreement or in service during the Term.

Origination	Termination		
<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>Bandwidth</u>	<u>MRC</u>
212-975	321-639	T1	\$255

3.1.A.(1). Customer certifies that at least 10% of the telecommunications services carried on its Sprint dedicated network will be interstate.

CUSTOM SERVICE ARRANGEMENTS

3.8719 CSA OPTION 3.8719 (Continued)

5.0 Discounts and Credits: (Continued)

3.1.A.(2). Notwithstanding anything to contrary in the Agreement, Customer may terminate up to one Clearline circuit during the Term with no early termination charge.

3.2.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
212-218	\$177	321-631	\$134

3.3.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

3.3.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

3.3.A.(3). For all Customer-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line COC charges.

3.3.A.(4). For all Customer-provided to the Serving Wire Center domestic T-3 and higher local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of its Entrance Facility installation charges.

CUSTOM SERVICE ARRANGEMENTS

3.8719 CSA OPTION 3.8719 (Continued)

5.0 Discounts and Credits: (Continued)

3.3.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8720 CSA OPTION 3.8720

1.0 Term:

The Term of this option is 36 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Clearline 1.5 (Domestic, point-to-point IXC and not including Domestic extension of international private lines)

Domestic Access

Sprint Voice VPN Solutions

3.0 Minimum Service Commitments:

Base schedule commitments apply.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 7, 8 and 11 apply.

5.0 Discounts and Credits:

3.4.A. Customer will receive a Type Four Discount on the MRC for the interexchange portion of each interstate and intrastate Clearline 1.5 private line circuit with an individual Order Term of two years or longer, installed before the effective date of the Agreement or in service during the Term.

3.4.A.(1). Customer certifies that at least 10% of the telecommunications services carried on its Sprint dedicated network will be interstate.

Origination	Termination	Bandwidth	MRC
<u>NPA-NXX</u>	<u>NPA-NXX</u>		
301-286	206-239	T1	\$585

CUSTOM SERVICE ARRANGEMENTS

3.8720 CSA OPTION 3.8720 (Continued)

5.0 Discounts and Credits: (Continued)

3.8.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
562-951	\$129
253-657	\$293
301-286	\$270

3.8.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
562-951	\$1,389
253-657	\$1,983

3.9.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

3.9.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

3.9.A.(3). For all Customer-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line COC charges.

CUSTOM SERVICE ARRANGEMENTS

3.8720 CSA OPTION 3.8720 (Continued)

5.0 Discounts and Credits: (Continued)

3.9.A.(4). For all Customer-provided to the Serving Wire Center domestic T-3 and higher local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of its Entrance Facility installation charges.

3.9.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

3.8.D. 7.12.H. Customer will receive a Type Four Discount of \$100 on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

3.10.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice VPN Solutions, three-year Term, \$1,800,000 level on its interstate, intrastate and international Sprint Voice VPN Solutions Service Usage Charges, except as stated in this CSA.

3.10.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.0155
On-Off	\$0.0155
Off-On	\$0.0155
Off-Off	\$0.0280
FONCARD-On	\$0.0940
FONCARD-Off	\$0.1170

CUSTOM SERVICE ARRANGEMENTS

3.8720 CSA OPTION 3.8720 (Continued)

5.0 Discounts and Credits: (Continued)

3.10.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0155
Switched	\$0.0280

3.10.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate (including interLATA and intraLATA) Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>					
	<u>On-On</u>	<u>On-Off</u>	<u>Off-On</u>	<u>Off-Off</u>	<u>FONCARD- On</u>	<u>FONCARD- Off</u>
California	0.0155	\$0.0280	\$0.0280	\$0.0354	\$0.0780	\$0.0854
Maryland	0.0155	\$0.0284	\$0.0284	\$0.0436	\$0.0784	\$0.0936
Virginia	0.0155	\$0.0351	\$0.0351	\$0.0515	\$0.0851	\$0.1015
Washington	0.0155	\$0.0498	\$0.0498	\$0.0697	\$0.0998	\$0.1197

3.10.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate (including interLATA and intraLATA) Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
California	\$0.0274	\$0.0347
Maryland	\$0.0352	\$0.0504
Virginia	\$0.0364	\$0.0527
Washington	\$0.0399	\$0.0597

3.10.F. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions VPN outbound (including FONCARD) Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8720 CSA OPTION 3.8720 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Denmark	\$0.025	\$0.040
France	\$0.025	\$0.040
Philippines	\$0.137	\$0.152
Russia	\$0.077	\$0.092
Ukraine	\$0.099	\$0.114
United Kingdom	\$0.029	\$0.044

3.10.G. Customer will receive a Type Four Usage Discount on Sprint Voice VPN Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Denmark	\$0.070	\$0.085
France	\$0.105	\$0.120
Philippines	\$0.318	\$0.333
Russia	\$0.495	\$0.510
United Kingdom	\$0.067	\$0.082

6.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8721 CSA OPTION 3.8721

1.0 Term:

The Term of this option is 36 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$72,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.4.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, three-year Term, \$60,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

5.4.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0160
Switched	\$0.0290
FONCARD	\$0.0790

5.4.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound SDS (excluding FONCARD) Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8721 CSA OPTION 3.8721 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0310
Switched	\$0.0460

5.4.D. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0160
Switched	\$0.0290

5.4.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
California	\$0.0258	\$0.0364	\$0.0864

5.4.F. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound SDS (excluding FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
California	\$0.0438	\$0.0544

5.4.G. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
California	\$0.0297	\$0.0403

CUSTOM SERVICE ARRANGEMENTS

3.8721 CSA OPTION 3.8721 (Continued)

5.0 Discounts and Credits: (Continued)

5.4.H. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Japan	\$0.0495	\$0.0645

5.4.I. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound SDS Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Japan	\$0.0695	\$0.0845

5.4.J. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Japan	\$0.0820	\$0.0970

5.5.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
248-276	\$156	714-870	\$110
330-832	\$156	770-271	\$144
502-933	\$140	770-867	\$471
540-389	\$198	949-221	\$100
614-492	\$167		

CUSTOM SERVICE ARRANGEMENTS

3.8721 CSA OPTION 3.8721 (Continued)

5.0 Discounts and Credits: (Continued)

5.5.C. Customer will receive a Type Three Discount of 75% on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

5.6.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

5.6.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

5.6.A.(3). Customer will receive a waiver of its Sprint ISDN channel installation charges for circuits installed or in service during the Term.

5.6.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Fullerton, CA and Sprint must provide all of the local access lines for Services discounted in this CSA.

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CUSTOM SERVICE ARRANGEMENTS

3.8721 CSA OPTION 3.8721 (Continued)

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8722 CSA OPTION 3.8722

1.0 Term:

The Term of this option is 36 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Sprint Interactive Toll Free Service
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$600,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, three-year Term, \$540,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

5.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0159
Switched	\$0.0263
FONCARD	\$0.0763

5.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8722 CSA OPTION 3.8722 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0159
Switched	\$0.0263

5.1.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
California	\$0.0253	\$0.0306	\$0.0806
Illinois	\$0.0296	\$0.0406	\$0.0906
Indiana	\$0.0222	\$0.0259	\$0.0759
Kentucky	\$0.0420	\$0.0473	\$0.0973
Michigan	\$0.0230	\$0.0275	\$0.0775
Minnesota	\$0.0605	\$0.0689	\$0.1189
Nevada	\$0.0304	\$0.0376	\$0.0876
Ohio	\$0.0239	\$0.0310	\$0.0810
Pennsylvania	\$0.0350	\$0.0430	\$0.0930
Tennessee	\$0.0253	\$0.0304	\$0.0804
Wisconsin	\$0.0270	\$0.0334	\$0.0834

5.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
California	\$0.0233	\$0.0286
Illinois	\$0.0247	\$0.0313
Indiana	\$0.0217	\$0.0253
Kentucky	\$0.0233	\$0.0285
Michigan	\$0.0225	\$0.0271
Minnesota	\$0.0264	\$0.0347
Nevada	\$0.0252	\$0.0325
Ohio	\$0.0252	\$0.0323
Pennsylvania	\$0.0260	\$0.0340

CUSTOM SERVICE ARRANGEMENTS

3.8722 CSA OPTION 3.8722 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Dedicated</u>	<u>Switched</u>
Tennessee	\$0.0231	\$0.0282
Wisconsin	\$0.0244	\$0.0307

5.4.F. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions outbound Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Kansas, Mississippi	40%
Louisiana, Maine, South Carolina, Utah	30%
Alabama, Nebraska, New Mexico, New York, Oregon, Rhode Island, West Virginia	20%
Colorado, Delaware, Georgia, Idaho, Iowa, Maryland, Montana, New Hampshire, New Jersey, North Carolina, North Dakota, Texas, Wyoming	10%
Florida, Oklahoma, Vermont, Washington	5%

5.1.G. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Louisiana, Maine, Mississippi, South Carolina	40%
Georgia, Kansas, Oklahoma, Utah	30%
Alabama, Iowa, Maryland, Montana, New Hampshire, North Carolina, Rhode Island, West Virginia,	20%
Colorado, Florida, Idaho, Massachusetts, Nebraska, New Jersey, New Mexico, New York, North Dakota, Oregon, Texas, Vermont, Washington, Wyoming	10%

CUSTOM SERVICE ARRANGEMENTS

3.8722 CSA OPTION 3.8722 (Continued)

5.0 Discounts and Credits: (Continued)

5.1.H. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Mississippi, South Carolina	40%
Hawaii, Kansas, Louisiana, Maine, Massachusetts, Oklahoma, Utah	30%
Alabama, Delaware, Nebraska, New Mexico, Oregon, Rhode Island	20%
Colorado, Georgia, Idaho, Maryland, Montana, New Hampshire, New York, North Carolina, North Dakota, Texas, West Virginia, Wyoming	10%
Florida, Iowa, New Jersey	5%

5.1.I. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Louisiana, Maine, Mississippi, South Carolina	40%
Georgia, Kansas, New Hampshire, Utah	30%
Alabama, Iowa, Maryland, Montana, North Carolina, Oklahoma, Rhode Island, West Virginia	20%
Colorado, Massachusetts, Nebraska, New York, North Dakota, Oregon, Vermont, Wyoming	10%
Delaware, Florida, Idaho, New Jersey, New Mexico, Texas, Washington	5%

5.1.J. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.0175	\$0.0325

CUSTOM SERVICE ARRANGEMENTS

3.8722 CSA OPTION 3.8722 (Continued)

5.0 Discounts and Credits: (Continued)

5.1.K. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.0415	\$0.0565

5.1.L. Customer will receive a Type Three Discount of 30% on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 5.1.J.

5.1.M. Customer will receive a Type Three Discount of 30% on its Sprint Voice Solutions International Toll Free Service Usage Charges, except from those countries listed in Section 5.1.K.

5.1.N.(1). Customer will receive a Type Three Discount of 50% on its switched Toll Free service group MRC provided Customer does not list toll free numbers terminating on switched service groups with any Directory Assistance service.

5.1.N.(2). Customer will receive a Type Three Discount of 50% on its dedicated Toll Free service group MRC provided Customer does not list toll free numbers terminating on dedicated service groups with any Directory Assistance service.

5.1.N.(3). Customer will receive a Type Three Discount of 50% on its Directory Assistance listing for one toll free number terminating on dedicated service groups.

5.1.N.(4). Customer will receive a Type Three Discount of 50% on its Basic Accounting Code feature at each Customer location using the basic account code feature.

CUSTOM SERVICE ARRANGEMENTS

3.8722 CSA OPTION 3.8722 (Continued)

5.0 Discounts and Credits: (Continued)

5.1.O. Customer will receive a Type Four discount of \$.50 on its interstate and intrastate per call surcharge (excluding any per call surcharge associated with call completion) for each interstate Directory Assistance call.

5.2.A. In addition to the applicable usage rate, Customer will receive a Type Four Discount on its Sprint Interactive Toll Free Service surcharges.

<u>Feature</u>	<u>Surcharge (Per Toll Free Number, Per Call Surcharge)</u>
Base Surcharge	\$0.060
Call Referral	\$0.060
Agent Transfer (2-way)	\$0.050
Agent Transfer (3-way)	\$0.080
Database Routing	\$0.050
Busy/Ring-No-Answer	\$0.010
Back To Menu	\$0.010
Caller Transfer	\$0.010
Menu/Message Replay	\$0.010
Validated Caller-Entered Codes	\$0.050
Security Codes	\$0.050
Basic Voice Recognition	\$0.010

5.2.A.(1). Customer's maximum per-call surcharge associated with the features listed above will not exceed \$0.1300 per call.

5.2.B. Customer will receive a Type Four Discount on the following non-recurring charges for its Sprint Interactive Toll Free Service components.

<u>Component</u>	<u>Non-Recurring Charge</u>
Program Installation	\$600 per program
Installation - Agent Transfer 2-way	\$800 per program
Installation - Agent Transfer 3-way	\$1,000 per program

CUSTOM SERVICE ARRANGEMENTS

3.8722 CSA OPTION 3.8722 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Component</u>	<u>Non-Recurring Charge</u>
Sprint-Provided Voicing	\$100 per hour of recording
Sprint-Provided Voicing - Foreign Language	\$150 per hour of recording
Loading Voice From Tape	\$100 per hour
Loading Voice From Tape - Foreign Language	\$150 per hour
Database Installation (Includes Database Routing, Security Codes, Validated Caller- Entered Codes Or Agent Transfer Speed Dial)	\$400 per program
Management Reports Installation (Includes Call Count, Call Referral, Voice Recognition)	\$150 per report
Marketing Reports Installation (Includes Menu, Code, Survey Program Summary)	\$150 per report
Raw Data Reports	\$150 per report
Expedited Installation Charges	\$500 per request
Feature Change Charge	\$250 per change occurrence

5.2.B.(1). Customer will receive a waiver of Customer's Interactive Toll Free Service NRCs in an amount not to exceed \$5,000 for the Term. For NRCs in excess of \$5,000 Customer will receive the rates listed in Section 5.2.B.

5.2.C. Customer will receive a Type Four Discount on the monthly recurring charges for its Sprint Interactive Toll Free Service features.

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Program Charge	\$100 per program
Voice Slot/Storage Charge	\$50 per 30-second slot
Daily Reports	\$750 per report (web-based delivery)
Weekly Reports	\$250
Monthly Reports	\$150

CUSTOM SERVICE ARRANGEMENTS

3.8722 CSA OPTION 3.8722 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Agent Transfer Speed Dial (1-15 Codes)	No Charge
Agent Transfer Speed Dial (16-500 Codes)	\$200
Agent Transfer Speed Dial (501-1000 Codes)	\$400
Agent Transfer Speed Dial (1001-3000 Codes)	\$750

5.6.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
206-244	\$165	419-727	\$186	701-282	\$206
210-946	\$188	484-344	\$176	702-304	\$226
218-624	\$280	484-356	\$169	708-339	\$378
270-782	\$281	505-839	\$206	713-934	\$118
301-223	\$302	507-377	\$449	717-972	\$226
301-745	\$175	513-771	\$267	724-499	\$432
304-925	\$322	515-299	\$201	724-864	\$367
309-786	\$255	540-342	\$176	734-282	\$220
309-820	\$224	562-908	\$228	734-946	\$212
314-383	\$146	573-335	\$270	763-913	\$268
316-554	\$141	574-234	\$142	770-306	\$216
317-543	\$231	602-269	\$188	773-890	\$180
317-636	\$152	605-331	\$119	773-927	\$180
317-803	\$179	610-792	\$342	775-324	\$131
320-253	\$167	614-870	\$218	775-355	\$165
320-485	\$728	615-256	\$163	804-550	\$296
402-596	\$176	615-259	\$163	810-232	\$198
410-796	\$181	616-249	\$229	812-280	\$209
417-624	\$236	616-452	\$162	812-424	\$184
419-661	\$227	616-942	\$204	815-873	\$470

CUSTOM SERVICE ARRANGEMENTS

3.8722 CSA OPTION 3.8722 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
856-764	\$318	909-429	\$155	918-832	\$135
858-684	\$127	909-829	\$155	918-835	\$135
859-254	\$274	909-972	\$156	920-830	\$174
865-588	\$161	913-328	\$250	972-919	\$118
908-713	\$163	913-342	\$155	989-754	\$153

5.6.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXX (or successor NPA-NXX) with a three-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
317-803	\$1,487

5.6.D. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

5.6.E. Customer will receive a Type Four Discount for the entrance facility portion of each Customer-provided access to the Serving Wire Center T-1 local access line at an NPA-NXXs (or successor NPA-NXXs) installed or in service during the Term.

<u>NPA-NXX</u>	<u>MRC</u>
317-543	\$29
320-485	\$14

CUSTOM SERVICE ARRANGEMENTS

3.8722 CSA OPTION 3.8722 (Continued)

5.0 Discounts and Credits: (Continued)

5.6.F. Customer will receive a Type Three Discount of 75% on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

5.7.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

5.7.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

5.7.A.(3). For all Customer-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line COC charges.

5.7.A.(4). For all Customer-provided to the Serving Wire Center domestic T-3 and higher local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of its Entrance Facility installation charges.

5.7.A.(5). Customer will receive a waiver of its Sprint ISDN channel installation charges for circuits installed or in service during the Term.

5.7.B. Customer must use each local access line, port, or PVC receiving a waiver for 36 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

CUSTOM SERVICE ARRANGEMENTS

3.8722 CSA OPTION 3.8722 (Continued)

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Indianapolis, IN.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8723 CSA OPTION 3.8723

1.0 Term:

The Term of this option will expire on May 31, 2013.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Clearline 1.5 (Domestic, point-to-point IXC and not
 including Domestic extension of international private
 lines)
 Sprint Interactive Toll Free Service
 Domestic Access

3.0 Minimum Service Commitments:

Base schedule commitments apply.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 7, 8 and 11 apply.

5.0 Discounts and Credits:

2.3.A. Customer will receive a Type Four Discount on the MRC per IXC circuit mile (subject to a Minimum Monthly Charge Per Circuit) for the interexchange portion of each interstate or intrastate Clearline 1.5 private line circuit with an individual Order Term of one-year or longer, installed before the effective date of the Agreement.

<u>Speed</u>	<u>Mileage Band (or Minimum)</u>	<u>MRC (Per Mile)</u>
DS1	Minimum	\$213
DS1	200-300	\$0.92
DS1	301-400	\$0.68
DS1	401-500	\$0.55
DS1	501-750	\$0.45

CUSTOM SERVICE ARRANGEMENTS

3.8723 CSA OPTION 3.8723 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Speed</u>	<u>Mileage Band (or Minimum)</u>	<u>MRC (Per Mile)</u>
DS1	751-1,000	\$0.35
DS1	1,001+	\$0.26

2.3.A.(1). Customer certifies that at least 10% of the telecommunications services carried on its Sprint dedicated network will be interstate.

2.3.A.(2). This Clearline section pertains only to previously installed circuits. All new Clearline circuit orders are approved via SCA exception only.

2.3.A.(3). Customer will waiver of its installation charges on Clearline DS1 circuits installed during the Term.

2.4.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice VPN Solutions, two-year Term, \$120,000 level on its interstate, intrastate and international Sprint Voice VPN Solutions Service Usage Charges, except as stated in this CSA.

2.4.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.0200
On-Off	\$0.0200
Off-On	\$0.0200
Off-Off	\$0.0330
FONCARD-On	\$0.0700
FONCARD-Off	\$0.0880

2.4.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8723 CSA OPTION 3.8723 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0200
Switched	\$0.0330

2.4.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>				<u>FONCARD-</u>	<u>FONCARD-</u>
	<u>On-On</u>	<u>On-Off</u>	<u>Off-On</u>	<u>Off-Off</u>	<u>On</u>	<u>Off</u>
Michigan	\$0.020	\$0.020	\$0.020	\$0.033	\$0.070	\$0.088

2.4.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Michigan	\$0.020	\$0.033

2.4.F. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions VPN outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.020	\$0.035
Mexico	\$0.035	\$0.050

2.4.G. Customer will receive a Type Four Usage Discount on Sprint Voice VPN Solutions International Toll Free Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.025	\$0.040
Mexico	\$0.100	\$0.115

CUSTOM SERVICE ARRANGEMENTS

3.8723 CSA OPTION 3.8723 (Continued)

5.0 Discounts and Credits: (Continued)

2.4.H. Customer will receive a Type Three Discount of 35% on its international (domestic origination) Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 2.4.F.

2.4.I. Customer will receive a Type Three Discount of 35% on its Sprint Voice VPN Solutions Toll Free Service Usage Charges, except from those countries listed in Section 2.4.G.

2.5.A. In addition to the applicable usage rate, Customer will receive a Type Four Discount on its Sprint Interactive Toll Free Service surcharges.

<u>Feature</u>	<u>Surcharge (Per Toll Free Number, Per Call Surcharge)</u>
Stand-Alone Agent Transfer (2-way)	\$0.05
Stand-Alone Agent Transfer (3-way)	\$0.08

2.5.A.(1). Customer will receive a Type Four Discount on the following non-recurring charges for its Sprint Interactive Toll Free Service components.

<u>Component</u>	<u>Non-Recurring Charge</u>
Stand Alone Agent Transfer Program Installation	\$600 per program
Stand Alone Agent Transfer 2-Way Installation	\$800 per program
Stand Alone Agent Transfer 3-Way Installation	\$1,000 per program
Data Base Installation	\$400 per request
Agent Transfer Report Installation	\$150 per report
Expedited Installation Charge	\$500 per request
Program Change Charge	\$250 per occurrence

CUSTOM SERVICE ARRANGEMENTS

3.8723 CSA OPTION 3.8723 (Continued)

5.0 Discounts and Credits: (Continued)

2.5.A.(2). Customer will receive a waiver of Customer's Interactive Toll Free Service NRCs in an amount not to exceed \$5,000 for the Term. For NRCs in excess of \$5,000 Customer will receive the rates listed in Section 2.5.A.(1).

2.5.A.(3). Customer will receive a Type Four Discount on the monthly recurring charges for its Sprint Interactive Toll Free Service features.

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Program Service Fee	\$75 per program
Voice Slot/Storage Charge	\$25 per 30 second slot
Daily Agent Transfer Report	\$750 (web-based delivery)
Weekly Agent Transfer Report	\$250
Monthly Agent Transfer Report	\$150
Agent Transfer Speed Dial Storage (1-15 Codes)	No Charge
Agent Transfer Speed Dial Storage (16-500 Codes)	\$200
Agent Transfer Speed Dial Storage (501-1000 Codes)	\$400
Agent Transfer Speed Dial Storage (1001-3000 Codes)	\$750

2.5.B. In addition to the applicable usage rate, Customer will receive a Type Four Discount of \$0.02 for the total duration of a call (front end and back-end usage on its Sprint Interactive Toll Free Service.

The \$0.02 rate includes one or all of the following IATF features. The IATF Program per minute rate includes one or all of the following

<u>Feature</u>
Base Surcharge
Call Referral

CUSTOM SERVICE ARRANGEMENTS

3.8723 CSA OPTION 3.8723 (Continued)

5.0 Discounts and Credits: (Continued)Feature

Agent Transfer (2-way)
 Agent Transfer (3-way)
 Database Routing and/or Validated Caller-Entered Codes
 and/or Security Codes
 Busy/Ring-No-Answer
 Back To Menu
 Caller Transfer
 Menu/Message Replay
 Basic Voice Recognition

2.B.(1). Customer will receive a Type Four Discount on the following non-recurring charges for its Sprint Interactive Toll Free Service components.

<u>Component</u>	<u>Non-Recurring Charge</u>
Program Installation	\$600 per program
Installation - Agent Transfer 2-way	\$800 per program
Installation - Agent Transfer 3-way	\$1,000 per program
Program Voicing - English	\$100 per hour of recording
Program Voicing - Foreign Language	\$150 per hour of recording
Loading Voice From Tape	\$100 per hour
Loading Voice From Tape - Foreign Language	\$150 per hour
Database Installation (Includes Database Routing, Security Codes, Validated Caller- Entered Codes Or Agent Transfer Speed Dial)	\$400 per program
Management Report Installation (Includes Call Count, Call Referral, Voice Recognition)	\$150 per report

CUSTOM SERVICE ARRANGEMENTS

3.8723 CSA OPTION 3.8723 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Component</u>	<u>Non-Recurring Charge</u>
Marketing Reports Installation (Includes Menu, Code, Survey Program Summary)	\$150 per report
Raw Data Reports	\$150 per report
Expedited Order Installation Charge	\$500 per request
Program Change Charge	\$250 per change occurrence

2.5.B.(2). Customer will receive a waiver of Customer's Interactive Toll Free Service NRCs in an amount not to exceed \$5,000 for the Term. For NRCs in excess of \$5,000 Customer will receive the rates listed in Section 2.5.B.(1).

2.5.B.(3). Customer will receive a Type Four Discount on the monthly recurring charges for its Sprint Interactive Toll Free Service features.

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Program Service Fee	\$75 per program
Voice Slot/Storage Charge	\$25 per 30-second slot
Daily Reports	\$750 (web-based delivery)
Weekly Reports	\$250
Monthly Reports	\$150
Call Count	\$50
Agent Transfer Speed Dial (1-15 Codes)	No Charge
Agent Transfer Speed Dial (16-500 Codes)	\$200
Agent Transfer Speed Dial (501-1000 Codes)	\$400
Agent Transfer Speed Dial (1001-3000 Codes)	\$750

2.5.C. In addition to the applicable usage rate, Customer will receive a Type Four Discount on its Sprint Interactive Toll Free Service surcharges.

CUSTOM SERVICE ARRANGEMENTS

3.8723 CSA OPTION 3.8723 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Feature</u>	<u>Surcharge (Per Toll Free Number, Per Call Surcharge)</u>
Base Surcharge	\$0.040
Call Referral	\$0.040
Agent Transfer (2-way)	\$0.050
Agent Transfer (3-way)	\$0.080
Database Routing	\$0.050
Busy/Ring-No-Answer	\$0.010
Back To Menu	\$0.010
Caller Transfer	\$0.010
Menu/Message Replay	\$0.010
Validated Caller-Entered Codes	\$0.050
Security Codes	\$0.050
Basic Voice Recognition	\$0.010

2.5.C.(1). Customer's maximum per-call surcharge associated with the features listed above will not exceed \$0.200 per call.

2.5.C.(2). Customer will receive a Type Four Discount on the following non-recurring charges for its Sprint Interactive Toll Free Service components.

<u>Component</u>	<u>Non-Recurring Charge</u>
Program Installation	\$600 per program
Installation - Agent Transfer 2-way	\$800 per program
Installation - Agent Transfer 3-way	\$1,000 per program
Sprint-Provided Voicing	\$100 per hour of recording
Sprint-Provided Voicing - Foreign Language	\$150 per hour of recording
Loading Voice From Tape	\$100 per hour
Loading Voice From Tape - Foreign Language	\$150 per hour

CUSTOM SERVICE ARRANGEMENTS

3.8723 CSA OPTION 3.8723 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Component</u>	<u>Non-Recurring Charge</u>
Database Installation (Includes Database Routing, Security Codes, Validated Caller-Entered Codes Or Agent Transfer Speed Dial)	\$400 per program
Management Reports Installation (Includes Call Count, Call Referral, Voice Recognition)	\$150 per report
Marketing Reports Installation (Includes Menu, Code, Survey Program Summary)	\$150 per report
Raw Data Reports	\$150 per report
Expedited Installation Charges	\$500 per request
Feature Change Charge	\$250 per change occurrence

2.5.C.(3). Customer will receive a waiver of Customer's Interactive Toll Free Service NRCs in an amount not to exceed \$5,000 for the Term. For NRCs in excess of \$5,000 Customer will receive the rates listed in Section 2.5.B.(2).

2.5.C.(4). Customer will receive a Type Four Discount on the monthly recurring charges for its Sprint Interactive Toll Free Service features.

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Program Charge	\$75 per program
Voice Slot/Storage Charge	\$25 per 30-second slot
Daily Reports	\$750 per report (web-based delivery)
Weekly Reports	\$250
Monthly Reports	\$150
Agent Transfer Speed Dial (1-15 Codes)	No Charge
Agent Transfer Speed Dial (16-500 Codes)	\$200

CUSTOM SERVICE ARRANGEMENTS

3.8723 CSA OPTION 3.8723 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Agent Transfer Speed Dial (501-1000 Codes)	\$400
Agent Transfer Speed Dial (1001-3000 Codes)	\$750

6.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8724 CSA OPTION 3.8724

1.0 Term:

The Term of this option will expire on June 30, 2013.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Domestic Access
Sprint Voice Solutions

3.0 Minimum Service Commitments:

Base schedule commitments apply.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

4.2.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

4.2.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

CUSTOM SERVICE ARRANGEMENTS

3.8724 CSA OPTION 3.8724 (Continued)

5.0 Discounts and Credits: (Continued)

4.4.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, one-year Term, \$3,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

4.4.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.019
Switched	\$0.032
FONCARD	\$0.082

4.4.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.019
Switched	\$0.032

4.4.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Georgia	\$0.0290	\$0.0368	\$0.0868

4.5.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Georgia	\$0.0405	\$0.0611

CUSTOM SERVICE ARRANGEMENTS

3.8724 CSA OPTION 3.8724 (Continued)

5.0 Discounts and Credits: (Continued)

4.4.F. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions outbound Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Kansas, Michigan, Mississippi, Nevada, Tennessee	40%
Illinois, Kentucky, Louisiana, Maine, Ohio, South Carolina, Utah, Wisconsin	30%
Alabama, Indiana, Nebraska, New Mexico, New York, Oregon, Rhode Island, West Virginia	20%
California, Colorado, Delaware, Idaho, Iowa, Maryland, Montana, New Hampshire, New Jersey, North Carolina, North Dakota, Pennsylvania, Texas, Wyoming	10%
Florida, Minnesota, Oklahoma, Vermont, Washington	5%

4.4.G. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin	40%
Illinois, Kansas, Kentucky, Oklahoma, Utah	30%
Alabama, Iowa, Maryland, Montana, New Hampshire, North Carolina, Rhode Island, West Virginia,	20%
California, Colorado, Florida, Idaho, Massachusetts, Minnesota, Nebraska, New Jersey, New Mexico, New York, North Dakota, Oregon, Pennsylvania, Texas, Vermont, Washington, Wyoming	10%

CUSTOM SERVICE ARRANGEMENTS

3.8724 CSA OPTION 3.8724 (Continued)

5.0 Discounts and Credits: (Continued)

4.4.H. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Michigan, Mississippi, South Carolina, Tennessee	40%
Hawaii, Illinois, Kansas, Kentucky, Louisiana, Maine, Massachusetts, Nevada, Ohio, Oklahoma, Utah, Wisconsin	30%
Alabama, Delaware, Minnesota, Nebraska, New Mexico, Oregon, Rhode Island	20%
California, Colorado, Idaho, Indiana, Maryland, Montana, New Hampshire, New York, North Carolina, North Dakota, Pennsylvania, Texas, West Virginia, Wyoming	10%
Florida, Iowa, New Jersey	5%

4.4.I. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin	40%
Illinois, Kansas, Kentucky, New Hampshire, Utah	30%
Alabama, Iowa, Maryland, Montana, North Carolina, Oklahoma, Rhode Island, West Virginia	20%
Colorado, Massachusetts, Minnesota, Nebraska, New York, North Dakota, Oregon, Pennsylvania, Vermont, Wyoming	10%
California, Delaware, Florida, Idaho, New Jersey, New Mexico, Texas, Washington	5%

CUSTOM SERVICE ARRANGEMENTS

3.8724 CSA OPTION 3.8724 (Continued)

5.0 Discounts and Credits: (Continued)

4.4.J. Customer will receive a Type Three Discount of 30% on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

4.4.K. Customer will receive a Type Three Discount of 30% on its Sprint Voice Solutions International Toll Free Service Usage Charges.

4.5.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXX (or successor NPA-NXX), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
770-724	\$283

6.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8725 CSA OPTION 3.8725

1.0 Term:

The Term of this option is 24 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice VPN Solutions
 Sprint Interactive Toll Free Service
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$18,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice VPN Solutions, two-year Term, \$960,000. level on its interstate, intrastate and international Sprint Voice VPN Solutions Service Usage Charges, except as stated in this CSA.

5.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.0120
On-Off	\$0.0180
Off-On	\$0.0180

CUSTOM SERVICE ARRANGEMENTS

3.8725 CSA OPTION 3.8725 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Off-Off	\$0.0330
FONCARD-On	\$0.0680
FONCARD-Off	\$0.0830

5.1.C. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>					
	<u>On-On</u>	<u>On-Off</u>	<u>Off-On</u>	<u>Off-Off</u>	<u>FONCARD-On</u>	<u>FONCARD-Off</u>
Kansas	\$0.0150	\$0.0289	\$0.0289	\$0.0444	\$0.1044	\$0.1044
Missouri	\$0.0150	\$0.0715	\$0.0715	\$0.1258	\$0.1858	\$0.1858
North Carolina	\$0.0150	\$0.0422	\$0.0422	\$0.0603	\$0.1265	\$0.1265
South Carolina	\$0.0150	\$0.0312	\$0.0312	\$0.0415	\$0.1015	\$0.1015

5.1.D. Customer will receive a Type Three Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound On-On, On-Off, Off-On and FONCARD-On Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Delaware, Hawaii, Illinois, Maine, Massachusetts, Michigan, Mississippi, Nevada, Ohio, Oklahoma, Tennessee, Utah	50%
Alabama, Kentucky, Louisiana, Oregon, Wisconsin	40%
California, Colorado, Georgia, Indiana, Maryland, Minnesota, Nebraska, New Mexico, New York, Rhode Island, Texas, West Virginia	30%
Arizona, Idaho, Iowa, Montana, New Hampshire, New Jersey, North Dakota, Vermont, Washington, Wyoming	20%
Florida	10%

5.1.E. Customer will receive a Type Three Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound Off-Off and Sprint FONCARD-Off Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8725 CSA OPTION 3.8725 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Connecticut, Delaware, Hawaii, Illinois, Indiana, Louisiana, Maine, Maryland, Michigan, Mississippi, Nevada, Ohio, Tennessee, Utah, Wisconsin	50%
Alabama, Georgia, Kentucky, New Hampshire, Oklahoma, Rhode Island, West Virginia	40%
Iowa, Massachusetts, Montana, Nebraska, New York, North Dakota, Oregon, Vermont, Wyoming	30%
Arizona, California, Colorado, Florida, Idaho, Minnesota, New Jersey, New Mexico, Pennsylvania, Texas, Washington	20%
Virginia	10%

5.1.F. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0180
Switched	\$0.0330

5.1.G. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Kansas	\$0.0315	\$0.0470
Missouri	\$0.0703	\$0.1245
North Carolina	\$0.0340	\$0.0521
South Carolina	\$0.0263	\$0.0367

5.1.H. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8725 CSA OPTION 3.8725 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Connecticut, Delaware, Hawaii, Illinois, Maine, Massachusetts, Michigan, Mississippi, Nevada, Ohio, Oklahoma, Tennessee, Utah	50%
Alabama, Kentucky, Louisiana, Oregon, Wisconsin	40%
California, Colorado, Georgia, Indiana, Maryland, Minnesota, Nebraska, New Mexico, New York, Rhode Island, Texas, West Virginia	30%
Arizona, Idaho, Iowa, Montana, New Hampshire, New Jersey, North Dakota, Vermont, Washington, Wyoming	20%
Florida	10%

5.1.I. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Delaware, Hawaii, Illinois, Indiana, Louisiana, Maine, Maryland, Michigan, Mississippi, Nevada, Ohio, Tennessee, Utah, Wisconsin	50%
Alabama, Georgia, Kentucky, New Hampshire, Oklahoma, Rhode Island, West Virginia	40%
Iowa, Massachusetts, Montana, Nebraska, New York, North Dakota, Oregon, Vermont, Wyoming	30%
Arizona, California, Colorado, Florida, Idaho, Minnesota, New Jersey, New Mexico, Pennsylvania, Texas, Washington	20%
Virginia	10%

5.1.J. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions VPN outbound (including FONCARD) Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8725 CSA OPTION 3.8725 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.0150	\$0.0300

5.1.K. Customer will receive a Type Three Discount of 30% on its international (domestic origination) Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 5.1.J.

5.1.L. Customer will receive a Type Four Usage Discount on Sprint Voice VPN Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.0290	\$0.0440

5.1.M. Customer will receive a Type Three Discount of 30% on its Sprint Voice VPN Solutions Toll Free Service Usage Charges, except from those countries listed in Section 5.1.L.

5.1.N. Customer will receive a Type Three Discount of 35% on its Sprint Voice VPN Solutions Sprint International Access per call surcharge. Customer will not receive a discount on the per call surcharge for payphone-originated calls.

5.1.O. Customer will receive a Type Three Discount of 50% on its Sprint Voice VPN Solutions Sprint International Access FONCARD Service Usage Charges.

5.1.P. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound SDS Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.0270

CUSTOM SERVICE ARRANGEMENTS

3.8725 CSA OPTION 3.8725 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
On-Off	\$0.0330
Off-On	\$0.0330
Off-Off	\$0.0480

Customer will receive a Type Four Discount or waiver on its monthly recurring (MRC) and install/non-recurring charges (NRC) for its Sprint Interactive Toll Free Service components.

<u>Feature</u>	<u>Install/NRC</u>	<u>MRC</u>
Dialed Number Identification Service	\$500/CIS ID	\$0
Dialed Number Identification Service	\$100/change	\$0
Enhanced Toll Free Routing		
Area Code Routing Control	\$100/feature node/#	1-3 plans/toll free # - \$0
Area Code/Exchange Control	\$100/feature node/#	4-12 plans/toll free # - \$250
Call Allocation Routing	\$100/feature node/#	13-99 plans/toll free # \$450
Day of Week Routing	\$100/feature node/#	
Day of Year Routing	\$100/feature node/#	
Time of Day Routing	\$100/feature node/#	
II Digit Routing	\$100/feature node/#	
Command Routing	\$50/activation of routing plan	\$0
Enhanced Toll Free Routing Changes	\$100/change/#	
Interactive Toll Free Service		
Program Install (Base)	\$600/program	\$100/program
Program Change Charge	\$250/change	\$0
Voice Storage Slot	\$0	\$50/30 second slot
Agent Transfer/Consult & Transfer	\$800	\$0
Agent Transfer/3-Way Conference	\$1,000	\$0
Voicing Program		
Sprint-Provided Voicing	\$100/hour	\$0

CUSTOM SERVICE ARRANGEMENTS

3.8725 CSA OPTION 3.8725 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Feature</u>	<u>Install/NRC</u>	<u>MRC</u>
Foreign Language Voicing	\$150/hour	\$0
Script Translations	\$150/hour	\$0
Loading Voice from Tape	\$100/hour	\$0
Loading Foreign Voice from Tape	\$150/hour	\$0
Database		
Database Routing	\$400	\$0
Validated Security Codes	\$400	\$0
Agent Transfer Speed Dials	\$400	1-15 Codes - \$0 16-500 Codes - \$200 501-1000 Codes - \$400 1000-3000 Codes - \$750
Management Reports		
VIP Stats Call Count	\$150/# of reports	\$50
VIP Fax Call Count	\$150/# of reports	\$50
Call Referral	\$150/# of reports	\$150/week or \$50/month
Agent Transfer	\$150/# of reports	\$250/week or \$150/month
Agent Transfer Speed Dial Use	\$150/# of reports	\$250/week or \$150/month
Agent Transfer Speed Dial Key	\$150/# of reports	\$250/week or \$150/month
Marketing Reports		
Menu	\$150/# of reports	\$250/week or \$150/month
Code	\$150/# of reports	\$250/week or \$150/month
Survey	\$150/# of reports	\$250/week or \$150/month
Daily Program Summary	\$150/# of reports	\$250/week or \$150/month
Hourly Program Summary	\$150/# of reports	\$250/week or \$150/month
Raw Data	\$150/# of reports	\$250/week or \$150/month
Per Call Surcharge Elements (\$0.20 max/per call):		
Base Surcharge	\$0	\$0.06 per call
Call Referral	\$0	\$0.06 per call
Busy/Ring-No-Answer	\$0	\$0.01 per call
Treatment		
Back to Menu	\$0	\$0.01 per call
Caller Transfer	\$0	\$0.01 per call
Replay Message/Menu	\$0	\$0.01 per call
Security Codes	\$0	\$0.05 per call
Database Routing	\$0	\$0.05 per call

CUSTOM SERVICE ARRANGEMENTS

3.8725 CSA OPTION 3.8725 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Feature</u>	<u>Install/NRC</u>	<u>MRC</u>
Agent Transfer Direct/Consult & Transfer	\$0	\$0.05 per call
Agent Transfer/3-Way Conference	\$0	\$0.08 per call
Monthly Service Fee - Switched Accounts	\$0	\$18/CIS ID
Monthly Service Fee - T-1 Accounts	\$0	\$50/CIS ID
Real Time ANI Delivery	\$200/CIS ID	\$0.01/ANI delivered
Shared Toll Free	\$0	\$50 CIS ID
Site RP	5,000/CIS ID	\$10,000 CIS ID
Uniform Call Distribution	\$100/CIS ID	\$0

5.2.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXX (or successor NPA-NXX), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
864-609	\$135

5.2.C. Customer will receive a Type Three Discount of 75% on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

5.3.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

5.3.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

CUSTOM SERVICE ARRANGEMENTS

3.8725 CSA OPTION 3.8725 (Continued)

5.0 Discounts and Credits: (Continued)

5.3.A.(3). Customer will receive a waiver of its Sprint ISDN channel installation charges for circuits installed or in service during the Term.

5.3.A.(3). Customer will receive a waiver of its Sprint ISDN channel installation charges for circuits installed or in service during the Term.

5.3.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Greenville, SC.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8726 CSA OPTION 3.8726

1.0 Term:

The Term of this option is 34 months, including a 10-month Ramp Up Period, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$80,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

3.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, two-year Term, \$180,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

3.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0170
Switched	\$0.0320

3.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8726 CSA OPTION 3.8726 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0170
Switched	\$0.0320

3.1.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
California	\$0.0210	\$0.0468	\$0.1168
Illinois	\$0.0300	\$0.0394	\$0.1094
Minnesota	\$0.0639	\$0.1053	\$0.1704
New Jersey	\$0.0403	\$0.0614	\$0.1314
New York	\$0.0426	\$0.0683	\$0.1183
Ohio	\$0.0310	\$0.0404	\$0.1104
Texas	\$0.0516	\$0.0757	\$0.1257
Washington	\$0.0480	\$0.0778	\$0.1278

3.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
California	\$0.0247	\$0.0468
Illinois	\$0.0300	\$0.0394
Minnesota	\$0.0639	\$0.1053
New Jersey	\$0.0403	\$0.0614
New York	\$0.0426	\$0.0683
Ohio	\$0.0310	\$0.0404
Texas	\$0.0516	\$0.0757
Washington	\$0.0480	\$0.0778

CUSTOM SERVICE ARRANGEMENTS

3.8726 CSA OPTION 3.8726 (Continued)

5.0 Discounts and Credits: (Continued)

3.1.F. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions outbound Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Kansas, Michigan, Mississippi, Nevada and Tennessee	40%
Kentucky, Louisiana, Maine, South Carolina, Utah and Wisconsin	30%
Alabama, Indiana, Nebraska, New Mexico, New York, Oregon, Rhode Island and West Virginia	20%
Colorado, Delaware, Georgia, Idaho, Iowa, Maryland, Montana, New Hampshire, North Carolina, North Dakota, Pennsylvania, Texas and Wyoming	10%
Florida, Minnesota, Oklahoma, Vermont and Washington	5%

3.1.G. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Michigan, Mississippi, South Carolina and Tennessee	40%
Hawaii, Kansas, Kentucky, Louisiana, Maine, Massachusetts, Nevada, Oklahoma, Utah and Wisconsin	30%
Alabama, Delaware, Nebraska, New Mexico, Oregon and Rhode Island	20%
Colorado, Georgia, Idaho, Indiana, Maryland, Montana, New Hampshire, New York, North Carolina, North Dakota, Pennsylvania, Texas, West Virginia and Wyoming	10%
Florida and Iowa	5%

CUSTOM SERVICE ARRANGEMENTS

3.8726 CSA OPTION 3.8726 (Continued)

5.0 Discounts and Credits: (Continued)

3.1.H. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, South Carolina, Tennessee and Wisconsin	40%
Georgia, Kansas, Kentucky, Oklahoma and Utah	30%
Alabama, Iowa, Maryland, Montana, New Hampshire, North Carolina, Rhode Island and West Virginia	20%
Colorado, Florida, Idaho, Massachusetts, Nebraska, New Mexico, New York, North Dakota, Oregon, Pennsylvania, Texas, Vermont, Washington and Wyoming	10%

3.1.I. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, South Carolina, Tennessee and Wisconsin	40%
Georgia, Kansas, Kentucky, New Hampshire and Utah	30%
Alabama, Iowa, Maryland, Montana, North Carolina, Oklahoma, Rhode Island and West Virginia	20%
Colorado, Massachusetts, Nebraska, New York, North Dakota, Oregon, Pennsylvania, Vermont and Wyoming	10%
Delaware, Florida, Idaho, New Mexico, Texas and Washington	5%

CUSTOM SERVICE ARRANGEMENTS

3.8726 CSA OPTION 3.8726 (Continued)

5.0 Discounts and Credits: (Continued)

3.1.J. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Australia	\$0.030	\$0.045
Canada	\$0.029	\$0.049
China	\$0.027	\$0.042
France	\$0.025	\$0.040
Germany	\$0.030	\$0.045
Hong Kong	\$0.030	\$0.045
Japan	\$0.036	\$0.051
Philippines	\$0.137	\$0.152
Sweden	\$0.024	\$0.039
India	\$0.159	\$0.174
United Kingdom	\$0.029	\$0.044

3.1.K. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Australia	\$0.088	\$0.103
Canada	\$0.054	\$0.069
China	\$0.456	\$0.471
France	\$0.054	\$0.069
Germany	\$0.057	\$0.072
Hong Kong	\$0.085	\$0.100
Japan	\$0.342	\$0.357
Philippines	\$0.248	\$0.263
Sweden	\$0.128	\$0.143
India	\$0.320	\$0.335
United Kingdom	\$0.067	\$0.082

CUSTOM SERVICE ARRANGEMENTS

3.8726 CSA OPTION 3.8726 (Continued)

5.0 Discounts and Credits: (Continued)

3.1.L. Customer will receive a Type Three Discount of 30% on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 3.1.J.

3.1.M. Customer will receive a Type Three Discount of 30% on its Sprint Voice Solutions International Toll Free Service Usage Charges, except from those countries listed in Section 3.1.K.

3.5.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
415-222	\$124	773-380	\$85
415-536	\$113	847-518	\$125
415-957	\$113	952-595	\$96
425-440	\$115	973-236	\$279
513-372	\$180	973-805	\$135
513-719	\$168	513-791	\$132
650-210	\$112	415-997	\$113
763-293	\$106	415-977	\$113

3.5.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXX (or successor NPA-NXX) with a -year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
415-997	\$993

CUSTOM SERVICE ARRANGEMENTS

3.8726 CSA OPTION 3.8726 (Continued)

5.0 Discounts and Credits: (Continued)

3.6.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

3.6.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

3.6.A.(3). For all Customer-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line COC charges.

3.6.B. Customer must use each local access line, port, or PVC receiving a waiver for 24 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

3.6.C. Customer will receive a waiver of its T-1 local access line installation charges (including non-recurring COC and ACF charges) on Sprint-provided T-1 (installed domestically) local access lines installed during the Term and discounted in this CSA.

3.6.D.(1). Customer will receive a Type Three Discount of 50% on its switched Toll Free service group MRC provided Customer does not list toll free numbers terminating on switched service groups with any Directory Assistance service.

CUSTOM SERVICE ARRANGEMENTS

3.8726 CSA OPTION 3.8726 (Continued)

5.0 Discounts and Credits: (Continued)

3.6.D.(2). Customer will receive a Type Three Discount of 50% on its dedicated Toll Free service group MRC provided Customer does not list toll free numbers terminating on dedicated service groups with any Directory Assistance service.

3.6.D.(3). Customer will receive a Type Three Discount of 50% on its switched service toll free service group MRC for Off-Net Route Advance.

3.6.D.(4). Customer will receive a Type Three Discount of 50% on its dedicated service toll free service group MRC for On-Net Route Advance.

3.6.D.(5). Customer will receive a Type Three Discount of 50% on its MRCs for the Basic Accounting Code feature at each Customer location using the Basic Accounting Code Feature.

3.6.D.(6). Customer will receive a Type Three Discount of 50% on its MRCs for the Advanced Accounting Code feature at each Customer location using the Advanced Accounting Code Feature.

6.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8727 CSA OPTION 3.8727

1.0 Term:

The Term of this option will expire on April 30, 2014.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Sprint Interactive Toll Free Service
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MTC is \$1,200,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, - year Term, level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

5.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0180
Switched	\$0.0330
FONCARD	\$0.0830

5.1.C. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8727 CSA OPTION 3.8727 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute		<u>FONCARD</u>
	<u>Dedicated</u>	<u>Switched</u>	
Alabama	\$0.0261	\$0.0333	\$0.0833
Arizona	\$0.0528	\$0.0620	\$0.1120
Arkansas	\$0.0473	\$0.0814	\$0.1314
California	\$0.0253	\$0.0306	\$0.0806
Colorado	\$0.0385	\$0.0485	\$0.0985
Connecticut	\$0.0259	\$0.0323	\$0.0823
Delaware	\$0.0309	\$0.0384	\$0.0884
Florida	\$0.0278	\$0.0576	\$0.1076
Georgia	\$0.0268	\$0.0540	\$0.1040
Hawaii	\$0.0260	\$0.0329	\$0.0829
Idaho	\$0.0619	\$0.0751	\$0.1251
Illinois	\$0.0280	\$0.0350	\$0.0850
Indiana	\$0.0222	\$0.0259	\$0.0759
Iowa	\$0.0504	\$0.0890	\$0.1390
Kansas	\$0.0280	\$0.0296	\$0.0796
Kentucky	\$0.0420	\$0.0573	\$0.1073
Louisiana	\$0.0224	\$0.0259	\$0.0759
Maine	\$0.0261	\$0.0348	\$0.0848
Maryland	\$0.0292	\$0.0346	\$0.0846
Massachusetts	\$0.0236	\$0.0290	\$0.0790
Michigan	\$0.0230	\$0.0275	\$0.0775
Minnesota	\$0.0605	\$0.0889	\$0.1389
Mississippi	\$0.0252	\$0.0380	\$0.0880
Missouri	\$0.0650	\$0.0956	\$0.1456
Montana	\$0.0590	\$0.0870	\$0.1370
Nebraska	\$0.0340	\$0.0521	\$0.1021
Nevada	\$0.0304	\$0.0376	\$0.0876
New Hampshire	\$0.0418	\$0.0737	\$0.1237
New Jersey	\$0.0279	\$0.0487	\$0.0987
New Mexico	\$0.0432	\$0.0556	\$0.1056
New York	\$0.0433	\$0.0530	\$0.1030
North Carolina	\$0.0317	\$0.0491	\$0.0991
North Dakota	\$0.0730	\$0.1230	\$0.1730
Ohio	\$0.0239	\$0.0310	\$0.0810
Oklahoma	\$0.0310	\$0.0440	\$0.0940
Oregon	\$0.0324	\$0.0389	\$0.0889

CUSTOM SERVICE ARRANGEMENTS

3.8727 CSA OPTION 3.8727 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Pennsylvania	\$0.0350	\$0.0530	\$0.1030
Rhode Island	\$0.0291	\$0.0351	\$0.0851
South Carolina	\$0.0268	\$0.0353	\$0.0853
South Dakota	\$0.1010	\$0.1720	\$0.2220
Tennessee	\$0.0253	\$0.0304	\$0.0804
Texas	\$0.0235	\$0.0370	\$0.0870
Utah	\$0.0359	\$0.0525	\$0.1025
Vermont	\$0.0380	\$0.0463	\$0.0963
Virginia	\$0.0305	\$0.0551	\$0.1051
Washington	\$0.0520	\$0.0658	\$0.1158
West Virginia	\$0.0244	\$0.0477	\$0.0977
Wisconsin	\$0.0270	\$0.0334	\$0.0834
Wyoming	\$0.0390	\$0.0590	\$0.1090

5.1.D. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0180
Switched	\$0.0330

5.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0261	\$0.0333
Arizona	\$0.0528	\$0.0620
Arkansas	\$0.0473	\$0.0814
California	\$0.0253	\$0.0306
Colorado	\$0.0385	\$0.0485
Connecticut	\$0.0259	\$0.0323
Delaware	\$0.0309	\$0.0384
Florida	\$0.0278	\$0.0576

CUSTOM SERVICE ARRANGEMENTS

3.8727 CSA OPTION 3.8727 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Georgia	\$0.0268	\$0.0540
Hawaii	\$0.0260	\$0.0329
Idaho	\$0.0619	\$0.0751
Illinois	\$0.0280	\$0.0350
Indiana	\$0.0222	\$0.0259
Iowa	\$0.0504	\$0.0890
Kansas	\$0.0280	\$0.0296
Kentucky	\$0.0420	\$0.0573
Louisiana	\$0.0224	\$0.0259
Maine	\$0.0261	\$0.0348
Maryland	\$0.0292	\$0.0346
Massachusetts	\$0.0236	\$0.0290
Michigan	\$0.0230	\$0.0275
Minnesota	\$0.0605	\$0.0889
Mississippi	\$0.0252	\$0.0380
Missouri	\$0.0650	\$0.0956
Montana	\$0.0590	\$0.0870
Nebraska	\$0.0340	\$0.0521
Nevada	\$0.0304	\$0.0376
New Hampshire	\$0.0418	\$0.0737
New Jersey	\$0.0279	\$0.0487
New Mexico	\$0.0432	\$0.0556
New York	\$0.0433	\$0.0530
North Carolina	\$0.0317	\$0.0491
North Dakota	\$0.0730	\$0.1230
Ohio	\$0.0239	\$0.0310
Oklahoma	\$0.0310	\$0.0440
Oregon	\$0.0324	\$0.0389
Pennsylvania	\$0.0350	\$0.0530
Rhode Island	\$0.0291	\$0.0351
South Carolina	\$0.0268	\$0.0353
South Dakota	\$0.1010	\$0.1720
Tennessee	\$0.0253	\$0.0304
Texas	\$0.0235	\$0.0370
Utah	\$0.0359	\$0.0525

CUSTOM SERVICE ARRANGEMENTS

3.8727 CSA OPTION 3.8727 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Vermont	\$0.0380	\$0.0463
Virginia	\$0.0305	\$0.0551
Washington	\$0.0520	\$0.0658
West Virginia	\$0.0244	\$0.0477
Wisconsin	\$0.0270	\$0.0334
Wyoming	\$0.0390	\$0.0590

5.1.F. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Brazil	\$0.0380	\$0.0880
Costa Rica	\$0.0840	\$0.1340
Denmark	\$0.0230	\$0.0730
Ecuador	\$0.1070	\$0.1570
Germany	\$0.0170	\$0.0670
Honduras	\$0.1830	\$0.2330
Hong Kong	\$0.0250	\$0.0750
Israel	\$0.0345	\$0.0845
Japan	\$0.0330	\$0.0830
Mexico	\$0.0390	\$0.0890
Norway	\$0.0200	\$0.0700
United Kingdom	\$0.0190	\$0.0690
Venezuela	\$0.0350	\$0.0850

5.1.G. Customer will receive a Type Three Discount of 40% on its Sprint Voice Solutions Sprint International Access per call surcharge. Customer will not receive a discount on the per call surcharge for payphone-originated calls.

5.1.H. Customer will receive a Type Three Discount of 40% on its Sprint Voice Solutions Sprint International Access FONCARD Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8727 CSA OPTION 3.8727 (Continued)

5.0 Discounts and Credits: (Continued)

5.2.A. In addition to the applicable usage rate, Customer will receive a Type Four Discount of \$0.02 per minute for the total duration of the call (front end and back-end usage) for its Interactive Toll Free (IATF) Services.

5.2.B. Type Four Discount of \$0.02 per minute rate includes one or all of the IATF features below.

Feature

Base Surcharge
 Call Referral
 Agent Transfer (2-way)
 Agent Transfer (3-way)
 Database Routing and/or Validated Caller-Entered Codes
 and/or Security Codes
 Busy/Ring-No-Answer
 Back To Menu
 Caller Transfer
 Menu/Message Replay
 Basic Voice Recognition

5.2.C. Customer will receive a Type Four Discount on the following non-recurring charges for its Sprint Interactive Toll Free Service components.

<u>Component</u>	<u>Non-Recurring Charge</u>
Program Installation	\$600 per program
Installation - Agent Transfer 2-way	\$800 per program
Installation - Agent Transfer 3-way	\$1,000 per program
Program Voicing - English	\$100 per hour of recording
Program Voicing - Foreign Language	\$150 per hour of recording
Loading Voice From Tape	\$100 per hour

CUSTOM SERVICE ARRANGEMENTS

3.8727 CSA OPTION 3.8727 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Component</u>	<u>Non-Recurring Charge</u>
Loading Voice From Tape - Foreign Language	\$150 per hour
Database Installation (Includes Database Routing, Security Codes, Validated Caller- Entered Codes Or Agent Transfer Speed Dial)	\$400 per program
Management Report Installation (Includes Call Count, Call Referral, Voice Recognition)	\$150 per report
Marketing Reports Installation (Includes Menu, Code, Survey Program Summary)	\$150 per report
Raw Data Reports	\$150 per report
Expedited Order Installation Charge	\$500 per request
Program Change Charge	\$250 per change occurrence

5.2.D. Customer will receive a waiver of Customer's Interactive Toll Free Service NRCs in an amount not to exceed \$5,000 for the Term. For NRCs in excess of \$5,000 Customer will receive the rates listed in Section 5.2.C.

5.2.E. Customer will receive a Type Four Discount on the monthly recurring charges for its Sprint Interactive Toll Free Service features.

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Program Service Fee	\$50 per program
Voice Slot/Storage Charge	\$25 per 30-second slot
Daily Reports	\$150 per report (web- based delivery)
Weekly Reports	\$150 per report
Monthly Reports	\$75 per report
Call Count	\$50
Agent Transfer Speed Dial (1-15 Codes)	No Charge

CUSTOM SERVICE ARRANGEMENTS

3.8727 CSA OPTION 3.8727 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Agent Transfer Speed Dial (16- 500 Codes)	\$150
Agent Transfer Speed Dial (501- 1000 Codes)	\$250
Agent Transfer Speed Dial (1001-3000 Codes)	\$400

5.2.F. In addition to the applicable usage rate, Customer will receive a Type Four Discount on its Sprint Interactive Toll Free Service surcharges.

<u>Feature</u>	<u>Surcharge (Per Toll Free Number, Per Call Surcharge)</u>
Base Surcharge	\$0.060
Call Referral	\$0.060
Agent Transfer (2-way)	\$0.040
Agent Transfer (3-way)	\$0.060
Database Routing	\$0.050
Busy/Ring-No-Answer	\$0.010
Back To Menu	\$0.010
Caller Transfer	\$0.010
Menu/Message Replay	\$0.010
Validated Caller-Entered Codes	\$0.050
Security Codes	\$0.050
Basic Voice Recognition	\$0.010

5.2.G. Customer's maximum per-call surcharge associated with the features listed above will not exceed \$0.200 per call.

5.2.H. Customer will receive a Type Four Discount on the following non-recurring charges for its Sprint Interactive Toll Free Service components.

<u>Component</u>	<u>Non-Recurring Charge</u>
Program Installation	\$600 per program

CUSTOM SERVICE ARRANGEMENTS

3.8727 CSA OPTION 3.8727 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Component</u>	<u>Non-Recurring Charge</u>
Installation - Agent Transfer 2-way	\$800 per program
Installation - Agent Transfer 3-way	\$1,000 per program
Sprint-Provided Voicing	\$100 per hour of recording
Sprint-Provided Voicing - Foreign Language	\$150 per hour of recording
Loading Voice From Tape	\$100 per hour
Loading Voice From Tape - Foreign Language	\$150 per hour
Database Installation (Includes Database Routing, Security Codes, Validated Caller- Entered Codes Or Agent Transfer Speed Dial)	\$400 per program
Management Reports Installation (Includes Call Count, Call Referral, Voice Recognition)	\$150 per report
Marketing Reports Installation (Includes Menu, Code, Survey Program Summary)	\$150 per report
Raw Data Reports	\$150 per report
Expedited Installation Charges	\$500 per request
Feature Change Charge	\$250 per change occurrence

5.2.I. Customer will receive a waiver of Customer's Interactive Toll Free Service NRCs in an amount not to exceed \$5,000 for the Term. For NRCs in excess of \$5,000 Customer will receive the rates listed in Section 5.2.H.

5.2.J. Customer will receive a Type Four Discount on the monthly recurring charges for its Sprint Interactive Toll Free Service features.

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Program Charge	\$50 Per Program Per Month

CUSTOM SERVICE ARRANGEMENTS

3.8727 CSA OPTION 3.8727 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Voice Slot/Storage Charge	\$25 per 30-second slot per month
Daily Reports	\$150 per report (web- based delivery)
Weekly Reports	\$150 per report
Monthly Reports	\$75 per report
Agent Transfer Speed Dial (1-15 Codes)	no charge
Agent Transfer Speed Dial (16- 500 Codes)	\$200 per month
Agent Transfer Speed Dial (501- 1000 Codes)	\$400 per month
Agent Transfer Speed Dial (1001-3000 Codes)	\$750 per month

5.8.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
205254	\$158	662280	\$136
209858	\$285	662538	\$485
210662	\$115	678466	\$127
210924	\$121	678565	\$384
214637	\$100	704391	\$138
214688	\$100	706884	\$165
229671	\$168	713332	\$100
254778	\$131	713635	\$189
270889	\$149	713742	\$110
281573	\$268	713821	\$100
303289	\$116	717677	\$321
314867	\$226	731588	\$1,300
317780	\$157	734542	\$286
330669	\$453	770914	\$504

CUSTOM SERVICE ARRANGEMENTS

3.8727 CSA OPTION 3.8727 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
330927	\$519	773523	\$132
334705	\$159	785242	\$141
336622	\$520	804226	\$188
337407	\$571	806335	\$258
352796	\$152	806762	\$115
352796	\$152	813287	\$115
360413	\$165	815664	\$307
404622	\$220	816628	\$429
405681	\$113	816887	\$456
419342	\$400	816920	\$115
435843	\$432	817202	\$441
501726	\$448	843538	\$866
503285	\$157	845457	\$769
508870	\$275	863533	\$187
512846	\$397	864876	\$587
513769	\$131	865522	\$132
518861	\$334	901948	\$143
540868	\$291	904781	\$134
601352	\$134	909484	\$132
602278	\$184	910727	\$155
602442	\$184	925625	\$229
609386	\$335	951682	\$110
610395	\$128	956631	\$115
612331	\$102	972278	\$305
614276	\$151	972288	\$117
615254	\$134	972563	\$462
618392	\$139	979885	\$546
661746	\$286	985345	\$473

5.8.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a three-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

CUSTOM SERVICE ARRANGEMENTS

3.8727 CSA OPTION 3.8727 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
303289	\$1,656	713821	\$1,055
713332	\$1,055		

5.9.A.1. Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

5.9.A.2. Customer will receive a waiver of its Sprint ISDN channel installation charges for circuits installed or in service during the Term.

5.9.A.3. Customer will receive a Type Three Discount of 75% on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

5.9.A.4. For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

5.9.5. Customer will receive a waiver of its Enhanced Routing non-recurring installation charges for Area Code Routing, Call Allocation, Day of Week Routing, Day of Year Routing, Time of Day Routing, and Area Code/Exchange Routing.

5.9.6. Customer will receive a waiver of its Enhanced Toll Free Change charges for Area Code Routing, Call Allocation, Day of Week Routing, Day of Year Routing, Time of Day Routing, and Area Code/Exchange Routing.

5.9.7. Customer will receive a waiver of its MRCs for Enhanced Toll Free Routing Sets.

5.9.8. Customer will receive a waiver of its non-recurring installation charges for Enhanced Toll Free Command Routing.

CUSTOM SERVICE ARRANGEMENTS

3.8727 CSA OPTION 3.8727 (Continued)

5.0 Discounts and Credits: (Continued)

5.9.10. Customer will receive a waiver of its DNIS Enhanced Toll Free installation charges.

5.9.11. Customer will receive a waiver of its Enhanced Toll Free Alternate Route Choice monthly recurring charges.

5.9.12. Customer will receive a waiver of its switched Toll Free service group MRC, provided Customer does not list toll free numbers terminating on switched service groups with any Directory Assistance service.

5.9.13. Customer will receive a waiver of its dedicated Toll Free service group MRC, provided Customer does not list toll free numbers terminating on dedicated service groups with any Directory Assistance service.

5.9.15. Customer will receive a waiver of its Real Time ANI per call fees.

5.9.16. For all Customer-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line COC charges.

5.9.B. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

CUSTOM SERVICE ARRANGEMENTS

3.8727 CSA OPTION 3.8727 (Continued)

5.0 Discounts and Credits: (Continued)

6.5. Customer will receive a \$25,000 credit ("Credit") in the 1st and 13th billing month after the Second Amendment Commencement Date. If Sprint terminates the CSA due to Customer's material breach, or Customer terminates this CSA or ceases to use Services to a material extent (unless due to Sprint's material failure), Customer will pay Sprint, in addition to all other charges, a pro-rata portion of each Credit issued. The pro-rata portion of a Credit will be calculated based on the number of months remaining in the Term at the time of termination, divided by the number of months in the Initial Term. In addition, Sprint will issue no further Credits.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Norcross, GA and Sprint must provide all of the local access lines for Services discounted in this CSA.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8728 CSA OPTION 3.8728

1.0 Term:

The Term of this option is 24 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Clearline 45 (Domestic, point-to-point IXC and not including Domestic extension of international private lines)
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MMC is \$3,365.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 7 and 8 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Four Discount on the MRC for the interexchange portion of each interstate Clearline 45 private line circuit installed after the effective date of this Agreement or in service during the Term.

<u>Origination</u>	<u>Termination</u>	<u>Bandwidth</u>	<u>MRC</u>
NPA-NXX 773-569	NPA-NXX 618-351	T3	\$1,051

5.1.A.(1). Customer certifies that at least 10% of the telecommunications services carried on its Sprint dedicated network will be interstate.

CUSTOM SERVICE ARRANGEMENTS

3.8728 CSA OPTION 3.8728 (Continued)

5.0 Discounts and Credits: (Continued)

5.2.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a two-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
618-351	\$1,667
773-569	\$947

5.2.C. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

5.3.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

5.3.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

5.3.B. Customer must use each local access line, port, or PVC receiving a waiver for 24 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver

CUSTOM SERVICE ARRANGEMENTS

3.8728 CSA OPTION 3.8728 (Continued)

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Chicago, IL.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8729 CSA OPTION 3.8729

1.0 Term:

The Term of this option is 36 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice VPN Solutions
 Domestic Access

3.0 Minimum Service Commitments:

Base schedule commitments apply.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

4.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice VPN Solutions, three-year Term, \$540,000 level on its interstate, intrastate and international Sprint Voice VPN Solutions Service Usage Charges, except as stated in this CSA.

4.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.020
On-Off	\$0.022
Off-On	\$0.022
Off-Off	\$0.035
FONCARD-On	\$0.078
FONCARD-Off	\$0.092

CUSTOM SERVICE ARRANGEMENTS

3.8729 CSA OPTION 3.8729 (Continued)

5.0 Discounts and Credits: (Continued)

4.1.C. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

State	Price Per Minute				FONCARD-	FONCARD-
	On-On	On-Off	Off-On	Off-Off	On	Off
California	\$0.0283	\$0.0293	\$0.0293	\$0.0443	\$0.0843	\$0.0993
Illinois	\$0.0278	\$0.0288	\$0.0288	\$0.0344	\$0.0838	\$0.0894
New York	\$0.0403	\$0.0413	\$0.0413	\$0.0696	\$0.0963	\$0.1246
Texas	\$0.0526	\$0.0527	\$0.0527	\$0.0787	\$0.1077	\$0.1337
Virginia	\$0.0511	\$0.0521	\$0.0521	\$0.0903	\$0.1071	\$0.1453

4.1.D. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.022
Switched	\$0.035

4.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

State	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
California	\$0.0330	\$0.0463
Illinois	\$0.0287	\$0.0384
New York	\$0.0473	\$0.0736
Texas	\$0.0547	\$0.0807
Virginia	\$0.0572	\$0.0943

4.1.F. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound SDS Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.037

CUSTOM SERVICE ARRANGEMENTS

3.8729 CSA OPTION 3.8729 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
On-Off	\$0.038
Off-On	\$0.038
Off-Off	\$0.050

4.1.G. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound SDS Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>			
	<u>On-On</u>	<u>On-Off</u>	<u>Off-On</u>	<u>Off-Off</u>
California	\$0.0483	\$0.0493	\$0.0493	\$0.0643
Illinois	\$0.0478	\$0.0488	\$0.0488	\$0.0544
New York	\$0.0603	\$0.0613	\$0.0613	\$0.0896
Texas	\$0.0726	\$0.0727	\$0.0727	\$0.0987
Virginia	\$0.0711	\$0.0721	\$0.0721	\$0.1103

4.1.H. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free SDS Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.037
Switched	\$0.050

4.1.I. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions Toll Free SDS Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
California	\$0.0530	\$0.0663
Illinois	\$0.0487	\$0.0584
New York	\$0.0673	\$0.0936
Texas	\$0.0747	\$0.1007
Virginia	\$0.0772	\$0.1143

CUSTOM SERVICE ARRANGEMENTS

3.8729 CSA OPTION 3.8729 (Continued)

5.0 Discounts and Credits: (Continued)

4.1.J. Customer will receive a Type Three Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound On-On, On-Off, Off-On and FONCARD-On Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Delaware, Hawaii, Maine, Massachusetts, Michigan, Mississippi, Nevada, North Carolina, Ohio, Oklahoma, South Carolina, Tennessee, Utah	40%
Alabama, Kansas, Kentucky, Louisiana, Oregon, Wisconsin	30%
Colorado, Georgia, Indiana, Maryland, Minnesota, Nebraska, New Mexico, Rhode Island, West Virginia	20%
Arizona, Idaho, Iowa, Montana, New Hampshire, New Jersey, North Dakota, Vermont, Washington, Wyoming	10%
Florida	5%

4.1.K. Customer will receive a Type Three Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound Off-Off and Sprint FONCARD-Off Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Delaware, Hawaii, Indiana, Kansas, Louisiana, Maine, Maryland, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Utah, Wisconsin	40%
Alabama, Georgia, Kentucky, New Hampshire, North Carolina, Oklahoma, Rhode Island, West Virginia	30%
Iowa, Massachusetts, Montana, Nebraska, North Dakota, Oregon, Vermont, Wyoming	20%
Arizona, Colorado, Florida, Idaho, Minnesota, New Jersey, New Mexico, Pennsylvania, Washington	10%

CUSTOM SERVICE ARRANGEMENTS

3.8729 CSA OPTION 3.8729 (Continued)

5.0 Discounts and Credits: (Continued)

4.1.L. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Delaware, Hawaii, Maine, Massachusetts, Michigan, Mississippi, Nevada, North Carolina, Ohio, Oklahoma, South Carolina, Tennessee, Utah	40%
Alabama, Kansas, Kentucky, Louisiana, Oregon, Wisconsin	30%
Colorado, Georgia, Indiana, Maryland, Minnesota, Nebraska, New Mexico, Rhode Island, West Virginia	20%
Arizona, Idaho, Iowa, Montana, New Hampshire, New Jersey, North Dakota, Vermont, Washington, Wyoming	10%
Florida	5%

4.1.M. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Delaware, Hawaii, Indiana, Kansas, Louisiana, Maine, Maryland, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Utah, Wisconsin	40%
Alabama, Georgia, Kentucky, New Hampshire, North Carolina, Oklahoma, Rhode Island, West Virginia	30%
Iowa, Massachusetts, Montana, Nebraska, North Dakota, Oregon, Vermont, Wyoming	20%
Arizona, Colorado, Florida, Idaho, Minnesota, New Jersey, New Mexico, Pennsylvania, Washington	10%

CUSTOM SERVICE ARRANGEMENTS

3.8729 CSA OPTION 3.8729 (Continued)

5.0 Discounts and Credits: (Continued)

4.2.A. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions VPN outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
<u>Canada</u>	<u>\$0.034</u>	<u>\$0.054</u>

4.2.B. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions VPN outbound SDS Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
<u>Canada</u>	<u>\$0.054</u>	<u>\$0.074</u>

4.2.C. Customer will receive a Type Four Usage Discount on Sprint Voice VPN Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
<u>Canada</u>	<u>\$0.036</u>	<u>\$0.056</u>

4.2.D. Customer will receive a Type Three Discount of 25% on its Sprint Voice VPN Solutions Sprint International Access per call surcharge. Customer will not receive a discount on the per call surcharge for payphone-originated calls.

4.2.E. Customer will receive a Type Three Discount of 25% on its Sprint Voice VPN Solutions Sprint International Access FONCARD Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8729 CSA OPTION 3.8729 (Continued)

5.0 Discounts and Credits: (Continued)

4.9.B. Customer will receive a Type Four Discount of \$200 on the MRC (including ACF and COC) for each Sprint-provided T-1 local access line (including ACF and COC charges) at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>
201-324	312-337	630-653	816-471
201-758	312-382	631-231	818-255
201-974	312-666	646-313	832-788
206-574	312-803	651-604	847-758
206-652	410-281	651-644	858-541
210-342	410-674	702-798	858-566
210-483	412-322	703-236	860-229
210-490	412-741	703-440	860-826
210-559	412-749	713-875	901-272
212-478	412-812	713-884	901-368
212-478	503-240	714-228	909-930
212-564	510-670	714-497	913-438
212-741	510-723	714-888	916-379
212-962	510-786	714-994	916-386
213-623	559-994	718-752	972-227
214-414	602-258	757-468	972-389
214-530	602-438	763-533	972-398
214-560	602-454	770-281	972-444
214-561	609-835	770-419	972-620
214-932	609-860	775-219	972-712
215-537	610-337	781-932	972-755
281-987	610-530	804-358	973-882
301-902	614-276	804-762	
302-922	614-529	805-298	
303-367	630-350	805-385	

For sites not listed above, Customer may receive the best discount for which Customer is eligible under any generally available discounting offer in the Schedules as determined in good faith by Sprint.

CUSTOM SERVICE ARRANGEMENTS

3.8729 CSA OPTION 3.8729 (Continued)

5.0 Discounts and Credits: (Continued)

4.9.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXX (or successor NPA-NXX) with a three-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
214-530	\$983

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Dallas, TX.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8730 CSA OPTION 3.8730

1.0 Term:

The Term of this option is 36 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice VPN Solutions
 Clearline 45 (Domestic, point-to-point IXC and not
 including Domestic extension of international private
 lines)
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$300,000 (see Section 4.1.A.).

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

4.1.A. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	Price Per Minute	
	Customer's MAC	
	<u>\$300,000</u>	<u>\$400,000</u>
On-On	\$0.0290	\$0.0270
On-Off	\$0.0350	\$0.0330
Off-On	\$0.0350	\$0.0330
Off-Off	\$0.0500	\$0.0470
FONCARD-On	\$0.0950	\$0.0930
FONCARD-Off	\$0.1100	\$0.1070

CUSTOM SERVICE ARRANGEMENTS

3.8730 CSA OPTION 3.8730 (Continued)

5.0 Discounts and Credits: (Continued)

4.1.C. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice VPN Solutions, three-year Term, \$300,000 level on its interstate, intrastate and international Sprint Voice VPN Solutions Service Usage Charges, except as stated in this CSA.

4.1.D. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions VPN outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Algeria	\$0.1588	\$0.1738
Angola	\$0.2463	\$0.2613
Benin	\$0.1713	\$0.1863
Botswana	\$0.1700	\$0.1850
Burkina Faso	\$0.1850	\$0.2000
Cameroon	\$0.2625	\$0.2775
Central African Republic	\$0.1913	\$0.2063
Congo	\$0.1600	\$0.1750
Djibouti	\$0.3175	\$0.3325
Egypt	\$0.2563	\$0.2713
Guinea	\$0.1500	\$0.1650
Spain	\$0.0431	\$0.0581
Belgium	\$0.0450	\$0.0600
Croatia	\$0.0944	\$0.1094
Hungary	\$0.0763	\$0.0913
France	\$0.0550	\$0.0700
United Kingdom	\$0.0450	\$0.0600
Vietnam	\$0.4563	\$0.4713
Singapore	\$0.0463	\$0.0613

4.1.D. Customer will receive a Type Three Discount of 35% on its international (domestic origination) Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 4.1.C.

CUSTOM SERVICE ARRANGEMENTS

3.8730 CSA OPTION 3.8730 (Continued)

5.0 Discounts and Credits: (Continued)

4.1.E. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound SDS Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>	
	<u>Customer's MAC</u>	
	<u>\$300,000</u>	<u>\$400,000</u>
On-On	\$0.0440	\$0.0420
On-Off	\$0.0500	\$0.0480
Off-On	\$0.0500	\$0.0480
Off-Off	\$0.0650	\$0.0620

4.1.F. Customer will receive a waiver of its Sprint ISDN channel installation charges for circuits installed or in service during the Term.

4.1.G. Customer will receive a Type Four Discount of \$85 on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

4.2.A. Customer will receive a Type Four Discount on the MRC for the interexchange portion of each interstate Clearline 45 private line circuit with an Order Term of three years or longer, installed or in service during the Term.

<u>Origination</u>	<u>Termination</u>	<u>Bandwidth</u>	<u>MRC</u>
<u>NPA-NXX</u> 732-750	<u>NPA-NXX</u> 713-609	<u>DS3</u>	\$3,400

4.3.A. Customer will receive a Type Four Discount the MRC (including ACF and COC) for each Sprint-provided T-1 local access line (including ACF and COC charges) at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

CUSTOM SERVICE ARRANGEMENTS

3.8730 CSA OPTION 3.8730 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
212-997	\$213	212-536	\$128
713-609	\$165		
732-750	\$316		

4.3.B. Customer will receive a Type Four Discount the MRC (including ACF and COC) for each Sprint-provided DAL local access line (including ACF and COC charges) at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
212-997	\$100
713-609	\$100
732-750	\$100

4.3.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a three-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
713-609	\$983
732-750	\$2735

4.5.A. Customer will receive a waiver of its T-1 local access line installation charges (including non-recurring COC and ACF charges) on Sprint-provided domestic voice service T-1 local access lines installed during the Term.

4.5.B. Customer will receive a waiver of its T-1, DAL and T-3 local access line installation charges (including non-recurring COC and ACF charges) on Sprint-provided domestic

CUSTOM SERVICE ARRANGEMENTS

3.8730 CSA OPTION 3.8730 (Continued)

5.0 Discounts and Credits: (Continued)

Domestic Clearline 45 private line circuit T-1, DAL and T-3 local access lines installed during the Term.

4.5.C. Customer must use each local access line receiving a waiver for 24 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

4.5.G. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

4.5.H. Customer will receive a waiver of all non-recurring installation charges for all Sprint-provided T-3 and lower bandwidth domestic ports and PVCs discounted in this CSA and installed during the Term.

6.0 Other Classifications, Practices and Regulations:

During each billing month of the Term, Customer must have its Corporate Headquarters located in Woodbridge, NJ.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731

1.0 Term:

The Term of this option will expire June 30, 2014.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice VPN Solutions
 Sprint Interactive Toll Free Service
 Clearline 1.5, Clearline 45, Clearline DDS, (Domestic,
 point-to-point IXC and not including Domestic
 extension of international private lines)
 International Private Line
 Domestic Access

3.0 Minimum Service Commitments:

Base schedule commitments apply.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 7, 8 and 11 apply.

5.0 Discounts and Credits:

2.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice VPN Solutions, two-year Term, \$ 1,800,000 level on its interstate, intrastate and international Sprint Voice VPN Solutions Service Usage Charges, except as stated in this CSA.

2.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.0120
On-Off	\$0.0145

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Off-On	\$0.0145
Off-Off	\$0.0290
FONCARD-On	\$0.0165
FONCARD-Off	\$0.0310

2.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound SDS Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.0150
On-Off	\$0.0170
Off-On	\$0.0170
Off-Off	\$0.0320

2.1.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>				
	<u>On-On</u>	<u>On-Off</u>	<u>Off-Off</u>	<u>FONCARD</u>	<u>FONCARD-</u>
		<u>Off-On</u>		<u>-On</u>	<u>Off</u>
Alabama	\$0.016	\$0.034	\$0.057	\$0.055	\$0.078
Arizona	\$0.016	\$0.075	\$0.127	\$0.096	\$0.148
Arkansas	\$0.016	\$0.047	\$0.087	\$0.068	\$0.108
California	\$0.015	\$0.024	\$0.036	\$0.045	\$0.057
Colorado	\$0.016	\$0.053	\$0.079	\$0.074	\$0.100
Connecticut	\$0.016	\$0.024	\$0.033	\$0.045	\$0.054
Delaware	\$0.016	\$0.027	\$0.039	\$0.048	\$0.060
Florida	\$0.016	\$0.043	\$0.062	\$0.064	\$0.083
Georgia	\$0.015	\$0.039	\$0.059	\$0.059	\$0.081
Hawaii	\$0.016	\$0.030	\$0.047	\$0.051	\$0.068
Idaho	\$0.016	\$0.069	\$0.117	\$0.090	\$0.138
Illinois	\$0.016	\$0.024	\$0.031	\$0.045	\$0.052
Indiana	\$0.016	\$0.024	\$0.034	\$0.045	\$0.055
Iowa	\$0.015	\$0.059	\$0.099	\$0.080	\$0.120
Kansas	\$0.016	\$0.023	\$0.029	\$0.044	\$0.050
Kentucky	\$0.016	\$0.047	\$0.073	\$0.068	\$0.094
Louisiana	\$0.016	\$0.029	\$0.039	\$0.050	\$0.060
Maine	\$0.016	\$0.032	\$0.049	\$0.053	\$0.070
Maryland	\$0.016	\$0.041	\$0.067	\$0.062	\$0.088

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

State	Price Per Minute			FONCARD -On	FONCARD- Off
	On-On	On-Off Off-On	Off-Off		
Massachusetts	\$0.016	\$0.021	\$0.025	\$0.042	\$0.046
Michigan	\$0.015	\$0.019	\$0.029	\$0.040	\$0.050
Minnesota	\$0.016	\$0.067	\$0.105	\$0.088	\$0.126
Mississippi	\$0.016	\$0.039	\$0.050	\$0.060	\$0.071
Missouri	\$0.016	\$0.060	\$0.094	\$0.081	\$0.115
Montana	\$0.016	\$0.052	\$0.080	\$0.073	\$0.101
Nebraska	\$0.016	\$0.047	\$0.065	\$0.068	\$0.086
Nevada	\$0.016	\$0.030	\$0.050	\$0.051	\$0.071
New Hampshire	\$0.016	\$0.046	\$0.093	\$0.067	\$0.114
New Jersey	\$0.016	\$0.035	\$0.057	\$0.056	\$0.078
New Mexico	\$0.016	\$0.084	\$0.115	\$0.105	\$0.136
New York	\$0.016	\$0.039	\$0.064	\$0.060	\$0.085
North Carolina	\$0.015	\$0.036	\$0.056	\$0.057	\$0.077
North Dakota	\$0.016	\$0.070	\$0.121	\$0.091	\$0.142
Ohio	\$0.016	\$0.025	\$0.033	\$0.046	\$0.054
Oklahoma	\$0.016	\$0.027	\$0.040	\$0.048	\$0.061
Oregon	\$0.016	\$0.032	\$0.041	\$0.053	\$0.062
Pennsylvania	\$0.016	\$0.036	\$0.057	\$0.057	\$0.078
Rhode Island	\$0.016	\$0.031	\$0.049	\$0.052	\$0.070
South Carolina	\$0.016	\$0.035	\$0.050	\$0.056	\$0.071
South Dakota	\$0.016	\$0.099	\$0.171	\$0.120	\$0.192
Tennessee	\$0.016	\$0.034	\$0.048	\$0.055	\$0.069
Texas	\$0.015	\$0.042	\$0.068	\$0.063	\$0.089
Utah	\$0.016	\$0.052	\$0.072	\$0.073	\$0.093
Vermont	\$0.016	\$0.036	\$0.054	\$0.057	\$0.075
Virginia	\$0.015	\$0.041	\$0.067	\$0.062	\$0.088
Washington	\$0.016	\$0.044	\$0.074	\$0.065	\$0.095
West Virginia	\$0.016	\$0.039	\$0.064	\$0.060	\$0.085
Wisconsin	\$0.016	\$0.034	\$0.059	\$0.055	\$0.080
Wyoming	\$0.016	\$0.061	\$0.084	\$0.082	\$0.105

2.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound SDS Service Usage Charges.

State	Price Per Minute			
	On-On	On-Off Off-On	Off-On	Off-Off
Alabama	\$0.018	\$0.036	\$0.059	
Arizona	\$0.018	\$0.077	\$0.129	

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

State	Price Per Minute			
	On-On	On-Off Off-On	Off-On	Off-Off
Arkansas	\$0.018	\$0.049	\$0.089	
California	\$0.017	\$0.026	\$0.038	
Colorado	\$0.018	\$0.055	\$0.081	
Connecticut	\$0.018	\$0.026	\$0.035	
Delaware	\$0.018	\$0.029	\$0.041	
Florida	\$0.018	\$0.045	\$0.064	
Georgia	\$0.017	\$0.041	\$0.061	
Hawaii	\$0.018	\$0.032	\$0.049	
Idaho	\$0.018	\$0.071	\$0.119	
Illinois	\$0.018	\$0.026	\$0.033	
Indiana	\$0.018	\$0.026	\$0.036	
Iowa	\$0.017	\$0.061	\$0.101	
Kansas	\$0.018	\$0.025	\$0.031	
Kentucky	\$0.018	\$0.049	\$0.075	
Louisiana	\$0.018	\$0.031	\$0.041	
Maine	\$0.018	\$0.034	\$0.051	
Maryland	\$0.018	\$0.043	\$0.069	
Massachusetts	\$0.018	\$0.023	\$0.027	
Michigan	\$0.017	\$0.021	\$0.031	
Minnesota	\$0.018	\$0.069	\$0.107	
Mississippi	\$0.018	\$0.041	\$0.052	
Missouri	\$0.018	\$0.062	\$0.096	
Montana	\$0.018	\$0.054	\$0.082	
Nebraska	\$0.018	\$0.049	\$0.067	
Nevada	\$0.018	\$0.032	\$0.052	
New Hampshire	\$0.018	\$0.048	\$0.095	
New Jersey	\$0.018	\$0.037	\$0.059	
New Mexico	\$0.018	\$0.086	\$0.117	
New York	\$0.018	\$0.041	\$0.066	
N. Carolina	\$0.017	\$0.038	\$0.058	
North Dakota	\$0.018	\$0.072	\$0.123	
Ohio	\$0.018	\$0.027	\$0.035	
Oklahoma	\$0.018	\$0.029	\$0.042	
Oregon	\$0.018	\$0.034	\$0.043	
Pennsylvania	\$0.018	\$0.038	\$0.059	

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>			
	<u>On-On</u>	<u>On-Off</u>	<u>Off-On</u>	<u>Off-Off</u>
Rhode Island	\$0.018	\$0.033	\$0.051	
S. Carolina	\$0.018	\$0.037	\$0.052	
South Dakota	\$0.018	\$0.101	\$0.173	
Tennessee	\$0.018	\$0.036	\$0.050	
Texas	\$0.017	\$0.044	\$0.070	
Utah	\$0.018	\$0.054	\$0.074	
Vermont	\$0.018	\$0.038	\$0.056	
Virginia	\$0.017	\$0.043	\$0.069	
Washington	\$0.018	\$0.046	\$0.076	
West Virginia	\$0.018	\$0.041	\$0.066	
Wisconsin	\$0.018	\$0.036	\$0.061	
Wyoming	\$0.018	\$0.063	\$0.086	

2.1.F. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0145
Switched	\$0.0290

2.1.G. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free SDS Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0160
Switched	\$0.0320

2.1.H. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.034	\$0.057
Arizona	\$0.075	\$0.127

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Arkansas	\$0.047	\$0.087
California	\$0.024	\$0.036
Colorado	\$0.053	\$0.079
Connecticut	\$0.024	\$0.033
Delaware	\$0.027	\$0.039
Florida	\$0.043	\$0.062
Georgia	\$0.039	\$0.059
Hawaii	\$0.030	\$0.047
Idaho	\$0.069	\$0.117
Illinois	\$0.024	\$0.031
Indiana	\$0.024	\$0.034
Iowa	\$0.059	\$0.099
Kansas	\$0.023	\$0.029
Kentucky	\$0.047	\$0.073
Louisiana	\$0.029	\$0.039
Maine	\$0.032	\$0.049
Maryland	\$0.041	\$0.067
Massachusetts	\$0.021	\$0.025
Michigan	\$0.019	\$0.029
Minnesota	\$0.067	\$0.105
Mississippi	\$0.039	\$0.050
Missouri	\$0.060	\$0.094
Montana	\$0.052	\$0.080
Nebraska	\$0.047	\$0.065
Nevada	\$0.030	\$0.050
New Hampshire	\$0.046	\$0.093
New Jersey	\$0.035	\$0.057
New Mexico	\$0.084	\$0.115
New York	\$0.039	\$0.064
North Carolina	\$0.036	\$0.056
North Dakota	\$0.070	\$0.121
Ohio	\$0.025	\$0.033
Oklahoma	\$0.027	\$0.040
Oregon	\$0.032	\$0.041
Pennsylvania	\$0.036	\$0.057
Rhode Island	\$0.031	\$0.049

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
South Carolina	\$0.035	\$0.050
South Dakota	\$0.099	\$0.171
Tennessee	\$0.034	\$0.048
Texas	\$0.042	\$0.068
Utah	\$0.052	\$0.072
Vermont	\$0.036	\$0.054
Virginia	\$0.041	\$0.067
Washington	\$0.044	\$0.074
West Virginia	\$0.039	\$0.064
Wisconsin	\$0.034	\$0.059
Wyoming	\$0.061	\$0.084

2.2.A. If an Order is cancelled before implementation, a "Cancel Before Start" fee will be charged. This fee will be equal to the Program Installation Fee of \$600, plus and any other fees associated with or incurred at the time the cancellation request is received.

2.2.B.(1). In addition to the applicable usage rate, Customer will receive a Type Four Discount on its Sprint Interactive Toll Free Service surcharges.

<u>Feature</u>	<u>Surcharge (Per Toll Free Number, Per Call Surcharge)</u>
Stand-Alone Agent Transfer (2-way)	\$0.02
Stand-Alone Agent Transfer (3-way)	\$0.03

2.2.B.(2). Customer will receive a Type Four Discount on the following non-recurring charges for its Sprint Interactive Toll Free Service components.

<u>Component</u>	<u>Non-Recurring Charge</u>
Stand Alone Agent Transfer Program Installation	\$600 per program

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Component</u>	<u>Non-Recurring Charge</u>
Stand Alone Agent Transfer 2-Way Installation	\$800 per program
Stand Alone Agent Transfer 3-Way Installation	\$1,000 per program
Data Base Installation	\$400 per request
Agent Transfer Report Installation	\$150 per report
Expedited Installation Charge	\$500 per request
Program Change Charge	\$250 per occurrence

2.2.B.(3). Customer will receive a waiver of Customer's Interactive Toll Free Service NRCs in an amount not to exceed \$5,000 for the Term. For NRCs in excess of \$5,000 Customer will receive the rates listed in Section 2.2.B.(2).

2.2.B.(4). Customer will receive a Type Four Discount on the monthly recurring charges for its Sprint Interactive Toll Free Service features.

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Program Service Fee	\$100 per program
Voice Slot/Storage Charge	\$50 per 30 second slot
Daily Agent Transfer Report	\$150 (web-based delivery)
Weekly Agent Transfer Report	\$250
Monthly Agent Transfer Report	\$150
Agent Transfer Speed Dial Storage (1-15 Codes)	No Charge
Agent Transfer Speed Dial Storage (16-500 Codes)	\$200
Agent Transfer Speed Dial Storage(501-1000 Codes)	\$400
Agent Transfer Speed Dial Storage (1001-3000 Codes)	\$750

2.2.C. In addition to the applicable usage rate, Customer will receive a Type Four Discount on its Sprint Interactive Toll Free Service surcharges.

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Feature</u>	<u>Surcharge (Per Toll Free Number, Per Call Surcharge)</u>
Base Surcharge	\$0.030
Call Referral	\$0.030
Agent Transfer (2-way)	\$0.040
Agent Transfer (3-way)	\$0.060
Database Routing	\$0.040
Busy/Ring-No-Answer	\$0.010
Back To Menu	\$0.010
Caller Transfer	\$0.010
Menu/Message Replay	\$0.010
Validated Caller-Entered Codes	\$0.010
Security Codes	\$0.010
Basic Voice Recognition	\$0.040

2.2.C.(1). Customer's maximum per-call surcharge associated with the features listed above will not exceed \$0.050 per call.

2.2.C.(2). Customer will receive a Type Four Discount on the following non-recurring charges for its Sprint Interactive Toll Free Service components.

<u>Component</u>	<u>Non-Recurring Charge</u>
Program Installation	\$600 per program
Installation - Agent Transfer 2-way	\$800 per program
Installation - Agent Transfer 3-way	\$1,000 per program
Supplier -Provided Voicing	\$100 per hour of recording
Supplier -Provided Voicing - Foreign Language	\$150 per hour of recording
Loading Voice From Tape	\$100 per hour
Loading Voice From Tape - Foreign Language	\$150 per hour
Database Installation (Includes Database Routing, Security Codes, Validated Caller- Entered Codes or Agent Transfer Speed Dial)	\$400 per program

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Component</u>	<u>Non-Recurring Charge</u>
Management Reports Installation (Includes Call Count, Call Referral, Voice Recognition)	\$150 per report
Marketing Reports Installation (Includes Menu, Code, Survey Program Summary)	\$150 per report
Raw Data Reports	\$150 per report
Expedited Installation Charges	\$500 per request
Feature Change Charge	\$250 per change occurrence

2.2.C.(2).(a). Customer will receive a waiver of Customer's Interactive Toll Free Service NRCs in an amount not to exceed \$5,000 for the Term. For NRCs in excess of \$5,000 Customer will receive the rates listed in Section 2.2.C.(2).

2.2.C.(3).Customer will receive a Type Four Discount on the monthly recurring charges for its Sprint Interactive Toll Free Service features.

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Program Charge	\$50 per program per month
Voice Slot/Storage Charge	\$20 per 30-second slot per month
Daily Reports	\$150 per report (web-based delivery)
Weekly Reports	\$150 per month
Monthly Reports	\$75 per month
Agent Transfer Speed Dial (1-15 Codes)	No Charge
Agent Transfer Speed Dial (16-500 Codes)	\$138 per month
Agent Transfer Speed Dial (501-1000 Codes)	\$242 per month
Agent Transfer Speed Dial (1001-3000 Codes)	\$392 per month

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

2.2.D.(1). Customer will receive a Type Four Usage Discount on its Advanced Interactive Toll Free Services with Dual Tone Multi-frequency (DTMF) and/or Advanced Speech Recognition (ASR).

Price Per Minute	
<u>DTMF without Bridging</u>	<u>DTMF with Bridging</u>
\$0.1560	\$0.1800

Price Per Minute	
<u>ASR without Bridging</u>	<u>ASR with Bridging</u>
\$0.1800	\$0.2040

2.2.D.(2). Customer will receive a Type Four Discount on the monthly recurring charges for its Advanced Interactive Toll Free Service components.

<u>Component</u>	<u>MRC</u>
Advanced Interactive Toll Free Program Service Fee	\$2,500

2.2.D.(3). Customer will receive a Type Four Discount on the non-recurring charges for its Advanced Interactive Toll Free service.

<u>Component</u>	<u>Non-recurring Charge</u>
Advanced Interactive Toll Free Program Install	\$180 per hour
Program Voicing - English	\$100 per hour of recording
Program Voicing - Foreign Language	\$150 per hour of recording
Program Change Charge	\$180 per hour

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

2.2.D.(3).(a). Customer will receive a waiver of its Sprint Interactive Toll Free Service non-recurring charges in an amount not to exceed \$5,000. For non-recurring charges in excess of \$5,000, Customer will receive the rates listed in Section 2.2.D.(3).

2.3.A. Customer will receive a Type Four Discount on the MRC for the interexchange portion of each interstate and intrastate Clearline 1.5, Clearline 45, and Clearline DDS private line circuit installed before the effective date of the Agreement.

<u>Origination</u> <u>NPA-NXX</u>	<u>Termination</u> <u>NPA-NXX</u>	<u>Bandwidth</u>	<u>MRC</u>
404-648	303-796	DDS/56k	\$545.44
404-648	615-793	DS1	\$400.00
404-648	716-871	DS1	\$710.00
650-857	760-598	DS1	\$719.50
404-648	972-583	DS1	\$749.00
843-486	281-514	DS1	\$866.00
212-522	281-376	DS1	\$751.00

2.3.A.(1). This Clearline section pertains only to previously installed circuits. All new Clearline circuit orders are approved via SCA exception only.

2.3.A.(2). As a normal course of technology evolution, Sprint periodically updates and upgrades its suite of services. As part of this evolution, Sprint may choose to substitute other offerings for the Sprint Domestic and International Private Line Service product sets. Sprint will not charge Customer early termination fees associated with Sprint-initiated circuit migrations.

2.3.B. Customer will receive a Type Four Discount on the MRC for the interexchange portion of each interstate Clearline 45 private line circuit with a one-year or longer Order Term installed before the effective date of the Agreement.

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Origination</u>	<u>Termination</u>	<u>Bandwidth</u>	<u>MRC</u>
<u>NPA-NXX</u>	<u>NPA-NXX</u>		
312-207	937-235	DS3	\$4,048

2.4.A. Customer will receive a Type Four Discount on its MRC for the interexchange ("IXC") portion of each domestic and foreign ½ Circuit International Private Line circuit. The IXC MRC does not include charges for Customer Premise Equipment, if required, or any domestic or foreign taxes, (USF, VAT, etc.) if applicable. The Foreign local access is included in the Foreign ½ circuit. Customer will receive a Type Four Discount or waiver of its NRCs.

<u>Origination</u>	<u>Termination</u>	<u>Speed</u>	<u>Domestic ½ IXC MRC</u>	<u>Foreign ½ IXC MRC</u>	<u>NRC</u>
<u>NPA-NXX</u>	<u>Location</u>				
404-648	Costa Rica	DS3	\$8,000	\$35,900	\$250
241-547	Bangalore, India	DS1		\$3,550	\$0

2.13.A. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
201448	\$225	513248	\$210	719495	\$199.20
202628	\$162	517272	\$225	732671	\$107
203541	\$210	518449	\$225	734761	\$225
206988	\$399.81	570455	\$254	760598	\$200
212522	\$177	608231	\$107	815363	\$425
217324	\$807	610336	\$199	815385	\$425
247813	\$225	610661	\$198.56	816743	\$225
248577	\$225	610691	\$328	817850	\$225
248853	\$302	612333	\$162	843774	\$286
251544	\$312	615793	\$200	859745	\$225
260489	\$225	618797	\$193	901419	\$179

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
281376	\$174	630801	\$167	909947	\$271
303796	\$200	650857	\$200	913327	\$225
310335	\$225	703689	\$225	913491	\$225
310640	\$225	704548	\$225	913768	\$225
312222	\$131	704597	\$167	916636	\$225
313230	\$225	704869	\$225	916861	\$50
313234	\$225	706634	\$223	918939	\$225
314679	\$162	630724	\$320.85	937235	\$225
404346	\$107	713758	\$400	949608	\$162
404648	\$200	714796	\$170	954433	\$225
405672	\$225	715256	\$425	972403	\$225
425562	\$225	716871	\$200	972605	\$225
480754	\$225	717763	\$225	972793	\$225
512927	\$157	717791	\$225	973790	\$284

5.13.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
281514	\$134.00	704549	\$163.00
281514	\$268.00	704549	\$225.00
281514	\$586.53	972604	\$162.00
703733	\$225.00	972604	\$225.00
703733	\$107.00	972604	\$107.00
704549	\$167.00		

5.13.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
202414	\$2,112.00	651688	\$1,154.00
215841	\$2,112.00	703733	\$900.00
248265	\$7,189.00	704549	\$1,953.00
303768	\$1,146.00	706324	\$3,517.00
480563	\$490.00	719592	\$2,441.45
480754	\$489.86	720932	\$1,146.00
480812	\$3,005.00	770343	\$2,757.00
518479	\$2,610.30	803454	\$1,893.00
610205	\$2,279.00	860403	\$1,305.00
614932	\$953.00	916636	\$1,582.00
615590	\$450.00	972604	\$962.00

5.13.D. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
630792	\$1,695	630792	\$1,674
630792	\$1,669		

5.13.E. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided OC3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts. OCn Discounting is valid only for unchannelized, linear, two-fiber interface at the customer premise.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
248359	\$1,156	860403	\$2,900
281514	\$1,675	918939	\$8,455

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

5.13.F. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided OC12 local access line at the NPA-NXXs (or successor NPA-NXXs) with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts. OCn Discounting is valid only for unchannelized, linear, two-fiber interface at the customer premise.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
978506	\$3,745.24	918939	\$17,360
972604	\$8,540		

2.13.G. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for each Sprint-provided OC12 local access line terminated by an alternate access vendor specified in the CSA with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
650-857	\$3,600

2.14.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

2.14.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

CUSTOM SERVICE ARRANGEMENTS

3.8731 CSA OPTION 3.8731 (Continued)

5.0 Discounts and Credits: (Continued)

2.14.A.(3). Customer will receive a waiver of the local access line installation charges (including non-recurring COC and ACF charges) on each Sprint-provided OC3 and OC12 domestic local access lines installed during the Term and discounted in this CSA.

2.14.A.(4). Customer will receive a Type Three Discount of 50% on its domestic Sprint ISDN channel installation charges for circuits installed or in service during the Term.

2.14.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8732 CSA OPTION 3.8732

1.0 Term:

The Term of this option is 36 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions

3.0 Minimum Service Commitments:

Customer's MAC is \$3,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, three-year Term, \$6,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

5.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0170
Switched	\$0.0291
FONCARD	\$0.0791

5.1.C. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8732 CSA OPTION 3.8732 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Puerto Rico	\$0.0237	\$0.0282	\$0.0782

5.1.D. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0170
Switched	\$0.0291

5.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
North Carolina	\$0.0237	\$0.0282

5.1.F. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.0310	\$0.0460
China	\$0.0600	\$0.0750
Dominican Republic	\$0.0800	\$0.0950
Germany	\$0.0680	\$0.0830
Japan	\$0.0600	\$0.0750
Netherlands	\$0.0680	\$0.0830
Spain	\$0.0620	\$0.0770

5.1.G. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8732 CSA OPTION 3.8732 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Canada	\$0.0310	\$0.0460
China	\$0.3810	\$0.3960
Dominican Republic	\$0.0850	\$0.1000
Germany	\$0.0680	\$0.0830
Japan	\$0.2480	\$0.2630
Netherlands	\$0.0830	\$0.1080
Spain	\$0.2750	\$0.2900

5.1.H. Customer will receive a Type Three Discount of 30% on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 5.1.F.

5.1.I. Customer will receive a Type Three Discount of 30% on its Sprint Voice Solutions International Toll Free Service Usage Charges, except from those countries listed in Section 5.1.G.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date and during each month of the Agreement, Customer must be a Sprint Voice Solutions Customer located in Puerto Rico.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8733 CSA OPTION 3.8733

1.0 Term:

The Term of this option is 24 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice VPN Solutions

3.0 Minimum Service Commitments:

Base schedule commitments apply.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

3.1.A. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.0200
On-Off	\$0.0220
Off-On	\$0.0220
Off-Off	\$0.0370

3.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0220
Switched	\$0.0370

CUSTOM SERVICE ARRANGEMENTS

3.8733 CSA OPTION 3.8733 (Continued)

5.0 Discounts and Credits: (Continued)

3.1.C. Customer will receive a Type Four Net Effective Usage Discount on its intrastate (interLATA and intraLATA) Sprint Voice VPN Solutions outbound Service Usage Charges.

State	Price Per Minute			
	<u>On-On</u>	<u>On-Off</u>	<u>Off-On</u>	<u>Off-Off</u>
Alabama	\$0.0200	\$0.0600	\$0.0600	\$0.0850
Arizona	\$0.0200	\$0.0800	\$0.0800	\$0.1300
Arkansas	\$0.0200	\$0.0900	\$0.0900	\$0.1680
California	\$0.0200	\$0.0550	\$0.0550	\$0.0700
Colorado	\$0.0200	\$0.0730	\$0.0730	\$0.1190
Connecticut	\$0.0200	\$0.0800	\$0.0800	\$0.0950
Delaware	\$0.0200	\$0.0720	\$0.0720	\$0.0820
Florida	\$0.0200	\$0.0700	\$0.0700	\$0.1040
Georgia	\$0.0200	\$0.0600	\$0.0600	\$0.0950
Hawaii	\$0.0200	\$0.0950	\$0.0950	\$0.1430
Idaho	\$0.0200	\$0.0940	\$0.0940	\$0.1360
Illinois	\$0.0200	\$0.0700	\$0.0700	\$0.0900
Indiana	\$0.0200	\$0.0650	\$0.0650	\$0.0950
Iowa	\$0.0200	\$0.0750	\$0.0750	\$0.1340
Kansas	\$0.0200	\$0.0800	\$0.0800	\$0.1140
Kentucky	\$0.0200	\$0.0800	\$0.0800	\$0.1140
Louisiana	\$0.0200	\$0.0650	\$0.0650	\$0.0950
Maine	\$0.0200	\$0.0760	\$0.0760	\$0.1470
Maryland	\$0.0200	\$0.0740	\$0.0740	\$0.1100
Massachusetts	\$0.0200	\$0.0650	\$0.0650	\$0.0850
Michigan	\$0.0200	\$0.0650	\$0.0650	\$0.0850
Minnesota	\$0.0200	\$0.0750	\$0.0750	\$0.1240
Mississippi	\$0.0200	\$0.0800	\$0.0800	\$0.1050
Missouri	\$0.0200	\$0.0840	\$0.0840	\$0.1570
Montana	\$0.0200	\$0.0800	\$0.0800	\$0.1340
Nebraska	\$0.0200	\$0.0750	\$0.0750	\$0.0980
Nevada	\$0.0200	\$0.0810	\$0.0810	\$0.1100
New Hampshire	\$0.0200	\$0.0720	\$0.0720	\$0.1470
New Jersey	\$0.0200	\$0.0570	\$0.0570	\$0.1000
New Mexico	\$0.0200	\$0.1110	\$0.1110	\$0.1750
New York	\$0.0200	\$0.0750	\$0.0750	\$0.0990

CUSTOM SERVICE ARRANGEMENTS

3.8733 CSA OPTION 3.8733 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>			
	<u>On-On</u>	<u>On-Off</u>	<u>Off-On</u>	<u>Off-Off</u>
N. Carolina	\$0.0200	\$0.0800	\$0.0800	\$0.1140
North Dakota	\$0.0200	\$0.0950	\$0.0950	\$0.1540
Ohio	\$0.0200	\$0.0750	\$0.0750	\$0.1000
Oklahoma	\$0.0200	\$0.0750	\$0.0750	\$0.1340
Oregon	\$0.0200	\$0.0750	\$0.0750	\$0.1000
Pennsylvania	\$0.0200	\$0.0750	\$0.0750	\$0.1070
Puerto Rico	\$0.0200	\$0.0880	\$0.0880	\$0.1160
Rhode Island	\$0.0200	\$0.0560	\$0.0560	\$0.1140
S. Carolina	\$0.0200	\$0.0900	\$0.0900	\$0.1050
South Dakota	\$0.0200	\$0.0950	\$0.0950	\$0.1860
Tennessee	\$0.0200	\$0.0700	\$0.0700	\$0.1100
Texas	\$0.0200	\$0.0700	\$0.0700	\$0.1140
Utah	\$0.0200	\$0.0800	\$0.0800	\$0.1190
Vermont	\$0.0200	\$0.0800	\$0.0800	\$0.1100
Virginia	\$0.0200	\$0.0800	\$0.0800	\$0.1210
Washington	\$0.0200	\$0.0800	\$0.0800	\$0.1290
West Virginia	\$0.0200	\$0.0800	\$0.0800	\$0.1290
Wisconsin	\$0.0200	\$0.0850	\$0.0850	\$0.1050
Wyoming	\$0.0200	\$0.0610	\$0.0610	\$0.1090

3.1.E. Customer will receive a Type Three Discount of 45% on its international (domestic origination) Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

3.1.F. Customer will receive a Type Three Discount of 45% on its Sprint Voice VPN Solutions Toll Free Service Usage Charges.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

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CUSTOM SERVICE ARRANGEMENTS

3.8733 CSA OPTION 3.8733 (Continued)

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8734 CSA OPTION 3.8734

1.0 Term:

The Term of this option is 24 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice VPN Solutions
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$34,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice VPN Solutions, two-year Term, \$120,000 level on its interstate, intrastate and international Sprint Voice VPN Solutions Service Usage Charges, except as stated in this CSA.

5.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.0150
On-Off	\$0.0169
Off-On	\$0.0169
Off-Off	\$0.0289
FONCARD-On	\$0.0669
FONCARD-Off	\$0.0789

CUSTOM SERVICE ARRANGEMENTS

3.8734 CSA OPTION 3.8734 (Continued)

5.0 Discounts and Credits: (Continued)

5.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0169
Switched	\$0.0289

5.1.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>				<u>FONCARD-</u>	<u>FONCARD-</u>
	<u>On-On</u>	<u>On-Off</u>	<u>Off-On</u>	<u>Off-Off</u>	<u>On</u>	<u>Off</u>
California	\$0.0150	\$0.0258	\$0.0258	\$0.0364	\$0.0758	\$0.0864
Minnesota	\$0.0150	\$0.0518	\$0.0518	\$0.1034	\$0.1018	\$0.1534
Pennsylvania	\$0.0150	\$0.0373	\$0.0373	\$0.0738	\$0.0873	\$0.1238

5.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
California	\$0.0297	\$0.0403
Minnesota	\$0.0707	\$0.1224
Pennsylvania	\$0.0555	\$0.0920

5.1.F. Customer will receive a Type Three Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound On-On, On-Off, Off-On and FONCARD-On Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Delaware, Hawaii, Illinois, Maine, Massachusetts, Michigan, Mississippi, Nevada, North Carolina, Ohio, Oklahoma, South Carolina, Tennessee, Utah	40%

CUSTOM SERVICE ARRANGEMENTS

3.8734 CSA OPTION 3.8734 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Alabama, Kansas, Kentucky, Louisiana, Oregon, Wisconsin	30%
Colorado, Georgia, Indiana, Maryland, Nebraska, New Mexico, New York, Rhode Island, Texas, West Virginia	20%
Arizona, Idaho, Iowa, Montana, New Hampshire, New Jersey, North Dakota, Vermont, Washington, Wyoming	10%
Florida	5%

5.1.G. Customer will receive a Type Three Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound Off-Off and Sprint FONCARD-Off Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Delaware, Hawaii, Illinois, Indiana, Kansas, Louisiana, Maine, Maryland, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Utah, Wisconsin	40%
Alabama, Georgia, Kentucky, New Hampshire, North Carolina, Oklahoma, Rhode Island, West Virginia	30%
Iowa, Massachusetts, Montana, Nebraska, New York, North Dakota, Oregon, Vermont, Wyoming	20%
Arizona, Colorado, Florida, Idaho, New Jersey, New Mexico, Texas, Washington	10%
Virginia	5%

5.1.H. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Delaware, Hawaii, Illinois, Maine, Massachusetts, Michigan, Mississippi, Nevada, North Carolina, Ohio, Oklahoma, South Carolina, Tennessee, Utah	40%

CUSTOM SERVICE ARRANGEMENTS

3.8734 CSA OPTION 3.8734 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Alabama, Kansas, Kentucky, Louisiana, Oregon, Wisconsin	30%
Colorado, Georgia, Indiana, Maryland, Nebraska, New Mexico, New York, Rhode Island, Texas, West Virginia	20%
Arizona, Idaho, Iowa, Montana, New Hampshire, New Jersey, North Dakota, Vermont, Washington, Wyoming	10%
Florida	5%

5.1.I. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Delaware, Hawaii, Illinois, Indiana, Kansas, Louisiana, Maine, Maryland, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Utah, Wisconsin	40%
Alabama, Georgia, Kentucky, New Hampshire, North Carolina, Oklahoma, Rhode Island, West Virginia	30%
Iowa, Massachusetts, Montana, Nebraska, New York, North Dakota, Oregon, Vermont, Wyoming	20%
Arizona, Colorado, Florida, Idaho, New Jersey, New Mexico, Texas, Washington	10%
Virginia	5%

5.1.J. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions VPN outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Argentina	\$0.0520	\$0.0670
Aruba	\$0.1340	\$0.1490

CUSTOM SERVICE ARRANGEMENTS

3.8734 CSA OPTION 3.8734 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Australia	\$0.0265	\$0.0415
Belgium	\$0.0280	\$0.0430
Bermuda	\$0.0935	\$0.1085
Brazil	\$0.0520	\$0.0670
BVI (Tortola)	\$0.1470	\$0.1620
Canada	\$0.0190	\$0.0340
China	\$0.0235	\$0.0385
Colombia	\$0.0880	\$0.1030
France	\$0.0260	\$0.0410
Germany	\$0.0250	\$0.0400
Hong Kong	\$0.0270	\$0.0420
India	\$0.0920	\$0.1070
Ireland	\$0.0285	\$0.0435
Italy	\$0.0250	\$0.0400
Japan	\$0.0360	\$0.0510
Luxembourg	\$0.0500	\$0.0650
Malaysia	\$0.0265	\$0.0415
Mexico	\$0.0485	\$0.0635
Netherlands	\$0.0285	\$0.0435
Oman	\$0.2490	\$0.2640
Singapore	\$0.0255	\$0.0405
Spain	\$0.0260	\$0.0410
Taiwan	\$0.0290	\$0.0440
United Kingdom	\$0.0245	\$0.0395

5.1.K. Customer will receive a Type Four Usage Discount on Sprint Voice VPN Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Argentina	\$0.3070	\$0.3220
Australia	\$0.0685	\$0.0835
Belgium	\$0.0690	\$0.0840
Bermuda	\$0.1065	\$0.1215

CUSTOM SERVICE ARRANGEMENTS

3.8734 CSA OPTION 3.8734 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Brazil	\$0.2420	\$0.2570
BVI (Tortola)	\$0.3055	\$0.3205
Canada	\$0.0305	\$0.0455
China	\$0.2615	\$0.2765
Colombia	\$0.2550	\$0.2700
France	\$0.0980	\$0.1130
Germany	\$0.0565	\$0.0715
Hong Kong	\$0.0545	\$0.0695
India	\$0.4405	\$0.4555
Ireland	\$0.0910	\$0.1060
Italy	\$0.0450	\$0.0600
Japan	\$0.1710	\$0.1860
Luxembourg	\$0.1305	\$0.1455
Malaysia	\$0.2175	\$0.2325
Mexico	\$0.1340	\$0.1490
Netherlands	\$0.0775	\$0.0925
Oman	N/A	N/A
Singapore	\$0.0620	\$0.0770
Spain	\$0.2535	\$0.2685
Taiwan	\$0.1610	\$0.1760
United Kingdom	\$0.0615	\$0.0765

5.1.L. Customer will receive a Type Three Discount of 50% on its Sprint Voice VPN Solutions Sprint International Access per call surcharge. Customer will not receive a discount on the per call surcharge for payphone-originated calls.

5.1.M. Customer will receive a Type Three Discount of 75% on its Sprint Voice VPN Solutions Sprint International Access FONCARD Service Usage Charges.

5.1.N. Customer will receive a Type Three Discount of on its international (domestic origination) Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 5.1.J.

CUSTOM SERVICE ARRANGEMENTS

3.8734 CSA OPTION 3.8734 (Continued)

5.0 Discounts and Credits: (Continued)

5.1.O. Customer will receive a Type Three Discount of on its Sprint Voice VPN Solutions Toll Free Service Usage Charges, except from those countries listed in Section 5.1.K.

5.1.P. Customer will receive credit ("Credit"), not to exceed \$5,000, in an amount equal to the charges Customer incurs for changing its Primary Interexchange Carrier on switched local access lines converted to Sprint Services during the first six months of the Term.

5.1.Q.(1). Customer will receive a Type Three Discount of 50% on its switched Toll Free service group MRC provided Customer does not list toll free numbers terminating on switched service groups with any Directory Assistance service.

5.1.Q.(2). Customer will receive a Type Three Discount of 50% on its dedicated Toll Free service group MRC provided Customer does not list toll free numbers terminating on dedicated service groups with any Directory Assistance service.

5.1.Q.(3). Customer will receive a Type Three Discount of 50% on its switched service toll free service group MRC for Off-Net Route Advance.

5.1.Q.(4). Customer will receive a Type Three Discount of 50% on its dedicated service toll free service group MRC for On-Net Route Advance.

5.1.Q.(5). Customer will receive a Type Three Discount of 50% on its MRCs for the Basic Accounting Code feature at each Customer location using the Basic Accounting Code Feature.

CUSTOM SERVICE ARRANGEMENTS

3.8734 CSA OPTION 3.8734 (Continued)

5.0 Discounts and Credits: (Continued)

5.1.Q.(6). Customer will receive a Type Three Discount of 50% on its MRCs for the Advanced Accounting Code feature at each Customer location using the Advanced Accounting Code Feature.

5.1.Q.(7). Customer will receive a Type Three Discount of 50% on its Enhanced Routing non-recurring installation charges for Area Code Routing, Call Allocation, Day of Week Routing, Day of Year Routing, Time of Day Routing, and Area Code/Exchange Routing.

5.1.Q.(8). Customer will receive a Type Three Discount of 50% on its Enhanced Toll Free Change charges for Area Code Routing, Call Allocation, Day of Week Routing, Day of Year Routing, Time of Day Routing, and Area Code/Exchange Routing.

5.1.Q.(9). Customer will receive a Type Three Discount of 50% on its MRCs for Enhanced Toll Free Routing Sets.

5.1.Q.(10). Customer will receive a Type Three Discount of 50% on its NRC installation charge for Enhanced Toll Free Command Routing.

5.1.Q.(11). Customer will receive a Type Three Discount of 50% on its non-recurring charges for Area Code Selection.

5.1.Q.(12). Customer will receive a Type Three Discount of 50% on its Real Time ANI per call fees.

5.2.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

CUSTOM SERVICE ARRANGEMENTS

3.8734 CSA OPTION 3.8734 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
610-233	\$135	916-797	\$267
650-934	\$100	949-389	\$121
916-770	\$267	952-687	\$106

5.2.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a one-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
610-233	\$2,112	916-797	\$2,882
650-934	\$1,013	949-389	\$1,629
916-770	\$2,882	952-687	\$1,154

5.2.D. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

5.2.E. Customer will receive a Type Four Discount of \$100 on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

5.4.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

CUSTOM SERVICE ARRANGEMENTS

3.8734 CSA OPTION 3.8734 (Continued)

5.0 Discounts and Credits: (Continued)

5.4.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

5.4.A.(3). Customer will receive a waiver of its Sprint ISDN channel installation charges for circuits installed or in service during the Term.

5.4.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Aliso Viejo, CA.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8735 CSA OPTION 3.8735

1.0 Term:

The Term of this option is 24 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
 Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$180,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, two-year Term, \$180,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

5.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0160
Switched	\$0.0260
FONCARD	\$0.0760

5.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8735 CSA OPTION 3.8735 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0160
Switched	\$0.0260

5.1.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Florida	\$0.0450	\$0.0684	\$0.1184
Minnesota	\$0.0451	\$0.0641	\$0.1151
North Dakota	\$0.0665	\$0.1159	\$0.1659
South Dakota	\$0.0874	\$0.1620	\$0.2120

5.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Florida	\$0.0424	\$0.0658
Minnesota	\$0.0451	\$0.0651
North Dakota	\$0.0654	\$0.1159
South Dakota	\$0.0838	\$0.1620

5.1.F. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Afghanistan	\$0.6960	\$0.7110
Albania	\$0.1710	\$0.1860
Algeria	\$0.2790	\$0.2940
Andorra	\$0.1250	\$0.1400
Angola	\$0.4230	\$0.4380

CUSTOM SERVICE ARRANGEMENTS

3.8735 CSA OPTION 3.8735 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Anguilla	\$0.2370	\$0.2520
Antigua/Barbuda	\$0.2080	\$0.2230
Argentina	\$0.0790	\$0.0940
Armenia	\$0.3570	\$0.3720
Aruba	\$0.1770	\$0.1920
Ascension Island	\$0.7880	\$0.8030
Australia	\$0.0300	\$0.0450
Australian Terr	\$2.3540	\$2.3690
Austria	\$0.0290	\$0.0440
Azerbaijan	\$0.4000	\$0.4150
Bahamas	\$0.1000	\$0.1150
Bahrain	\$0.3030	\$0.3180
Bangladesh	\$0.2070	\$0.2220
Barbados	\$0.2370	\$0.2520
Belarus	\$0.2880	\$0.3030
Belgium	\$0.0340	\$0.0490
Belize	\$0.3030	\$0.3180
Benin	\$0.2670	\$0.2820
Bermuda	\$0.1410	\$0.1560
Bhutan	\$0.6170	\$0.6320
Bolivia	\$0.2240	\$0.2390
Bosnia/Herzegovina	\$0.2360	\$0.2510
Botswana	\$0.2550	\$0.2700
Brazil	\$0.0730	\$0.0880
Brunei	\$0.3030	\$0.3180
Bulgaria	\$0.1950	\$0.2100
Burkina Faso	\$0.3330	\$0.3480
Burundi	\$0.6690	\$0.6840
BVI (Tortola)	\$0.1830	\$0.1980
Cambodia	\$0.7530	\$0.7680
Cameroon	\$0.3160	\$0.3310
Canada	\$0.0210	\$0.0360
Cape Verde Islands	\$0.3720	\$0.3870
Cayman Islands	\$0.1650	\$0.1800
Central African Rep	\$0.6470	\$0.6620
Chad	\$1.0260	\$1.0410

CUSTOM SERVICE ARRANGEMENTS

3.8735 CSA OPTION 3.8735 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Chile	\$0.0350	\$0.0500
China	\$0.0270	\$0.0420
Colombia	\$0.1330	\$0.1480
Comoros	\$0.5430	\$0.5580
Congo	\$0.4080	\$0.4230
Congo Dem Rep (Zaire)	\$0.3420	\$0.3570
Cook Islands	\$0.7440	\$0.7590
Costa Rica	\$0.1450	\$0.1600
Croatia	\$0.2240	\$0.2390
Cuba	\$0.9980	\$1.0130
Cyprus	\$0.2370	\$0.2520
Czech Republic	\$0.1830	\$0.1980
Denmark	\$0.0250	\$0.0400
Diego Garcia	\$1.9750	\$1.9900
Djibouti	\$0.4240	\$0.4390
Dominica	\$0.2460	\$0.2610
Dominican Republic	\$0.0920	\$0.1070
East Timor	\$1.1740	\$1.1890
Ecuador	\$0.1890	\$0.2040
Egypt	\$0.2210	\$0.2360
El Salvador	\$0.2210	\$0.2360
Equatorial Guinea	\$0.7890	\$0.8040
Eritrea	\$0.5440	\$0.5590
Estonia	\$0.2430	\$0.2580
Ethiopia	\$0.3710	\$0.3860
Falkland Islands	\$1.4750	\$1.4900
Faroe Islands	\$0.2150	\$0.2300
Fiji	\$0.4200	\$0.4350
Finland	\$0.0720	\$0.0870
France	\$0.0250	\$0.0400
French Guiana	\$0.2820	\$0.2970
French Polynesia	\$0.4000	\$0.4150
Gabon	\$0.3390	\$0.3540
Gambia	\$0.3440	\$0.3590
Georgia	\$0.4260	\$0.4410
Germany	\$0.0300	\$0.0450

CUSTOM SERVICE ARRANGEMENTS

3.8735 CSA OPTION 3.8735 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Ghana	\$0.1340	\$0.1490
Gibraltar	\$0.3030	\$0.3180
Global Mobile		
Satellite	\$5.8700	\$5.8850
Greece	\$0.0420	\$0.0570
Greenland	\$0.6190	\$0.6340
Grenada	\$0.2560	\$0.2710
Guadeloupe	\$0.2190	\$0.2340
Guantanamo	\$0.9980	\$1.0130
Guatemala	\$0.1650	\$0.1800
Guinea Republic Of	\$0.3450	\$0.3600
Guinea-Bissau	\$0.7230	\$0.7380
Guyana	\$0.3140	\$0.3290
Haiti	\$0.2090	\$0.2240
Honduras	\$0.2510	\$0.2660
Hong Kong	\$0.0320	\$0.0470
Hungary	\$0.0550	\$0.0700
Iceland	\$0.1950	\$0.2100
India	\$0.1590	\$0.1740
Indonesia	\$0.1160	\$0.1310
Inmarsat SNAC	\$4.2880	\$4.3030
Intl Networks	\$4.5800	\$4.5950
Iran	\$0.3730	\$0.3880
Iraq	\$0.6360	\$0.6510
Ireland	\$0.0310	\$0.0460
Israel	\$0.0380	\$0.0530
Italy	\$0.0290	\$0.0440
Ivory Coast	\$0.4300	\$0.4450
Jamaica	\$0.1410	\$0.1560
Japan	\$0.0360	\$0.0510
Jordan	\$0.2300	\$0.2450
Kazakhstan	\$0.1500	\$0.1650
Kenya	\$0.2460	\$0.2610
Kiribati	\$0.6190	\$0.6340
Korea (North)	\$0.9590	\$0.9740
Korea (South)	\$0.0870	\$0.1020

CUSTOM SERVICE ARRANGEMENTS

3.8735 CSA OPTION 3.8735 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Kuwait	\$0.3040	\$0.3190
Kyrgyzstan	\$0.1960	\$0.2110
Laos	\$0.6770	\$0.6920
Latvia	\$0.2360	\$0.2510
Lebanon	\$0.1490	\$0.1640
Lesotho	\$0.3510	\$0.3660
Liberia	\$1.7690	\$1.7840
Libya	\$0.3570	\$0.3720
Liechtenstein	\$0.0930	\$0.1080
Lithuania	\$0.2360	\$0.2510
Luxembourg	\$0.0750	\$0.0900
Macau	\$0.3200	\$0.3350
Macedonia	\$0.2430	\$0.2580
Madagascar	\$1.0410	\$1.0560
Malawi	\$0.2730	\$0.2880
Malaysia	\$0.0300	\$0.0450
Maldives Republic	\$0.5570	\$0.5720
Mali	\$0.4530	\$0.4680
Malta Republic	\$0.2310	\$0.2460
Marshall Islands	\$0.3420	\$0.3570
Martinique	\$0.2130	\$0.2280
Mauritania	\$0.4170	\$0.4320
Mauritius	\$0.4700	\$0.4850
Mexico	\$0.0620	\$0.0770
Micronesia	\$0.3540	\$0.3690
Moldova	\$0.3160	\$0.3310
Monaco	\$0.0750	\$0.0900
Mongolia	\$0.7050	\$0.7200
Montenegro	\$0.1670	\$0.1820
Montserrat	\$0.2700	\$0.2850
Morocco	\$0.3290	\$0.3440
Mozambique	\$0.3640	\$0.3790
Myanmar (Burma)	\$0.8940	\$0.9090
Namibia	\$0.3300	\$0.3450
Nauru	\$1.1850	\$1.2000
Nepal	\$0.4470	\$0.4620

CUSTOM SERVICE ARRANGEMENTS

3.8735 CSA OPTION 3.8735 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Netherlands	\$0.0300	\$0.0450
Netherlands Antilles	\$0.1410	\$0.1560
New Caledonia	\$0.4890	\$0.5040
New Zealand	\$0.0930	\$0.1080
Nicaragua	\$0.1730	\$0.1880
Niger	\$0.4130	\$0.4280
Nigeria	\$0.1880	\$0.2030
Niue Island	\$1.8750	\$1.8900
Norway	\$0.0750	\$0.0900
Ocean Atlantic East	\$6.9900	\$7.0050
Ocean Atlantic West	\$5.6240	\$5.6390
Ocean Indian	\$6.9900	\$7.0050
Ocean Pacific	\$5.6240	\$5.6390
Oman	\$0.3900	\$0.4050
Pakistan	\$0.3010	\$0.3160
Palau	\$0.4350	\$0.4500
Palestinian Authority	\$0.2040	\$0.2190
Panama	\$0.1070	\$0.1220
Papua New Guinea	\$0.5560	\$0.5710
Paraguay	\$0.2610	\$0.2760
Peru	\$0.1750	\$0.1900
Philippines	\$0.1370	\$0.1520
Poland	\$0.0380	\$0.0530
Portugal	\$0.0320	\$0.0470
Qatar	\$0.4320	\$0.4470
Reunion Island	\$0.5410	\$0.5560
Romania	\$0.1440	\$0.1590
Russia	\$0.1450	\$0.1600
Rwanda	\$0.5030	\$0.5180
San Marino	\$0.1040	\$0.1190
Sao Tome/Principe	\$1.3560	\$1.3710
Saudi Arabia	\$0.3100	\$0.3250
Senegal	\$0.2360	\$0.2510
Serbia	\$0.1670	\$0.1820
Seychelles	\$0.6020	\$0.6170
Sierra Leone	\$0.4260	\$0.4410

CUSTOM SERVICE ARRANGEMENTS

3.8735 CSA OPTION 3.8735 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Singapore	\$0.0250	\$0.0400
Slovakia	\$0.1790	\$0.1940
Slovenia	\$0.1950	\$0.2100
Solomon Islands	\$1.1100	\$1.1250
Somalia	\$0.7920	\$0.8070
South Africa	\$0.0620	\$0.0770
Spain	\$0.0250	\$0.0400
Sri Lanka	\$0.4170	\$0.4320
St Helena	\$1.5220	\$1.5370
St Kitts/Nevis	\$0.2120	\$0.2270
St Lucia	\$0.2190	\$0.2340
St Pierre/Miquelon	\$0.2090	\$0.2240
St Vincent/Grenadine	\$0.2630	\$0.2780
Sudan	\$0.5130	\$0.5280
Suriname	\$0.5240	\$0.5390
Swaziland	\$0.2310	\$0.2460
Sweden	\$0.0240	\$0.0390
Switzerland	\$0.0340	\$0.0490
Syria	\$0.4290	\$0.4440
Taiwan	\$0.0290	\$0.0440
Tajikistan	\$0.2160	\$0.2310
Tanzania	\$0.3660	\$0.3810
Thailand	\$0.0930	\$0.1080
Togo	\$0.3780	\$0.3930
Tokelau	\$2.2420	\$2.2570
Tonga	\$0.4460	\$0.4610
Trinidad/Tobago	\$0.1550	\$0.1700
Tunisia	\$0.2700	\$0.2850
Turkey	\$0.1610	\$0.1760
Turkmenistan	\$0.4880	\$0.5030
Turks/Caicos	\$0.2460	\$0.2610
Tuvalu	\$0.8220	\$0.8370
Uganda	\$0.3160	\$0.3310
Ukraine	\$0.1900	\$0.2050

CUSTOM SERVICE ARRANGEMENTS

3.8735 CSA OPTION 3.8735 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
United Arab Emirates	\$0.1960	\$0.2110
United Kingdom	\$0.0240	\$0.0390
Uruguay	\$0.2550	\$0.2700
Uzbekistan	\$0.1290	\$0.1440
Vanuatu	\$1.1270	\$1.1420
Venezuela	\$0.0810	\$0.0960
Vietnam	\$0.3390	\$0.3540
Wallis/Futuna Island	\$1.6560	\$1.6710
Western Samoa	\$0.4080	\$0.4230
Yemen Republic	\$0.4060	\$0.4210
Zambia	\$0.3160	\$0.3310
Zimbabwe	\$0.2550	\$0.2700

5.1.G. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Anguilla	\$0.8550	\$0.8700
Argentina	\$0.3330	\$0.3480
Australia	\$0.0930	\$0.1080
Bahamas	\$0.1810	\$0.1960
Bahrain	\$0.4290	\$0.4440
Barbados	\$0.2780	\$0.2930
Belgium	\$0.0740	\$0.0890
Bermuda	\$0.1440	\$0.1590
Brazil	\$0.4140	\$0.4290
BVI (Tortola)	\$0.4630	\$0.4780
Canada	\$0.0490	\$0.0640
Cayman Islands	\$0.1830	\$0.1980
Chile	\$0.3080	\$0.3230
China	\$0.6450	\$0.6600
Colombia	\$0.3090	\$0.3240
Costa Rica	\$0.3010	\$0.3160
Cyprus	\$0.1390	\$0.1540

CUSTOM SERVICE ARRANGEMENTS

3.8735 CSA OPTION 3.8735 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Denmark	\$0.0930	\$0.1080
Dominica	\$0.4630	\$0.4780
Dominican Republic	\$0.1040	\$0.1190
Ecuador	\$0.3100	\$0.3250
Fiji	\$0.6830	\$0.6980
Finland	\$0.2700	\$0.2850
France	\$0.1050	\$0.1200
Germany	\$0.0600	\$0.0750
Greece	\$0.1040	\$0.1190
Grenada	\$0.4760	\$0.4910
Guatemala	\$0.2860	\$0.3010
Hong Kong	\$0.0670	\$0.0820
Hungary	\$0.4410	\$0.4560
India	\$0.8030	\$0.8180
Indonesia	\$0.3330	\$0.3480
Ireland	\$0.1010	\$0.1160
Israel	\$0.1500	\$0.1650
Italy	\$0.0680	\$0.0830
Jamaica	\$0.1440	\$0.1590
Japan	\$0.3430	\$0.3580
Korea (South)	\$0.3400	\$0.3550
Luxembourg	\$0.2370	\$0.2520
Macau	\$0.3150	\$0.3300
Malaysia	\$0.3960	\$0.4110
Mexico	\$0.1520	\$0.1670
Montserrat	\$0.8550	\$0.8700
Netherlands	\$0.0710	\$0.0860
Netherlands Antilles	\$0.1810	\$0.1960
New Zealand	\$0.0480	\$0.0630
Nicaragua	\$0.6520	\$0.6670
Norway	\$0.1430	\$0.1580
Panama	\$0.2330	\$0.2480
Peru	\$0.4000	\$0.4150
Philippines	\$0.3180	\$0.3330
Poland	\$0.4410	\$0.4560
Portugal	\$0.1970	\$0.2120

CUSTOM SERVICE ARRANGEMENTS

3.8735 CSA OPTION 3.8735 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Singapore	\$0.0930	\$0.1080
South Africa	\$0.0930	\$0.1080
Spain	\$0.2880	\$0.3030
St Kitts/Nevis	\$0.4900	\$0.5050
St Lucia	\$0.6350	\$0.6500
St Vincent/Grenadine	\$0.5050	\$0.5200
Sweden	\$0.2700	\$0.2850
Switzerland	\$0.0740	\$0.0890
Taiwan	\$0.1740	\$0.1890
Thailand	\$0.3180	\$0.3330
Trinidad/Tobago	\$0.2120	\$0.2270
Turkey	\$0.2000	\$0.2150
United Kingdom	\$0.0670	\$0.0820
Uruguay	\$0.7900	\$0.8050
Venezuela	\$0.3540	\$0.3690

5.5.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
605-725	\$346	605-990	\$779
605-884	\$1,131	763-420	\$281

5.5.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for each Sprint-provided T-1 local access line terminated by an alternate access vendor specified in the CSA with a three-year Order Term installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

CUSTOM SERVICE ARRANGEMENTS

3.8735 CSA OPTION 3.8735 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Location</u>	<u>MRC</u>
Sioux Falls, SD	\$100

5.5.D. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a three-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
605-725	\$8,587	605-990	\$3,771
605-884	\$4,686	763-420	\$3,248

5.5.E. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for each Sprint-provided T-3 local access line terminated by an alternate access vendor specified in the CSA with a three-year Order Term installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>Location</u>	<u>MRC</u>
Sioux Falls, SD	\$700

5.5.F. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

CUSTOM SERVICE ARRANGEMENTS

3.8735 CSA OPTION 3.8735 (Continued)

5.0 Discounts and Credits: (Continued)

5.5.G. Customer will receive a Type Three Discount of 75% on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

5.6.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

5.6.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

5.6.B. Customer must use each local access line, port, or PVC receiving a waiver for 24 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Minneapolis, MN.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8736 CSA OPTION 3.8736

1.0 Term:

The Term of this option will expire on August 31, 2014.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Domestic Access
 Sprint Voice Solutions

3.0 Minimum Service Commitments:

Customer's MAC is \$275,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

4.2.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
215-244	\$181	570-347	\$177	610-395	\$168
215-343	\$304	570-385	\$505	610-415	\$305
215-393	\$189	570-462	\$423	610-434	\$168
215-529	\$374	570-603	\$242	610-437	\$168
215-47	\$181	570-669	\$377	610-454	\$314
215-679	\$361	610-262	\$285	610-488	\$455
302-678	\$251	610-326	\$181	610-502	\$285
410-620	\$710	610-330	\$350	610-562	\$403
410-679	\$414	610-367	\$492	610-582	\$531
410-838	\$434	610-372	\$220	610-678	\$340
570-331	\$242	610-385	\$484	610-705	\$181

CUSTOM SERVICE ARRANGEMENTS

3.8736 CSA OPTION 3.8736 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
610-776	\$168	610-926	\$531	717-336	\$633
610-779	\$322	610-927	\$340	717-738	\$574
610-791	\$264	610-929	\$331	717-838	\$342
610-845	\$645	610-932	\$425	717-865	\$352
610-916	\$531	610-944	\$358		

4.2.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided DS3 local access line at the NPA-NXX (or successor NPA-NXX) with a three-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
610-372	\$2,604

4.2.D. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

4.3.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

4.3.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

CUSTOM SERVICE ARRANGEMENTS

3.8736 CSA OPTION 3.8736 (Continued)

5.0 Discounts and Credits: (Continued)

4.3.A.(3). For all Customer-provided domestic T-3 and lower bandwidth local access lines installed during the Term, Customer will receive a waiver of its non-recurring local access line COC charges.

4.3.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

4.4.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, three-year Term, \$180,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

4.4.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0190
Switched	\$0.0340
FONCARD	\$0.0940

4.4.D. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8736 CSA OPTION 3.8736 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0190
Switched	\$0.0340

4.4.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate (including interLATA and intraLATA) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Delaware	\$0.0260	\$0.0410	\$0.1010
Maryland	\$0.0290	\$0.0600	\$0.1000
Pennsylvania	\$0.0360	\$0.0730	\$0.1330

4.4.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Delaware	\$0.0330	\$0.0480
Maryland	\$0.0490	\$0.0800
Pennsylvania	\$0.0550	\$0.0910

4.4.F. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate (including interLATA and intraLATA) Sprint Voice Solutions outbound Service Usage Charges.

<u>State</u>	<u>Discount</u>
Hawaii, Kansas, Mississippi, Nevada, Tennessee	40%
Kentucky, Louisiana, Maine, Ohio, South Carolina, Utah, Wisconsin	30%
Alabama, Nebraska, New Mexico, New York, Oregon, Rhode Island, West Virginia	20%

CUSTOM SERVICE ARRANGEMENTS

3.8736 CSA OPTION 3.8736 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
California, Colorado, Georgia, Idaho, Iowa, Montana, New Hampshire, New Jersey, North Carolina, North Dakota, Texas, Wyoming	10%

4.4.G. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate (including interLATA and intraLATA) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Discount</u>
Hawaii, Louisiana, Maine, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin	40%
Georgia, Kansas, Kentucky, Oklahoma, Utah	30%
Alabama, Iowa, Montana, New Hampshire, North Carolina, Rhode Island, West Virginia,	20%
California, Colorado, Florida, Idaho, Massachusetts, Minnesota, Nebraska, New Jersey, New Mexico, New York, North Dakota, Oregon, Texas, Vermont, Washington, Wyoming	10%

4.4.H. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate (including interLATA and intraLATA) Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Mississippi, South Carolina, Tennessee	40%
Hawaii, Kansas, Kentucky, Louisiana, Maine, Massachusetts, Nevada, Ohio, Oklahoma, Utah, Wisconsin	30%
Alabama, Minnesota, Nebraska, New Mexico, Oregon, Rhode Island	20%
California, Colorado, Georgia, Idaho, Montana, New Hampshire, New York, North Carolina, North Dakota, Texas, West Virginia, Wyoming	10%

CUSTOM SERVICE ARRANGEMENTS

3.8736 CSA OPTION 3.8736 (Continued)

5.0 Discounts and Credits: (Continued)

4.4.I. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate (including interLATA and intraLATA) Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Hawaii, Louisiana, Maine, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin	40%
Georgia, Kansas, Kentucky, New Hampshire, Utah	30%
Alabama, Iowa, Montana, North Carolina, Oklahoma, Rhode Island, West Virginia	20%
Colorado, Massachusetts, Minnesota, Nebraska, New York, North Dakota, Oregon, Vermont, Wyoming	10%

4.4.J. Customer will receive a Type Three Discount of 30% on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

4.4.K. Customer will receive a Type Three Discount of 30% on its Sprint Voice Solutions International Toll Free Service Usage Charges.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8737 CSA OPTION 3.8737

1.0 Term:

The Term of this option is 24 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$84,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, two-year Term, \$120,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

5.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0160
Switched	\$0.0280
FONCARD	\$0.0780

5.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound SDS Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8737 CSA OPTION 3.8737 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0310
Switched	\$0.0430

5.1.D. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0160
Switched	\$0.0280

5.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Arizona	\$0.0534	\$0.0804	\$0.1304
Colorado	\$0.0426	\$0.0813	\$0.1313
Connecticut	\$0.0240	\$0.0332	\$0.0832
Florida	\$0.0381	\$0.0634	\$0.1134
Georgia	\$0.0319	\$0.0444	\$0.0944
Idaho	\$0.0623	\$0.1052	\$0.1552
Illinois	\$0.0224	\$0.0355	\$0.0855
Indiana	\$0.0246	\$0.0344	\$0.0844
Kansas	\$0.0262	\$0.0364	\$0.0864
Kentucky	\$0.0392	\$0.0524	\$0.1024
Louisiana	\$0.0263	\$0.0340	\$0.0840
Maryland	\$0.0264	\$0.0416	\$0.0916
Massachusetts	\$0.0318	\$0.0413	\$0.0913
Michigan	\$0.0263	\$0.0338	\$0.0838
Missouri	\$0.0588	\$0.0936	\$0.1436
Nebraska	\$0.0550	\$0.1059	\$0.1559
Nevada	\$0.0330	\$0.0477	\$0.0977
New Hampshire	\$0.0241	\$0.0303	\$0.0803
New York	\$0.0844	\$0.1655	\$0.2155
North Carolina	\$0.0425	\$0.0846	\$0.1346

CUSTOM SERVICE ARRANGEMENTS

3.8737 CSA OPTION 3.8737 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Oregon	\$0.0347	\$0.0551	\$0.1051
Pennsylvania	\$0.0337	\$0.0589	\$0.1089
South Dakota	\$0.1008	\$0.2344	\$0.2844
Tennessee	\$0.0309	\$0.0456	\$0.0956
Texas	\$0.0253	\$0.0352	\$0.0852
Utah	\$0.0360	\$0.0595	\$0.1118
Vermont	\$0.0386	\$0.0667	\$0.1167
Virginia	\$0.0331	\$0.0495	\$0.0995
Washington	\$0.0478	\$0.0677	\$0.1177
West Virginia	\$0.0265	\$0.0326	\$0.0826
Wisconsin	\$0.0343	\$0.0505	\$0.1005
Wyoming	\$0.0391	\$0.0695	\$0.1195

5.1.F. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Arizona	\$0.0450	\$0.0720
Colorado	\$0.0567	\$0.0954
Connecticut	\$0.0240	\$0.0358
Florida	\$0.0433	\$0.0686
Georgia	\$0.0305	\$0.0429
Idaho	\$0.0609	\$0.1038
Illinois	\$0.0224	\$0.0355
Indiana	\$0.0278	\$0.0376
Kansas	\$0.0283	\$0.0385
Kentucky	\$0.0312	\$0.0445
Louisiana	\$0.0257	\$0.0333
Maryland	\$0.0332	\$0.0484
Massachusetts	\$0.0274	\$0.0368
Michigan	\$0.0255	\$0.0330
Missouri	\$0.0588	\$0.0936
Nebraska	\$0.0689	\$0.1198
Nevada	\$0.0327	\$0.0474

CUSTOM SERVICE ARRANGEMENTS

3.8737 CSA OPTION 3.8737 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
New Hampshire	\$0.0242	\$0.0305
New York	\$0.0991	\$0.1802
North Carolina	\$0.0601	\$0.1022
Oregon	\$0.0375	\$0.0590
Pennsylvania	\$0.0337	\$0.0589
South Dakota	\$0.1516	\$0.2852
Tennessee	\$0.0327	\$0.0473
Texas	\$0.0279	\$0.0377
Utah	\$0.0360	\$0.0559
Vermont	\$0.0461	\$0.0742
Virginia	\$0.0344	\$0.0507
Washington	\$0.0379	\$0.0577
West Virginia	\$0.0241	\$0.0302
Wisconsin	\$0.0343	\$0.0506
Wyoming	\$0.0484	\$0.0787

5.1.G. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Argentina	\$0.0790	\$0.0940
Australia	\$0.0300	\$0.0450
Brazil	\$0.0730	\$0.0880
Canada	\$0.0200	\$0.0350
Chile	\$0.0350	\$0.0500
China	\$0.0270	\$0.0420
Colombia	\$0.1330	\$0.1480
Dominican Republic	\$0.0920	\$0.1070
Ecuador	\$0.1890	\$0.2040
El Salvador	\$0.1670	\$0.1820
France	\$0.0250	\$0.0400
Germany	\$0.0300	\$0.0450
Guatemala	\$0.1650	\$0.1800

CUSTOM SERVICE ARRANGEMENTS

3.8737 CSA OPTION 3.8737 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Haiti	\$0.2940	\$0.3090
Hong Kong	\$0.0320	\$0.0470
India	\$0.1590	\$0.1740
Ireland	\$0.0310	\$0.0460
Israel	\$0.0890	\$0.1040
Italy	\$0.0290	\$0.0440
Jamaica	\$0.1410	\$0.1560
Japan	\$0.0360	\$0.0510
South Korea	\$0.0790	\$0.0940
Mexico	\$0.0620	\$0.0770
Netherlands	\$0.0300	\$0.0450
Nigeria	\$0.1880	\$0.2030
Peru	\$0.1230	\$0.1380
Philippines	\$0.1370	\$0.1520
Spain	\$0.0250	\$0.0400
South Africa	\$0.0620	\$0.0770
Sweden	\$0.0240	\$0.0390
Switzerland	\$0.0340	\$0.0490
Taiwan	\$0.0290	\$0.0440
United Kingdom	\$0.0290	\$0.0440

5.1.H. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Argentina	\$0.3330	\$0.3480
Australia	\$0.0930	\$0.1080
Brazil	\$0.3500	\$0.3650
Canada	\$0.0380	\$0.0530
Chile	\$0.2820	\$0.2970
China	\$0.3810	\$0.3960
Colombia	\$0.3090	\$0.3240
Dominican Republic	\$0.3690	\$0.3840
Ecuador	\$0.3100	\$0.3250

CUSTOM SERVICE ARRANGEMENTS

3.8737 CSA OPTION 3.8737 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
El Salvador	\$1.1560	\$1.1710
France	\$0.1050	\$0.1200
Germany	\$0.0600	\$0.0750
Guatemala	\$0.3650	\$0.3800
Haiti	N/A	N/A
Hong Kong	\$0.0670	\$0.0820
India	\$0.6800	\$0.6950
Ireland	\$0.1010	\$0.1160
Israel	\$0.1500	\$0.1650
Italy	\$0.0500	\$0.0650
Jamaica	\$0.1440	\$0.1590
Japan	\$0.2480	\$0.2630
South Korea	\$0.3400	\$0.3550
Mexico	\$0.1520	\$0.1670
Netherlands	\$0.0830	\$0.0980
Nigeria	N/A	N/A
Peru	\$0.4840	\$0.4990
Philippines	\$0.3180	\$0.3330
Spain	\$0.2750	\$0.2900
South Africa	\$0.0930	\$0.1080
Sweden	\$0.1880	\$0.2030
Switzerland	\$0.0740	\$0.0890
Taiwan	\$0.1740	\$0.1890
United Kingdom	\$0.0670	\$0.0820

5.1.I. Customer will receive a Type Three Discount of 30% on its international (domestic origination) Sprint Voice Solutions outbound Service Usage Charges, except to those countries listed in Section 5.1.G.

5.1.J. Customer will receive a Type Three Discount of 30% on its Sprint Voice Solutions International Toll Free Service Usage Charges, except from those countries listed in Section 5.1.H.

CUSTOM SERVICE ARRANGEMENTS

3.8737 CSA OPTION 3.8737 (Continued)

5.0 Discounts and Credits: (Continued)

5.2.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>	<u>NPA-NXX</u>	<u>MRC</u>
702-879	\$359	740-432	\$218
801-617	\$160	305-827	\$142
801-886	\$148	304-624	\$199
845-334	\$403	304-429	\$265

5.2.C. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

5.3.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

5.3.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

5.3.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access

CUSTOM SERVICE ARRANGEMENTS

3.8737 CSA OPTION 3.8737 (Continued)

5.0 Discounts and Credits: (Continued)

to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Salt Lake City, UT and Sprint must provide all of the local access lines for Services discounted in this CSA.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8738 CSA OPTION 3.8738

1.0 Term:

The Term of this option is 39 months including a 3-month Ramp-up period, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$750,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, three-year Term, \$780,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

5.1.B. Customer will receive a Type Four Usage Discount on its dedicated interstate outbound and dedicated interstate Toll Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

Monthly Minutes	Less than	3,000,000-	4,000,000-	More than
<u>of Use Tier</u>	<u>3,000,000</u>	<u>3,999,999</u>	<u>4,999,999</u>	<u>5,000,000</u>
Price Per Minute	\$0.0160	\$0.0150	\$0.0140	\$0.0130

CUSTOM SERVICE ARRANGEMENTS

3.8738 CSA OPTION 3.8738 (Continued)

5.0 Discounts and Credits: (Continued)

5.1.B.(1). The Monthly Minutes of Use Tier in the table above is determined by Customer's total combined monthly minutes of use for all Sprint Voice Solutions call types, including interstate, intrastate, international, dedicated, switched, outbound and Toll Free.

5.1.B.(2). Customer's initial rate is the "5,000,000 or Greater" Monthly Minutes of Use Tier. Sprint may review Customer's actual monthly minutes of use ("Actual Monthly Minutes of Use") during any month of the Term after the Ramp-Up Period. If, after the Ramp-Up Period, Customer's Actual Monthly Minutes of Use does not meet or exceed the Monthly Minutes of Use Tier, Sprint may move Customer to the applicable Monthly Minutes of Use Tier in the table above.

5.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions switched outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Switched	\$0.0280
FONCARD	\$0.0780

5.1.D. Customer will receive a Type Four Usage Discount on its interstate switched Sprint Voice Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Switched	\$0.0280

5.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
California	\$0.0250	\$0.0324	\$0.0824

CUSTOM SERVICE ARRANGEMENTS

3.8738 CSA OPTION 3.8738 (Continued)

5.0 Discounts and Credits: (Continued)

5.1.F. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u> <u>Dedicated</u>	<u>Switched</u>
California	\$0.0250	\$0.0324

5.1.G. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions outbound Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Kansas, Michigan, Mississippi, Nevada, Tennessee	40%
Illinois, Kentucky, Louisiana, Maine, Ohio, South Carolina, Utah, Wisconsin	30%
Alabama, Indiana, Nebraska, New Mexico, New York, Oregon, Rhode Island, West Virginia	20%
Colorado, Delaware, Georgia, Idaho, Iowa, Maryland, Montana, New Hampshire, New Jersey, North Carolina, North Dakota, Pennsylvania, Texas, Wyoming	10%
Florida, Minnesota, Oklahoma, Vermont, Washington	5%

5.1.H. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin	40%
Georgia, Illinois, Kansas, Kentucky, Oklahoma, Utah	30%

CUSTOM SERVICE ARRANGEMENTS

3.8738 CSA OPTION 3.8738 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Alabama, Iowa, Maryland, Montana, New Hampshire, North Carolina, Rhode Island, West Virginia,	20%
Colorado, Florida, Idaho, Massachusetts, Minnesota, Nebraska, New Jersey, New Mexico, New York, North Dakota, Oregon, Pennsylvania, Texas, Vermont, Washington, Wyoming	10%

5.1.I. Customer will receive a Type Three Net Effective Usage Discount on its dedicated intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Michigan, Mississippi, South Carolina, Tennessee	40%
Hawaii, Illinois, Kansas, Kentucky, Louisiana, Maine, Massachusetts, Nevada, Ohio, Oklahoma, Utah, Wisconsin	30%
Alabama, Delaware, Minnesota, Nebraska, New Mexico, Oregon, Rhode Island	20%
Colorado, Georgia, Idaho, Indiana, Maryland, Montana, New Hampshire, New York, North Carolina, North Dakota, Pennsylvania, Texas, West Virginia, Wyoming	10%
Florida, Iowa, New Jersey	5%

5.1.J. Customer will receive a Type Three Net Effective Usage Discount on its switched intrastate Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Discount</u>
Connecticut, Hawaii, Indiana, Louisiana, Maine, Michigan, Mississippi, Nevada, Ohio, South Carolina, Tennessee, Wisconsin	40%
Georgia, Illinois, Kansas, Kentucky, New Hampshire, Utah	30%

CUSTOM SERVICE ARRANGEMENTS

3.8738 CSA OPTION 3.8738 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Discount</u>
Alabama, Iowa, Maryland, Montana, North Carolina, Oklahoma, Rhode Island, West Virginia	20%
Colorado, Massachusetts, Minnesota, Nebraska, New York, North Dakota, Oregon, Pennsylvania, Vermont, Wyoming	10%
Delaware, Florida, Idaho, New Jersey, New Mexico, Texas, Washington	5%

5.1.K. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Argentina	\$0.0790	\$0.0940
Australia	\$0.0300	\$0.0450
Brazil	\$0.0730	\$0.0880
Canada	\$0.0200	\$0.0350
China	\$0.0270	\$0.0420
Colombia	\$0.1330	\$0.1480
Dominican Republic	\$0.0920	\$0.1070
El Salvador	\$0.1670	\$0.1820
France	\$0.0250	\$0.0400
Germany	\$0.0300	\$0.0450
Hong Kong	\$0.0320	\$0.0470
India	\$0.1590	\$0.1740
Ireland	\$0.0310	\$0.0460
Israel	\$0.0890	\$0.1040
Italy	\$0.0290	\$0.0440
Jamaica	\$0.1410	\$0.1560
Japan	\$0.0360	\$0.0510
Mexico	\$0.0620	\$0.0770
Netherlands	\$0.0300	\$0.0450
South Korea	\$0.0790	\$0.0940
Spain	\$0.0250	\$0.0400

CUSTOM SERVICE ARRANGEMENTS

3.8738 CSA OPTION 3.8738 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Sweden	\$0.0240	\$0.0390
Switzerland	\$0.0340	\$0.0490
Taiwan	\$0.0290	\$0.0440
United Kingdom	\$0.0290	\$0.0440

5.1.L. Customer will receive a Type Four Usage Discount on its Sprint Voice Solutions International Toll Free Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Argentina	\$0.3330	\$0.3480
Australia	\$0.0930	\$0.1080
Brazil	\$0.3500	\$0.3650
Canada	\$0.0380	\$0.0530
China	\$0.3810	\$0.3960
Colombia	\$0.3090	\$0.3240
Dominican Republic	\$0.3690	\$0.3840
El Salvador	\$1.1560	\$1.1710
France	\$0.1050	\$0.1200
Germany	\$0.0600	\$0.0750
Hong Kong	\$0.0670	\$0.0820
India	\$0.6800	\$0.6950
Ireland	\$0.1010	\$0.1160
Israel	\$0.1500	\$0.1650
Italy	\$0.0500	\$0.0650
Jamaica	\$0.1440	\$0.1590
Japan	\$0.2480	\$0.2630
Mexico	\$0.1520	\$0.1670
Netherlands	\$0.0830	\$0.0980
South Korea	\$0.3400	\$0.3550
Spain	\$0.2750	\$0.2900
Sweden	\$0.1880	\$0.2030
Switzerland	\$0.0740	\$0.0890
Taiwan	\$0.1740	\$0.1890
United Kingdom	\$0.0670	\$0.0820

CUSTOM SERVICE ARRANGEMENTS

3.8738 CSA OPTION 3.8738 (Continued)

5.0 Discounts and Credits: (Continued)

5.1.M. Customer will receive a Type Three Discount of 30% on its international (domestic origination) Sprint Voice Solutions outbound Service Usage Charges, except to those countries listed in Section 5.1.K.

5.1.N. Customer will receive a Type Three Discount of 30% on its Sprint Voice Solutions International Toll Free Service Usage Charges, except from those countries listed in Section 5.1.L.

5.2.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a three-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
213-249	\$1,012
323-525	\$1,445
323-872	\$1,474

5.2.C. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided OC3 local access line at the NPA-NXXs (or successor NPA-NXXs) with a three-year or longer Order Term, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts. OCn Discounting is valid only for unchannelized, linear, two-fiber interface at the customer premise.

<u>NPA-NXX</u>	<u>MRC</u>
213-249	\$1,514
323-525	\$3,023
323-872	\$3,780

CUSTOM SERVICE ARRANGEMENTS

3.8738 CSA OPTION 3.8738 (Continued)

5.0 Discounts and Credits: (Continued)

5.2.D. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for each Sprint-provided T-3 local access line terminated by an alternate access vendor specified in the CSA with a three-year Order Term installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>Location</u>	<u>MRC</u>
Los Angeles, CA	\$500

5.2.E. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for each Sprint-provided OC3 local access line terminated by an alternate access vendor specified in the CSA with a three-year Order Term installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>Location</u>	<u>MRC</u>
Los Angeles, CA	\$1,000

5.2.F. Customer will receive a Type Four Discount of \$100 on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

5.3.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

5.3.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

CUSTOM SERVICE ARRANGEMENTS

3.8738 CSA OPTION 3.8738 (Continued)

5.0 Discounts and Credits: (Continued)

5.3.A.(3). For all Customer-provided to the Serving Wire Center domestic T-3 and higher local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of its Entrance Facility installation charges.

5.3.A.(4). Customer will receive a waiver of its local access line installation charges (including non-recurring COC and ACF charges) for Sprint-provided OC3 local access lines installed during the Term and discounted in this CSA.

5.3.A.(5). Customer will receive a waiver of its domestic Sprint ISDN channel installation charges for circuits installed or in service during the Term.

5.3.B. Customer must use each local access line, port, or PVC receiving a waiver for 36 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month after the Ramp-up Period of the Term, Customer must have its Corporate Headquarters located in Los Angeles, CA.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8739 CSA OPTION 3.8739

1.0 Term:

The Term of this option is 24 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice VPN Solutions
Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$10,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

3.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice VPN Solutions, two-year Term, \$300,000 level on its interstate, intrastate and international Sprint Voice VPN Solutions Service Usage Charges, except as stated in this CSA.

3.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.0120
On-Off	\$0.0145
Off-On	\$0.0145
Off-Off	\$0.0300
FONCARD-On	\$0.0265
FONCARD-Off	\$0.0550

CUSTOM SERVICE ARRANGEMENTS

3.8739 CSA OPTION 3.8739 (Continued)

5.0 Discounts and Credits: (Continued)

3.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0145
Switched	\$0.0300

3.1.D. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions outbound SDS Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
On-On	\$0.0350
On-Off	\$0.0365
Off-On	\$0.0365
Off-Off	\$0.0550

3.1.E. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice VPN Solutions Toll Free SDS Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0365
Switched	\$0.0550

3.1.F. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>				<u>FONCARD-</u>	<u>FONCARD-</u>
	<u>On-On</u>	<u>On-Off</u>	<u>Off-On</u>	<u>Off-Off</u>	<u>On</u>	<u>Off</u>
Alabama	\$0.0190	\$0.0279	\$0.0279	\$0.0597	\$0.0479	\$0.0797
Arizona	\$0.0190	\$0.0723	\$0.0723	\$0.1235	\$0.0923	\$0.1435
Arkansas	\$0.0190	\$0.0511	\$0.0511	\$0.0859	\$0.0711	\$0.1059
California	\$0.0190	\$0.0230	\$0.0230	\$0.0458	\$0.0430	\$0.0658
Colorado	\$0.0190	\$0.0532	\$0.0532	\$0.0842	\$0.0732	\$0.1042
Connecticut	\$0.0190	\$0.0198	\$0.0198	\$0.0400	\$0.0398	\$0.0600
Delaware	\$0.0190	\$0.0232	\$0.0232	\$0.0465	\$0.0432	\$0.0665

CUSTOM SERVICE ARRANGEMENTS

3.8739 CSA OPTION 3.8739 (Continued)

5.0 Discounts and Credits: (Continued)

State	Price Per Minute				FONCARD-	FONCARD-
	On-On	On-Off	Off-On	Off-Off	On	Off
Florida	\$0.0190	\$0.0493	\$0.0493	\$0.0837	\$0.0693	\$0.1037
Georgia	\$0.0190	\$0.0396	\$0.0396	\$0.0721	\$0.0596	\$0.0921
Hawaii	\$0.0190	\$0.0258	\$0.0258	\$0.0521	\$0.0458	\$0.0721
Idaho	\$0.0190	\$0.0782	\$0.0782	\$0.1292	\$0.0982	\$0.1492
Illinois	\$0.0190	\$0.0188	\$0.0188	\$0.0384	\$0.0388	\$0.0584
Indiana	\$0.0190	\$0.0181	\$0.0181	\$0.0394	\$0.0381	\$0.0594
Iowa	\$0.0190	\$0.0692	\$0.0692	\$0.1201	\$0.0892	\$0.1401
Kansas	\$0.0190	\$0.0173	\$0.0173	\$0.0338	\$0.0373	\$0.0538
Kentucky	\$0.0190	\$0.0385	\$0.0385	\$0.0701	\$0.0585	\$0.0901
Louisiana	\$0.0190	\$0.0244	\$0.0244	\$0.0455	\$0.0444	\$0.0655
Maine	\$0.0190	\$0.0368	\$0.0368	\$0.0545	\$0.0568	\$0.0745
Maryland	\$0.0190	\$0.0293	\$0.0293	\$0.0525	\$0.0493	\$0.0725
Massachusetts	\$0.0190	\$0.0156	\$0.0156	\$0.0326	\$0.0356	\$0.0526
Michigan	\$0.0190	\$0.0178	\$0.0178	\$0.0386	\$0.0378	\$0.0586
Minnesota	\$0.0190	\$0.0594	\$0.0594	\$0.0994	\$0.0794	\$0.1194
Mississippi	\$0.0190	\$0.0202	\$0.0202	\$0.0485	\$0.0402	\$0.0685
Missouri	\$0.0190	\$0.0710	\$0.0710	\$0.1092	\$0.0910	\$0.1292
Montana	\$0.0190	\$0.0560	\$0.0560	\$0.0933	\$0.0760	\$0.1133
Nebraska	\$0.0190	\$0.0501	\$0.0501	\$0.0824	\$0.0701	\$0.1024
Nevada	\$0.0190	\$0.0275	\$0.0275	\$0.0559	\$0.0475	\$0.0759
New Hampshire	\$0.0190	\$0.0474	\$0.0474	\$0.0953	\$0.0674	\$0.1153
New Jersey	\$0.0190	\$0.0325	\$0.0325	\$0.0604	\$0.0525	\$0.0804
New Mexico	\$0.0190	\$0.0783	\$0.0783	\$0.1116	\$0.0983	\$0.1316
New York	\$0.0190	\$0.0397	\$0.0397	\$0.0741	\$0.0597	\$0.0941
North Carolina	\$0.0190	\$0.0439	\$0.0439	\$0.0647	\$0.0639	\$0.0847
North Dakota	\$0.0190	\$0.0700	\$0.0700	\$0.1243	\$0.0900	\$0.1443
Ohio	\$0.0190	\$0.0198	\$0.0198	\$0.0394	\$0.0398	\$0.0594
Oklahoma	\$0.0190	\$0.0247	\$0.0247	\$0.0450	\$0.0447	\$0.0650
Oregon	\$0.0190	\$0.0279	\$0.0279	\$0.0466	\$0.0479	\$0.0666
Pennsylvania	\$0.0190	\$0.0357	\$0.0357	\$0.0650	\$0.0557	\$0.0850
Rhode Island	\$0.0190	\$0.0288	\$0.0288	\$0.0511	\$0.0488	\$0.0711
South Carolina	\$0.0190	\$0.0315	\$0.0315	\$0.0557	\$0.0515	\$0.0757
South Dakota	\$0.0190	\$0.1075	\$0.1075	\$0.1761	\$0.1275	\$0.1961
Tennessee	\$0.0190	\$0.0272	\$0.0272	\$0.0511	\$0.0472	\$0.0711
Texas	\$0.0190	\$0.0471	\$0.0471	\$0.0778	\$0.0671	\$0.0978
Utah	\$0.0190	\$0.0394	\$0.0394	\$0.0675	\$0.0594	\$0.0875
Vermont	\$0.0190	\$0.0358	\$0.0358	\$0.0632	\$0.0558	\$0.0832
Virginia	\$0.0190	\$0.0435	\$0.0435	\$0.0784	\$0.0635	\$0.0984
Washington	\$0.0190	\$0.0448	\$0.0448	\$0.0785	\$0.0648	\$0.0985
West Virginia	\$0.0190	\$0.0334	\$0.0334	\$0.0564	\$0.0534	\$0.0764
Wisconsin	\$0.0190	\$0.0351	\$0.0351	\$0.0686	\$0.0551	\$0.0886
Wyoming	\$0.0190	\$0.0366	\$0.0366	\$0.0698	\$0.0566	\$0.0898

CUSTOM SERVICE ARRANGEMENTS

3.8739 CSA OPTION 3.8739 (Continued)

5.0 Discounts and Credits: (Continued)

3.1.G. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice VPN Solutions Toll Free Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0279	\$0.0597
Arizona	\$0.0723	\$0.1235
Arkansas	\$0.0511	\$0.0859
California	\$0.0230	\$0.0458
Colorado	\$0.0532	\$0.0842
Connecticut	\$0.0198	\$0.0400
Delaware	\$0.0232	\$0.0465
Florida	\$0.0493	\$0.0837
Georgia	\$0.0396	\$0.0721
Hawaii	\$0.0258	\$0.0521
Idaho	\$0.0782	\$0.1292
Illinois	\$0.0188	\$0.0384
Indiana	\$0.0181	\$0.0394
Iowa	\$0.0692	\$0.1201
Kansas	\$0.0173	\$0.0338
Kentucky	\$0.0385	\$0.0701
Louisiana	\$0.0244	\$0.0455
Maine	\$0.0368	\$0.0545
Maryland	\$0.0293	\$0.0525
Massachusetts	\$0.0156	\$0.0326
Michigan	\$0.0178	\$0.0386
Minnesota	\$0.0594	\$0.0994
Mississippi	\$0.0202	\$0.0485
Missouri	\$0.0710	\$0.1092
Montana	\$0.0560	\$0.0933
Nebraska	\$0.0501	\$0.0824
Nevada	\$0.0275	\$0.0559
New Hampshire	\$0.0474	\$0.0953
New Jersey	\$0.0325	\$0.0604
New Mexico	\$0.0783	\$0.1116
New York	\$0.0397	\$0.0741
North Carolina	\$0.0439	\$0.0647

CUSTOM SERVICE ARRANGEMENTS

3.8739 CSA OPTION 3.8739 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
North Dakota	\$0.0700	\$0.1243
Ohio	\$0.0198	\$0.0394
Oklahoma	\$0.0247	\$0.0450
Oregon	\$0.0279	\$0.0466
Pennsylvania	\$0.0357	\$0.0650
Rhode Island	\$0.0288	\$0.0511
South Carolina	\$0.0315	\$0.0557
South Dakota	\$0.1075	\$0.1761
Tennessee	\$0.0272	\$0.0511
Texas	\$0.0471	\$0.0778
Utah	\$0.0394	\$0.0675
Vermont	\$0.0358	\$0.0632
Virginia	\$0.0435	\$0.0784
Washington	\$0.0448	\$0.0785
West Virginia	\$0.0334	\$0.0564
Wisconsin	\$0.0351	\$0.0686
Wyoming	\$0.0366	\$0.0698

3.1.H. Customer will receive a Type Four Usage Discount on its international (domestic origination) Sprint Voice Solutions VPN outbound (including FONCARD) Service Usage Charges.

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Argentina	\$0.050	\$0.065
Australia	\$0.026	\$0.041
Austria	\$0.026	\$0.041
Belgium	\$0.028	\$0.043
Brazil	\$0.039	\$0.054
Canada	\$0.015	\$0.030
Chile	\$0.034	\$0.049
China	\$0.017	\$0.032
Colombia	\$0.171	\$0.186
Costa Rica	\$0.133	\$0.148
Denmark	\$0.023	\$0.038

CUSTOM SERVICE ARRANGEMENTS

3.8739 CSA OPTION 3.8739 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Dominican Republic	\$0.072	\$0.087
Ecuador	\$0.107	\$0.122
El Salvador	\$0.104	\$0.119
France	\$0.023	\$0.038
Germany	\$0.020	\$0.035
Greece	\$0.030	\$0.045
Guatemala	\$0.122	\$0.137
Honduras	\$0.167	\$0.182
Hong Kong	\$0.021	\$0.036
India	\$0.061	\$0.076
Ireland	\$0.023	\$0.038
Israel	\$0.025	\$0.040
Italy	\$0.024	\$0.039
Jamaica	\$0.089	\$0.104
Japan	\$0.031	\$0.046
Mexico	\$0.043	\$0.058
Netherlands	\$0.023	\$0.038
New Zealand	\$0.033	\$0.048
Norway	\$0.033	\$0.048
Panama	\$0.050	\$0.065
Peru	\$0.050	\$0.065
Philippines	\$0.122	\$0.137
Saudi Arabia	\$0.093	\$0.108
Singapore	\$0.023	\$0.038
South Africa	\$0.059	\$0.074
South Korea	\$0.036	\$0.051
Spain	\$0.024	\$0.039
Sweden	\$0.023	\$0.038
Switzerland	\$0.033	\$0.048
Taiwan	\$0.026	\$0.041
Trinidad & Tobago	\$0.095	\$0.110
United Arab Emirates	\$0.162	\$0.177
United Kingdom	\$0.022	\$0.037
Venezuela	\$0.033	\$0.048

CUSTOM SERVICE ARRANGEMENTS

3.8739 CSA OPTION 3.8739 (Continued)

5.0 Discounts and Credits: (Continued)

3.1.H. Customer will receive a Type Four Usage Discount on Sprint Voice VPN Solutions International Toll Free Service Usage Charges.

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Argentina	\$0.220	\$0.235
Australia	\$0.060	\$0.075
Belgium	\$0.032	\$0.047
Brazil	\$0.075	\$0.090
Canada	\$0.030	\$0.045
Chile	\$0.220	\$0.235
China	\$0.209	\$0.224
Colombia	\$0.220	\$0.235
Costa Rica	\$0.220	\$0.235
Denmark	\$0.070	\$0.085
Dominican Republic	\$0.075	\$0.090
Ecuador	\$0.220	\$0.235
El Salvador	\$0.210	\$0.225
France	\$0.035	\$0.050
Germany	\$0.033	\$0.048
Guatemala	\$0.115	\$0.130
Hong Kong	\$0.034	\$0.049
Ireland	\$0.046	\$0.061
Israel	\$0.025	\$0.040
Italy	\$0.037	\$0.052
Jamaica	\$0.104	\$0.119
Japan	\$0.182	\$0.197
Mexico	\$0.100	\$0.115
Netherlands	\$0.031	\$0.046
Norway	\$0.040	\$0.055
Panama	\$0.104	\$0.119
Peru	\$0.280	\$0.295
Philippines	\$0.150	\$0.165
Singapore	\$0.064	\$0.079
South Africa	\$0.074	\$0.089
Spain	\$0.170	\$0.185
Sweden	\$0.052	\$0.067

CUSTOM SERVICE ARRANGEMENTS

3.8739 CSA OPTION 3.8739 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Country</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Switzerland	\$0.035	\$0.050
Taiwan	\$0.072	\$0.087
Trinidad & Tobago	\$0.116	\$0.131
United Kingdom	\$0.050	\$0.065
Venezuela	\$0.045	\$0.060

3.1.J. Customer will receive a Type Three Discount of 65% on its international (domestic origination) Sprint Voice VPN Solutions outbound (including FONCARD) Service Usage Charges, except to those countries listed in Section 3.1.H.

3.1.K. Customer will receive a Type Three Discount of 65% on its Sprint Voice VPN Solutions Toll Free Service Usage Charges, except from those countries listed in Section 3.1.I.

3.1.L. Customer will receive a Type Three Discount of on its Sprint Voice VPN Solutions Sprint international FONCARD per call surcharge. Customer will not receive a discount on the per call surcharge for payphone-originated calls.

3.2.B. Customer will receive a Type Four Discount of \$200 on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs) below, installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>
212-631	651-779	970-674
212-867	704-266	970-686
323-468	706-568	978-573
407-426	706-568	
479-254	770-522	

CUSTOM SERVICE ARRANGEMENTS

3.8739 CSA OPTION 3.8739 (Continued)

5.0 Discounts and Credits: (Continued)

<u>NPA-NXX</u>	<u>NPA-NXX</u>	<u>NPA-NXX</u>
510-229	770-986	585-781
580-774	847-423	919-201
585-253	858-673	937-259
585-722		

3.2.C. Customer must use each Sprint-provided domestic T-3 or greater bandwidth local access line for the number of months equal to the applicable Order Term for that local access line. If Customer disconnects a Sprint-provided domestic T-3 or greater bandwidth local access line before the end of its applicable Order Term, Customer will pay Sprint an amount equal to the MRC for that local access line multiplied by the number of months remaining in the Order Term.

3.2.D. Customer will receive a Type Three Discount of 75% on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

3.3.A.(1). Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

3.3.A.(2). For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

3.3.A.(3). Customer will receive a waiver of its local access line installation charges (including non-recurring COC and ACF charges) for Sprint-provided OC3 or greater local access lines installed during the Term and discounted in this CSA.

CUSTOM SERVICE ARRANGEMENTS

3.8739 CSA OPTION 3.8739 (Continued)

5.0 Discounts and Credits: (Continued)

3.3.A.(4). Customer will receive a waiver of its domestic Sprint ISDN channel installation charges for circuits installed or in service during the Term.

3.3.B. Customer must use each local access line, port, or PVC receiving a waiver for 12 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

4.3. Customer must be in compliance with all material terms and conditions of the Agreement in order to be eligible for any Credits or Discounts under this CSA.

4.3.A. During the 12th billing month after the Commencement Date of the Agreement, if Customer has averaged at least 500,000 monthly minutes each month of Sprint Voice VPN Solutions usage during the prior 11-month period, Customer will receive a \$12,000 one-time credit ("Credit").

4.3.B. During the 24th billing month after the Commencement Date of the Agreement, if Customer has averaged at least 250,000 monthly minutes each month of Sprint Voice VPN Solutions usage during the prior 11-month period, Customer will receive a \$12,000 one-time credit ("Credit").

6.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.

CUSTOM SERVICE ARRANGEMENTS

3.8740 CSA OPTION 3.8740

1.0 Term:

The Term of this option is 24 months, beginning on the Commencement Date of the Agreement.

2.0 Contributory & Network Services:

The following services contribute to the Customer's MAC:

Sprint Voice Solutions
Domestic Access

3.0 Minimum Service Commitments:

Customer's MAC is \$975,000.

4.0 CSA Rates and Charges:

The provisions of Sprint Schedule Nos. 8 and 11 apply.

5.0 Discounts and Credits:

5.1.A. Customer will receive a Type Five Net Effective Usage Discount equivalent to the Sprint Voice Solutions, three-year Term, \$300,000 level on its interstate, intrastate and international Sprint Voice Solutions Service Usage Charges, except as stated in this CSA.

5.1.B. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0160
Switched	\$0.0280
FONCARD	\$0.0675

5.1.C. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions Toll Free Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8740 CSA OPTION 3.8740 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0160
Switched	\$0.0280

5.1.D. Customer will receive a Type Four Net Effective Usage Discount on its intrastate (intraLATA and interLATA) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
Alabama	\$0.0241	\$0.0313	\$0.0678
Arizona	\$0.0508	\$0.0600	\$0.0965
Arkansas	\$0.0453	\$0.0794	\$0.1073
California	\$0.0233	\$0.0310	\$0.0651
Colorado	\$0.0365	\$0.0465	\$0.0830
Connecticut	\$0.0239	\$0.0310	\$0.0668
Delaware	\$0.0289	\$0.0364	\$0.0729
Florida	\$0.0258	\$0.0356	\$0.0721
Georgia	\$0.0248	\$0.0320	\$0.0685
Hawaii	\$0.0240	\$0.0310	\$0.0674
Idaho	\$0.0599	\$0.0731	\$0.1096
Illinois	\$0.0296	\$0.0406	\$0.0771
Indiana	\$0.0202	\$0.0310	\$0.0604
Iowa	\$0.0484	\$0.0670	\$0.1035
Kansas	\$0.0217	\$0.0310	\$0.0641
Kentucky	\$0.0400	\$0.0453	\$0.0818
Louisiana	\$0.0204	\$0.0310	\$0.0604
Maine	\$0.0241	\$0.0328	\$0.0693
Maryland	\$0.0272	\$0.0326	\$0.0691
Massachusetts	\$0.0216	\$0.0310	\$0.0644
Michigan	\$0.0210	\$0.0310	\$0.0620
Minnesota	\$0.0585	\$0.0669	\$0.1034
Mississippi	\$0.0232	\$0.0378	\$0.0743
Missouri	\$0.0656	\$0.0936	\$0.1156
Montana	\$0.0614	\$0.0960	\$0.1114
Nebraska	\$0.0297	\$0.0371	\$0.0736
Nevada	\$0.0321	\$0.0465	\$0.0821

CUSTOM SERVICE ARRANGEMENTS

3.8740 CSA OPTION 3.8740 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute		
	<u>Dedicated</u>	<u>Switched</u>	<u>FONCARD</u>
New Hampshire	\$0.0320	\$0.0401	\$0.0766
New Jersey	\$0.0284	\$0.0356	\$0.0721
New Mexico	\$0.0398	\$0.0517	\$0.0882
New York	\$0.0259	\$0.0367	\$0.0732
North Carolina	\$0.0212	\$0.0310	\$0.0601
North Dakota	\$0.0413	\$0.0510	\$0.0875
Ohio	\$0.0219	\$0.0310	\$0.0655
Oklahoma	\$0.0313	\$0.0460	\$0.0813
Oregon	\$0.0304	\$0.0369	\$0.0734
Pennsylvania	\$0.0330	\$0.0410	\$0.0775
Puerto Rico	\$0.0216	\$0.0310	\$0.0591
Rhode Island	\$0.0271	\$0.0331	\$0.0696
South Carolina	\$0.0248	\$0.0310	\$0.0668
South Dakota	\$0.1070	\$0.1794	\$0.2159
Tennessee	\$0.0233	\$0.0310	\$0.0649
Texas	\$0.0215	\$0.0310	\$0.0615
Utah	\$0.0339	\$0.0405	\$0.0770
Vermont	\$0.0382	\$0.0443	\$0.0808
Virginia	\$0.0285	\$0.0331	\$0.0696
Washington	\$0.0476	\$0.0638	\$0.0976
West Virginia	\$0.0224	\$0.0310	\$0.0622
Wisconsin	\$0.0250	\$0.0314	\$0.0679
Wyoming	\$0.0547	\$0.0752	\$0.1047

5.1.E. Customer will receive a Type Four Net Effective Usage Discount on its intrastate (intraLATA and interLATA) Sprint Voice Solutions Toll Free Service Usage Charges.

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0232	\$0.0310
Arizona	\$0.0253	\$0.0346
Arkansas	\$0.0501	\$0.0842
California	\$0.0213	\$0.0310
Colorado	\$0.0260	\$0.0360
Connecticut	\$0.0224	\$0.0310

CUSTOM SERVICE ARRANGEMENTS

3.8740 CSA OPTION 3.8740 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Delaware	\$0.0235	\$0.0310
Florida	\$0.0258	\$0.0356
Georgia	\$0.0232	\$0.0310
Hawaii	\$0.0229	\$0.0310
Idaho	\$0.0292	\$0.0424
Illinois	\$0.0227	\$0.0310
Indiana	\$0.0197	\$0.0310
Iowa	\$0.0345	\$0.0531
Kansas	\$0.0219	\$0.0310
Kentucky	\$0.0213	\$0.0310
Louisiana	\$0.0194	\$0.0310
Maine	\$0.0248	\$0.0336
Maryland	\$0.0214	\$0.0310
Massachusetts	\$0.0224	\$0.0310
Michigan	\$0.0205	\$0.0310
Minnesota	\$0.0244	\$0.0327
Mississippi	\$0.0306	\$0.0451
Missouri	\$0.0354	\$0.0548
Montana	\$0.0526	\$0.0952
Nebraska	\$0.0234	\$0.0310
Nevada	\$0.0324	\$0.0465
New Hampshire	\$0.0241	\$0.0323
New Jersey	\$0.0232	\$0.0310
New Mexico	\$0.0279	\$0.0398
New York	\$0.0268	\$0.0375
North Carolina	\$0.0184	\$0.0310
North Dakota	\$0.0257	\$0.0354
Ohio	\$0.0232	\$0.0310
Oklahoma	\$0.0328	\$0.0460
Oregon	\$0.0225	\$0.0310
Pennsylvania	\$0.0240	\$0.0320
Puerto Rico	\$0.0170	\$0.0310
Rhode Island	\$0.0220	\$0.0310
South Carolina	\$0.0214	\$0.0310
South Dakota	\$0.0896	\$0.1794
Tennessee	\$0.0211	\$0.0310

CUSTOM SERVICE ARRANGEMENTS

3.8740 CSA OPTION 3.8740 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Texas	\$0.0194	\$0.0310
Utah	\$0.0226	\$0.0310
Vermont	\$0.0220	\$0.0310
Virginia	\$0.0206	\$0.0310
Washington	\$0.0245	\$0.0329
West Virginia	\$0.0193	\$0.0310
Wisconsin	\$0.0224	\$0.0310
Wyoming	\$0.0466	\$0.0772

5.1.F. Customer will receive a Type Three Discount of 45% on its international (domestic origination) Sprint Voice Solutions outbound (including FONCARD) Service Usage Charges.

5.1.G. Customer will receive a Type Three Discount of 45% on its Sprint Voice Solutions International Toll Free Service Usage Charges.

5.1.I. Customer's interstate and intrastate Sprint Voice VPN Solutions outbound and toll free will be billed as per the Agreement.

5.1.I. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions outbound SDS Service Usage Charges.

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0335
Switched	\$0.0475

5.1.J. Customer will receive a Type Four Usage Discount on its interstate Sprint Voice Solutions toll free SDS Service Usage Charges.

CUSTOM SERVICE ARRANGEMENTS

3.8740 CSA OPTION 3.8740 (Continued)

5.0 Discounts and Credits: (Continued)

<u>Call Type</u>	<u>Price Per Minute</u>
Dedicated	\$0.0335
Switched	\$0.0475

5.1.K. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions outbound SDS Service Usage Charges.

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0504	\$0.0755
Arizona	\$0.0934	\$0.1419
Arkansas	\$0.0723	\$0.1099
California	\$0.0432	\$0.0539
Colorado	\$0.0627	\$0.0899
Connecticut	\$0.0443	\$0.0550
Delaware	\$0.0461	\$0.0601
Florida	\$0.0561	\$0.0788
Georgia	\$0.0639	\$0.0954
Hawaii	\$0.0495	\$0.0674
Idaho	\$0.1115	\$0.1648
Illinois	\$0.0446	\$0.0556
Indiana	\$0.0426	\$0.0507
Iowa	\$0.0880	\$0.1413
Kansas	\$0.0439	\$0.0594
Kentucky	\$0.0666	\$0.1061
Louisiana	\$0.0471	\$0.0585
Maine	\$0.0578	\$0.0704
Maryland	\$0.0428	\$0.0519
Massachusetts	\$0.0406	\$0.0480
Michigan	\$0.0434	\$0.0571
Minnesota	\$0.0855	\$0.1231
Mississippi	\$0.0501	\$0.0666
Missouri	\$0.0806	\$0.1278
Montana	\$0.0764	\$0.1110
Nebraska	\$0.0632	\$0.0877
Nevada	\$0.0471	\$0.0615
New Hampshire	\$0.0637	\$0.1018

CUSTOM SERVICE ARRANGEMENTS

3.8740 CSA OPTION 3.8740 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
New Jersey	\$0.0541	\$0.0785
New Mexico	\$0.0644	\$0.0811
New York	\$0.0620	\$0.0916
North Carolina	\$0.0661	\$0.0842
North Dakota	\$0.0916	\$0.1446
Ohio	\$0.0452	\$0.0528
Oklahoma	\$0.0463	\$0.0610
Oregon	\$0.0469	\$0.0593
Pennsylvania	\$0.0602	\$0.1035
Puerto Rico	\$0.0413	\$0.0494
Rhode Island	\$0.0515	\$0.0690
South Carolina	\$0.0529	\$0.0635
South Dakota	\$0.1228	\$0.1944
Tennessee	\$0.0462	\$0.0612
Texas	\$0.0581	\$0.0807
Utah	\$0.0642	\$0.0870
Vermont	\$0.0572	\$0.0885
Virginia	\$0.0657	\$0.1221
Washington	\$0.0626	\$0.0979
West Virginia	\$0.0453	\$0.0567
Wisconsin	\$0.0564	\$0.0837
Wyoming	\$0.0697	\$0.0902

5.1.L. Customer will receive a Type Four Net Effective Usage Discount on its intrastate Sprint Voice Solutions toll free SDS Service Usage Charges.

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Alabama	\$0.0555	\$0.0728
Arizona	\$0.0816	\$0.1419
Arkansas	\$0.0706	\$0.1099
California	\$0.0437	\$0.0539
Colorado	\$0.0602	\$0.0899
Connecticut	\$0.0437	\$0.0550
Delaware	\$0.0470	\$0.0601

CUSTOM SERVICE ARRANGEMENTS

3.8740 CSA OPTION 3.8740 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	Price Per Minute	
	<u>Dedicated</u>	<u>Switched</u>
Florida	\$0.0606	\$0.0837
Georgia	\$0.0638	\$0.0947
Hawaii	\$0.0509	\$0.0674
Idaho	\$0.0863	\$0.1648
Illinois	\$0.0440	\$0.0556
Indiana	\$0.0410	\$0.0507
Iowa	\$0.0863	\$0.1413
Kansas	\$0.0486	\$0.0594
Kentucky	\$0.0724	\$0.1061
Louisiana	\$0.0444	\$0.0585
Maine	\$0.0457	\$0.0704
Maryland	\$0.0421	\$0.0519
Massachusetts	\$0.0404	\$0.0480
Michigan	\$0.0467	\$0.0571
Minnesota	\$0.0706	\$0.1231
Mississippi	\$0.0495	\$0.0666
Missouri	\$0.0831	\$0.1307
Montana	\$0.0676	\$0.1110
Nebraska	\$0.0602	\$0.0904
Nevada	\$0.0474	\$0.0615
New Hampshire	\$0.0711	\$0.1018
New Jersey	\$0.0574	\$0.0785
New Mexico	\$0.0497	\$0.0811
New York	\$0.0626	\$0.0916
North Carolina	\$0.0684	\$0.1015
North Dakota	\$0.0861	\$0.1446
Ohio	\$0.0443	\$0.0564
Oklahoma	\$0.0478	\$0.0610
Oregon	\$0.0485	\$0.0624
Pennsylvania	\$0.0763	\$0.1035
Puerto Rico	\$0.0412	\$0.0494
Rhode Island	\$0.0505	\$0.0690
South Carolina	\$0.0459	\$0.0658
South Dakota	\$0.1046	\$0.1944
Tennessee	\$0.0480	\$0.0612
Texas	\$0.0610	\$0.0861

CUSTOM SERVICE ARRANGEMENTS

3.8740 CSA OPTION 3.8740 (Continued)

5.0 Discounts and Credits: (Continued)

<u>State</u>	<u>Price Per Minute</u>	
	<u>Dedicated</u>	<u>Switched</u>
Utah	\$0.0558	\$0.0870
Vermont	\$0.0675	\$0.0917
Virginia	\$0.0894	\$0.1221
Washington	\$0.0779	\$0.1075
West Virginia	\$0.0444	\$0.0567
Wisconsin	\$0.0603	\$0.0837
Wyoming	\$0.0668	\$0.1035

5.4.B. Customer will receive a Type Four Discount on the MRC (including ACF and COC) for the local loop portion of each Sprint-provided T-1 local access line at the NPA-NXXs (or successor NPA-NXXs), installed or in service during the Term. Local access lines included herein are not eligible for Schedule Access Term Plan Discounts.

<u>NPA-NXX</u>	<u>MRC</u>
281-345	\$174
703-631	\$162
843-202	\$174

5.4.C. Customer will receive a Type Four Discount of \$100 on its domestic Sprint ISDN PRI D channel MRCs for circuits installed or in service during the Term.

5.5.A.1. Customer will receive a waiver of the installation and monthly recurring charges associated with ACF and COC.

5.5.A.2. For all Sprint-provided domestic T-3 and lower bandwidth local access lines discounted in this CSA and installed during the Term, Customer will receive a waiver of the non-recurring local access line installation charges (including non-recurring COC and ACF charges).

CUSTOM SERVICE ARRANGEMENTS

3.8740 CSA OPTION 3.8740 (Continued)

5.0 Discounts and Credits: (Continued)

5.5.A.3. Customer will receive a waiver of its domestic Sprint ISDN channel installation charges for circuits installed or in service during the Term.

5.5.A.4. Customer will receive a Type Three Discount of 50% off of its toll free service group MRC for Off-Net Route Advance.

5.5.A.5. Customer will receive a Type Three Discount of 50% off of its its toll free service group MRC for On-Net Route Advance.

5.5.A.6. Customer will receive a waiver of the MRCs for its Basic Accounting Code feature at each Customer location using the Basic Accounting Code Feature.

5.5.A.7. Customer will receive a waiver of the MRCs for its Advanced Accounting Code feature at each Customer location using the Advanced Accounting Code Feature.

5.5.A.8. Customer will receive a waiver of its Enhanced Routing non-recurring installation charges for Area Code Routing, Call Allocation, Day of Week Routing, Day of Year Routing, Time of Day Routing, and Area Code/Exchange Routing.

5.5.A.9. Customer will receive a waiver of its Enhanced Toll Free Change charges for Area Code Routing, Call Allocation, Day of Week Routing, Day of Year Routing, Time of Day Routing, and Area Code/Exchange Routing.

5.5.A.10. Customer will receive a waiver of its MRCs for Enhanced Toll Free Routing Sets.

5.5.A.11. Customer will receive a waiver of its non-recurring installation charges for Enhanced Toll Free Command Routing.

CUSTOM SERVICE ARRANGEMENTS

3.8740 CSA OPTION 3.8740 (Continued)

5.0 Discounts and Credits: (Continued)

5.5.A.12. Customer will receive a waiver of its non-recurring charges for Area Code Selection.

5.5.A.13. Customer will receive a waiver of its Real Time ANI per call fees.

5.5.A.14. Customer will receive a waiver of its Alternate Route Choice monthly recurring charges.

5.5.A.15. Customer will receive a waiver of its switched and dedicated Toll Free service group MRCs.

5.15.B. Customer must use each local access line, port, or PVC receiving a waiver for 36 continuous months (the "Usage Period"). Should Customer disconnect any local access line, port, or PVC receiving an installation waiver prior to the end of the Usage Period, Customer will pay Sprint a pro-rata refund of the waived installation charges based on the number of months remaining in the Usage Period.

6.0 Other Classifications, Practices and Regulations:

On the Commencement Date of the Agreement, Customer must be an existing Sprint Customer.

During each billing month of the Term, Customer must have its Corporate Headquarters located in Memphis, TN.

7.0 Availability:

This CSA option is available to similarly situated customers for 29 days following its effective date.