
30. SPRINT VOICE VPN SOLUTIONS**1. Description**

Sprint Voice VPN SolutionsSM is a flat rated service with a single rate for each jurisdiction and service, for a given term and hierarchy minimum annual commitment level ("MAC"). Rates are also differentiated by how the call is placed on the Sprint intelligent network via On-Net to On-Net, On-Net to Off-Net, Off-Net to On-Net, and Off-Net to Off-Net call types. The services available under Sprint Voice VPN Solutions include outbound voice, toll-free, FONCARD, and switched data services. Sprint Voice VPN Solutions service offerings include interstate and international outbound FONCARD, Sprint International Access, switched data services, interstate toll free, and International Toll-Free Service. Certain Sprint data services contribute to the Sprint Voice VPN Solutions customer's MAC. Sprint Voice VPN Solutions customers cannot subscribe to Sprint Clarity, The Most for Business, Business Sense, Sprint Real Solutions Option A, Sprint Real Solutions Annual, Real Solutions Annual II, Business Flex, Sprint Premiere or Real Solutions VPN services. The customer will award Sprint not less than 100% of its and its affiliates' long distance communications service. Affiliates are those locations for which a customer either purchases, controls or directs the purchases of long distance telecommunications service on the agreement's effective date. The calculation above does not include: any binding commitments that customer or its affiliates have with another long distance carrier on the agreement's effective date; or (ii) service that is routed to another carrier, but only during the period of any Sprint Service outage.

2. Access Options

Sprint Voice VPN Solutions offers switched and dedicated access options as described in Section 3.1.2 of [Business Communications and Miscellaneous Services](#).

Local Access Facilities components and rates are found in Schedule 8, Section 3.1 of [Service Components and Rates](#).

3. Billing Increments

The following calls are billed in six-second increments with an 18-second minimum for domestic and a 30-second minimum for international calls:

- Outbound, FONCARD and Voice FONCARD calls
- Toll free calls

The following calls are billed in six-second increments with an 18-second minimum for domestic and a 30-second minimum for international calls:

- Outbound, FONCARD, and Voice FONCARD calls
- International Toll Free Service

30. SPRINT VOICE VPN SOLUTIONS (Continued)

4. Minimum Annual Commitment Levels

The customer must commit to one of the following minimum annual commitment (MAC) levels in order to subscribe to Sprint Voice VPN Solutions. Sprint Voice VPN Solutions is available on a one-year, two-year or three-year term basis. Contributory usage charges (calculated prior to the application of discounts) are aggregated across toll free, switched data services (inbound and outbound), outbound, Sprint International Access, FONCARD (including surcharges), and Operator Services, including all calling options, all locations, and all jurisdictions (intrastate, interstate, and international) in order to meet the MAC level. In addition, customer's total monthly circuit charges for the interexchange portion of customer's domestic Clearline private line circuits (other than Clearline 45), calculated after all available discounts have been applied, and customer's monthly charges for Sprint Frame Relay (access channels and PVC's only), Sprint Enhanced Frame Relay (access channels and PVC's only), Sprint X.25 Services, Sprint IP Services, Sprint IP Web Hosting Services, Access Coordination Fee (dedicated access only), Central Office Connection (dedicated access only), Local T-1 Access Facility Charges, all calculated after all available discounts have been applied, shall be contributory towards the MAC level. All monthly recurring charges also contribute to the MAC level. Directory Assistance and any other access charges (including, but not limited to, Carrier Universal Service Charges and Presubscribed Line Charges) not specified above are not contributory to meeting the MAC level.

A customer may cancel (or terminate) a term plan agreement without liability as long as the customer signs up for a new term plan agreement which is the same or greater in length and the customer commits to an equal or greater MAC level.

Minimum Annual Commitment Levels (per year) are: 1) \$120,000; 2) \$180,000; 3) \$300,000; 4) \$540,000; 5) \$780,000; 6) \$960,000; 7) \$1,200,000; 8) \$1,500,000 or 9) 1,800,000.

5. Termination Liability

Sprint Voice VPN Solutions customers terminating all Sprint Voice VPN Solutions services prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to the underutilized portion of the MAC plus the full MAC for any remaining 12 month periods in their term plan agreement. The termination liability will be billed in one lump sum. Customers will not incur this termination liability for their former term plan commitment if they request a new MAC equal to or greater than the previous level and agree to sign a new term plan agreement for a period equal to or greater than the term of their current plan. They will, however, be assessed the termination liability if they terminate all Sprint Voice VPN Solutions services prior to fulfilling their new term commitments.

A term plan will automatically renew for an equivalent term and MAC level unless the customer provides written notification to cancel the plan, with such notification being received by Sprint not less than 45 days prior to the expiration of the term.

30. SPRINT VOICE VPN SOLUTIONS (Continued)

6. Charges and Surcharges

1. Monthly Recurring Charges (MRC) for Toll Free Service

The interstate and international rates found at [Toll Free Monthly Recurring Charges](#) apply.

2. FONCARD Surcharges

[Sprint Real Solutions VPN FONCARD Surcharges](#) apply per call.

3. Sprint International Access Surcharges

[Sprint Real Solutions VPN International Access Surcharges](#) apply per call.

4. Operator Services Rates and Call Placement Charges

The operator services rates found in Section 30.7.1 apply to domestic calls and the rates found in Section 30.7.4 apply to international calls. [State-to-State Operator Service Call Placement Charges](#) and [International Operator Service Call Placement Charges](#) apply per call.

5. Directory Assistance

Directory Assistance including National Directory Assistance is available. The rates may be seen at [Directory Assistance](#).

6. Route Advance Surcharge

The rates found in Section 14.2.2.5 of [Sprint Real Solutions VPN Services](#) apply.

7. Interactive Toll Free Service and Advanced Interactive Toll Free Service

The rates in Section 6.2.3.7 of [Sprint Real Solutions](#) apply for Interactive Toll Free Service and the rates Section 6.2.3.8 of [Sprint Real Solutions](#) apply for Advanced Interactive Toll Free Service.

8. Features

For a description of the available features, see [Sprint Features Descriptions for Schedule No. 11](#). [Sprint Real Solutions VPN Feature Rates](#) apply.

9. Other Charges

1. Maintenance Charges

The Maintenance Charges found in Section 14.2.4.1 of [Sprint Real Solutions VPN Services](#) apply.

30. SPRINT VOICE VPN SOLUTIONS (Continued)

6. Charges and Surcharges (Continued)

9. Other Charges (Continued)

2. Out of Hours Work Charge

The Out of Hours Work found in Section 14.2.4.2 of [Sprint Real Solutions VPN Services](#) apply.

3. Troubleshooting Charges

The Trouble Shooting Charges found in Section 14.2.4.3 of [Sprint Real Solutions VPN Services](#) apply.

7. Usage Charges

The following interstate usage rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and Toll Free

The following usage rates apply to interstate Dial-1 and toll free services. Dial-1 interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands. Dial-1 interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Dial-1 terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands unless otherwise specified in Schedule No. 11. Interstate toll free calls may originate in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

1. On-Net to On-Net

<u>Minimum Annual Commitment Level</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$120,000	\$ 0.0810	\$ 0.0710	\$ 0.0690
180,000	0.0800	0.0700	0.0680
300,000	0.0780	0.0690	0.0660
540,000	0.0760	0.0680	0.0660
780,000	0.0750	0.0670	0.0650
\$960,000; 1,200,000; 1,500,000; and 1,800,000	0.0740	0.0660	0.0640

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30. SPRINT VOICE VPN SOLUTIONS (Continued)

7. Usage Charges (Continued)

1. Interstate Dial-1 and Toll Free (Continued)

2. On-Net to Off-Net and Off-Net to On-Net

<u>Minimum Annual Commitment Level</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$120,000	\$ 0.0930	\$ 0.0810	\$ 0.0790
180,000	0.0920	0.0800	0.0780
300,000	0.0890	0.0790	0.0760
540,000	0.0870	0.0780	0.0760
780,000	0.0850	0.0760	0.0750
\$960,000; 1,200,000; 1,500,000; and 1,800,000	0.0850	0.0760	0.0740

3. Off-Net to Off-Net

<u>Minimum Annual Commitment Level</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$120,000	\$ 0.1250	\$ 0.1090	\$ 0.1070
180,000	0.1230	0.1080	0.1060
300,000	0.1210	0.1070	0.1050
540,000	0.1160	0.1060	0.1040
780,000	0.1140	0.1030	0.1010
\$960,000; 1,200,000; 1,500,000; and 1,800,000	0.1120	0.1010	0.0980

2. Interstate SDS and Toll Free SDS Services

The following interstate rate applies to interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands. SDS interstate calls terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands unless otherwise specified in Schedule No. 11. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii Puerto Rico, and the U.S. Virgin Islands unless otherwise specified in Schedule No.11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands. Toll Free SDS is unavailable for On-Net to On-Net calling.

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30. SPRINT VOICE VPN SOLUTIONS (Continued)

7. Usage Charges (Continued)

2. Interstate SDS and Toll Free SDS Services (Continued)

1. On-Net to On-Net

<u>Minimum Annual Commitment Level</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$120,000	\$ 0.1250	\$ 0.1170	\$ 0.1100
180,000	0.1220	0.1130	0.1080
300,000	0.1190	0.1110	0.1060
540,000	0.1170	0.1100	0.1040
780,000	0.1160	0.1090	0.1030
\$960,000; 1,200,000; 1,500,000; and 1,800,000	0.1160	0.1090	0.1030

2. On-Net to Off-Net and Off-Net to On-Net

<u>Minimum Annual Commitment Level</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$120,000	\$ 0.1420	\$ 0.1330	\$ 0.1260
180,000	0.1390	0.1290	0.1250
300,000	0.1360	0.1280	0.1210
540,000	0.1340	0.1260	0.1190
780,000	0.1330	0.1250	0.1180
\$960,000; 1,200,000; 1,500,000; and 1,800,000	0.1330	0.1250	0.1180

3. Off-Net to Off-Net

<u>Minimum Annual Commitment Level</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$120,000	\$ 0.1970	\$ 0.1890	\$ 0.1820
180,000	0.1960	0.1870	0.1790
300,000	0.1950	0.1840	0.1770
540,000	0.1920	0.1820	0.1750
780,000	0.1880	0.1800	0.1740
\$960,000; 1,200,000; 1,500,000; and 1,800,000	0.1870	0.1790	0.1730

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30. SPRINT VOICE VPN SOLUTIONS (Continued)7. Usage Charges (Continued)3. Interstate FONCARD

FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands unless otherwise specified in Schedule No. 11. The following usage rate applies to all MACs and terms. [Sprint Real Solutions VPN FONCARD Surcharges](#) apply per FONCARD call.

Initial 18 Seconds
\$0.681

Additional 6 Seconds
\$.0227

4. International Dial-1 and FONCARD

[Sprint Voice VPN Solutions Dial-1 and FONCARD International Rates](#) apply. In addition, a [per call surcharge](#) applies. FONCARD calls cannot be originated from On-Net locations.

5. International SDS

[Sprint Voice Solutions VPN SDS International Rates](#) apply.

6. International Toll Free Service

[Sprint Voice VPN Solutions International Toll Free Rates](#) apply.

7. Sprint International Access

For FONCARD calls, the [Sprint Real Solutions VPN International Access](#) rates apply. In addition, a \$1.00 per call surcharge applies. For collect calls the [Sprint International Access \(Sprint Express\)](#) per minute rates applies. In addition, [Sprint International Access](#) per call surcharges apply.

8. Sprint Toll Free International Termination (Switched Access)*

The [Sprint Real Solutions Annual II Toll Free with International Termination](#) rates apply.

9. Sprint International Access Country-to-Country Calling (Switched Access)

The [Sprint Real Solutions VPN International Access Country-to-Country Calling Rates](#) apply. In addition per minute rates apply. In addition, a \$1.00 per call surcharge applies.

** Toll Free with International Termination is no longer available to new customers. In addition, existing customers cannot add international toll free numbers that terminate outside of the United States.

30. SPRINT VOICE VPN SOLUTIONS (Continued)

7. Usage Charges (Continued)

10. Usage Charges and Surcharge Charges for Canada FÖNCARD

1. Calls Originating in Canada and Terminating in the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico/U.S. Virgin Islands

For FÖNCARD calls originating in Canada terminating in the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico/U.S. Virgin Islands the following rate applies. In addition, a \$4.50 per call surcharge applies for calls to Hawaii and Puerto Rico/U.S. Virgin Islands. For all other countries, a per call surcharge of \$2.25 applies.

Per Minute Rate
\$0.660

8. Service Guarantees***

1. Sprint Secure and Sprint Secure Satisfaction Guarantee

Sprint Secure and Sprint Secure Satisfaction Guarantee are available for selected Sprint toll free and VPN products. There are no charges associated with these services. A description of these services and the terms and conditions for these services may be found at [Sprint Secure and Sprint Secure Satisfaction Guarantee](#).

2. Sprint Security Support Services

Sprint Security Support Services includes SprintGUARD Basic, SprintGUARD Plus, and SprintGUARD Elite. There is no charge for SprintGUARD Basic. A description of these services, terms and conditions for these services, and charges for SprintGUARD Plus, and SprintGUARD Elite may be found at [Sprint Security Support Services](#).

9. Reserved for Future Use

*** Service Guarantees are no longer available for subscription.

Issued: February 28, 2011

Effective: March 1, 2011

30. SPRINT VOICE VPNSM SOLUTIONS (Continued)

10. Toll Free Access to Do Not Call (DNC) Services*

DNC Service will be provided through Sprint's Interactive Toll Free platform. Sprint will assign a unique 800 number for each customer site designated by customer. Sprint will also assign personal identification numbers (PIN)s which are used to access the DNC database through the interactive platform. A customer will access the DNC database by dialing the Interactive Toll Free number along with the PIN. A dialed number, intended for call completion, is entered and directed to the DNC database. If the called number is in the database, the call will not be completed. If the number is not in the database, Sprint will complete the call. The rate for this service is found in Section 33.9.1 of this schedule.

* Effective May 6, 2005, this service is no longer available to new customers.

Issued: July 30, 2009

Effective: July 30, 2009