
2. TERMS AND CONDITIONS

1. Definitions

See [Definitions for Business Communications Services](#) which is incorporated into this Schedule by this reference.

2. Scope*

This schedule is applicable, subject to availability of facilities, where the customer desires to employ Sprint's services described herein within the United States (including Puerto Rico and the U.S. Virgin Islands) and between the United States those international locations listed in this schedule.

3. Undertaking of Sprint

SPRINT COMMUNICATIONS COMPANY L.P. ("Sprint") is a specialized communications common carrier providing intercity communications channels of various bandwidths and data speeds designed to provide for transmission of voice, data, video and other dedicated special-type service. Facilities are offered to meet the particular transmission needs of the subscriber. Sprint stands ready to provide technical assistance to the subscriber to the extent of properly matching the subscriber's equipment with that of Sprint, in order to help the subscriber meet its requirements for specialized communications service.

Sprint Services are offered subject to the availability of facilities. The facilities of Sprint will be available as soon as practicable from receipt of an order for channels between any and all points on Sprint's systems, as licensed by the Federal Communications Commission ("FCC"). Interconnection of Sprint's facilities with the facilities of other communications common carriers, with private systems, and with International Record Carriers ("IRCs") will be permitted.

The obligation of Sprint to provide service is dependent upon its ability to procure, construct, and maintain facilities which are required to meet the customer's order for service. Sprint will make all reasonable efforts to secure the necessary facilities and will amend its schedule accordingly, providing such new service will not adversely affect Sprint's present services.

When Sprint undertakes to provide service between a point in the United States and a point in a foreign country, it does so through an interconnection with telecommunications facilities and services provided or operated by a Foreign Telecommunications Administration. The interconnection takes place at the border between the United States and the foreign country in the case of contiguous countries, or at the theoretical midpoint between the United States and the foreign country in the case of non-contiguous countries. Sprint will make reasonable efforts to establish such interconnections with Foreign Telecommunications Administrations as are necessary to provide this service.

Toll Free services and Advanced Interactive Toll Free may not be provided to new customers, and Toll Free services may not be provided to existing customers that currently do not have Toll Free service.

* Sprint service may not be available from certain coin-operated or coin less pay telephones located on prisons, military bases and colleges where Sprint has detected significant amounts of fraudulent use.

2. TERMS AND CONDITIONS (Continued)

3. Undertaking of Sprint (Continued)

Frame Relay Service will no longer be offered to new customers pursuant to this schedule. Sprint continues to offer similar Layer 2 and Layer 3 high speed packet data products, such as SprintLink Frame Relay and MPLS. Sprint may, upon written notice, move existing customers to one of its alternative services.

4. Application of Standard Terms and Conditions for Communications Services.

All terms and conditions in the [Standard Terms and Conditions for Sprint Communications Services](#) apply to the Services provided under this schedule. Additional product-specific terms and conditions set forth in this schedule apply.

5. Application for Service

Sprint may require a signed authorization from a customer for additions to or changes in the existing service of such customer.

An Application for Service may be changed by customer upon written notice to Sprint, subject to acceptance and confirmation by Sprint, provided that a charge shall apply to any change when the request is received by Sprint after notification by Sprint of the acceptance and confirmation. Such charge shall be the sum of the charges and costs for access facilities and other services and features and the lessor of (i) the monthly recurring rate for each service component that has been canceled as a result of the change times the appropriate minimum service period, plus the applicable installation or non-recurring charges, and (ii) the costs incurred by Sprint in accommodating each change, less net salvage.

The costs incurred by Sprint will include the direct and indirect cost of facilities specifically provided or used; the costs of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.

If the subscriber or applicant delays activation of his service during the period thirty (30) days preceding the scheduled installation date for a period of more than one (1) week, normal charges for local distribution facilities (LDF) shall apply from the scheduled date of installation. In the event that the customer-induced delay exists for more than thirty (30) days after the scheduled installation date, Sprint may consider the delay a cancellation of application of service.

Where the customer or applicant cancels an application for service prior to the start of installation of service, or prior to the start of special construction, no charge applies.

Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by the carrier shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, including applicable installation charges, if any. The costs incurred by Sprint will include the direct and indirect costs of facilities specifically provided or used; the cost of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative; and any other costs resulting from the preparation, installation and removal effort.

2. TERMS AND CONDITIONS (Continued)

5. Application for Service (Continued)

If special construction has been started prior to cancellation, a charge equal to the costs incurred in the special construction, less net salvage, applies. In determining the charge, cancelled service is treated as discontinued as of the date on which it was to have started when Sprint incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred, provided that the subscriber or applicant had advised Sprint in writing not to proceed with the installation or special construction.

If Sprint should assume a termination liability or other obligation for an access facility, that liability or obligation shall be the responsibility of the customer.

Additional cancellation charges apply to Global Frame Relay ("GFR") (see Section 12 of this schedule).

Certain Sprint Conferencing services require the customer to submit an order form before the account can be created. Pricing included in a contract is not applicable until this form is completed, the account is created by order administration and the appropriate account information is provided to the customer's account team.

6. Obligations of the Customer

In instances where Sprint is connecting its service to the customer's own customer-provided communications system or equipment or to any service or equipment provided by others, the Sprint customer must ensure that the equipment or system must provide answer supervision upon the delivery of the call to the switching equipment or to the equipment connected to the communications system. When service is directly connected to a communications system at a customer's premises, answer supervision must be provided when the call terminates in or passes through the first customer premise equipment on that communications system, such as but not limited to when a call is (1) answered by a local station; (2) answered by an attendant; (3) routed to a recorded announcement; or (4) routed elsewhere by the switching system.

The customer shall be responsible for notifying Sprint when new lines are being added to their account. New lines will not receive the rates associated with the customer's account (e.g., term plan, agreement) until such lines have been added to the customer's account. Calls placed over such new lines will be rates as Casual Caller calls until the lines have been added to the customer's account.

2. TERMS AND CONDITIONS (Continued)

6. Obligations of the Customer (Continued)

The subscriber must obtain an adequate number of access lines for Sprint Services to handle the subscriber's expected demand in order to prevent interference or impairment of this service and or any other service provided by Sprint considering (1) total call volume; (2) average call duration; (3) time-of-day characteristics and (4) peak calling period. Sprint, without incurring any liability, may disconnect or refuse to furnish any toll free service to a subscriber that fails to comply with these conditions. In case of disconnection, the subscriber will be notified at least five days in advance of the disconnect. Notification may be by mail or in person.

Sprint Services may terminate to the customer's CPE. Such CPE must have the capability of dialing SDS calls, answering SDS calls and allowing the customer to connect the applications into the SDS services.

In compliance with the obligations imposed on Sprint by the Federal Communications Commission, customer represents and warrants, on behalf of itself and its affiliates, subsidiaries, and agents, that it is not a reseller and that it does not intend to resell the services or engage in other activity that would require Sprint to verify customer's authorization as a reseller as required by 47 CFR 64.1195. If customer or its affiliates, subsidiaries, or agents breach these representations or warranties, this agreement will terminate immediately and subject customer to the liability imposed for termination by Sprint for material breach. These provisions are not intended to prohibit resale, but are intended to prevent misrepresentations by resellers in an attempt to circumvent the rules or regulations of the FCC, or other governmental bodies with jurisdiction over the provision of communications services for resale.

7. Limitations of Service

Use and restoration of the service furnished by Sprint will be in accordance with Part 64, Subpart D of the Federal Communications Commission Rules.

FONCARD numbers and authorization codes are issued only by Sprint to its subscribers and may not be sold or otherwise distributed without the written consent of Sprint. Any unauthorized or unlawful use of such numbers or authorization codes will result in the immediate termination of service without notice. Sprint may disconnect calls which are in progress which violate Sprint's fraud control parameters and deactivate the associated FONCARD numbers. In instances where Sprint has determined that the fraudulent or unlawful use of its toll free access FONCARD service to overseas points is substantial, Sprint may block access via its switches for FONCARD service to these overseas points. Such blocking will be lifted once Sprint determines that the fraudulent usage of its FONCARD service to such overseas points is no longer substantial.

To prevent international toll fraud, Sprint may block FONCARD calls and casual calling service from certain area codes to certain international locations. However, if the customer is willing to accept all liability for fraudulent calls placed on the customer's FONCARD, Sprint will unblock the international locations for the customer. In order to unblock the international locations, the customer must contact Sprint to request a waiver form exculpating Sprint of all fraud. The form must be signed and returned to Sprint before the customer's FONCARD will be unblocked.

Calling to specific international numbers may be blocked by Sprint if it is determined that there is a high amount of fraudulent usage (e.g., FONCARD fraud) to such numbers.

2. TERMS AND CONDITIONS (Continued)

8. Liability of Sprint

Where there is a connection via subscriber-provided terminal equipment or subscriber-provided communications systems, the point of demarcation shall be defined as the Sprint facility which provides interconnection. Sprint shall not be held liable for subscriber-provided access media or equipment. Any maintenance service or equipment arrangements shall be addressed on an individual case basis.

9. Assignment and Retention of Toll Free Service

Sprint will accept a prospective toll free service or customer's request for a particular toll free service telephone number. Sprint will accommodate such requests to the extent possible. No guarantee of the assignment of the toll free number will be made prior to the initiation of service to the customer.

Assignment of the toll free service telephone number to the Sprint customer does not provide the customer with any ownership interest or proprietary right in that number; however, the toll free service customer does have a controlling interest in its active toll free number.

If Sprint learns that a customer or prospective customer is attempting to sell, barter, trade, or otherwise transfer a toll free number to another person, Sprint may, upon written notice, discontinue service. If the toll free service telephone number is not used by callers other than for test calls to reach the customer or customer's designee within ninety (90) days of activation of the toll free number Sprint may, upon written notice, discontinue service.

For all pay-per-call services, the subscriber must have CPE which has the ability and does return answer supervision for each call terminated on the subscriber's CPE.

10. Sprint Toll Free-Specific Terms and Conditions

In addition to all other terms and conditions listed in this schedule, the below listed terms and conditions are specific for Sprint's toll free services.

The customer must obtain an adequate number of access lines for Sprint's toll free services to handle the customer's expected demand in order to prevent interference or impairment of this service and or any other service provided by Sprint considering (1) total call volume; (2) average call duration; (3) time-of-day characteristics and (4) peak calling period. Sprint, without incurring any liability, may disconnect or refuse to furnish any Sprint toll free service to a customer that fails to comply with these conditions. In case of disconnection, the customer will be notified at least five days in advance of the disconnect. Notification may be by mail or in person.

2. TERMS AND CONDITIONS (Continued)

10. Sprint Toll Free-Specific Terms and Conditions (Continued)

Real-time ANI or Post-call ANI may not be used by Sprint Toll Free customers for the purpose of generating pay-per-call charges to the calling party for services rendered during the call unless there exists a predefined billing relationship between the calling party and the Sprint Toll Free service customer. Information used to establish predefined billing relationships must be explicitly provided by the calling party to the Sprint Toll Free service customer and include the calling party's billing address or credit card number.

Customers of Sprint's Toll Free services may not use Automatic Number Identification (ANI), provided by Sprint as an incident of its furnishing its Toll Free services, to invoice, either directly or indirectly, their customers in connection with their furnishing of other than common carrier services.

Sprint will act on the subscriber's behalf as the Responsible Organization (Resp Org) when Sprint carries all of the customer's Toll Free traffic or in the case of multi-carrier routing, when Sprint carries at least 51% of a customer/subscriber's Toll Free traffic. Exceptions to this policy will be made only with Sprint management approval and may result in additional fees being passed on to the subscriber for this service. The functions of Resp Org, include: (1) search for and reservation of Toll Free numbers in the SMS/800; (2) creating and maintaining the Toll Free number customer record in the SMS/800; and (3) provision of a single point of contact for trouble reporting. LEC notification to Sprint of a Resp. Org. change from Sprint to another carrier may serve Sprint as notification to cancel the Toll Free service account. It is the responsibility of Sprint to confirm that all traffic has transferred to the gaining Resp. Org. to ensure the customer does not lose Toll Free service.

To prevent fraud, Sprint may block selected telephone numbers from completing calls to Toll Free numbers assigned to Sprint's customers. Such numbers selected for blocking will be those from which repeated calls indicative of toll fraud or other criminal activity have been or are being made.

If a customer accumulates undisputed delinquent charges on any Sprint account, Sprint reserves the right not to honor that customer's request for a Resp Org change until such undisputed charges are paid in full.

If the Toll Free service customer refers callers to an international telephone number, the customer must state that the call is international and that international rates apply.

The Inband Real Time Automatic Number Identification (ANI) service feature of Sprint's Toll Free services may not be used to initiate a collect call back to the calling party for the provision of audio information service or simultaneous voice conversation services.

Sprint's International Toll-Free service is intended for use in terminating traffic to a Sprint customer's associated locations. The service may be interrupted by some of Sprint's PTT partners if there is any indication that the service is being purchased for resale by Sprint's customer.

Due to the shortage of International Toll Free Numbers in some countries, Sprint reserves the right, upon 30 days notice to the customer, to disconnect any ITFS number that does not generate at least 100 minutes of traffic in any consecutive three (3) month period.

2. TERMS AND CONDITIONS (Continued)

10. Sprint Toll Free-Specific Terms and Conditions (Continued)

Due to the shortage of International Toll-Free Numbers from Mexico, Sprint is restricting the use of such ITFS numbers to business services only. ITFS numbers from Mexico cannot be used for any residential service.

Sprint shall not be liable at all for the use, misuse, or abuse of a customer's toll free service by third parties, including, without limitation, the customer's employees or members of the public who dial the customer's toll free number by mistake

Sprint's toll free services may not be used to provide "pay-per-call service" as defined in Section 64.709 of the Commission's Rules. (This rule is discussed in the Report and Order in CC Docket No. 91-65, 6 FCC Rcd 6166 (1991)). In addition, pay-per-call services must comply with Subpart O of Part 64 of the Commission's Rules.

11. Reserved for Future Use

2. TERMS AND CONDITIONS (Continued)

11. Reserved for Future Use

12. Minimum Service Period

Unless otherwise specified, the minimum service period will be one month (30 days), except where special construction is requested in which case the minimum period may be longer. Local access facilities are offered with a minimum commitment period of three (3) months. Alternative access facilities or local telephone company special construction requires minimum commitment periods are to be defined via contractual agreement.

13. Ownership of Facilities

Title to all facilities provided by Sprint in accordance with these regulations remains with Sprint.

14. Payment of Charges

See [Additional Business Charges, Fees, Surcharges, and Taxes](#) which is incorporated into this Schedule by this reference.

15. Connection with Other Communications Services

A customer may connect communications services provided by other duly authorized and regulated common carriers to Sprint's service. A customer may also connect with privately owned communications systems, subject to the technical limitations established by Sprint.

2. TERMS AND CONDITIONS (Continued)

16. Interruption of Service

It shall be the obligation of the customer to notify Sprint of any interruption in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission of the customer, not within his control, or is not in wiring or equipment connected to the terminal of Sprint.

1. Sprint Real Solutions VPNSM

For interruption of service through an individual access arrangement, customer will be credited for an interruption of twenty-four (24) consecutive hours or more at the rate of 1/1440 of the minimum monthly charge for that Access Arrangement for each period of thirty (30) minutes or major fraction thereof that the interruption continues. No credit will be given for an interruption of service of less than twenty-four (24) consecutive hours. The credit for a monthly billing period shall not exceed the monthly rate.

For interruptions of all service through a specific Operating Center, customer will be credited for an interruption of thirty (30) minutes or more at the rate of 1/1440 of the monthly charge for all Access Arrangements servicing customer at that Operating Center for each period of thirty (30) minutes or major fraction thereof that the interruption continues. No credit will be given for an interruption of less than thirty (30) minutes. The credit for a monthly billing period shall not exceed the monthly rate.

2. Real SolutionsSM and WATS Products

Credit is computed by multiplying the monthly rate for the service by the ratio that the number of hours interruption bears to 720 hours. (For the purpose of this computation, each month shall be considered to have 720 hours.) The credit will be based upon the non-usage charges billed for the month during which the interruption occurred. An interruption is measured from the time Sprint detects trouble, or the customer notifies Sprint of the interruption by an expeditious means, until the trouble is cleared. Each interruption is considered separately for the purpose of establishing credit allowance. Interruptions shall be accumulated to the nearest half hour period.

2. TERMS AND CONDITIONS (Continued)17. Mileage Between Service Locations

The mileage between Sprint's service locations in the United States or between one of Sprint's locations in the United States and a Foreign Telecommunications Administration's service location in Canada or Mexico is calculated based on V and H coordinates as obtained by reference to AT&T applicable rates.

1. Method of Calculation--The airline mileage between service locations is calculated as follows:

$$\text{Mileage} = \frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}$$

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Where V_1 and H_1 are the V and H coordinates of point 1 and V_2 and

H_2 are the coordinates of point 2.

The mileage is rounded up to an integer value to determine the airline mileage.

2. The following V and H coordinates are not obtained by reference to AT&T Schedule No. 10:

<u>Cities/Location</u>	<u>V & H Coordinates</u>	
	<u>V</u>	<u>H</u>
Honolulu	11592	15609
Puerto Rico/U.S. Virgin Islands	8006	-2712
Laredo, Texas	9681	4099
El Paso, Texas	9231	5655
Nogales, Arizona	9530	6434
San Ysidro, California	9482	7613
Brownsville, Texas	9861	3606
McAllen, Texas	9856	3764
Roma, Texas	9869	3925
Eagle Pass, Texas	9505	4370
Del Rio, Texas	9399	4490
Presidio, Texas	9570	5134
Columbus, New Mexico	9287	5912
Douglas, Arizona	9466	6182
Bisbee, Arizona	9464	6255
Calexico, California	9426	7328

2. TERMS AND CONDITIONS (Continued)

18. Sprint SecureSM Guarantees

See Section 3.7.1 of [Business Communications](#).

19. Special Service

The rates and charges set forth in this schedule provide for furnishing service by means of facilities selected by Sprint. Custom service is involved where one or more of the following conditions are present:

1. At the request of the customer, Sprint provides service by means of facilities or a type other than that which Sprint would otherwise use to provide service to the customer. This type of custom service might involve customer-specified routing or expedited construction.
2. At the request of the customer, Sprint provides technical assistance of a design or consulting nature, beyond that of just properly matching customer's equipment with that of Sprint's facilities.

20. Restrictions On Use and Sale of Telephone Subscriber Information Provided Pursuant to Automatic Number Identification or Charge Number Services

Any common carrier, including Sprint, providing Automatic Number Identification of charge number services on interstate calls to any person shall provide such services under a contract or schedule containing telephone subscriber information requirements that comply with this section. Such requirements shall:

1. Permit such person to use the telephone number and billing information for billing and collection, routing, screening, and completion of the originating telephone subscriber's call or transaction, or for services directly related to the originating telephone subscriber's call or transaction;
2. prohibit such person from reusing or selling the telephone number or billing information without first (i) notifying the originating telephone subscriber and (ii) obtaining the affirmative consent of such subscriber for such reuse or sale; and
3. prohibit such person from disclosing, except as permitted by subparagraphs (1) and (2), any information derived from the automatic number identification or charge number service for any purpose other than (i) performing the services or transactions that are the subject of the originating telephone subscriber's call, (ii) ensuring network performance security, and the effectiveness of call delivery, (iii) compiling, using and disclosing aggregate information, and (iv) complying with applicable law or legal process.

The requirements imposed above shall not prevent a person to whom automatic number identification or charge number services are provided from using (1) the telephone number and billing information provided pursuant to such service, and (2) any information derived from the automatic number identification or charge number service, or from the analysis of the characteristics of a telecommunications transmission, to offer a product or service that is directly related to the products or services previously acquired by that customer from each person. Use of such information is subject to the requirements of 47 CFR "64.1200 and 64.1504(c).

Text currently on this page was previously on Page 15.

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2. TERMS AND CONDITIONS (Continued)

21. Use of Recording Devices

Sprint's services are not adapted to the use of recording devices and customers who use such devices to record two-way telephone conversations, or for other purposes, do so at their own risk. A "two-way conversation" as used throughout this section means a telephone conversation between or among two or more parties.

A customer may only use a recording device to record two-way conversations if the customer complies with the requirements of this regulation and only if the customer is able to connect or disconnect the recording device, or turn the recording device on or off, at will.

A customer may record a two-way conversation if the customer:

1. Obtains written or verbal consent to the recording of all parties to the two-way conversation prior to the two-way conversation taking place; or
2. Notifies each party of the two-way conversation at the beginning of the two-way conversation and this notification is recorded as part of the call by the recording customer; or
3. Used a distinctive recorder tone, repeated at intervals of approximately 15 seconds, to alert all parties to the conversation that a recording device is being used.

Broadcast licensees will be exempt from the restrictions set forth in this schedule, when the licensee is recording the two-way conversation for broadcast if one of the following requirements is met:

1. The licensee informs each party to the conversation that the licensee intends to broadcast the conversation; or
2. Each party to the conversation is aware that the conversation will be broadcast; or
3. The other party or parties to the conversation are presumed to be aware from the content of the conversation that the conversation will be broadcast.

As established by the FCC, a customer is exempt from the restrictions when:

1. Recording incoming calls made to emergency telephone numbers (such as 911) and outgoing calls in response to such calls; or
2. Recording outgoing calls to and incoming calls from such emergency government agencies such as the Department of Defense Command Centers and the Operations Center of the Nuclear Regulatory Commission; or
3. Recording calls made purposely for unlawful means such as bomb threats, kidnap ransom requests and obscene calls and outgoing calls made in response to these calls; or
4. Recording calls by the United States Secret Service of the Department of the Treasury for recording of two-way telephone conversations concerning the safety and security of the person of the President of the United States, members of the President's immediate family, or the White House and White House grounds; or
5. Recording calls pursuant to court order.

Text currently on this page was previously found on Page 16.

2. TERMS AND CONDITIONS (Continued)

22. Call Charges

For the services set forth in this schedule, if the computed charge of a call includes a fraction of a cent, the fraction is rounded up to the next whole cent (e.g., \$1.244 is rounded up to \$1.25).

23. Technical Obligations

See [Technical Obligations of the Business Subscriber](#) which is incorporated into this Schedule by this reference.

24. Custom Network Service Arrangements, Custom Service Agreements, Master Services Agreements, and Other Specially Priced Sprint Agreements Terms and Conditions

For Sprint customers who have Custom Network Service Arrangements, Custom Service Agreements, Master Services Agreements, or other specially priced Sprint agreements that include Scheduled Services, the Definitions and Terms and Conditions in Schedule No. 12 are incorporated into this Schedule by this reference, and may be found in [Front Matter, Schedule No. 12](#).

25. Cancellation for Cause

Sprint, by written notice to the customer or applicant, may immediately cancel the application for or discontinue service without incurring any liability for any of the following reasons:

1. Non-payment of any sum due to Sprint for service for more than 30 days beyond the date of rendition of the bill for such service; or
2. Non-payment of any sum due to Sprint for service for more than 30 days beyond rendition of the bill on any Sprint account regardless of whether the application or service being canceled is related or unrelated to the account or service for which the sum is past due; or
3. A violation of or failure to comply with, any regulation governing the furnishing of service; or
4. Sprint confirms that both a phone number and mailing address are no longer valid for the customer; or
5. Sprint is prohibited from furnishing service by order of a court or other government authority having jurisdiction;
6. Customer places repeated harassing phone calls to Sprint or anyone else, including calls in which the caller uses abusive language; or
7. Customer provides false or deceptive information when establishing, utilizing or paying for the services or Customer engages in false, deceptive or fraudulent activities when establishing, utilizing or paying for the services.

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2. TERMS AND CONDITIONS (Continued)

25. Cancellation for Cause (Continued)

If service is terminated by Sprint for cause as set forth in 1., 2., 3., 4., 6., and 7. above and the customer has subscribed to service under a term plan, the customer will be charged the termination liability associated with the term plan.

Service may also be discontinued if the customer fails to post the deposit required by the deposit notice (see [Sprint Standard Terms and Conditions](#) Section 5, Credit Approval).

26. Suspension of Service

Sprint may suspend service without incurring any liability if customer's usage patterns differ significantly (e.g., more than 50 percent) from the usage information customer provided to Sprint when establishing service and (1) such usage exceeds customer's approved credit line or (2) Sprint suspects fraudulent or unauthorized activity. Sprint will attempt to contact customer prior to suspending service if practicable under the circumstances. If the higher traffic is confirmed by customer as authorized, Sprint will reinstate suspended services after customer posts a deposit or provides other adequate assurances of payment based on customer's actual level of usage.

Text currently on this page was previously found on Page 17.1. Pages 15-17.1 have been deleted.

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