
14. SPRINT REAL SOLUTIONS VPNSM SERVICES*

1. Overview

1. Description

Sprint Real Solutions VPN Services are flat rated services with a single rate for each jurisdiction and service, for a given term and hierarchy minimum annual commitment level (MAC). Rates are also differentiated by how the call is placed on the Sprint intelligent network via on-on, on-off, off-on, and off-off call types. The services available under Sprint Real Solutions VPN include outbound voice, toll-free, FONCARD, and switched data services. Sprint Real Solutions VPN service offerings include interstate and international outbound FONCARD, Sprint International Access, switched data services, interstate toll free, and International Toll-Free Service. Certain Sprint data services contribute to the Sprint Real Solutions VPN customer's MAC. Sprint Real Solutions VPN customers cannot subscribe to Sprint Clarity, The Most for Business, Business Sense, Sprint Real Solutions Option A, Sprint Real Solutions Annual, Business Flex or Sprint Premiere services. Customer will award Sprint not less than 100% of its and its affiliates' long distance communications service. "Affiliates" means those locations for which customer either purchases, controls or directs the purchases of long distance telecommunications service on the agreement's effective date. The calculation above does not include: (i) any binding commitments that customer or its affiliates have with another long distance carrier on the agreement's effective date; or (ii) service that is routed to another carrier, but only during the period of any Sprint Service outage.

2. Access Options

Sprint Real Solutions VPN offers switched and dedicated access options as described in Section 3.1 of [Business Communications Services](#). See [Sprint Schedule No. 8](#) for all Local Access Facilities components and rates.

3. Billing Increments

1. Outbound and FONCARD rates are billed in 6-second increments with an 18-second minimum for domestic and a 30-second minimum for international calls.
2. Toll free rates are billed in 6-second increments with an 18-second minimum for domestic and a 30-second minimum for international calls.
3. Switched data services rates are billed in 6-second increments with an 18-second minimum for domestic and a 30-second minimum for international calls.
4. International Toll Free Service international calls are billed in six-second increments with a 30-second per-call minimum.

* This service is no longer available to new customers.

14. SPRINT REAL SOLUTIONS VPNSM SERVICES* (Continued)

1. Overview (Continued)

4. Minimum Annual Commitment Levels

The customer must commit to one of the following minimum annual commitment (MAC) levels in order to subscribe to Sprint Real Solutions VPN Services. Sprint Real Solutions VPN Services are available on a two-year or three-year term basis. Contributory usage charges (calculated prior to the application of discounts) are aggregated across toll free, switched data services (inbound and outbound), outbound, Sprint International Access, FONCARD (including surcharges), and Operator Services, including all calling options, all locations, and all jurisdictions (intrastate, interstate, and international) in order to meet the MAC level. In addition, customer's total monthly circuit charges for the interexchange portion of customer's domestic Clearline private line circuits (other than Clearline 45), calculated after all available discounts have been applied, and customer's monthly charges for Sprint Frame Relay (access channels and PVC's only), Sprint Enhanced Frame Relay (access channels and PVC's only), Sprint X.25 Services, Sprint IP Services, Sprint IP Web Hosting Services, Access Coordination Fee (dedicated access only), Central Office Connection (dedicated access only), Local T-1 Access Facility Charges, all calculated after all available discounts have been applied, shall be contributory towards the MAC level. All monthly recurring charges also contribute to the MAC level. Directory Assistance and any other access charges (including, but not limited to, Carrier Universal Service Charges and Presubscribed Line Charges) not specified above are not contributory to meeting the MAC level.

A customer may cancel (or terminate) a term plan agreement without liability as long as the customer signs up for a new term plan agreement which is the same or greater in length and the customer commits to an equal or greater MAC level. Minimum Annual Commitment Levels (per year) are: (1) \$120,000; (2) \$180,000; (3) \$240,000; (4) \$300,000; (5) \$420,000; (6) \$540,000; (7) \$780,000; (8) \$960,000.

5. Termination Liability

Sprint Real Solutions VPN Services customers terminating all Sprint Real Solutions VPN Services prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to the underutilized portion of the MAC plus the full MAC for any remaining 12 month periods in their term plan agreement. The termination liability will be billed in one lump sum. Customers will not incur this termination liability for their former term plan commitment if they request a new MAC equal to or greater than the previous level and agree to sign a new term plan agreement for a period equal to or greater than the term of their current plan. They will, however, be assessed the termination liability if they terminate all Sprint Real Solutions VPN service prior to fulfilling their new term commitments.

A term plan will automatically renew for an equivalent term and MAC level unless the customer provides written notification to cancel the plan, with such notification being received by Sprint not less than 45 days prior to the expiration of the term.

* This service is no longer available to new customers.

14. SPRINT REAL SOLUTIONS VPNSM SERVICES* (Continued)

2. Charges

1. Monthly Recurring Charges

The interstate and international [Toll Free Service Monthly Recurring Charges](#) apply.

2. Surcharges

1. FONCARD Surcharges

[Sprint Real Solutions VPN FONCARD Surcharges](#) are applied on a per call basis.

2. Sprint International Access Surcharges

In addition to the applicable Sprint International Access usage rates, [Sprint Real Solutions VPN International Access Surcharges](#) apply per call.

3. Operator Services

The operator services rates found in Section 14.3.1 apply to domestic calls and the rates [Sprint Real Solutions VPN Dial-1 and FONCARD International Rates](#) apply to international calls. [State-to-State Operator Service Call Placement Charges](#) and [International Operator Service Call Placement Charges](#) apply per call.

4. Directory Assistance

[Directory Assistance](#), including National Directory Assistance, is available.

5. Route Advance Surcharge

See Section 3.2.4.2 of [Business Communications Services](#) for the Route Advance Surcharge terms and conditions. The following per minute surcharge applies in addition to the standard usage rates.

<u>Per Minute Service</u>	<u>Surcharge</u>
Toll Free (Off-Net termination)	\$0.10
Toll Free (On-Net termination)	0.00

* This service is no longer available to new customers.

14. SPRINT REAL SOLUTIONS VPNSM SERVICES* (Continued)

2. Charges (Continued)

2. Surcharges (Continued)

6. Interactive Toll Free

The charges in Section 6.2.3.7 of [Sprint Real Solutions](#) apply

3. Features

For a description of the available features, see [Sprint Features Descriptions for Schedule No. 11](#). [Sprint Real Solutions VPN Feature Rates](#) apply.

4. Other Charges

Explanation for these charges is found in Section 3.2.5 of [Business Communications Services](#).

1. Maintenance Charges

	<u>Non-Recurring Change Charge</u>
Moves and Rearrangements	
- Analog	\$120
- T-1	See Sprint Schedule No. 8
Number to Circuit Change	\$100 per number
Change Sprint Toll Free Number	\$100 per number
Change DNIS digits outpulsed	\$100 per service group

2. <u>Out of Hours Work Charge</u>	<u>Per Hour</u>	<u>Minimum</u>
	\$150.00	\$300.00

3. <u>Troubleshooting Charges</u>	<u>Per Hour</u>	<u>Minimum</u>
1) Trouble Shooting by Sprint	\$100.00	\$200.00
2) Trouble Shooting by local telephone company	Rate equal to charge assessed Sprint by local telephone company plus 5% surcharge for administrative expense	
3) Trouble shooting by vendor of customer-owned equipment	Rate equal to charge assessed Sprint by local telephone company plus 5% surcharge for administrative expense	

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14. SPRINT REAL SOLUTIONS VPNSM SERVICES* (Continued)3. Usage Charges

The following interstate per minute rates are billed in 6-second increments with a per call minimum of 18 seconds.

1. Interstate Dial-1 and Toll Free Services

The following usage rates apply to interstate Dial-1 and toll free services. Dial-1 interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands. Dial-1 interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Dial-1 terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands unless otherwise specified in Schedule No. 11. Interstate toll free calls may originate in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

<u>MAC</u>	<u>Term</u>	<u>Off Net - Off Net</u>	<u>On Net - Off Net</u>	<u>Off Net - On Net</u>	<u>On Net - On Net</u>
\$120,000	2 year	\$0.1593	\$0.0980	\$0.0980	\$0.0564
	3 year	0.1568	0.0968	0.0968	0.0539
\$180,000	2 year	0.1568	0.0968	0.0968	0.0551
	3 year	0.1556	0.0956	0.0956	0.0527
\$240,000	2 year	0.1568	0.0968	0.0968	0.0551
	3 year	0.1556	0.0956	0.0956	0.0527
\$300,000	2 year	0.1556	0.0956	0.0956	0.0539
	3 year	0.1544	0.0943	0.0943	0.0515
\$420,000	2 year	0.1544	0.0943	0.0943	0.0527
	3 year	0.1519	0.0931	0.0931	0.0502
\$540,000	2 year	0.1544	0.0943	0.0943	0.0527
	3 year	0.1519	0.0931	0.0931	0.0502
\$780,000	2 year	0.1482	0.0931	0.0931	0.0515
	3 year	0.1458	0.0919	0.0919	0.0490
\$960,000	2 year	0.1470	0.0931	0.0931	0.0515
	3 year	0.1458	0.0919	0.0919	0.0490

* This service is no longer available to new customers.

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14. SPRINT REAL SOLUTIONS VPNSM SERVICES* (Continued)

3. Usage Charges (Continued)

2. Interstate FONCARD Service

FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands unless otherwise specified in Schedule No. 11. [Sprint Real Solutions VPN FONCARD Surcharges](#) apply per call.

All Hours - \$0.3308

3. Interstate SDS and Toll Free SDS Services

The following rates apply to interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands. SDS interstate calls terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands unless otherwise specified in Schedule No. 11. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii Puerto Rico, and the U.S. Virgin Islands unless otherwise specified in Schedule No.11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands. Toll Free SDS is unavailable for On-Net to On-Net calling.

<u>MAC</u>	<u>Term</u>	<u>Off Net - Off Net</u>	<u>On Net - Off Net</u>	<u>Off Net - On Net</u>	<u>On Net - On Net</u>
\$120,000	2 year	\$0.2132	\$0.1458	\$0.1458	\$0.1029
	3 year	0.2058	0.1372	0.1372	0.0943
\$180,000	2 year	0.2107	0.1409	0.1409	0.0980
	3 year	0.2021	0.1360	0.1360	0.0931
\$240,000	2 year	0.2083	0.1397	0.1397	0.0968
	3 year	0.1997	0.1335	0.1335	0.0907
\$300,000	2 year	0.2070	0.1397	0.1397	0.0968
	3 year	0.1985	0.1323	0.1323	0.0894
\$420,000	2 year	0.2058	0.1384	0.1384	0.0956
	3 year	0.1972	0.1323	0.1323	0.0894
\$540,000	2 year	0.2058	0.1372	0.1372	0.0943
	3 year	0.1972	0.1311	0.1311	0.0882
\$780,000	2 year	0.2034	0.1360	0.1360	0.0931
	3 year	0.1960	0.1299	0.1299	0.0870
\$960,000	2 year	0.2034	0.1360	0.1360	0.0931
	3 year	0.1960	0.1299	0.1299	0.0870

* This service is no longer available to new customers.

14. SPRINT REAL SOLUTIONS VPNSM SERVICES* (Continued)3. Usage Charges (Continued)4. International Dial-1 and FONCARD

[Sprint Real Solutions VPN Dial-1 and FONCARD International Rates](#) apply.
[Sprint Real Solutions VPN FONCARD Surcharges](#) apply per call.

5. International SDS

[Sprint Real Solutions VPN Services International SDS Rates](#) apply.

6. International Toll Free Service (Inbound)

[Sprint Real Solutions VPN Services International Toll Free](#) Rates apply.

7. International-to-International Toll Free

[Sprint Real Solutions VPN International-to-International Toll Free Rates](#) apply.

8. Sprint International Access

[Sprint Real Solutions VPN International Access Rates](#) apply. In addition,
[Sprint Real Solutions VPN International Access Surcharges](#) apply per call.

9. Toll Free International Termination**

[Sprint Real Solutions VPN Toll Free with International Termination Rates](#) apply.

10. Sprint International Access Country-to-Country Calling

[Sprint Real Solutions VPN International Access Country-to-Country Calling Rates](#) apply.

4. Discounts

Sprint Real Solutions VPN Services offer a volume discount on international jurisdiction calls using outbound, toll free, FONCARD, or switched data services. The discount is based on minimum monthly spending levels for international usage according to the following discount schedule:

<u>MAC Level</u>	<u>Monthly International Threshold</u>	<u>Percentage Discount Off International Usage</u>
\$120,000	\$1,500	10%
\$180,000	\$2,250	10%
\$240,000	\$3,000	10%
\$300,000	\$3,750	10%
\$420,000	\$5,250	10%
\$540,000	\$6,750	10%
\$780,000	\$9,750	10%
\$960,000	\$12,000	10%

* This service is no longer available to new customers.

** Toll Free with International Termination is no longer available to new customers. In addition, existing customers cannot add international toll free numbers that terminate outside of the United States.

14. SPRINT REAL SOLUTIONS VPNSM SERVICES* (Continued)

4. Discounts (Continued)

Monthly International Threshold means the amount included in the table above for International Usage. International Usage means customer's total monthly usage charges for Sprint Real Solutions VPN inbound, outbound, FONCARD, and switched data services.

5. Sprint Real Solutions VPNSM Invoicing

Various invoicing methods are available. See Section 3.6 of [Business Communications Services](#) for more information.

6. Service Guarantees**

1. Sprint Secure and Sprint Secure Satisfaction Guarantee

Sprint Secure and Sprint Secure Satisfaction Guarantee are available for selected Sprint toll free and VPN products. There are no charges associated with these services. A description of these services and the terms and conditions for these services may be found at [Sprint Secure and Sprint Secure Satisfaction Guarantee](#).

2. Sprint Security Support Services

Sprint Security Support Services includes SprintGUARD Basic, SprintGUARD Plus, and SprintGUARD Elite. There is no charge for SprintGUARD Basic. A description of these services, terms and conditions for these services, and charges for SprintGUARD Plus, and SprintGUARD Elite may be found at [Sprint Security Support Services](#).

7. Reserved for Future Use

Pages 9-70 have been deleted.

* Effective 7-1-05, this service is no longer available to new customers.

** Service Guarantees are no longer available for subscription.