



SPRINT RESALE TERMS AND CONDITIONS

1. Sprint services are available for resale by subscribers as permitted in Customer's Agreement. **Resale is the subscription to communications services and facilities by one entity and the reoffering of communications services and facilities to the public (with or without "adding value") for profit.** However, if the services are resold, the subscriber assumes sole obligation to provide all billing, collection and customer service functions for all of its locations, including resolving any unauthorized presubscription PIC disputes and complaints with the local exchange carrier. Customer service must be provided in the subscriber's name. Subscribers reselling Sprint's services must assume all risk for bad debt. Subscriber reselling Sprint's services is liable for all usage charges, including usage that results from any form of network fraud. Subscribers reselling Sprint's services must have proper certification in all areas where service is provided. Subscribers reselling Sprint's services must secure and maintain all necessary state and federal certifications and Schedules. In addition, the subscriber reselling Sprint's services must comply with the Communications Act and the Federal Communications Commission's rules, regulations and decisions. Failure to comply with any term or condition of this Schedule may result in Sprint immediately and irrevocably terminating service without incurring any liability. Notification of termination may be by written notice or in person.
2. The subscriber may be required to verify in writing that it is duly authorized to order service at all locations designated by the subscriber for service, and assumes financial responsibility for all locations designated by the subscriber to receive Sprint's services. The subscriber must secure and maintain a signed copy of the "letter of agency" from the Resale End User which defines the relationship between the Resale End User and the Reseller, specifically, that the Resale End User is a customer of the Reseller, not Sprint. If the verification (*i.e.*, a letter of authorization) cannot be produced within 48 hours of the request, or within any shorter period required by a LEC or regulatory agency, the presubscription of the reseller's location is considered unauthorized. The subscriber assumes all responsibility for PIC disputes and complaints with the local exchange carrier.
3. In the event of non-payment by a switchless reseller's end user, the switchless reseller may request that Sprint block such end user's location for non-payment of charges due to the reseller. The switchless reseller must certify that proper notice has been given to the premises owner/occupant at such location. Proper notice must meet state and federal rules for blocking long distance service. The switchless reseller is responsible for all costs incurred to disconnect or block the location from long distance service.
4. If the presubscription of any line of a switchless reseller is unauthorized, Sprint may charge the switchless reseller for the unauthorized presubscription change charges plus all additional charges imposed and costs incurred. Once service has been activated at a location by Sprint, the switchless reseller may not cancel service to that location. The switchless reseller retains financial responsibility for all locations until such locations are presubscribed to an alternative carrier(s). In instances where the switchless reseller has presubscribed locations to its service without proper authorization, the switchless reseller must (1) inform the premises owner/occupant at each such location of the unauthorized change in carriers; (2) ensure that each such location is returned to the carrier of choice; and (3) pay all applicable conversion charges.



5. The customer may be required to verify in writing that it is duly authorized to order service at all locations designated by the customer for service, and assumes financial responsibility for all locations designated by the customer to receive Sprint's services. If the verification (i.e., a letter of authorization) cannot be produced within 5 (five) calendar days of the request, the presubscription of the reseller's locations are considered unauthorized.
6. Resale of Sprint Internet services is also governed by the Internet Service Provider (ISP) Product Annex found at www.sprint.com/ratesandconditions/.