
33. SPRINT VOICE SOLUTIONSSM**1. Description**

Sprint Voice Solutions is a domestic and international flat rated service. The service is designed to meet the communications need of large business customers. Dial-1 Solutions, FONCARD Solutions, Toll Free Solutions, outbound Switched Data Solutions and inbound Switched Data Solutions are available. Inbound Switched Data Solutions calls terminate to a customer-specific toll free number. A customer must choose a minimum annual commitment level, set forth Section 33.5. One year, two year or three year commitment terms are available. Only associated customer locations, as defined in Section 2.1 of this Schedule, are eligible to use Sprint Voice Solutions services. Sprint Voice Solutions is available to single and multi-location customers for outbound calls, which originate using either switched or dedicated access facilities and terminate, using shared use facilities.

A Sprint Voice Solutions customer will award Sprint 100% of its and its affiliated locations' long distance telecommunications service. Affiliated locations means those locations for which a customer either purchases, controls or directs the purchases of long distance telecommunications service on the Sprint Voice Solutions agreement's effective date. The calculations above do not include: (i) any binding commitments that the customer or its affiliated locations have with another long distance carrier on the agreement's effective date or (ii) service that is routed to another carrier, but only during the period of any Sprint Service outage. The amount of these commitments will be deducted from customer's total amount of long distance telecommunications service when measuring customer's compliance with this provision.

The \$3,000 and \$6,000 monthly commitment levels are only available to customers having less than 20 business lines or less than one T-1. All other commitment levels are only available to customers having more than 20 business lines and more than one T-1.

2. Term Plan Renewal

A term plan will automatically renew for an equivalent term and minimum annual commitment level, unless the customer provides written notification to cancel the plan. The notification must be received by Sprint not less than 45 days prior to the expiration of the term.

3. Access Options

Sprint Voice Solutions offers switched (including ANI and FONCARD) and dedicated (including T-1, Dedicated and Analog Lines) as described in Section 3.1 of [Business Communications Services](#). See Sprint Schedule No. 8 for all Local Access Facilities components and rates.

4. Billing Increments

Dial-1 Solutions outbound, FONCARD Solutions, Switched Data Solutions and International Toll Free Service inbound offer six second billing increments. A state-to-state call has a 18-second minimum. An international call has a 30-second minimum.

33. SPRINT VOICE SOLUTIONSSM (Continued)4. Billing Increments (Continued)

Toll Free Solutions offers six second billing increments. A state-to-state call has an 18-second minimum. An international call has a 30-second minimum, except for toll free services terminating in Canada. Calls terminating in Canada have an 18-second minimum time requirement per call.

5. Minimum Annual Commitment Levels

A Sprint Voice Solutions customer must commit to an annual commitment level. The following annual commitment levels of contributory usage charges are available: \$3,000; \$6,000; \$12,000; \$36,000; \$60,000; \$84,000; \$120,000; \$180,000; \$300,000; \$540,000; \$780,000; \$960,000; \$1,200,000; \$1,500,000 or \$1,800,000. Unless otherwise noted herein, Sprint Voice Solutions is available for a one year, two year or three year term.

Contributory usage charges are calculated prior to the application of any discounts. Contributory usage charges are aggregated across toll free, switched data (inbound and outbound), Dial-1 outbound, FONCARD (including FONCARD surcharges), and Sprint International Access (Sprint Express). All calling options, all locations and all jurisdictions (intrastate, interstate and international) are included in order for the customer to meet its minimum annual commitment level.

After all discounts have been applied, the following total monthly charges contribute to a customer's minimum annual commitment:

Circuit charges for the interexchange portion of customer's domestic (not including the domestic portion of international) CLEARINE private line circuits (other than CLEARINE 45)
Sprint Complete Access for Business (competitive local exchange service)
Sprint Frame Relay (access channels and PVC's only)'s
Sprint Enhanced Frame Relay (access channels and PVC's only)
SprintNet Public Data Network (X.25)
Sprint IP Services
Sprint IP Web Hosting Services
Access Coordination Fee (dedicated access only)
Central Office Connection (dedicated access only)
Local T-1 Access Facility Charges

Directory Assistance, features, equipment, non-recurring charges, Operator Services, surcharges, taxes, and any other access charges (including, but not limited to, Carrier Universal Service Charges and Presubscribed Line Charges) not specified above are not contributory to meeting the minimum annual commitment level.

If a Sprint Voice Solutions customer does not meet their minimum annual commitment level, in addition to all other applicable charges, the customer will be invoiced the difference between customer's actual charges for contributory services (as defined above) and the minimum annual commitment for each year of the term in which customer does not achieve the minimum annual commitment. A customer will be invoiced for such amount in a subsequent invoice and such amount will be due and payable according to the standard payment terms.

33. SPRINT VOICE SOLUTIONSSM (Continued)

5. Minimum Annual Commitment Levels (Continued)

A customer may cancel (or terminate) a term plan agreement if the customer signs up for a new term plan agreement. The new term plan agreement must be the same or greater in length than the existing contract. In addition, the customer must commit to an equal or greater minimum annual commitment level.

If, at any time after the conclusion of the first three months of the term, a customer's aggregate actual contributory usage charges are less than 75% of an amount equal to: (i) such customer's minimum annual commitment; (ii) multiplied by the number of months that have expired in the applicable Contract Year (defined below) and (iii) divided by twelve, Sprint reserves the right to migrate customer to a lower minimum annual commitment level that is more directly comparable to such customer's aggregate actual contributory usage charges. Thereafter, such customer will receive the rates associated with such lower minimum annual commitment level. For purposes of this section, a contract year shall be defined as the twelve month period commencing on the first day of the first complete billing month following the execution of a term plan agreement by both the customer and Sprint, with respect to such customers with a greater than one year term, the annual anniversary thereof.

6. Termination Liability

Sprint Voice Solutions customers terminating service prior to fulfilling their term commitment may be assessed a termination liability. The termination liability will be an amount equal to the minimum annual commitment level, divided by twelve, multiplied by the remaining number of months in the customer's term plan.

The termination liability will be billed in one lump sum and the customer will be invoiced for such amount in a subsequent invoice. The amount will be due and payable according to the standard payment terms.

Customers will not incur this termination liability for their former term plan commitment if: 1) they request a new minimum annual commitment level, 2) agree to sign a new term plan agreement for a period equal to or greater than their current agreement and 3) the customer commits to an equal or greater minimum annual commitment level. The customer will however, be assessed the termination liability if they terminate all Sprint Voice Solutions service prior to fulfilling their new term commitments.

7. Monthly Recurring Charges

1. Toll Free Solutions

1. Interstate and International

Interstate rates and international rates found at [Toll Free Monthly Recurring Charges](#) apply.

33. SPRINT VOICE SOLUTIONSSM (Continued)

8. Surcharges

1. FONCARD Solutions

The [FONCARD](#) per call surcharge rates apply.

2. Route Advance Surcharge

The rates found in [Real Solutions](#), Section 6.2.3.2 of this schedule apply.

3. Operator Services

In addition to the applicable per minute rates, [State-to-State Operator Service Call Placement Charges](#) and [International Operator Service Call Placement Charges](#) apply.

4. Sprint International Access (Sprint Express)

The per call surcharges in [Real Solutions](#), Section 6.5.3.8.4 apply.

5. Directory Assistance

Directory Assistance and National Directory Assistance are available. The rates may be found at [Directory Assistance](#).

6. Interactive Toll Free Service

The rates found in [Real Solutions](#), Section 6.2.3.7 of this schedule apply.

7. Advanced Interactive Toll Free

The rates found in [Real Solutions](#), Section 6.2.3.8 of this schedule apply.

9. Miscellaneous Charges

1. Toll Free Access to Do Not Call (DNC) Services*

DNC Service will be provided through Sprint's Interactive Toll Free platform. Sprint will assign a unique toll free number for each customer site designated by customer. Sprint will also assign personal identification numbers (PIN) which are used to access the DNC database through the interactive platform. A customer will access the DNC database by dialing the Interactive Toll Free number along with the PIN. A dialed number, intended for call completion, is entered and directed to the DNC database. If the called number is in the database, the call will not be completed. If the number is not in the database, Sprint will complete the call. The DNC rate is billed in 6 second increments, with a 18 second minimum.

\$0.0530 - Per minute rate for customers subscribing to service on or after 4/1/04

\$0.0477 - Per minute rate for customers subscribing to service prior to 4/1/04

* This service is no longer available to new customers.

33. SPRINT VOICE SOLUTIONSSM (Continued)

9. Miscellaneous Charges (Continued)

1. Toll Free Access to Do Not Call (DNC) Services* (Continued)

Sprint will not be responsible for any fine, penalty, loss, liability, damage or expense incurred by the customer and caused by or arising from the failure the automated do not call compliance applications. In addition, Sprint will not be responsible for any alleged or actual violation by customer of any of "Do Not Call" or "No Call" statutes or any other laws or regulations related to or prohibiting the solicitation of consumers by telephone or any other activity ("Do Not Call Law").

If customer is entitled to terminate its agreement with the provider of the do not call applications, customer may terminate the Sprint Voice services by providing 30 days advance written notice to Sprint of its intent to terminate the associated Sprint Voice services.

2. Features

[Sprint Real Solutions Features](#) are available. For feature definitions, see [Sprint Features Descriptions for Schedule No. 11](#).

3. Other

The charges in Sections 6.2.5.1 (Maintenance), 6.2.5.2 (Out of Hours) and 6.2.5.3 (Troubleshooting) of [Real Solutions](#) apply.

* This service is no longer available to new customers.

33. SPRINT VOICE SOLUTIONSSM (Continued)10. Usage Charges1. Interstate Dial-1 Solutions Outbound and Toll Free Solutions Inbound Usage Rates1. Switched Access - Term Commitments

| Annual Commitment Level | One Year | Two Year | Three Year |
|-------------------------------|----------|----------|------------|
| \$3,000 | \$0.120 | \$0.118 | \$0.115 |
| 6,000 | 0.118 | 0.115 | 0.112 |
| 12,000 | 0.115 | 0.110 | 0.106 |
| 36,000 | 0.110 | 0.106 | 0.101 |
| 60,000 | 0.110 | 0.106 | 0.101 |
| 84,000 | 0.108 | 0.103 | 0.099 |
| 120,000 | 0.106 | 0.101 | 0.097 |
| 180,000 | 0.106 | 0.101 | 0.097 |
| 300,000 | 0.103 | 0.099 | 0.094 |
| 540,000 | 0.103 | 0.099 | 0.094 |
| 780,000 | 0.099 | 0.094 | 0.088 |
| 960,000 | 0.099 | 0.094 | 0.088 |
| 1,200,000 | 0.099 | 0.094 | 0.088 |
| 1,500,000 | 0.094 | 0.090 | 0.084 |
| 1,800,000 | 0.094 | 0.090 | 0.084 |

2. Dedicated Access - Term Commitments

| Annual Commitment Level | One Year | Two Year | Three Year |
|-------------------------------|----------|----------|------------|
| \$3,000 | \$0.082 | \$0.080 | \$0.078 |
| 6,000 | 0.080 | 0.078 | 0.075 |
| 12,000 | 0.072 | 0.071 | 0.068 |
| 36,000 | 0.071 | 0.068 | 0.065 |
| 60,000 | 0.071 | 0.068 | 0.065 |
| 84,000 | 0.069 | 0.066 | 0.063 |
| 120,000 | 0.068 | 0.065 | 0.062 |
| 180,000 | 0.068 | 0.065 | 0.062 |
| 300,000 | 0.066 | 0.063 | 0.061 |
| 540,000 | 0.066 | 0.063 | 0.061 |
| 780,000 | 0.063 | 0.061 | 0.056 |
| 960,000 | 0.063 | 0.061 | 0.056 |
| 1,200,000 | 0.063 | 0.061 | 0.056 |
| 1,500,000 | 0.061 | 0.058 | 0.053 |
| 1,800,000 | 0.061 | 0.058 | 0.053 |

33. SPRINT VOICE SOLUTIONSSM (Continued)

10. Usage Charges (Continued)

2. Interstate FONCARD Solutions Outbound Usage Rate

Per Minute Rate \$0.2270

A per call surcharge as set forth in Section 33.8.1. also applies.

3. Interstate Switched Data Solutions (SDS) Outbound and Inbound Usage Rates

The following interstate rates apply for all calls originating in the U.S. Mainland (excluding Alaska for Dial-1 calling), Hawaii, Puerto Rico and the U.S. Virgin Islands.

1. Switched Access – Term Commitments

| Annual Commitment Level | <u>One Year</u> | <u>Two Year</u> | <u>Three Year</u> |
|-------------------------------|-----------------|-----------------|-------------------|
| \$3,000 | \$0.214 | \$0.209 | \$0.201 |
| 6,000 | 0.212 | 0.207 | 0.199 |
| 12,000 | 0.210 | 0.205 | 0.197 |
| 36,000 | 0.210 | 0.205 | 0.197 |
| 60,000 | 0.209 | 0.204 | 0.195 |
| 84,000 | 0.209 | 0.204 | 0.195 |
| 120,000 | 0.208 | 0.201 | 0.194 |
| 180,000 | 0.205 | 0.199 | 0.190 |
| 300,000 | 0.201 | 0.195 | 0.187 |
| 540,000 | 0.200 | 0.194 | 0.186 |
| 780,000 | 0.199 | 0.191 | 0.185 |
| 960,000 | 0.199 | 0.191 | 0.185 |
| 1,200,000 | 0.199 | 0.191 | 0.185 |
| 1,500,000 | 0.199 | 0.191 | 0.185 |
| 1,800,000 | 0.199 | 0.191 | 0.185 |

33. SPRINT VOICE SOLUTIONSSM (Continued)

10. Usage Charges (Continued)

3. Interstate Switched Data Solutions (SDS) Outbound and Inbound Usage Rates
(Continued)

2. Dedicated – Term Commitments

| Annual Commitment Level | One Year | Two Year | Three Year |
|-------------------------------|----------|----------|------------|
| \$3,000 | \$0.153 | \$0.144 | \$0.138 |
| 6,000 | 0.151 | 0.142 | 0.136 |
| 12,000 | 0.135 | 0.127 | 0.122 |
| 36,000 | 0.135 | 0.127 | 0.122 |
| 60,000 | 0.134 | 0.126 | 0.121 |
| 84,000 | 0.134 | 0.126 | 0.121 |
| 120,000 | 0.133 | 0.125 | 0.118 |
| 180,000 | 0.130 | 0.121 | 0.117 |
| 300,000 | 0.127 | 0.120 | 0.113 |
| 540,000 | 0.126 | 0.118 | 0.112 |
| 780,000 | 0.125 | 0.117 | 0.111 |
| 960,000 | 0.125 | 0.117 | 0.111 |
| 1,200,000 | 0.125 | 0.117 | 0.111 |
| 1,500,000 | 0.125 | 0.117 | 0.111 |
| 1,800,000 | 0.125 | 0.117 | 0.111 |

4. Operator Services

Operator Services are available. [State-to-State Operator Services Per Minute Rates](#) and [International Operator Services Per Minute Rates](#) apply.

5. Sprint International Access

A customer can use their Sprint Voice Solutions FONCARD to call from certain international locations to the United States. See [Business Communications Services](#), Section 3.2.4.4 of this schedule for more service information. For the applicable rates, see Section 33.10.7.7 and Section 33.10.7.9.

6. Reserved for Future Use

33. SPRINT VOICE SOLUTIONSSM (Continued)

10. Usage Charges (Continued)

7. International Usage Rates and Discounts

1. Dial-1 and FONCARD - Switched Access

The switched [Sprint Voice Solutions Dial-1 and FONCARD International Rates](#) apply.

2. Dial-1 and FONCARD - Dedicated Access

The dedicated [Sprint Voice Solutions Dial-1 International Rates](#) apply.

3. SDS Outbound - Switched Access

[Sprint Voice Solutions SDS International Outbound Rates](#) apply.

4. SDS Outbound - Dedicated Access

[Sprint Voice Solutions SDS International Outbound Rates](#) apply.

5. International Toll Free Service (ITFS) Service - Switched Access

[Sprint Voice Solutions International Toll Free Rates](#) apply.

6. International Toll Free Service (ITFS) Service - Dedicated Access

[Sprint Voice Solutions International Toll Free Rates](#) apply.

7. Sprint International Access (Switched Access)

[Sprint International Access](#) per minute rates and per call surcharges apply.

8. Toll Free with International Termination*

[Sprint Real Solutions Annual II Toll Free with International Termination](#) rates apply.

9. Sprint International Access Country-to-Country Calling (Switched Access)

The [Sprint International Access Country-to-Country](#) per minute rates apply. In addition, a per call surcharge of \$1.00 applies.

** Toll Free with International Termination is no longer available to new customers. In addition, existing customers cannot add international toll free numbers that terminate outside of the United States.

33. SPRINT VOICE SOLUTIONSSM (Continued)10. Usage Charges (Continued)7. [Reserved for Future Use]11. Usage Charges and Surcharge Charges for Canada FONCARD1. Calls Originating in Canada and Terminating in the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico/U.S. Virgin Islands

For FONCARD calls originating in Canada terminating in the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico/U.S. Virgin Islands the following rates apply:

| | |
|-----------------------|--------|
| Per minute usage rate | \$0.66 |
| Per call surcharge | \$1.00 |

All calls are billed in whole minute increments. Partial minutes are rounded up to the next full minute.

2. Calls Originating in Canada and Terminating in Canada

For FONCARD calls originating in Canada and terminating in Canada the following rates apply:

| | |
|----------------------------------|--------|
| Initial per minute usage rate | \$0.38 |
| Additional per minute usage rate | \$0.25 |
| Per call surcharge | \$0.75 |

All calls are billed in whole minute increments. Partial minutes are rounded up to the next full minute.

3. Calls Originating in Canada and Terminating in Other International Countries

For FONCARD calls originating in Canada and terminating in other international countries, the [International FONCARD](#) per minute usage rates apply. In addition, a per call surcharge of \$1.00 applies.

12. Reserved for Future Use13. Reserved for Future Use14. Reserved for Future Use15. Invoicing

See Section 3.6 of [Business Communications Services](#) for more information about Invoicing.

33. SPRINT VOICE SOLUTIONSSM (Continued)

16. Service Guarantees**

1. Sprint Secure and Sprint Secure Satisfaction Guarantee

Sprint Secure and Sprint Secure Satisfaction Guarantee are available for selected Sprint toll free and VPN products. There are no charges associated with these services. A description of these services and the terms and conditions for these services may be found at [Sprint Secure and Sprint Secure Satisfaction Guarantee](#).

2. Sprint Security Support Services

Sprint Security Support Services includes SprintGUARD Basic, SprintGUARD Plus, and SprintGUARD Elite. There is no charge for SprintGUARD Basic. A description of these services, terms and conditions for these services, and charges for SprintGUARD Plus, and SprintGUARD Elite may be found at [Sprint Security Support Services](#).

17. Reserved for Future Use

** Service Guarantees are no longer available for subscription.