

SPRINT BUSINESS FLEX INDEX

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13. SPRINT BUSINESS FLEX^{SM*}**1. Overview****1. Description**

Sprint Business Flex services are designed to meet the communications needs of small business customers. The services offer flat rated pricing for Dial-1, FONCARD, Switched Data Service (SDS), SDS toll free, and toll free calling. The number of locations a business has does not affect subscription to a Sprint Business Flex service. Only associated locations which are locations that a customer owns or leases, or which is occupied by a business enterprise in which the customer has an equity interest of twenty (20) percent or more or which is occupied by a franchisee of the customer are allowed to participate in Sprint Business Flex. Directory Assistance and Operator Services are also available.

A customer may subscribe to a non-term, one year, two year or three year term plan. Depending upon which plan a customer chooses, monthly or annual commitment levels may apply. The term plans and commitments for each Sprint Business Flex services are explained in the product's section.

2. Access Options

Sprint Business Flex services offers switched access options (including Dial-1 and FONCARD) as described in Section 3.1.2 [Business Communications and Miscellaneous Services](#), Dedicated access options, described in Section 3.1.2, are available to Sprint Business Flex 500 Advanced customers.

3. Billing Increments

Unless otherwise stated, Dial-1, FONCARD, SDS, SDS toll free and toll free calls are billed in 6-second increments with a 18-second minimum. Toll free calls originating in Canada are billed in 6-second increments with an 18-second minimum. All other international calls are billed in 6-second increments with a 30-second minimum.

4. Rate Periods

Rates apply 24 hours a day, every day.

5. Minimum Commitment Levels

Various types of usage contribute towards a customer's minimum annual or monthly commitment.

Contributory usage charges are aggregated across Digital Subscriber Lines, outbound, toll free, switched data services, toll free switched data services, FONCARD (including FONCARD surcharges), EarthLink Sprint Internet Access services, Sprint International Access (Sprint Express), including all calling options, all locations and all jurisdictions (intrastate, interstate and international) in order to meet a minimum annual or monthly commitment level.

* Sprint Business Flex services are no longer available to new customers.

13. SPRINT BUSINESS FLEX (Continued)

1. Overview (Continued)

5. Minimum Commitment Levels (Continued)

Feature charges (including installation and monthly recurring charges), Sprint-provided customer premise equipment monthly recurring rental charges or purchase priced, Directory Assistance per call surcharges, Operator Service per call surcharges, Access Coordination Fee (dedicated access only), Central Office Connection Fee (dedicated access only), and T-1 Access Facility charges, calculated before all available discounts have been applied, are also contributory to minimum monthly and annual commitment levels.

6. Termination Liability and Term Plan Renewal

If a customer terminates their one-year, two-year or three-year plan a Termination Liability may apply.

A term plan will automatically renew for an equivalent term and minimum commitment level unless the customer or Sprint provides written notification to cancel the plan. The notification must be received at least 45 days prior to the expiration of the term.

2. Charges

1. Monthly Recurring Charges (MRCs) for Toll Free Service

[Sprint Interstate and International Toll Free Monthly Recurring Charges](#) apply.

2. Monthly Service Charge

If a customer does not meet their monthly commitment, a Monthly Service Charge may apply.

3. Surcharges

1. FONCARD Surcharges

In addition to the usage rates, a per call surcharge will apply to FONCARD calls. A per call surcharge applies to International Access (Sprint Express) FONCARD and collect calls. A per call surcharge applies to country-to-country calls. Applicable surcharges are found in each product's section herein.

2. Operator Services

Operator Services is available for interstate and international. In addition to the applicable per minute usage rates for interstate calling the State-to-State Operator Services Per Call Placement Charges and Surcharges apply. In addition to the applicable per minute usage rates for international calling the International Operator Service Per Call Placement Charges and Surcharges apply. See the applicable rates under [Currently Offered Basic Service](#).

13. SPRINT BUSINESS FLEX (Continued)2. Charges (Continued)3. Surcharges (Continued)3. Sprint International Access (Sprint Express)

When a customer places a Sprint International Access (Sprint Express) call they will be charged the applicable usage rates and a per call surcharge. For additional information regarding Sprint International Access see Section 3.2.4.4 of [Business Communications and Miscellaneous Services](#). The international access usage rates and per call surcharges may be found in the product's applicable section herein.

4. Directory Assistance

Directory Assistance including National Directory Assistance is available. See the applicable rates under [Currently Offered Basic Service](#).

4. Features

For a description of the available features, see [Sprint Features Descriptions for Schedule No. 11](#). The [Sprint Business Flex Feature Option 1](#) rates apply.

5. Other Charges

For the definition of the charges in this section see Section 3.2.6 of Business Communications and Miscellaneous Services.

1. Maintenance Charges

<u>Change</u>	<u>Non-Recurring Charge</u>
Moves and Rearrangements - Analog	\$120
Number to Circuit Change	\$100 per number
Change Sprint Toll Free Number	\$100 per number

2. Out of Hours Work Charge

\$150.00 and hour with a \$300.00 minimum per visit.

Text currently on this page was previously found on Page 4

Issued: May 13, 2011

Effective: May 13, 2011

13. SPRINT BUSINESS FLEX (Continued)

2. Charges (Continued)

5. Other Charges (Continued)

3. Troubleshooting Charges

- a. By Sprint: \$100.00/hour with a \$200.00 minimum per visit.
- b. By Local Telephone Company: A per visit rate equal to charge assessed Sprint by the local telephone company plus a 5% surcharge for administrative expense.
- c. By Vendor of CPA: A per visit rate equal to charge assessed Sprint by the vendor plus a 5% surcharge for administrative expense.

4. Operator Service

Operator Services are available. For interstate calls, the State-to-State Operator Services Per Minute Rates apply. In addition the State-to-State Operator Services Per Call Placement Charges and Surcharges apply. For international calls, the International Operator Services Per Minute Rates apply. In addition the International Operator Services Call Placement Charges and Surcharges apply per call. See the applicable rates under [Currently Offered Basic Service](#).

5. Sprint International Access (Sprint Express)

When a customer places a Sprint International Access (Sprint Express) call they will be charged the applicable usage rates and a per call surcharge. For additional information regarding Sprint International Access see Section 3.2.4.4 of [Business Communications and Miscellaneous Services](#). The international access usage rates and per call surcharges are found each product's section herein.

6. [Reserved for Future Use]

Text previously on this page is now found on Page 3 and text currently on this page was previously located on Page 5

13. SPRINT BUSINESS FLEX (Continued)

2. Reserved for Future Use

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services

1. Sprint Business Flex 50*

The following Sprint Business Flex 50 interstate full minute usage rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate FONCARD calls will be assessed a per call surcharge of \$0.73.

\$0.1150 per minute

2. Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1150 per minute

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1760 per minute

* As of February 28, 2005, Sprint Business Flex 50 service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

1. Sprint Business Flex 50* (Continued)

4. Reserved for Future Use

5. International Usage Charges

1. International Dial-1 and FONCARD

[Sprint Business Flex 50 Dial-1 and FONCARD](#) international rates apply. FONCARD calls will be assessed a \$1.40 per call surcharge.

2. International SDS

[Sprint Business Flex 50 SDS](#) international rates apply.

3. International Toll Free

[Sprint Business Flex 50 Toll Free](#) international rates apply.

4. International Access (Sprint Express)

[Sprint Business Flex 50 International Access](#) rates or Sprint International Access rates under [Currently Offered Basic Service](#) rates apply. In addition, a \$1.40 surcharge applies per call.

5. International Option A

In return for a monthly recurring charge of \$4.95, customer will receive the [Sprint Business Flex 50 International Option A Calling Plan](#) rates for Dial-1, FONCARD, SDS, and toll free calls. FONCARD calls will be assessed a \$1.40 per call surcharge. [Sprint Business Flex 500 Advanced International Access](#) rates apply for international access calls. In addition, a \$1.40 surcharge applies per call.

6. Country-to-Country

[Sprint Real Solutions Annual Country-to-Country International Access](#) rates apply. In addition a \$1.40 per call surcharge applies.

* As of February 28, 2005, Sprint Business Flex 50 service will no longer be available to new customers. Customers may not add new service locations.

Text currently on this page was formerly on Page 7.1

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)1. Sprint Business Flex 50* (Continued)5. International Usage Charges (Continued)7. Canada F̄ONCARD

Calls originating in Canada and terminating in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed a per call surcharge of \$0.80 or \$1.40 and the rates below. Calls are billed in initial 30 second and additional 6 second increments.

	<u>Per Minute</u>
Domestic Plan	\$0.200
International Option A	\$0.105

* As of February 28, 2005, Sprint Business Flex 50 service will no longer be available to new customers. Customers may not add new service locations.

Text previously located on this page has been moved to Page 7

Issued: February 28, 2011

Effective: March 1, 2011

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

1. Sprint Business Flex 50* (Continued)

6. Volume Discounts

Volume discounts are provided on a retroactive basis to current month's invoice for Sprint Business Flex 50, including the International Option A (e.g., if the customer's monthly usage is \$600.00, a discount of 12.5% will be applied to every usage dollar). Usage will be aggregated across Sprint Business Flex outbound, toll free, switched date services, toll free switched data services, FONCARD (including surcharges) and EarthLink Sprint Internet Access services, including all calling options, all locations, all jurisdictions (intrastate, interstate, and international) and all time of day calling periods for determining the volume discount threshold and eligibility for volume discounts. Feature charges (including installation and monthly recurring charges), Sprint-provided customer premise equipment monthly recurring rental charges or purchase price, Directory Assistance per call surcharges and Operator Service per call surcharges are contributory to the volume discount threshold and are eligible for the application of volume discounts.

Taxes, Presubscribed Line Charges, Carrier Universal Service Charges and any other similar fees are neither contributory to nor eligible for these volume discounts. The customer's employees' Sprint Business Flex usage charges at up to 10 satellite locations (e.g., from home) will contribute to and be eligible for these volume discounts.

Sprint Business Flex 50
Volume Discount Schedule

<u>Volume Discount Threshold</u>	<u>Retroactive Volume Discount %</u>
\$0.00-\$49.99	0.0%
\$50.00-\$499.99	10.0%
\$500.00-\$7,999.99	12.5%

All eligible charges above \$8,000.00 per month will not be discounted.

* As of February 28, 2005, Sprint Business Flex 50 service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

1. Sprint Business Flex 50* (Continued)

7. Calling Options

1. International Preferred

For an additional MRC of \$4.95 per invoice locations, customers may receive the International Preferred calling option. International Preferred offers additional discounts off the usage rates of outbound calls placed to the international location the customer calls the most (based on dollar amount) each month. The International Preferred discount is in addition to the retroactive volume discount the customer may receive under Section 13.3.1.6 herein. The International Preferred discount is applied after the Volume Discount in Section 13.3.1.6 herein has been applied. All other rates, terms and conditions applicable to Sprint Business Flex 50 International Option A (Section 13.3.1.5.4 herein) apply.

1. International Preferred Discount

The International Preferred Discount of ten (10) percent is provided on a retroactive basis to the international location called the most (based on dollar amount) on the customer's current month's invoice for Sprint Business Flex 50 International Preferred. Sprint Business Flex outbound, switched data services, and FONCARD (including surcharges), including outbound Dial-1 and FONCARD calling options and excluding Operator Services, Sprint International Access and International Toll Free Service, will contribute to determining the international location called the most for the purpose of applying the International Preferred Discount.

2. Local Telephone Option#

If a Sprint Local Telephone Company customer subscribes to Sprint Business Flex 50 service under this option, such Sprint Local Telephone Company customer will not be subject to the minimum service charges in Section 13.2.2 herein. All other rates, terms and conditions of Sprint Business Flex 50 will apply. This option will apply to GTE customers transferred to Sprint.

8. Monthly Service Charge

When a customer's total monthly usage does not meet \$50.00, they will be charged a \$12.00 monthly service charge.

* As of February 28, 2005, Sprint Business Flex 50 service will no longer be available to new customers. Customers may not add new service locations.
Effective April 29, 2006, the Local Telephone Option will no longer be available to new customers. In addition, existing customers will no longer be allowed to make changes to their plans.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)2. Sprint Business Flex 500**

The following interstate rates are billed in 6-second increments with a 18-second minimum.

1.* Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD calls will be assessed a \$0.72 per call surcharge.

\$0.1070 per minute

2.* Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1070 per minute

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1760 per minute

* Introductory promotional rates were offered in Section 10.257.

** As of February 28, 2005, Sprint Business Flex 500 service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)2. Sprint Business Flex 500** (Continued)4. Reserved for Future Use5. International Usage Charges1. International Dial-1 and FONCARD

[Sprint Business Flex 500 Dial-1 and FONCARD](#) international rates apply. FONCARD calls will be assessed a \$1.40 per call surcharge.

2. International SDS

[Sprint Business Flex 500 SDS](#) international rates apply.

3. International Toll Free

[Sprint Business Flex 500 Toll Free](#) international rates apply.

4. International Access

[Sprint Business Flex Advanced 500 International Access](#) rates or Sprint International Access rates under [Currently Offered Basic Service](#) apply. In addition, a \$1.40 per call surcharge or a Sprint International Access per call surcharge under [Currently Offered Basic Service](#) applies.

5. International Option A Calling Plan

For a monthly recurring charge of \$4.95, [Sprint Business Flex 500 International Option A Calling Plan](#) rates apply for Dial-1, FONCARD, SDS, and toll free calls. [Sprint Business Flex Advanced 500 International Access](#) rates or Sprint International Access rates under [Currently Offered Basic Service](#) apply. In addition, a \$1.40 per call surcharge applies.

6. Country-to-Country

[Sprint Real Solutions Annual Country-to-Country International Access](#) rates or Sprint International Access rates under [Currently Offered Basic Service](#) apply. In addition, a \$1.40 per call surcharge applies.

* As of February 28, 2005, Sprint Business Flex 500 service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

2. Sprint Business Flex 500** (Continued)

5. International Usage Charges (Continued)

7. Canada FONCARD

For calls originating in Canada and terminating in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands the Sprint International FONCARD rates from Canada under [Currently Offered Basic Service](#) apply. Calls will be assessed a \$1.40 per call surcharge. Calls are billed in initial 30 second and additional 6 second increments.

6. Volume Discounts

Volume discounts are provided on a retroactive basis for Sprint Business Flex 500, including the International Option A Calling Plan (e.g., if the customer's monthly usage is \$800.00, a discount of 6.20% for a non-term customer will be applied to every usage dollar). Usage will be aggregated across Sprint Business Flex 500 outbound, toll free, switched data services, toll free switched data services, FONCARD (including surcharges) and EarthLink Sprint Internet Access services, including all calling options, all locations, all jurisdictions (intrastate, interstate, and international) and all time of day calling periods for determining the volume discount threshold and eligibility for volume discounts.

* As of February 28, 2005, Sprint Business Flex 500 service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)2. Sprint Business Flex 500** (Continued)6. Volume Discounts (Continued)

Feature charges (including installation and monthly recurring charges), Sprint-provided customer premise equipment monthly recurring rental charges or purchase price, Directory Assistance per call surcharges and Operator Service per call surcharges and the shortfall described in Section 13.1.6 are contributory to the volume discount threshold and are eligible for the application of volume discounts.

Taxes, Presubscribed Line Charges, Carrier Universal Service Charges and any other similar fees are neither contributory to nor eligible for these volume discounts. The customer's employees' Sprint Business Flex usage charges at up to 10 satellite locations (e.g., from home) will contribute to and be eligible for these volume discounts.

Sprint Business Flex 500
Volume Discount Schedule

Monthly Usage Threshold	Retroactive Volume Discount %		
	Non-Term	One-Year	Two-Year
\$0.00-\$499.99	5.70%	6.80%	7.70%
\$500.00-\$749.99	5.70%	6.80%	7.70%
\$750.00-\$999.99	6.20%	7.30%	8.20%
\$1,000-\$1,499.99	6.70%	7.80%	8.70%
\$1,500.00-\$1,999.99	7.20%	8.30%	9.20%
\$2,000.00-\$2,499.99	7.70%	8.80%	9.70%
\$2,500.00-\$2,999.99	8.20%	9.30%	10.20%
\$3,000.00-\$3,499.99	8.70%	9.80%	10.70%
\$3,500.00-\$3,999.99	9.10%	10.20%	11.10%
\$4,000.00-\$9,999.99+	9.50%	10.60%	11.50%

7. Calling Options1. International Preferred

In return for an additional monthly recurring charge (see Section 13.3.2.7.1.2 below), customers may receive the International Preferred calling option. International Preferred offers additional discounts off the usage rates of outbound calls placed to the international location the customer calls the most (based on dollar amount) each month.

* As of February 28, 2005, Sprint Business Flex 500 service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

2. Sprint Business Flex 500** (Continued)

7. Calling Options

1. International Preferred

The International Preferred discount is in addition to the retroactive volume discount the customer may receive under Section 13.3.1.6 herein. The International Preferred discount is applied after the Volume Discount in Section 13.3.2.6 herein has been applied. All other rates, terms and conditions applicable to Sprint Business Flex 500 International Option A (Section 13.3.2.5.5 herein) apply.

The International Preferred Discount of 10 (10) percent is provided on a retroactive basis to the international location called the most (based on dollar amount) on the customer's current month's invoice for Sprint Business Flex 500 International Preferred. Non-term customers will receive the International Preferred Discount for the two international locations the customer calls the most. One and two-year term customers will receive the International Preferred Discount for the three international locations the customer calls the most. Sprint Business Flex outbound, switched data services, and FONCARD (including surcharges), including outbound Dial-1 and FONCARD calling options and excluding Operator Services, Sprint International Access and ITFS, will contribute to determining the international location called the most for the purpose of applying the International Preferred Discount.

1. Monthly Recurring Charge

An additional MRC of \$4.95 per invoice location will apply.

8. Termination Liability

Sprint Business Flex 500 one-year and two-year term customers who terminate their Sprint Business Flex Services prior to fulfilling their term commitment will be assessed a termination liability in the amount equal to the minimum monthly commitment level multiplied by the number of months remaining in their term.

The termination liability will be billed in one lump sum. Customers will not incur a termination liability if they: 1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current term plan and 2) commit to a minimum monthly commitment level equal to their current minimum monthly commitment level.

* As of February 28, 2005, Sprint Business Flex 500 service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)3. Sprint Business Flex 500 Advanced*

The following full minute interstate rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD calls will be assessed a \$0.73 per call surcharge.

Switched - \$0.0970

Dedicated - \$0.0790 per minute

2. Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

Switched - \$0.0970

Dedicated - \$0.0790 per minute

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

Switched - \$0.1790

Dedicated - \$0.1160 per minute

* As of February 28, 2005, Sprint Business Flex 500 Advanced service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

3. Sprint Business Flex 500 Advanced* (Continued)

4. Reserved for Future Use

5. International Usage Charges

1. International Dial-1 and F̄ONCARD

[Sprint Business Flex 500 Advanced Dial-1 and F̄ONCARD](#) international rates apply. F̄ONCARD calls will be assessed a \$1.40 per call surcharge.

2. International SDS

[Sprint Business Flex 500 Advanced SDS](#) international rates apply.

3. International Toll Free

[Sprint Business Flex 500 Advanced Toll Free](#) international free rates apply.

4. International Access

[Sprint Business Flex Advanced 500 International Access](#) rates, [Sprint Business Flex Advanced 500 II International Access](#) rates or Sprint International Access rates under [Currently Offered Basic Service](#) apply. A \$1.40 applies to Sprint Business Flex Advanced 500 International Access, Sprint Business Flex Advanced 500 II International Access calls. A Sprint International Access Surcharges under [Currently Offered Basic Service](#) applies per call to Sprint International Access calls.

* As of February 28, 2005, Sprint Business Flex 500 Advanced service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)3. Sprint Business Flex 500 Advanced* (Continued)5. International Usage Charges (Continued)5. International Access Country-to-Country Calling

[Business Flex With All Calls All Day](#) rates or [Business Flex With All Calls All Day II](#) rates apply. In addition, a \$1.40 per call surcharge applies.

6. Canada FONCARD

Calls originating in Canada and terminating in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed a \$1.40 per call surcharge and the rates below. Calls are billed in initial 30 second and additional 6 second increments.

Per Minute	\$.131
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6. Volume Discounts

Volume discounts are provided on a retroactive basis for Sprint Business Flex 500 Advanced, (e.g., if the customer's monthly usage is \$600.00, a discount of 5.70% for a non-term customer will be applied to every usage dollar). Usage will be aggregated across Sprint Business Flex 500 Advanced outbound, toll free, switched data services, toll free switched data services, FONCARD (including surcharges) and EarthLink Sprint Internet Access services, including all calling options, all locations, all jurisdictions (intrastate, interstate, and international) and all time of day calling periods for determining the volume discount threshold and eligibility for volume discounts.

* As of February 28, 2005, Sprint Business Flex 500 Advanced service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

3. Sprint Business Flex 500 Advanced* (Continued)

6. Volume Discounts (Continued)

In addition, Feature charges (including installation and monthly recurring charges), Sprint-provided customer premise equipment monthly recurring rental charges or purchase price, Directory Assistance per call surcharges and Operator Service per call surcharges and the shortfall described in Section 13.1.6 are contributory to the volume discount threshold and are eligible for the application of volume discounts. Further, Access Coordination Fee (dedicated access only), Central Office Connection Fee (dedicated access only), and T-1 Access Facility Charges are used in determining the volume discount threshold but are not eligible for volume discounts.

Taxes, Presubscribed Line Charges, Carrier Universal Service Charges and any other similar fees are neither contributory to nor eligible for these volume discounts. The customer's employees' Sprint Business Flex usage charges at up to 10 satellite locations (e.g., from home) will contribute to and be eligible for these volume discounts.

<u>Monthly Usage Threshold</u>	<u>Non-Term</u>	<u>Retroactive Volume Discount %</u>	
		<u>One-Year</u>	<u>Two-Year</u>
\$0.00-\$499.99	5.70%	6.80%	7.70%
\$500.00-\$749.99	5.70%	6.80%	7.70%
\$750.00-\$999.99	6.20%	7.30%	8.20%
\$1,000-\$1,499.99	6.70%	7.80%	8.70%
\$1,500.00-\$1,999.99	7.20%	8.30%	9.20%
\$2,000.00-\$2,499.99	7.70%	8.80%	9.70%
\$2,500.00-\$2,999.99	8.20%	9.30%	10.20%
\$3,000.00-\$3,499.99	8.70%	9.80%	10.70%
\$3,500.00-\$3,999.99	9.10%	10.20%	11.10%
\$4,000.00-\$9,999.99+	9.50%	10.60%	11.50%

7. Termination Liability

Sprint Business Flex 500 Advanced one-year and two-year term customers who terminate their Sprint Business Flex Services prior to fulfilling their term commitment will be assessed a termination liability in the amount equal to the minimum monthly commitment level multiplied by the number of months remaining in their term.

The termination liability will be billed in one lump sum. Customers will not incur a termination liability if they: 1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current term plan and 2) commit to a minimum monthly commitment level equal to their current minimum monthly commitment level.

* As of February 28, 2005, Sprint Business Flex 500 Advanced service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)4. Sprint Business Flex With All Calls All Day*

The following full minute interstate rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD calls will be assessed a \$0.73 per call surcharge.

\$0.075 per minute

2. Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.075 per minute

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1760 per minute

* As of August 5, 2003, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

4. Sprint Business Flex With All Calls All Day*

4. Reserved for Future Use

5. International Usage Charges

1. International Dial-1 and FONCARD

[Sprint Business Flex With All Calls All Day and FONCARD](#) international rates apply. FONCARD calls will be assessed a \$1.40 per call surcharge.

2. International SDS

[Sprint Business Flex With All Calls All Day SDS](#) international rates apply.

3. International Toll Free

[Sprint Business Flex With All Calls All Day Toll Free](#) international rates apply.

4. International Access (Switched Access)

[Sprint Business Flex With All Calls All Day International Access](#) rates or Sprint International Access rates Sprint International Access rates under [Currently Offered Basic Service](#) apply. In addition, a \$1.40 per call surcharge or a per call Sprint International Access Surcharge under [Currently Offered Basic Service](#) applies.

* As of August 5, 2003, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)4. Sprint Business Flex With All Calls All Day* (Continued)6. Volume Discounts

Sprint Business Flex With All Calls All Day service usage is ineligible to receive the volume discounts found in Sections 13.3.1.6 and 13.3.2.6 herein.

7. International Calling Options

[Sprint Business Flex With All Calls All Day International Calling Option 1 and Option 2](#) offer discounted international Dial-1 and FONCARD rates to certain international locations. The International Calling Option rates apply in lieu of the Sprint Business Flex With All Calls All Day Dial-1 and FONCARD International Rates.

Sprint Business Flex With All Calls All Day International Calling Option 1 (is available to customers who subscribed to service prior to March 6, 2000. Sprint Business Flex With All Calls All Day International Calling Option 2 is available to customers who subscribed to service between March 6, 2000 and July 31, 2000.

Sprint Business Flex With All Calls All Day customers are not eligible for the calling option in Section 13.3.1.7.1.

8. Monthly Recurring Charge

No monthly recurring charge applies.

9. Canada FONCARD

Calls originating in Canada and terminating in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed a \$1.40 per call surcharge and the rate below. Calls are billed in full minute increments. Partial minutes are rounded up to the next whole minute.

Per Minute	\$.406
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* As of August 5, 2003, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)5. Sprint Business Flex With All Calls All Day International Plan*

The following full minute interstate rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD calls will be assessed a \$0.40 per call surcharge.

\$0.064 per minute

2. Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.064 per minute

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1500 per minute

* As of February 28, 2005, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

5. Sprint Business Flex With All Calls All Day International Plan* (Continued)

4. Reserved for Future Use

5. International Usage Charges

1. International Dial-1 and FONCARD

[Sprint Business Flex With All Calls All Day International Plan Dial-1 and FONCARD](#) international rates apply. FONCARD calls will be assessed a \$1.40 per call surcharge.

2. International SDS

[Sprint Business Flex With All Calls All Day SDS International Plan](#) rates apply.

3. International Toll Free

[Sprint Business Flex With All Calls All Day Toll Free International Plan](#) rates apply.

4. International Access (Sprint Express)

[Sprint Business Flex With All Calls All Day International Plan International Access](#) rates apply. In addition, a \$1.40 per call surcharge applies.

5. International Access Country-to-Country Calling

[Sprint Business Flex With All Calls All Day International Plan Country-to-Country](#) rates apply. In addition, a \$1.40 per call surcharge applies.

* As of February 28, 2005, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

5. Sprint Business Flex With All Calls All Day International Plan** (Continued)

5. International Usage Charges (Continued)

6. Canada F̄NCARD

Calls originating in Canada and terminating in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed a \$1.40 per call surcharge and the rates below. Calls are billed in full minute increments. Partial minutes are rounded up to the next whole minute.

Per Minute \$.338

6. Volume Discounts

Sprint Business Flex With All Calls All Day International Plan service usage is ineligible to receive the volume discounts found in Sections 13.1.1.6 and 13.3.2.6 herein.

7. Monthly Recurring Charge

A \$3.00 monthly recurring charge applies per account.

8. Calling Options

1. Sprint international Block of Time*

Sprint International Block of Time offers small business customers a block of minutes for a flat monthly fee. This block of minutes can be used for certain direct dial outbound long distance voice services in the international jurisdiction to the following international "block" locations.

1. Option 1

Australia	Ireland	Netherlands
Austria	Italy	Norway
Belgium	Japan	Spain
Denmark	Liechtenstein	Sweden
Finland	Luxembourg	Switzerland
France	Monaco	Vatican City
Germany		

* As of November 8, 2002, this service will no longer be available to new customers. Customers may not add new service locations.

* As of February 28, 2005, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

5. Sprint Business Flex With All Calls All Day International Plan* (Continued)

8. Calling Options (Continued)

1. Sprint international Block of Time* (Continued)

2. Option 2

Block minutes will be applied in the following order to qualified international Sprint long distance usage: Dial-1 outbound and 2) qualified residential Dail-1 outbound long distance. Block minutes cannot be applied to FONCARD, toll free or Switched Data Service ("SDS") international services. Each customer may purchase only one block of minutes per month. No interstate or intrastate usage can be applied to the block minutes. Block minute will be applied in chronological order within service types 1) and 2) above. Sprint will charge customer for any usage in excess of the selected block minutes (overage minutes) at the rates set forth herein. Block minutes that have not been used at the end of customer's monthly billing cycle will not carry over to the next month. The following additional Sprint International Block of Time Services are available but will not contribute to the block of minutes: interstate and international FONCARD, Switched Data Service ("SDS"), and Toll Free Service. With the exception of the monthly service charge associated with the applicable block of minutes selected by customer, no minimum usage or term is required. The monthly charges do not include taxes, surcharges, regulatory program charges, local access, Operator Services, or applicable non-usage charges.

* As of November 8, 2002, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

5. Sprint Business Flex With All Calls All Day International Plan* (Continued)

8. Calling Options (Continued)

1. Sprint international Block of Time* (Continued)

3. Minimum Monthly Commitment Level

Except for the monthly service charge ('a.below) associated with the applicable block of minutes selected by the customer, no monthly commitment levels apply.

1. Block Minute Application

Block minutes will be applied first to: 1) qualified international Dial-1 outbound and 2) qualified residential ("NR") (see Section 13.3.5.8.1.3) usage. Block minute cannot be applied to Sprint interstate or international FONCARD, toll free of Switched Date Service ("SDS") calls. Block minute will be applied in chronological order within service types 1) and 2). Block minutes not used at the end of the customer's billing cycle will not carry over to the next month. Additional minute for long distance will be rated as shown in 3 below.

1. Option 1

<u>Option</u>	<u>Total Block International Minutes</u>	<u>Monthly Service Charge</u>
A	300	\$39.00
B	600	\$72.00
C	1,000	\$120.00
D	1,500	\$180.00
E	2,000	\$240.00

* As of November 8, 2002, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

5. Sprint Business Flex With All Calls All Day International Plan (Continued)

8. Calling Options (Continued)

1. Sprint international Block of Time* (Continued)

3. Minimum Monthly Commitment Level (Continued)

1. Block Minute Application (Continued)

2. Option 1

<u>Option</u>	<u>Total Block International Minutes</u>	<u>Monthly Service Charge</u>
A	300	\$54.00
B	600	\$108.00
C	1,000	\$180.00
D	1,500	\$270.00
E	2,000	\$360.00

4. Overage Rates

The following per minute rates apply for applicable international minutes above the block:

1. Option 1

<u>BOT Option</u>	<u>Overage Per Minute Rate</u>
A-E	\$0.26

2. Option 2

<u>BOT Option</u>	<u>Overage Per Minute Rate</u>
A-E	\$0.40

* As of November 8, 2002, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

5. Sprint Business Flex Wth All Calls All Day International Plan* (Continued)

8. Calling Options (Continued)

1. Sprint International Block of Time* (Continued)

5. Qualified Residential Usage

Customer may elect to have employee usage at satellite locations be subscribed to Sprint International Block of Time under the customer's account via Consolidated Invoicing. No more than ten satellite locations (e.g., customer's employees' homes) usage can be subscribed under the customer's account. These satellite locations will receive the applicable per minute rates, including block overage rates, associated with Sprint International Block of Time, as well as the business rates for Presubscribed Line Charge and Universal Service Charge. Customer will be financially responsible for the satellite locations' Sprint International Block of Time charges.

6. Other Rate and Charges

The monthly recurring charge in Section 13.3.5.7 above will not apply. All other rates, terms and conditions applicable to Sprint Business Flex With All Calls All Day International Plan will apply.

2. Sprint Loyalty Rewards^{SM*}

1. Description

Sprint Loyalty Rewards is a calling plan which offers scheduled interstate Dial-1, FONCARD, and toll free per minute rate reductions to plan subscribers. All other rate, terms and conditions of Sprint Business Flex With All Calls All Day International Plan (Section 13.3.5 through 13.3.5.7 above) will apply.

* As of November 8, 2002, this service will no longer be available to new customers.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

5. Sprint Business Flex With All Calls All Day International Plan* (Continued)

8. Calling Options (Continued)

2. Sprint Loyalty Rewards*

2. Dial-1 Interstate Outbound, FONCARD and Inbound Usage Rates

The following interstate rate applies for Dial-1, FONCARD and toll free services. Dial-1 interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands. FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD calls will be assessed a \$0.40 per call surcharge. Toll free calls may originate in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate Toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands.

<u>Months</u>	<u>Per Minute Rate</u>
0-6	\$0.070
7-12	\$0.065
13-18	\$0.060
19-24	\$0.055
25+	\$0.050

3. Other

The rates in Section 2. above can be applied to up to 10 of the customer's satellite locations (e.g. customer employee home sites).

* As of November 8, 2002, this service will no longer be available to new customers.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

6. Sprint Business Flex With All Calls All Day II*

The following full minute interstate rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD calls will be assessed a per call surcharge of \$0.40.

Monthly Commitment	
<u>Non-Term</u>	<u>Per Minute Rate</u>
\$50.00	\$0.067

2. Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.0670 per minute

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1500 per minute

* As of June 2, 2003, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

6. Sprint Business Flex With All Calls All Day II* (Continued)

4. Reserved for Future Use

5. International Usage Charges

1. International Dial-1 and FONCARD

[Sprint Business Essentials Dial-1](#) and [Sprint Business Flex With All Call All Day IV FONCARD International](#) rates apply. FONCARD calls will be assessed a \$1.40 per call surcharge.

2. International SDS

[Sprint Business Adjustable Rates SDS](#) international rates apply.

3. International Toll Free

[Sprint Business Flex With All Calls All Day II Toll Free](#) international rates apply.

6. Monthly Recurring Charge

No monthly recurring charge applies.

* As of June 2, 2003, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

6. Sprint Business Flex With All Calls All Day II* (Continued)

7. Calling Options

1. Sprint Loyalty Rewards

1. Description

Sprint Loyalty Rewards is a calling plan which offers scheduled interstate Dial-1, FONCARD, and toll free per minute rate reductions to plan subscribers. All other rate, terms and conditions of Sprint Business Flex With All Calls All Day II (Section 13.3.6 through 13.3.6.6 above) will apply.

2. Dial-1 Interstate Outbound, FONCARD and Inbound Usage Rates

The following per minute rates are billed in 6-second increments with a per call minimum of 18 seconds. The following interstate rates apply for all direct Dial-1, FONCARD and toll free calls originating from and terminating to the U.S. Mainland, Alaska (excluding Dial-1 call origination), Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam (excluding Dial-1 call origination) and CNMI (excluding Dial-1 call origination).

<u>Months</u>	<u>Per Minute Rate</u>
0-6	\$0.070
7-12	\$0.065
13-18	\$0.060
19-24	\$0.055
25+	\$0.050

3. Other

The rates in Section 2. above can be applied to up to 10 of the customer's satellite locations (e.g. customer employee home sites).

4. International Calling Plan

A customer may subscribe to the International Calling Plan as set forth in Section 13.3.5.

* As of June 2, 2003, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)6. Sprint Business Flex With All Calls All Day II* (Continued)8. International Access

[Sprint Business Flex With All Calls All Day II International Access](#) rates apply. In addition, a \$1.40 per call surcharge applies.

9. International Access Country-to-Country Calling

[Sprint Business Flex With All Calls All Day II Country-to-Country](#) rates apply. In addition, a \$1.40 per call surcharge applies.

10. Monthly Service Charge

When a customer's total monthly usage is less than the \$50.00 monthly commitment, the customer will be charge a \$12.00 monthly service charge.

11. Canada FÖNCARD

Calls originating in Canada and terminating in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed a \$1.40 per call surcharge and the rates below. Calls are billed in full minute increments. Partial minutes are rounded up to the next whole minute.

Per Minute	\$.406
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* As of June 2, 2003, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

7. Sprint Business Flex Basics*

The following full minute interstate rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD calls will be assessed a per call surcharge of \$0.70.

\$0.089 per minute

2. Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.0890 per minute

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.3130 per minute

* As of March 11, 2005, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

7. Sprint Business Flex Basics*

4. Reserved for Future Use

5. International Usage Charges

1. International Dial-1 and F̄ONCARD

[Sprint Business Flex Basic Dial-1 and F̄ONCARD International](#) rates apply. A per call surcharge of \$1.95 applies to F̄ONCARD calls.

2. International SDS

[Sprint Business Flex Basic SDS International](#) rates apply.

3. International Toll Free

[Sprint Business Flex Basic Toll Free International](#) rates apply.

4. International Access

[Sprint Business Flex Basic International Access](#) rates or Sprint International Access found under [Sprint International Access](#) rates apply. A \$1.95 per call surcharge or a [Sprint International Access](#) per call surcharge applies.

* As of March 11, 2005, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)7. Sprint Business Flex Basics* (Continued)5. International Usage Charges (Continued)5. International Access Country-to-Country Calling

[Sprint Real Solutions Annual International Access Country-to-Country Calling](#) rates apply. In addition, a per call surcharge of \$1.95 applies.

6. Volume Discounts

Customers receive discount on their Dial-1 interstate and international Dial-1 usage when they meet or exceed the Sprint Business Flex Basics total monthly usage levels as shown below. The volume discounts will be applied to the applicable base per minute rate.

<u>Total Monthly Sprint Business Flex Basics Usage</u>	<u>% Discount Applied to Applicable Base Per Minute Rate</u>
\$0.00-\$39.99	0%
\$40.00-\$54.99	10%
\$55.00-\$74.99	15%
\$75.00+	25%

* As of March 11, 2005, this service will no longer be available to new customers. Customers may not add new service locations.

Issued: May 13, 2011

Effective: May 13, 2011

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)7. Sprint Business Flex Basics* (Continued)7. Monthly Recurring Charge

No monthly recurring charge applies for Dial-1 outbound usage.

8. Minimum Service Charge

The minimum service charge in Section 13.2.2 herein does not apply.

9. Monthly Service Charge

When a customer's usage is less the \$25.00 per month, the customer will be charged the difference between their usage and \$25.00. The charge applies per line.

10. Other

The rates associated with this service can apply to up to 10 of the customer's satellite locations (e.g., customer employee home sites).

11. Service Availability

This service is available only to those customers who have been contacted directly by a Sprint sales representative.

12. Canada F̄ONCARD

Calls originating in Canada and terminating in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed a \$1.95 per call surcharge and the rates below.

Per Minute	\$.567
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* As of March 11, 2005, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

8. Sprint Business Flex With All Calls All Day III* @

Interstate rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. A per call surcharge of \$0.40 applies to FONCARD calls.

Annual Commitments 1, 2, and 3- <u>Year Terms</u>	Per Minute <u>Rate</u>
\$600; \$2,400; \$6,000; and \$12,000	\$0.064

2. Interstate Toll Free

The rates set forth in Section 13.3.8.1. apply for interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1500 per minute

* As of June 2, 2003, the \$600, one year commitment level plan will no longer be available to new customers. Customers may not add new service locations.

@ As of February 28, 2005, the remainder of this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

8. Sprint Business Flex With All Calls All Day III* @

4. Reserved for Future Use

5. International Dial-1 and FÖNCARD

[Sprint Business Flex With All Calls All Day III Dial-1 and FÖNCARD International](#) rates apply. A per call surcharge of \$1.40 applies to FÖNCARD calls.

6. International SDS

[Sprint Business Flex With All Calls All Day III SDS International](#) rates apply.

7. International Toll Free

[Sprint Business Flex With All Calls All Day III Toll Free International](#) rates apply.

8. Monthly Recurring Charge

A monthly recurring charge will not apply.

9. Calling Options

The Calling Options found in Section 13.6.6.7 are available.

10. International Access (Sprint Express)

[Sprint Business Flex With All Calls All Day II International Access](#) rates apply. In addition, a \$1.40 per call surcharge applies.

* As of June 2, 2003, the \$600, one year commitment level plan will no longer be available to new customers. Customers may not add new service locations.

@ As of February 28, 2005, the remainder of this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

8. Sprint Business Flex With All Calls All Day III* @

11. International Access Country-to-Country Calling (Switched access)

[Sprint Business Flex With All Calls All Day II International Access Country-to-Country](#) rates apply. In addition, a per call surcharge of \$1.95 applies.

12. International Calling Option

For an additional \$3.00 a customer will receive the Sprint Business Flex With All Calls All Day III International Plan [Dial-1 and FONCARD](#), [SDS](#), and [toll free](#) rates. A per call surcharge of \$1.40 applies to FONCARD calls. For international access calls, [Sprint Business Flex With All Calls All Day International Plan International Access](#) rates apply. In addition, a \$1.40 per call surcharge applies. For country-to-country calls, [Sprint Business Flex With All Calls All Day International Plan Country-to-Country](#) rates apply. In addition, a \$1.40 per call surcharge applies.

13. Annual Service Charge

One, two or three-year term customers whose annual usage is below their commitment may be assessed an amount equal to the difference between the minimum annual commitment and the customer's actual contributory service usage charges each year in which the customer does not achieve the minimum annual commitment.

* As of June 2, 2003, the \$600, one year commitment level plan will no longer be available to new customers. Customers may not add new service locations.

@ As of February 28, 2005, the remainder of this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)8. Sprint Business Flex With All Calls All Day III* @14. Termination Liability

If a customer cancels service prior to fulfilling their term commitment, they will be assessed a termination liability in an amount equal to the difference between the minimum annual commitment and the customer's actual contributory service usage charges for each year in which the customer does not achieve the minimum annual commitment. The termination liability will be billed in one lump sum. Customers will not incur a termination liability if they: 1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current term plan and 2) commit to a minimum monthly commitment level equal to their current minimum monthly commitment level.

15. Canada F̄ONCARD

Calls originating in Canada and terminating in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed a \$1.40 per call surcharge and the rates below. Calls are billed in full minute increments. Partial minutes will be rounded up to the next full minute.

Domestic Plan	\$.406 per minute
International Plan	\$.338 per minute

* As of June 2, 2003, the \$600, one year commitment level plan will no longer be available to new customers. Customers may not add new service locations.

@ As of February 28, 2005, the remainder of this service will no longer be available to new customers. Customers may not add new service locations.

Issued: May 13, 2011

Effective: May 13, 2011

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

9. Sprint Business Flex With All Calls All Day IV*

1. Interstate Dial-1

The following full minute usage rate is billed in 6-second increments with a 18-second minimum. The following rate applies to Dial-1 service. Dial-1 interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11.

<u>Monthly Commitment</u>	<u>Per Minute Rate</u>
\$25.00	\$0.067

2. Interstate Toll Free

The rate set forth in Section 13.3.9.1 applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

3. Interstate SDS and Toll Free SDS

The rates set forth in Section 13.3.6.3 apply.

4. Interstate F̄ONCARD

F̄ONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified herein.

Per Minute Rate	\$0.0.67
Per Call Surcharge	\$0.40

5. International Dial-1 and F̄ONCARD

Sprint Business Essentials rates apply for Dial-1 calls and Sprint Business Flex With All Calls All Day II rates apply for FONCARD calls. FONCARD calls will be assessed a \$1.40 per call surcharge.

* As of February 28, 2005, the remainder of this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

9. Sprint Business Flex With All Calls All Day IV* (Continued)

5. International Dial-1 and FONCARD (Continued)

[Sprint Business Essential Dial-1 International](#) rates and [Sprint Business Flex With All Calls All Day IV FONCARD International](#) rates apply. FONCARD calls will be assessed a \$1.40 per call surcharge.

6. International SDS

[Sprint Business Flex With All Calls All Day SDS International Plan](#) or [Sprint Business Adjustable SDS International](#) rates apply.

7. International Toll Free

[Sprint Business Flex With All Calls All Day II Toll Free International](#) rates apply.

8. Monthly Recurring Charge

A monthly recurring charge will not apply.

9. Monthly Usage Charge

The rates set forth in Section 13.2.2 apply.

10. International Access (Sprint Express)

[Sprint Business Flex With All Calls All Day II International Access](#) rates or Sprint International Access rates found under [Currently Offered Basic Service](#) apply. In addition a \$1.40 per call surcharge or a Sprint International Access Surcharge found under [Currently Offered Basic Service](#) applies.

* As of February 28, 2005, the remainder of this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

9. Sprint Business Flex With All Calls All Day IV* (Continued)

11. International Access Country-to-Country Calling (Switched Access)

[Sprint Business Flex With All Calls All Day II Country-to-Country](#) rates apply. In addition, a per call surcharge of \$1.40 applies.

12. Calling Options

The Calling Options found in Section 13.6.6.7 are available.

13. International Calling Option

For an additional \$5.00 a customer will receive [Sprint Business Flex With All Calls All Day International Plan](#) rates apply for Dial-1, FONCARD, SDS and toll free calls. For international access calls the Sprint Business Flex With All Call All Day V International Access rates or Sprint International Access rates found under [Currently Offered Basic Service](#) apply. A per call surcharge of \$1.40 applies to FONCARD calls. A per call surcharge of \$1.40 or a Sprint International Access Surcharge found under [Currently Offered Basic Service](#) applies. For country-to-country calls, [Sprint Business Flex With All Calls All Day International Plan Country-to-Country](#) rates apply. In addition, a \$1.40 per call surcharge applies
Country-to-Country

* As of February 28, 2005, the remainder of this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

9. Sprint Business Flex With All Calls All Day IV* (Continued)

14. Monthly Service Charge

When a customer's usage is not \$25.00 per month, they will be charged the difference between their usage and \$25.00. The charge applies per line.

15. Canada FÖNCARD

Calls originating in Canada and terminating in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed a \$1.40 per call surcharge and the rates below. Calls are billed in full minute increments. Partial minutes are rounded up to the next full minute.

Domestic Plan	\$.406 per minute
International Plan	\$.338 per minute

* As of February 28, 2005, the remainder of this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

10. Sprint Business Flex With All Calls All Day V*

The following full minute usage rate is billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1

The following rate applies to Dial-1 service. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11.

<u>Monthly Commitment</u>	<u>Per Minute Rate</u>
\$25.00	\$0.075

2. Interstate Toll Free

The rate set forth in Section 13.3.9.1 applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

3. Interstate SDS and Toll Free SDS

The rates set forth in Section 13.3.6.3 apply.

4. Interstate F̄ONCARD

F̄ONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified herein.

Per Minute Rate	\$0.090
Per Call Surcharge	\$0.900

* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

10. Sprint Business Flex With All Calls All Day V*

5. International Dial-1 and FÖNCARD

[Sprint Business Flex With All Calls All Day V Dial-1 and FÖNCARD International](#) rates apply. FONCARD calls will be assessed a \$1.40 per call surcharge.

6. International SDS

[Sprint Business Flex With All Calls All Day V SDS International](#) rates apply.

7. International Toll Free

[Sprint Business Flex With All Calls All Day II Toll Free International](#) rates apply.

8. Calling Options

The Calling Options found in Section 13.3.6.7 are available.

9. International Access (Sprint Express)

[Sprint Business Flex With All Calls All Day V International Access](#) rates or Sprint International Access rates found under [Currently Offered Basic Service](#) apply. A \$1.40 per call surcharge or a Sprint International Access Surcharge found under [Currently Offered Basic Service](#) applies.

* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

10. Sprint Business Flex With All Calls All Day V* (Continued)

10. International Access Country-to-Country Calling (Switched Access)

[Sprint Business Flex With All Calls All Day II International Access Country-to-Country](#) rates apply. In addition, a \$1.40 per call surcharge applies.

11. International Calling Option

For an additional monthly recurring charge of \$5.00, the customer will receive the Sprint Business Flex With All Calls All Day V International Discount Plan [Dial-1 and FONCARD](#), [SDS](#), [toll free](#) rates. A per call surcharge of \$1.40 applies to FONCARD. [Sprint Business Flex With All Calls All Day V International Access](#) rates or Sprint International Access rates found under [Currently Offered Basic Service](#) apply. A \$1.40 or a Sprint International Access Surcharge rates found under [Currently Offered Basic Service](#) applies per call. For country-to-country calls, [Sprint Business Flex With All Calls All Day International Plan Country-to-Country](#) rates apply. In addition, a \$1.40 per call surcharge applies.

12. Monthly Service Charge

When a customer's usage is not \$25.00 per month, they will be charged the difference between their usage and \$25.00. The charge applies per line.

* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

10. Sprint Business Flex With All Calls All Day V* (Continued)

13. Canada F̄ONCARD

Calls originating in Canada and terminating in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed a \$1.40 per call surcharge and the rates below.

Domestic Plan	\$.406 per minute
International Plan	\$.338 per minute

* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

11. Sprint Business Flex With All Calls All Day VI*

The following full minute usage rate is billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1

The following rate applies to Dial-1 service. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11.

<u>Monthly Commitment</u>	<u>Per Minute Rate</u>
\$50.00	\$0.075

2. Interstate Toll Free

The rate set forth in Section 13.3.11.1 applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

3. Interstate SDS and Toll Free SDS

The rates set forth in Section 13.3.6.3 apply.

4. Interstate F̄ONCARD

F̄ONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified herein.

Per Minute Rate	\$0.090
Per Call Surcharge	\$0.90

* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

11. Sprint Business Flex With All Calls All Day VI* (Continued)

5. International Dial-1 and FÖNCARD

[Sprint Business Flex With All Calls All Day V Dial-1 and FÖNCARD International](#) rates apply. FÖNCARD calls will be assessed a \$1.40 per call surcharge.

6. International SDS

[Sprint Business Flex With All Calls All Day V SDS International](#) rates apply.

7. International Toll Free

[Sprint Business Flex With All Calls All Day II Toll Free International](#) rates apply.

8. Calling Options

The Calling Options found in Section 13.3.6.7 are available.

9. International Access (Sprint Express)

[Sprint Business Flex With All Calls All Day II International Access](#) rates apply. In addition, a \$1.40 per call surcharge applies.

10. International Access Country-to-Country Calling (Switched Access)

[Sprint Business Flex With All Calls All Day II International Access Country-to-Country](#) rates apply. In addition, a \$1.40 per call surcharge applies.

* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)11. Sprint Business Flex With All Calls All Day VI* (Continued)11. International Calling Option

For an additional monthly recurring charge of \$5.00, the customer will receive the Sprint Business Flex With All Calls All Day V International Discount Plan rates for [Dial-1 and FONCARD](#), [SDS](#) and [toll free](#) calls. FONCARD calls will be assessed a \$1.40 per call surcharge. Sprint Business Flex With All Calls All Day V International Access rates or Sprint International Access rates found under [Currently Offered Basic Service](#) apply. A per call surcharge of \$1.40 or a Sprint International Access Surcharge found under [Currently Offered Basic Service](#) apply. For country-to-country calls, [Sprint Business Flex With All Calls All Day International Plan Country-to-Country](#) rates apply. In addition to a \$1.40 per call surcharge applies.

12. Monthly Service Charge

When a customer's total monthly usage does not meet their \$50.00 monthly commitment, they will be charged a \$12.00 monthly service charge.

13. Canada FONCARD

Calls originating in Canada and terminating in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed a \$1.40 per call surcharge and the rates below. Calls are billed in full minute increments. Partial minutes are rounded up to the next full minute.

Domestic Plan	\$.406 per minute
International Plan	\$.338 per minute

* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

12. Sprint Business Flex With All Calls All Day VII*

1. Interstate Dial-1

The following full minute usage rate is billed in 6-second increments with a 18-second minimum. The following rate applies to Dial-1 service. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11.

1 Year Term Plan	
Annual	Per
<u>Commitment</u>	<u>Minute Rate</u>
\$600.00	\$0.072

2. Interstate Toll Free

The rate set forth in Section 13.3.12.1 applies.

3. Interstate SDS and Toll Free SDS

The rates in Section 13.3.6.3 apply.

4. Interstate F̄ONCARD

F̄ONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified herein.

Per Minute Rate	\$0.090	Per Call Surcharge	\$0.90
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5. International Dial-1 and F̄ONCARD

[Sprint Business Flex With All Calls All Day V Dial-1 and F̄ONCARD International](#) rates apply. F̄ONCARD calls will be assessed a \$1.40 per call surcharge.

* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)12. Sprint Business Flex With All Calls All Day VII* (Continued)6. International SDS

[Sprint Business Flex With All Calls All Day V SDS International](#) rates apply.

7. International Toll Free

[Sprint Business Flex With All Calls All Day II Toll Free International](#) rates apply.

8. Calling Options

The Calling Options found in Section 13.3.6.7 are available.

9. International Access (Sprint Express)

[Sprint Business Flex With All Calls All Day II International Access](#) rates apply. In addition, a \$1.40 per call surcharge applies.

10. International Access Country-to-Country Calling (Switched Access)

[Sprint Business Flex With All Calls All Day II International Access Country-to-Country](#) rates apply. In addition, a \$1.40 per call surcharge applies.

11. International Calling Option

For an additional monthly recurring charge of \$5.00, the customer will receive the Sprint Business Flex With All Calls All Day V International Discount Dial-1 and [FONCARD](#), [SDS](#), and [toll free](#) rates. FONCARD calls will be assessed a \$1.40 per call surcharge. Sprint Business Flex With All Calls All Day V or Sprint International Access Rates found under [Currently Offered Basic Service](#) apply. In addition to a \$1.40 per call surcharge or Sprint International Access Surcharge found under [Currently Offered Basic Service](#) applies. For country-to-country calls, [Sprint Business Flex With All Calls All Day International Plan Country-to-Country](#) rates apply. In addition to a \$1.40 per call surcharge applies.

* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)12. Sprint Business Flex With All Calls All Day VII* (Continued)12. Annual Service Charge

If a customer's annual usage is below \$600, they will be assessed an amount equal to the difference between the \$600 annual commitment and their actual contributory service usage charges.

13. Termination Liability

If a customer cancels service prior to fulfilling their term commitment, they will be assessed a termination liability in an amount equal to the difference between the minimum annual commitment and the customer's actual contributory service usage charges for each year in which the customer does not achieve the minimum annual commitment. The termination liability will be billed in one lump sum. Customers will not incur a termination liability if they: 1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current term plan and 2) commit to a minimum monthly commitment level equal to their current minimum monthly commitment level.

14. Canada F̄ONCARD

Calls originating in Canada and terminating in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed a \$1.40 per call surcharge and the rates below. Calls are billed in full minute increments. Partial minutes are rounded up to the next full minute.

Domestic Plan	\$.406 per minute
International Plan	\$.338 per minute

* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

13. SPRINT BUSINESS FLEX* (Continued)

4. Assurance Plans

New Sprint Business Flex 500 customers selecting one-year or two-year term plans will have a 90 day introductory period to install and use Sprint Business Flex services. During the first 90 days of the new customer's term plan:

1. If Sprint fails to install Business Flex Service within the interval agreed upon in writing or, if none, Sprint's standard installation intervals; or
2. If the customer's invoice for Business Flex Service does not accurately reflect:
 - One flat rate for all interstate calls;
 - Different flat rates may apply to international calls; and the same flat rates described above apply to all voice services, including direct dial, toll free FONCARD (additional per call surcharge applied) long distance services, then the customer may contact Sprint Customer Service and report the problem. Sprint Customer Service will review the reported problem, explain the monthly invoice, and correct any errors in service performance or invoicing inconsistent with these principles. If Sprint Customer Service fails to correct the specific performance deficiency or demonstrate to the customer that it is, in fact, receiving Sprint Business Flex Service and being billed the flat rates advertised by Sprint, the customer will be permitted to terminate its Sprint Business Flex Service without incurring any termination liability.

New Business Flex customers are customers who have not purchased any Sprint Business Service during the immediately preceding 12 months. The 90 day plan period begins on the day that a customer's Business Flex service is first installed.

* This service is no longer available to new customers.

13. SPRINT BUSINESS FLEX* (Continued)

5. Sprint Business Flex Invoicing

See Section 3.6 of [Business Communications and Miscellaneous Services](#) for more information about invoicing.

6. Service Guarantees**

1. Sprint Secure and Sprint Secure Satisfaction Guarantee

Sprint Secure and Sprint Secure Satisfaction Guarantee are available for selected Sprint toll free and VPN products. There are no charges associated with these services. A description of these services and the terms and conditions for these services may be found at [Sprint Secure and Sprint Secure Satisfaction Guarantee](#).

2. Sprint Security Support Services

Sprint Security Support Services includes SprintGUARD Basic, SprintGUARD Plus, and SprintGUARD Elite. There is no charge for SprintGUARD Basic. A description of these services, terms and conditions for these services, and charges for SprintGUARD Plus, and SprintGUARD Elite may be found at [Sprint Security Support Services](#).

* This service is no longer available to new customers.

** Service Guarantees are no longer available for subscription.