
3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES

1. Overview

1. Description

Sprint's Business Communications and Miscellaneous Services provide customers with a variety of communications, invoicing, customer service, and network management options. Sprint offers voice and data connectivity to Sprint's network for both outbound and inbound communications through a combination of switched and/or dedicated access options. Business Communications Services are available throughout the United States and the world. Except for several miscellaneous services found in this section, a product's description and applicable rates are found in the product's specific section of this schedule.

2. Access Options

Sprint's Business Communications Services offer the following access options.

1. Switched

Sprint Business Communications Services offer switched services from the customer through the LEC's Central Office to the Sprint Fiber Optic Network. Switched access calls include those originating from lines pre-subscribed to Sprint or terminating to any public switched network location. These lines must be designated as "Business" (non-residential) service by the LEC. Switched Access also includes calls originating on a FONCARD. Additional switched access information appears below.

1. Dial "1" (Dial-1)

Available over Feature Group D lines in all equal access areas.

2. Reserved for Future Use

3. FONCARD

FONCARD calls are accessed by dialing 10333 0+ or a toll free access number. Calls can originate worldwide. Appropriate per call surcharges will be applied.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

1. Overview (Continued)

2. Access Options (Continued)

1. Switched (Continued)

4. LEC Switched 56

A non-ISDN service ordered from the LEC by Sprint on behalf of the customer via a letter of agency or directly from the LEC by the customer and providing digital connectivity for SDS in increments of 56 Kbps. Interconnection between the customer's LEC and Sprint is on Feature Group D trunking.

5. LEC Basic Rate Interface (BRI)

An ISDN-based service ordered from the LEC (where available) by Sprint on behalf of the customer via a letter of agency or directly from the LEC by the customer for SDS and providing digital connectivity in increments of 56 or 64 kbps.

2. Dedicated

Sprint Business Communications Services may be provisioned using dedicated facilities from the customer's premises through the local Central Office to the Sprint Fiber Optic Network. Calls may originate from and/or terminate to these lines in the United States (including Hawaii) or international locations served by Sprint. Voice, Data and Toll Free services may be provisioned on the same line. For descriptive, rates, charges and options in addition to that below see Schedule No. 8.

1. T-1 Access

One T-1 transmits information at 1.544 Mbps and provides all digital connection.

ISDN Access is also available on T-1, customers can use Primary Rate Interface (PRI) (provided under Schedule No. 7) for origination and termination of calls.

2. Digital Dedicated Access Line (DDAL)

A leased line circuit provisioned from the LEC in increments of 56 or 64 Kbps to provide a dedicated circuit from the customer's premises (through the LEC central office) directly to Sprint.

Text currently on this page was previously located on Pages 4 and 5. Text previously on this page explaining product offerings has been deleted. Product descriptions are included in each product's specific section of Schedule No. 11.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

1. Overview (Continued)

2. Access Options (Continued)

2. Dedicated (Continued)

3. Reserved for Future Use

4. Dedicated Access Line (DAL)

A single line that provides analog access.

3. Billing Increments

Most domestic business calls are billed in 6-second increments with a 18-second minimum. Most international business calls are billed in 6-second increments with a 30-second minimum. However, other billing increments may apply to domestic or international business calls. The billing increments for a product are found in the product's specific section of this schedule.

4. Call Periods

Rates for some calls may be based upon peak and off-peak rates. Some rates are flat rated and apply 24 hours, 7 days a week. The customer's local time at the point of call origination determines the Call Period. For Sprint's Toll Free Services the customer's local time at the point of call termination determines the Call Period. Calls beginning in one call period and completing in another call period will be billed according to the rates in effect during each portion of the call. Calls periods for a product are found in the product's specific section of this schedule.

2. Charges

The following charges, if applicable, are found in each product's specific section of this schedule.

1. Installation Charges

Installation Charges apply to certain Business Communications Services offerings.

2. Monthly Recurring Charges (MRC)

MRCs apply to certain Business Communications Services offerings.

3. Minimum Usage Charges

Minimum charges apply to certain Business Communications Services offerings.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

2. Charges (Continued)

4. Surcharges

1. Off-Net Surcharges

Off-net surcharges may apply to various Business Communications Services.

1. F̄ONCARD Surcharges

F̄ONCARD apply per call.

2. Route Advance Surcharge

If calls terminating On-Net cannot be completed because the customer's dedicated access facilities are unavailable, the call can be completed using alternate off-net facilities or the public switched network. The surcharges associated with such calls will be aggregated together and billed to one customer-specified billing hierarchy location.

2. Interactive Toll Free Services

Various routing capabilities are available as features for some Sprint Toll Free services. See Sprint Features Descriptions for Schedule No. 11 found in Attachment A herein beginning on Page 1 for a description of the Interactive Toll Free Services features. Monthly recurring charges, non-recurring charges, and other charges may apply.

When a customer subscribes to Interactive Toll Free Services With Call Referral, the customer selects Call Referral and any other Interactive Toll Free Service feature(s). A surcharge, which is applied on a per call basis, is based on the individual features ordered by the customer plus the Base Interactive Toll Free surcharge. (The surcharge is not based on the number of features used during the course of the call.) Stand-Alone Agent Transfer is a special case of Interactive Toll Free Services With Call Referral which provides automatic call termination to a Call Referral number without caller interaction. The per call surcharge for Stand-Alone Agent Transfer includes only the Agent Transfer surcharge. Non-recurring and monthly charges also apply. When a customer subscribes to Interactive Toll Free Service Without Call Referral, the per call surcharge is developed in the same manner; in addition, a flat, per minute charge applies.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

2. Charges (Continued)

4. Surcharges (Continued)

3. in Services*

Unless otherwise specified in a product's section, international and interstate operator services are available from switched access facilities. Usage rates apply per minute, call placement charges and surcharges apply per call.

4. Sprint International Access (Sprint Express)

Sprint International Access enables a customer in a foreign country to call a toll-free number and reach a Sprint operator in the United States for call termination within the United States. All calls, including those terminating to a toll free number, will be billed the applicable Sprint International Access first minute or less rate and an additional minute (or fraction thereof) rate with an applicable surcharge. A customer can obtain directory or general assistance from the Sprint operator (for example, U.S. area code information, time of day in U.S. cities, call rates and/or call completion assistance). The customer may be assessed a local call charge by the foreign administration. Some public phones may require a deposit of coins to get a dial tone. Calls are made up of usage rates and a per call surcharge.

5. Directory Assistance (Domestic and International)*

Unless otherwise specified in a product's section of this schedule, Directory Assistance including National Directory Assistance, rates apply. Directory Assistance charges apply per call.

5. Features

For a description of the available features, see Sprint Features Descriptions for Schedule No. 11 found in Attachment A herein beginning on Page 1. The rates for a product are found in the product's specific section of this schedule.

6. Additional Charges

Below are descriptions of additional charges which may apply. The rates which apply for a product are found in the product's specific section of this schedule.

1. Maintenance Charges

Maintenance Charges may apply to certain Business Communications Services.

* Operator services and Directory Assistance interstate and international charges may be found at www.sprint.com/ratesandconditions, Personal Interstate/International Wireline LD Services, Sprint Services Currently Offered, Basic Service.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

2. Charges (Continued)

6. Additional Charges

2. Out of Hours Work Charge

This charge covers the additional costs incurred by Sprint when performing standard schedule services outside of normal work hours. This charge applies to each hour expended rounded to the nearest half hour. It applies in addition to the standard schedule charges for the work requested.

3. Trouble Shooting at Customer's Premises

This charge covers Sprint's cost to visit the customer's premises to determine what equipment is the cause of a malfunction. This charge applies in cases where Sprint identifies the trouble to be caused by customer-provided equipment and to be unrelated to any malfunction of Sprint's service. The charge applies from the time Sprint personnel are dispatched until the problem is identified.

A charge also applies when the local telephone company, at Sprint's request, makes the trouble shooting visit to customer's premises and determines the trouble is caused by customer-provided equipment.

Customer may also be responsible for any charges incurred when Sprint, acting as the customer's agent, requests the vendor of the customer-provided equipment to make a trouble shooting visit to customer's premises.

3. Usage Charges

Sprint's Business Communications Services provide both interstate and international calling capabilities. Usage charges are found in each product's specific section of this schedule.

4. Discounts

Sprint offers a variety of discount options based on, but not limited to, call volumes, usage commitments, frequently called numbers or countries, and/or length of service commitments. If applicable, discounts are found in each product's specific section of this schedule.

Text currently on this page was previously located on Pages 24 through 31. Text previously on this page is now located on Page 3.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

5. Sprint Business Clout*

1. Description

Founded on standard Sprint Clarity calling options, Sprint Business Clout enables Sprint Clarity subscribers to obtain features and associated benefits of Sprint Clarity with the ability to combine subscriber's monthly usage from associated and non-associated locations within discrete Sprint Business Clout invoice hierarchies for a period of one year for greater discounts. Sprint Business Clout is offered to small Sprint Clarity customers who commit to this program for a one year period and subscribe to individual or combined Sprint Clarity (Switched Access), Sprint Clarity FONCARD or Sprint Clarity Toll Free (Switched Access) calling options.

A \$50 gross usage per month minimum requirement will be applied to each outbound switched access location subscribed to the Sprint Clarity (Switched) calling option.

A subscriber's Sprint Business Clout plan will commence upon Sprint's implementation of Business Clout discounts and continue for a period of one year and thereafter until terminated by either party upon at least 30 days written notice. Subscribers cancelling any outbound or toll free location enrolled in the Business Clout program prior to the end of the initial one year commitment will be considered in default of the one year service commitment and will be subject to the termination liability below.

All features associated with Sprint Clarity (switched access), Sprint Clarity Toll Free (switched access) and Sprint Clarity FONCARD calling options, as well as Sprint Clarity optional services including SprintFAX, FONVIEW and Sprint Clarity Conference Connection are available to Business Clout subscribers.

2. Base Rates

The base usage rates for the Business Clout plan subscriber will be the toll free (switched access), and the switched access (voice and card) rates listed below. If the computed Sprint Business Clout charges include a fraction of a cent, the fraction is rounded up to the next whole cent (for example, \$1.624 would round up to \$1.63). All other usage rates and fees will be identical to the standard Sprint Clarity calling option.

* Effective January 16, 1995, this service is no longer available to new subscribers. Text currently on this page was previously located in Schedule No. 11, Section 11.4, Pages 35 and 36. Text previously on this page is now located on Pages 3 and 4.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

5. Sprint Business Clout * (Continued)

2. Base Rates (Continued)

1. Domestic Outbound Usage Rates

The following full-minute rates bill in 6-second increments with a 30-second per call minimum.

<u>Calling Area</u>	<u>Time Period</u>	<u>Switched/Card Full Minute</u>
Corridors	Peak	\$0.3160
	Off	\$0.2560
Regional	Peak	\$0.3350
	Off	\$0.2670
National	Peak	\$0.3660
	Off	\$0.2930
Puerto Rico/ U.S. Virgin Islands	Peak	\$0.3660
	Off	\$0.2930

2. Domestic Inbound Toll Free Usage Rates

The following per-minute rates bill in 6-second increments with a 30-second per call minimum.

<u>Calling Area</u>	<u>Time Period</u>	<u>Switched/Card Full Minute</u>
Corridors	Peak	0.3260
	Off	0.2590
Regional	Peak	0.3270
	Off	0.2610
National	Peak	0.3700
	Off	0.2960
Puerto Rico/ U.S. Virgin Islands	Peak	0.3700
	Off	0.2960

* Effective January 16, 1995, this service is no longer available to new subscribers.
Text currently on this page was previously located in Schedule No. 11, Section 11.4, Page 36.
Text previously on this page is now located on Page 4.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

5. Sprint Business Clout * (Continued)

3. Incremental Volume Discounts

Business Clout discounts are applied in lieu of Clarity volume discounts on all interstate usage from the subscriber's Sprint Clarity (switched access), Sprint Clarity Card and Sprint Clarity Toll Free (switched access) call types, including FONCARD surcharges but excluding Directory Assistance, operator services, features, equipment and access charges, within a subscriber's hierarchies. The following incremental volume discounts apply.

<u>Hierarchy Usage Threshold</u>	<u>Incremental Volume Discount %</u>
\$ 0.00 - \$ 99.99	0%
\$ 100.00 - \$ 499.99	2%
\$ 500.00 - \$ 999.99	4%
\$ 1,000.00 +	8%

4. Per Location Fee

No Per Location Fee applies.

5. Termination Liability

If a subscriber terminates any Sprint Clarity (Switched access), Sprint Clarity FONCARD or Sprint Clarity Toll Free (switched access) location enrolled in the Business Clout program prior to the end of the initial one year commitment, the subscriber will be considered in default of the one year service commitment and will be billed the \$50 minimum usage times the remaining months of the initial term for each service at each location which is cancelled. However, if at any time during the first 90 days of service a Business Clout subscriber decides to terminate its Business Clout service, the subscriber may do so without incurring any termination liability.

* Effective January 16, 1995, this service is no longer available to new subscribers. Text currently on this page was previously located in Schedule No. 11, Section 11.4, Page 37. Text previously on this page is now located on Page 4.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

6. Invoicing

1. Description

Distributed Invoicing: Each location is considered a distinct entity, and receives a separate invoice for all charges incurred.

Consolidated Invoicing: All locations and services are grouped together on a single invoice. The recipient of this invoice is responsible for payment of all charges incurred at all locations.

Customer Defined Invoicing: Customers may choose any combination of Distributed and Consolidated options.

2. Invoicing Media Options

FONVIEW - Sprint's PC software that allows the customer to perform sophisticated analysis of its long distance usage. Charges for all Sprint Business Communications Services and all access types are included.

FONVIEW Rebilling System (RBS) - When used in conjunction with FONVIEW, this software package allows customers to tailor the invoice format primarily for internal bill-back purposes.

Invoice Detail Tape (IDT) - Provides both call detail and all invoice charges, discounts and credits for each customer's location.

Paper - The Management Billing Advantage (MBA) contains three components:

1. Invoice Detail - these reports gather all charges, discounts, promotions, taxes, adjustments and payments for the billing cycle and display them in overall summary formats.
2. Call Detail - these reports detail usage by call and do not include any non-usage charges, discounts or taxes.
3. Telemanagement Reports - Optional reports that provide more detailed information specific to a telecommunications management need.

Microfiche - this option is available for call detail only.

Text currently on this page was previously located on Pages 34 and 35. Text previously on this page is now located on Page 5.

 3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)
7. Service Guarantees**1. Sprint Secure and Sprint Secure Satisfaction Guarantee

Sprint Secure and Sprint Secure Satisfaction Guarantee are available for selected Sprint toll free and VPN products. There are no charges associated with these services. A description of these services and the terms and conditions for these services may be found in Attachment A herein beginning on Page 9.

2. Sprint Security Support Services

Sprint Security Support Services includes SprintGUARD Basic, SprintGUARD Plus, and SprintGUARD Elite. There is no charge for SprintGUARD Basic. A description of these services, terms and conditions for these services, and charges for SprintGUARD Plus, and SprintGUARD Elite may be found Attachment A herein beginning on Page 12.

8. Business Standalone F̄ONCARD* @1. Service Description

The Business Standalone F̄ONCARD is a non-product specific F̄ONCARD available to any business customer requesting it. The customer need not be a Sprint business customer. Customers of the Business Standalone F̄ONCARD will be able to place direct-dial intrastate, interstate, outbound international, inbound international and country to country (third country calling) calls over Sprint's network. Inbound and country to country calling may not be available from all international locations. For callers placing operator-assisted calls, the Sprint operator can be reached via a toll free number. The customer may be assessed a local call charge by the foreign telephone administration. Some public phones may require a deposit of coins to get a dial tone.

The Business Standalone F̄ONCARD rates are zone-based with the world divided into 17 zones. Calls can be placed within and between zones unless otherwise noted. All calls, including those terminating to a toll free number, are rated on a flat, per minute basis with no time-of-day differential. A per call surcharge, will apply to all calls except domestic calls. Operator-assisted calls will incur the applicable per minute rates and per call placement charges.

* Effective January 23, 2009, F̄ONCARDs will be issued only to customers who subscribe to Sprint for their long distance service and request a F̄ONCARD. If a F̄ONCARD is not used for one year, it may be cancelled.

** Sprint Guarantees are no longer available for subscription.

@ Interstate and international operator services usage rates, call placement charges and surcharges may be found at www.sprint.com/ratesandconditions, Personal Interstate/International Wireline LD Services, Sprint Services Currently Offered, Basic Service.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

8. Business Standalone FONCARD (Continued)

2. Zone Definitions

Additional termination points associated with some of the international locations listed below may be found in Schedule No. 11, Service Areas and Rate Step Tables, Section 9.1.3.

1. Zone 1

Australia, Bahamas, Japan, United Kingdom

2. Zone 2

Andorra, Aruba, Austria, Belgium, Bermuda, Denmark, Finland, France, French Guiana, Germany, Guadeloupe and the French Antilles, Hong Kong, Ireland, Liberia, Liechtenstein, Malawi, Malaysia, Monaco, Netherlands, New Zealand, Norway, Singapore, St. Pierre and Miquelon, Sweden, Switzerland

3. Zone 3

Antigua, British Virgin Islands, Chile, Colombia, Czech Republics, Dominican Republic, El Salvador, Indonesia, Italy, South Korea, Luxembourg, Mali, Netherlands Antilles, Panama, Poland, San Marino, Slovakia, Spain, Vatican City, Venezuela

4. Zone 4

Barbados, Belize, Bosnia & Herzegovina, Botswana, Brazil, Cayman Islands, Croatia, Cyprus, Dominica, Egypt, Faeroe Island, Greenland, Grenada, Hungary, Iceland, Israel, Jamaica, Kuwait, Macao, Macedonia, Mexico, Montenegro, Montserrat, Nicaragua, Niger, Portugal, Serbia, Slovenia, South Africa, St. Kitts, St. Lucia, St. Vincent and the Grenadines, Tanzania

5. Zone 5

Anguilla, Armenia, Bolivia, Congo, Costa Rica, Djibouti, Ecuador, Gambia, Ghana, Greece, India, Jordan, Lebanon, Mauritania, Morocco, Nevis Island, Peru, Russia Tajikistan, Thailand, Trinidad and Tobago, Tunisia, Turkmenistan, Turks and Caicos Islands, United Arab Emirates, Uzbekistan, Western Samoa, Yemen

6. Zone 6

Albania, Argentina, Bahrain, Bulgaria, Comoros, Cuba, Guantanamo Bay, Haiti, Lithuania, Mayotte Island, Nigeria, Oman, Papua New Guinea, Paraguay, Reunion Island, Saudi Arabia, Sierra Leone, Turkey, Uruguay

7. Zone 7

Bangladesh, China, Eritrea, Ethiopia, Gabon, Gibraltar, Guatemala, Honduras, Malta, Namibia, Pakistan, Romania, Sri Lanka, Vietnam

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

8. Business Standalone FONCARD (Continued)

2. Zone Definitions (Continued)

8. Zone 8

Algeria, Benin, Brunei, Cameroon, Guyana, Iran, Ivory Coast, Lesotho, Libya, Nauru, Nepal, Suriname, Swaziland, Togo, Uganda, Congo (formerly Zaire), Zambia, Zimbabwe

9. Zone 9

Ascension Island, Kenya, Kiribati, Marshall Islands, Micronesia, Qatar, Solomon Islands

10. Zone 10

Azerbaijan, Belarus, Cape Verde Islands, Diego Garcia, Estonia, Fiji Islands, French Polynesia, Georgia, Iraq, Kazakhstan, Kyrgyzstan, Latvia, Maldives, Martinique, Moldova, Seychelles, Syrian Arab Republic, Tokelau, Tonga Islands, Ukraine, Wallis and Futuna

11. Zone 11

Senegal, Mongolia

12. Zone 12

Burundi, Cambodia, Central African Republic, Equatorial Guinea, Mauritius, Mozambique, New Caledonia, Palau, Rwanda, St. Helena

13. Zone 13

Angola, Australian External Territories, Bhutan, Chad, Cook Island, Guinea-Bissau, Laos, Madagascar, Burma (formerly Myanmar), North Korea, Sao Tome, Vanuatu,

14. Zone 14

Afghanistan, Burkina Faso, Niue, Somalia, South Sudan, Sudan, Tuvalu

15. Zone 15

United States

16. Zone 16

Canada

17. Zone 17

Atlantic Ocean Region, Indian Ocean Region, Pacific Ocean Region

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

8. Business Standalone FONCARD (Continued)

3. Per Minute Rates

The following per minute rates are billed in 60 second increments and apply 24 hours a day, 7 days a week.

1. Interstate

FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands unless otherwise specified in Schedule No. 11.

\$0.22 per minute

2. International FONCARD, Inbound and Country to Country (Third Country Calling)

<u>From</u>	<u>To</u>								
	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7</u>	<u>8</u>	
1	\$1.14	1.28	1.52	1.76	2.00	2.23	2.47	2.71	
2	1.28	1.43	1.66	1.90	2.14	2.38	2.61	2.85	
3	1.52	1.66	1.90	2.14	2.38	2.61	2.85	3.09	
4	1.76	1.90	2.14	2.38	2.61	2.85	3.09	3.33	
5	2.00	2.14	2.38	2.61	2.85	3.09	3.33	3.56	
6	2.23	2.38	2.61	2.85	3.09	3.33	3.56	3.80	
7	2.47	2.61	2.85	3.09	3.33	3.56	3.80	4.04	
8	2.71	2.85	3.09	3.33	3.56	3.80	4.04	4.28	
9	2.95	3.09	3.33	3.56	3.80	4.04	4.28	4.51	
10	3.18	3.33	3.56	3.80	4.04	4.28	4.51	4.75	
11	3.42	3.56	3.80	4.04	4.28	4.51	4.75	4.99	
12	3.66	3.80	4.04	4.28	4.51	4.75	4.99	5.23	
13	4.13	4.28	4.51	4.75	4.99	5.23	5.46	5.70	
14	5.08	5.23	5.46	5.70	5.94	6.18	6.41	6.65	
15	0.81	0.95	1.19	1.43	1.66	1.90	2.14	2.38	
16	1.09	1.24	1.47	1.71	1.95	2.19	2.42	2.66	
	<u>9</u>	<u>10</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>	<u>15</u>	<u>16</u>	<u>17</u>
1	\$2.95	3.18	3.42	3.66	4.13	5.08	0.81	1.09	15.00
2	3.09	3.33	3.56	3.80	4.28	5.23	0.95	1.24	15.00
3	3.33	3.56	3.80	4.04	4.51	5.46	1.19	1.47	15.00
4	3.56	3.80	4.04	4.28	4.75	5.70	1.43	1.71	15.00
5	3.80	4.04	4.28	4.51	4.99	5.94	1.66	1.95	15.00
6	4.04	4.28	4.51	4.75	5.23	6.18	1.90	2.19	15.00
7	4.28	4.51	4.75	4.99	5.46	6.41	2.14	2.42	15.00
8	4.51	4.75	4.99	5.23	5.70	6.65	2.38	2.66	15.00
9	4.75	4.99	5.23	5.46	5.94	6.89	2.61	2.90	15.00
10	4.99	5.23	5.46	5.70	6.18	7.13	2.85	3.14	15.00
11	5.23	5.46	5.70	5.94	6.41	7.36	3.09	3.37	15.00
12	5.46	5.70	5.94	6.18	6.65	7.60	3.33	3.61	15.00
13	5.94	6.18	6.41	6.65	7.13	8.08	3.80	4.09	15.00
14	6.89	7.13	7.36	7.60	8.08	9.03	4.75	5.04	15.00
15	2.61	2.85	3.09	3.33	3.80	4.7	*	0.48	12.00
16	2.90	3.14	3.37	3.61	4.09	5.04	0.48	0.62	15.00

* See Section 3.8.3.1 above.
Text currently on this page was previously located in Schedule No. 11, Section 11.6, Page 45 and 46. Text previously on this page is now located on Page 5.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

8. Business Standalone FONCARD (Continued)

4. Per Call Surcharge

A per call surcharge of \$1.00 will apply.

5. Directory Assistance

Directory Assistance including National Directory Assistance is available. Directory Assistance charges may be found at www.sprint.com/ratesandconditions, Personal Interstate/International Wireline LD Services, Sprint Services Currently Offered, Basic Service.

6. Monthly Recurring Charge

None

9. Sprint Custom Business Options

From time to time Sprint may provide Custom Business Options for specific customer applications.

10. Reserved for Future Use

11. Reserved for Future Use

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)11. Reserved for Future Use12. Toll Free on Sprint Access

Toll Free on Sprint Access allows a customer to originate an inbound call from international locations by dialing an in-country Sprint Access number. An operator services' voice response unit will allow a customer to choose Toll Free on Sprint Access. A customer using a non-touch tone phone will time out to a Sprint operator for call completion.

This service is available to all business customers.

The following per minute rates apply to inbound toll free calls placed from the below listed countries which terminate to the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands. All calls are billed in 6 second increments with a per call minimum of 30 seconds.

<u>Country</u>	<u>Per Minute Rate</u>
Antigua	\$1.7100
Argentina	2.1253
Armenia	3.4786
Aruba	1.4706
Australia	1.6514

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)12. Toll Free on Sprint Access (Continued)

<u>Country</u>	<u>Per Minute Rate</u>
Austria	\$1.8517
Bahamas	1.3045
Bahrain	2.2523
Bangladesh	3.1366
Barbados	1.7100
Belarus	3.4786
Belgium	1.7100
Belize	1.9054
Bermuda	1.3631
Bolivia	2.0129
Botswana	2.2982
Brazil	1.7686
British Virgin Islands	1.8370
Brunei	3.6399
Bulgaria	3.4786
Cayman Islands	1.7100
Chile	2.0129
China	3.6692
Colombia	1.8810
Cook Islands	3.5275
Costa Rica	1.7686
Croatia	2.1106
Cyprus	1.9983
Czech Republic	2.0178
Denmark	1.8370
Dominica	1.9543
Dominican Republic	1.4462
Ecuador	2.5699
Egypt	2.1253
El Salvador	2.2328
Fiji	3.1269
Finland	1.8370
France	1.8370
French Antilles	1.9543
French Guiana	2.2767
Gambia	2.3793
Georgia	3.4786

Text currently on this page was previously located in Section 11.7, Pages 48 and 49. Text previously on this page is now located on Page 5.

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3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)12. Toll Free on Sprint Access (Continued)

<u>Country</u>	<u>Per Minute Rate</u>
Germany	\$1.7100
Ghana	2.4282
Greece	1.7540
Grenada	1.6514
Guadeloupe	2.1839
Guantanamo Bay	1.6758
Guatemala	1.5830
Guyana	2.1399
Haiti	1.6758
Honduras	1.8419
Hong Kong	2.2035
Hungary	1.7100
Iceland	1.8370
India	2.4429
Indonesia	2.3207
Iran	2.0535
Ireland	1.7100
Israel	2.0813
Italy	1.8370
Jamaica	1.7100
Japan	2.0129
Jordan	3.0340
Kenya	2.3647
Korea, South	2.1302
Lithuania	3.4786
Luxembourg	1.7686
Macao	2.5894
Malaysia	2.1302
Marshall Islands	2.3207
Mauritius	2.5113
Mexico	2.0667
Micronesia	2.7507
Monaco	1.8370
Montserrat	1.7100
Netherlands	1.7100
Netherlands Antilles	1.5860
New Zealand	2.3891

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3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)12. Toll Free on Sprint Access (Continued)

<u>Country</u>	<u>Per Minute Rate</u>
Nicaragua	\$1.7686
Norway	1.8370
Pakistan	2.4429
Palau	2.7507
Panama	1.6514
Paraguay	2.2377
Peru	2.7507
Philippines	2.0129
Poland	1.7100
Portugal	2.2035
Qatar	2.3012
Reunion Island	2.5113
Romania	2.4917
Russia	3.4786
San Marino	1.8370
Saudi Arabia	2.4917
Sierra Leone	2.9265
Singapore	2.0813
Slovakia	2.0178
Solomon Islands	3.1659
South Africa	2.6383
Spain	1.9543
Sri Lanka	2.8728
St. Kitts & Nevis	1.7100
St. Lucia	1.9445
St. Pierre & Miquelon	1.8370
St. Vincent	1.7295
Sweden	1.7100
Switzerland	1.8370
Syria	3.2734
Taiwan	1.8810
Thailand	2.2035
Trinidad & Tobago	1.7100
Turkey	2.4038
Ukraine	3.4786
United Arab Emirates	2.1399

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3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

12. Toll Free on Sprint Access (Continued)

<u>Country</u>	<u>Per Minute Rate</u>
United Kingdom	\$1.4462
Uruguay	1.8810
Vatican City	1.8370
Venezuela	2.2181
Vietnam	3.1366
Yemen	1.8761
Zimbabwe	2.4087

13. Business MTS Service*

1. Per Minute Rates

The below-listed interstate rates are applicable for calls placed from the contiguous United States, Hawaii, Puerto Rico and the U.S. Virgin Islands.

Interstate calls can terminate to all 50 United States, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI. Calls are billed in 60 second increments with a per call minimum of 60 seconds. Partial minutes are rounded up to the next full minute. Interstate calls can originate from Alaska, Guam and CNMI via FONCARD only. Calls may terminate to American Samoa.

<u>Mileage</u>	<u>Per Minute Rates</u>		
	<u>Day</u>	<u>Evening</u>	<u>Night/ Weekend</u>
1-10	\$0.3120	\$0.1680	\$0.1560
11-22	0.3360	0.1920	0.1560
23-55	0.3360	0.2040	0.1560
56-70	0.3360	0.2040	0.1810
71-124	0.3360	0.2040	0.1810
125-292	0.3490	0.2040	0.1810
293-430	0.3600	0.2280	0.1810
431-925	0.3600	0.2280	0.1920
926-1910	0.3600	0.2280	0.1920
1911-3000	0.3730	0.2280	0.1920
3001-4250	0.3840	0.2650	0.2040
4251-5750	0.4200	0.2760	0.2040
5751-7500	0.4440	0.3500	0.2650
7501+	0.5040	0.3500	0.2890

* Effective August 1, 1995, this service will no longer be available to new subscribers.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

13. Business MTS Service*

2. Time of Day Calling Periods

The following time of day calling periods apply for calls originating in the contiguous United States Hawaii, Puerto Rico and the U.S. Virgin Islands:

	Mon	Tues	Wed	Thurs	Fri	Sat	Sun
8:00 a.m. to 4:59 p.m.*	Day Rate Period						
5:00 p.m. to 10:59 p.m.*	Evening Rate Period						Eve. Rate Period
11:00 p.m. to 7:59 a.m.*	Night/Weekend Rate Period						

3. Other Service Rates

Business MTS service subscribers will receive the rates found at www.sprint.com/ratesandconditions, Personal Interstate/International Wireline LD Services, Sprint Services Currently Offered, Basic Service for all other services utilized, for example, directory assistance, international operator services, FONCARD, etc.

4. Service Availability

Business MTS service is available from all Feature Group D locations in the contiguous United States, Hawaii, Puerto Rico and the U.S. Virgin Islands.

5. Monthly Service Charge

A \$10.00 per month service charge will apply. This monthly service charge will be waived in any month in which the customer's total monthly usage meets or exceeds \$15.00.

* Effective August 1, 1995, this service will no longer be available to new subscribers.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)14. Business Sprint Plus**

This service is designed for subscribers in the middle to high ranges of the MTS market. Business Sprint Plus** subscribers will be eligible for volume discounts up to 30 percent. Business Sprint Plus** subscribers will not be assessed a monthly recurring minimum usage charge. The Sprint Business Plus** rates apply to domestic Dial-1 and operator services calls between points within the contiguous United States and Hawaii and to Alaska, American Samoa, Puerto Rico and the U.S. Virgin Islands (domestic usage). A customer subscribing to this Plan will receive Business Sprint Plus** discounts, on all relevant domestic usage except Directory Assistance, LEC Credit Card and FONCARD usage/surcharge. In addition, subscribers will receive an international usage discount. All domestic and international services, except Directory Assistance, LEC Credit Card usage/surcharge and FONCARD, apply to determining the discount level.

1. Per Minute Rates

The below-listed interstate rates are applicable for calls placed from the Contiguous United States, Hawaii, Puerto Rico, the U.S. Virgin Islands. Interstate calls can terminate to all 50 United States, American Samoa, CNMI, Guam, Puerto Rico, and the U.S. Virgin Islands. Interstate calls can originate from Alaska, Guam and CNMI via FONCARD only. Discounts apply to these rates.

<u>Mileage</u>	<u>Peak</u>	<u>Off-Peak</u>
1-10	\$0.3800	\$0.2430
11-22	\$0.3800	\$0.2430
23-55	\$0.3800	\$0.2430
56-70	\$0.4140	\$0.2570
71-124	\$0.4140	\$0.2570
125-292	\$0.4140	\$0.2570
293-430	\$0.4140	\$0.2570
431-925	\$0.4140	\$0.2570
926-1910	\$0.4280	\$0.2690
1911-3000	\$0.4280	\$0.2690
3001-4250	\$0.4940	\$0.3480
4251+	\$0.5370	\$0.3480

2. Time of Day Calling Periods

Peak - 8:00 a.m.-4:59 p.m., Monday-Friday

Off-Peak - 5:00 p.m.- 7:59 a.m., Monday-Friday and all hours Saturday and Sunday.

3. Other Service Rates

Business MTS service subscribers will receive the rates found at www.sprint.com/ratesandconditions, Personal Interstate/International Wireline LD Services, Sprint Services Currently Offered, Basic Service for all other services utilized, for example, directory assistance, international operator services, FONCARD, etc.

** Effective August 1, 1995, this service is no longer available to new subscribers.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

14. Business Sprint Plus**

4. Service Availability

Business MTS service is available from all Feature Group D locations in the contiguous United States and Hawaii.

5. Monthly Service Charge

A \$10.00 per month service charge will apply. This monthly service charge will be waived in any month in which the customer's total monthly usage meets or exceeds \$15.00.

6. Business Sprint Plus Usage Discounts*

As specified in the chart below, a Business Sprint Plus subscriber will receive a discount on his monthly bill determined by his total monthly usage of services. This discount will be applied to those calls (1) between points within the contiguous United States and Hawaii and Puerto Rico, and the U.S. Virgin Islands and (2) from the Contiguous United States, Hawaii, Puerto Rico and the U.S. Virgin Islands to Alaska. To calculate the discount, the subscriber's relevant usage is multiplied by the appropriate percent discount shown below. Subscribers will receive the usage discount in effect at the start of each subscriber's billing period. Evening and Night/Weekend usage will be aggregated for the purposes of applying the discount.

Interstate operator service and international usage will be contributory to total discounted usage but will not itself receive any discount. FONCARD and Directory Assistance are not eligible or contributory.

<u>Rate Period</u>	<u>Total Usage</u>			
	<u>\$ 0-19.99</u>	<u>\$20-99.99</u>	<u>\$100-199.99</u>	<u>\$200+</u>
Peak	0.0%	10.0%	10.0%	10.0%
Off-Peak	0.0%	20.0%	25.0%	30.0%

* Effective August 1, 1995, this service will no longer be available to new subscribers. Text currently on this page was previously located in Section 11.8, Page 53. Text previously on this page is now on Page 5.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

15. Affinity Member Benefit Program

The Affinity Member Benefit Program is available to participating group members as set forth below:

1. Sprint Clarity (Switched Access)

Group members who subscribe to Sprint Clarity (switched access) service under the Affinity program will receive a 5% discount off all interstate and international call usage.

2. Sprint Clarity (Dedicated Access)

Group members who subscribe to Sprint Clarity (dedicated access) service under the Affinity program will receive a 5% discount off all interstate and international call usage.

3. Sprint Clarity Toll Free (Switched Access)

Group members who subscribe to Sprint Clarity Toll Free (switched access) service under the Affinity program will receive a 5% discount off all interstate call usage.

4. Sprint Clarity Toll Free (Dedicated Access)

Group members who subscribe to Sprint Clarity Toll Free (dedicated access) service under the Affinity program will receive a 5% discount off all interstate usage.

5. Sprint Clarity FONCARD (Card Access)

Group members who subscribe to Sprint Clarity FONCARD service under the Affinity program will receive a 5% discount off all interstate and international call usage.

6. Sprint Maximum Value Plan (One Year Term Option)

Group members who subscribe to the one year term option of the Sprint Maximum Value Plan service under the Affinity program will receive a 5% discount off all interstate, international and Sprint Clarity FONCARD (card access) usage.

Text currently on this page was previously located in Section 11.5, Page 39. Text previously on this page is now on Page 5.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

15. Affinity Member Benefit Program (Continued)

7. Sprint Maximum Value Plan (Two Year Term Option)

Group members who subscribe to the two year term option of the Sprint Maximum Value Plan service under the Affinity program will receive a 5% discount off all interstate, international and Sprint Clarity FONCARD (card access) usage.

8. Sprint Maximum Value Plan (Three Year Term Option)

Group members who subscribe to the three year term option of the Sprint Maximum Value Plan service under the Affinity program will receive a 5% discount off all interstate, international and Sprint Clarity FONCARD (card access) usage.

9. Sprint The Most For Business

Group members who subscribe to The Most For Business under the Affinity program will receive a 5% discount off all interstate and international usage.

10. CLEARLINE Services*

Group members who subscribe to CLEARLINE private line services under the Affinity program will receive a 5% discount off all interstate usage.

11. Sprint Business Sense

Group members who subscribe to Business Sense under the Affinity program will receive a 5% discount off all interstate usage.

12. Real Solutions*

Group members who subscribe to Real Solutions Option A, Real Solutions Annual or Real Solutions Annual II under the Affinity program may be eligible to receive a 3% discount off interstate and international voice services usage. To be eligible for this discount, the Affinity Group must have at least 30% of its membership qualify for Real Solutions Option A or Real Solutions Annual service. Further, the Affinity Group must have at least 40% of its membership qualify for Business Sense service.

* Effective April 4, 2003, new customers will not be eligible to receive the Affinity discount for this service.

Text currently on this page was previously located in Section 11.5, Page 40. Text previously on this page is now on Page 6.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

15. Affinity Member Benefit Program (Continued)

13. Sprint Business FlexSM

Group members who subscribe to Sprint Business Flex 50; Sprint Business Flex with All Calls All Day; Sprint Business Flex with All Calls All Day II, III, IV, V, VI, and VII domestic plan or international plan; and Sprint Business Flex 500 under the Affinity program will receive a 5% discount off all interstate and international usage (excluding the international option A). Group members who subscribe to Sprint Business Flex 500 Advanced services under the Affinity program will receive a 5% discount off all interstate usage.

14. Sprint Block of Time for Small Business*

Group members who subscribe to Sprint Block of Time for Small Business under the Affinity program will receive a 5% discount off: 1) the service's monthly recurring charge, 2) all domestic minutes of use above the block of time minutes and 3) domestic FONCARD usage. Group members who subscribe to Sprint Block of Time for Small Business Calling Options will receive a 5% discount off: 1) the service's monthly recurring charge, 2) all international minutes of use above the block of time minutes and 3) international FONCARD usage.

15. Sprint (Integrated On-demand Network) ION*

Group members who subscribe to Sprint ION Network Service, Sprint ION Business Service Option A, Sprint ION Business service Option B under the Affinity program will receive a 3% discount off of their ION All Distance MRC. Minimum of four (4) ION lines required.

16. Earthlink/Sprint Long Distance Service*

Group members who subscribe to Earthlink Internet service and Sprint long distance under the Affinity program will receive a 5% discount off the Earthlink monthly recurring charge. Customer's who receive a Real Solutions Affinity Program discount are ineligible for this discount.

17. Reserved for Future Use

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

16. Sprint Flextime for Business*

1. Overview

1. Description

Sprint FlexTime for Business offers small business customers a block of minutes for a flat monthly rate. This block of minutes can be used for certain direct dial outbound (including calls to Canada), toll free, and local toll (IntraLATA) (where available) long distance voice services in the interstate and intrastate jurisdictions, as well as for eligible Sprint PCS service. Block minutes will be applied first to qualified Domestic Sprint PCS usage (local and long distance). Any remaining minutes will be applied in the following order to qualified Domestic Sprint wireline long distance usage: (1) dial 1 outbound (including calls to Canada); (2) toll free; and (3) residential dial 1 outbound (including calls to Canada) and residential toll free. Block minutes cannot be applied to Sprint PCS international calls, FONCARD, or Switched Data Service ("SDS"). Except for Dial 1 outbound (non-PCS) calls to Canada, no other international usage can be applied to the block minutes. Block minutes will be applied to jurisdictions in chronological order within service types (1), (2), and (3) above. Sprint will charge Customer for any usage in excess of the block minutes selected (per individual Sprint PCS phone) for wireline services at the rates set forth in this schedule, or for Sprint PCS Service at the rates set forth in the Sprint PCS Service and Equipment Order Form/Term Agreement. Block minutes that have not been used at the end of Customer's billing cycle will not carry over to the next month. The following additional Sprint FlexTime for Business Services are available but will not contribute to the block of minutes: FONCARD, Switched Data Service ("SDS"), and International Toll Free Service. Additional monthly charges will apply for interstate and international toll free services and features. Rates for services which are not eligible for the block of minutes are set forth below. No minimum commitment or term is required. The monthly charges do not include taxes, surcharges, regulatory program charges, local access, operator services, or other applicable non-usage charges.

2. Access Options

Sprint FlexTime for Business offers switched access options (including Dial-1 and FONCARD) as described in Section 3.1.2 of this section.

* This service is no longer available.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

16. Sprint Flextime for Business* (Continued)

1. Overview (Continued)

3. Billing Increments

All calls will be billed in 60 second increments. For wireless calls only, including those wireless calls placed within the block of minutes, the calculation of the time of the call will begin when the caller completes the dialing sequence of the call.

4. Call Periods

Rates apply 24 hours a day, every day.

5. Reserved for Future Use

6. Minimum Monthly Commitment Level

Aside from the monthly service charge ('6.2.2) associated with the applicable block of minutes selected by the customer, no monthly commitment levels apply.

7. Termination Liability

No Termination Liability applies.

8. Reserved for Future Use

9. Charges

1. Monthly Recurring Charges

1. Toll Free Business Flex

1. Interstate

<u>Access Type</u>	<u>Monthly Recurring Charge ("MRC") (Per Service Group Location)</u>
Switched Access	\$5.00

* This service is no longer available.
Text currently on this page was previously located in Section 17, Pages 11 and 12. Text previously on this page is now located on Page 6.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

16. Sprint Flextime for Business* (Continued)

1. Overview (Continued)

9. Charges

2. International Toll Free Service

The MRCs listed below are applied in addition to any interstate service MRCs listed in Section 16.2.1.1 above.

<u>Access Type</u>	<u>Monthly Recurring Charge (per ITFS Access Number)</u>
Switched Access	\$5.00

10. Monthly Service Charge

<u>Total Block of Domestic Minutes</u>	<u>Monthly Charge</u>
700	\$69.99
1000	\$99.99
1500	\$149.99

Block minutes will be applied first to qualified Domestic Sprint PCS usage (local and long distance). Any remaining minutes will be applied in the following order to qualified Domestic Sprint wireline long distance usage: (1) dial 1 outbound (including calls to Canada); (2) toll free; and (3) qualified residential usage ("NR"). Block minutes cannot be applied to Sprint PCS international calls, FONCARD, or Switched Data Service ("SDS"). Except for Dial 1 outbound (non-PCS) calls to Canada, no other international usage can be applied to the block minutes. Block minutes will be applied to jurisdictions in chronological order with servicee types (1), (2), and (3) above. Block minutes not used at the end of the customer's billing cycle will not carry over to the next month. Additional minutes for wireless or wireline long distance will be rated as shown in .3 below. Calls made while roaming off the Sprint PCS Nationwide Network are not included in the block minutes. Block minutes cannot be used against FONCARD, operator service or international calls except for wireline dial-1 calls to Canada.

The following per minute rates apply for interstate Dial-1 and wireline Dial-1 U.S. to Canada minutes above the block:

- (a) Wireline Long Distance: \$0.10 per minute
- (b) Wireless Long Distance: \$0.25 per minute

* This service is no longer available.
Text currently on this page was previously located in Section 17, Pages 12 and 13. Text previously on this page is now located on Page 6.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)16. Sprint Flextime for Business* (Continued)11. Surcharges1. Sprint FlexTime for Business FONCARD Surcharges

All surcharges are applied on a per call basis.

<u>From/To</u>	<u>FONCARD</u>
U.S. Mainland to U.S. Mainland, Alaska and Hawaii	\$0.73
U.S. Mainland to Puerto Rico/U.S. Virgin Islands	\$0.73
U.S. Mainland to Canada	\$0.80
U.S. Mainland to All Other International Points	\$1.40
Hawaii to U.S. Mainland and Alaska	\$0.73
Hawaii to Puerto Rico/U.S. Virgin Islands	\$0.73
Hawaii to Canada	\$0.80
Hawaii to All Other International Points	\$1.40
Alaska to U.S. Mainland and Hawaii	\$0.73
Alaska to Puerto Rico/U.S. Virgin Islands	\$0.73
Alaska to Canada	\$0.80
Alaska to All Other International Points	\$1.40
Puerto Rico/U.S. Virgin Islands to U.S. Mainland, Alaska, Puerto Rico/U.S. Virgin Islands	\$0.73
Puerto Rico/U.S. Virgin Islands to Hawaii	\$0.73
Puerto Rico/U.S. Virgin Islands to Canada	\$0.80
Puerto Rico/U.S. Virgin Islands to All Other International Points	\$1.40
Guam to U.S. Mainland and Alaska	\$0.73
Guam to Puerto Rico/U.S. Virgin Islands	\$0.73
Guam to Canada	\$0.80
Guam to All Other International Points	\$1.40
CNMI to U.S. Mainland and Alaska	\$0.73
CNMI to Puerto Rico/U.S. Virgin Islands	\$0.73
CNMI to Canada	\$0.80
CNMI to All Other International Points	\$1.40
Canada to U.S. Mainland, Hawaii, Alaska, Canada	\$0.80
Canada to Puerto Rico/U.S. Virgin Islands	\$0.80
Canada to All Other International Locations	\$1.40

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3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

16. Sprint Flextime for Business* (Continued)

11. Surcharges (Continued)

2. Operator Services

The international and interstate operator services per call placement charges and per call surcharges found at www.sprint.com/ratesandconditions, Personal Interstate/International Wireline LD Services, Sprint Services Currently Offered, Basic Service apply.

3. Sprint International Access (Sprint Express)

The Sprint International Access (Sprint Express) surcharges in Section 4.2.3.5 herein apply.

4. Directory Assistance

Directory Assistance including National Directory Assistance is available. The rates may be seen at www.sprint.com/ratesandconditions, Personal Interstate/International Wireline LD Services, Sprint Services Currently Offered, Basic Service.

* This service is no longer available.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)16. Sprint Flextime for Business@ (Continued)12. Features

The following features are available to Sprint FlexTime for Business customers.
For feature definitions, see Attachment A herein beginning on Page 1.

<u>Feature</u>	<u>Avail- Ability</u>	<u>Install Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Call Sur- Charge</u>
Accounting Codes (Advanced)				
1 - 100 Codes	OUT	\$20	\$10	\$0
100 - 1,000 Codes	OUT	\$20	\$25	\$0
Each 1,000 over 1,000	OUT	\$20	\$25	\$0
Accounting Codes (Basic)	OUT	\$0	\$0	\$0
Area Code Routing (Per TF #, per install or change of an Area Code feature)	TF	\$100	\$0	\$0
Area Code Selection (Per TF #)	TF	\$100	\$0	\$0
Area Code/Exchange Routing (Per TF #, per Area Code routed at exchange level)	TF	\$100	\$0	\$0
Area Code/Exchange Selection (Per TF #, per Area Code selected at exchange level)	TF	\$100	\$0	\$0
Call Allocation (Per TF #, per install or change of a feature in a route plan)	TF	\$100	\$0	\$0
Call Control	OUT	\$0	\$0	\$0
Call Control Override (per code)***	OUT	\$0	\$2	\$0
Command Routing (Per activation of an alternate routing plan)	TF	\$50	\$0	\$0
Day of Week Routing (Per TF #, per install or change of DOW feature)	TF	\$100	\$0	\$0
Day of Year Routing (Per TF #, per install or change of DOY feature)	TF	\$100	\$0	\$0
Enhanced Routing (Per TF number, 1-3 Routing Plans)	TF	\$0	\$0	\$0
Enhanced Routing (Per TF number, 4-12 Routing Plans)	TF	\$0	\$250	\$0
Enhanced Routing (Per TF number, 13-99 Routing Plans)	TF	\$0	\$450	\$0
Information Digit Control (Per TF number)	TF	\$10*	\$10*	\$0
Information Digit Control (Per Change)	TF	\$100	\$0	\$0

* These charges will be waived until further notice.

*** There is a \$2.00 change charge per code.

Availability Key:

OUT = Dial-1 Outbound TF = Toll Free Sprint FlexTime for Business

SDS = SDS Sprint FlexTime for Business

@ This service is no longer available.

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3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

16. Sprint Flextime for Business* (Continued)

12. Features (Continued)

<u>Feature</u>	<u>Avail- Ability</u>	<u>Install Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Call Sur- Charge</u>
Time of Day Routing (Per TF #, per install or change of TOD routing)	TF	\$100	\$0	\$0
Universal Area Code Control (Per TF route set)	TF	\$20	\$20*	\$0
Universal Area Code Control (Per change)	TF	\$15	\$0	\$0
Universal Area Code/Exchange Control (per TF route set)	TF	\$20	\$20*	\$0
Universal Area Code/Exchange Control (per change)	TF	\$15	\$0	\$0
Universal Call Allocation (per TF route set)	TF	\$20	\$20	\$0
Universal Call Allocation (per change)	TF	\$15	\$0	\$0
Universal Command Routing (per TF route set)	TF	\$50	\$0	\$0
Universal Country Code Routing (per TF route set)	TF	\$20	\$0	\$0
Universal Country Code Routing (per change)	TF	\$15	\$0	\$0

* If a customer subscribes to both Universal Area Code Control and Universal Area Code/Exchange Control, only one MRC will apply.

Availability Key:

OUT = Dial-1 Outbound
TF = Toll Free Sprint FlexTime for Business
SDS = SDS Sprint FlexTime for Business

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)16. Sprint Flextime for Business* (Continued)12. Features (Continued)

<u>Feature</u>	<u>Avail- Ability</u>	<u>Install Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Call Sur- Charge</u>
Universal Country Code Screening (per TF route set)	TF			
1-2 route sets		\$0	\$0	\$0
3-5 route sets		\$0	\$250	\$0
6-10 route sets		\$0	\$500	\$0
10+ route sets		\$0	\$1,000	
Universal Country Code Screening (per change)	TF	\$15	\$0	\$0
Universal Day of Week Routing (per TF route set)	TF	\$20	\$20*	\$0
Universal Day of Week Routing (per change)	TF	\$15	\$0	\$0
Universal Day of Year Routing (per TF route set)	TF	\$20	\$20*	\$0
Universal Day of Year Routing (per change)	TF	\$15	\$0	\$0
Universal Enhanced Routing (per TF route set)	TF			
1-2 route sets		\$0	\$0	\$0
3-5 route sets		\$0	\$250	\$0
6-10 route sets		\$0	\$500	\$0
10+ route sets		\$0	\$1,000	\$0
Universal Information Digit Control (per TF route set)	TF	\$20	\$20	\$0
Universal Information Digit Control (per change)	TF	\$15	\$0	\$0
Universal International Freephone Numbering Service (per TF #)	TF	\$160	\$0	\$0

* If a customer subscribes to more than one of the following features, Universal Time of Day Routing, Universal Day of Year Routing, or Universal Day of Week Routing, only one MRC will apply.

Availability Key:

OUT = Dial-1 Outbound

TF = Toll Free Sprint FlexTime for Business

SDS = SDS Sprint FlexTime for Business

Text currently on this page was previously located in Section 17, Page 18. Text previously on this page is now located on Page 10.

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3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)16. Sprint Flextime for Business* (Continued)12. Features (Continued)

<u>Feature</u>	<u>Avail- Ability</u>	<u>Install Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Call Sur- Charge</u>
Universal Route Choices	TF	\$0	\$0	\$0
Universal Survivability Routing (per TF route set)	TF	\$20	\$20	\$0
Universal Time-of-Day Routing (per TF route set)	TF	\$20	\$20*	\$0
Universal Time-of-Day Routing (per change)	TF	\$15	\$0	\$0

* If a customer subscribes to more than one of the following features, Universal Time of Day Routing, Universal Day of Year Routing, or Universal Day of Week Routing, only one MRC will apply.

Availability Key:

OUT = Dial-1 Outbound

TF = Toll Free Sprint FlexTime for Business

SDS = SDS Sprint FlexTime for Business

Text currently on this page was previously located in Section 17, Page 19. Text previously on this page is now located on Page 10.

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3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

16. Sprint Flextime for Business* (Continued)

13. Other Charges

1. Maintenance Charges

(See Section 3.2.6)

<u>Change</u>	<u>Non-Recurring Charge</u>
Moves and Rearrangements - Analog	\$120
Number to Circuit Change	\$100 per number
Change Sprint Toll Free Number	\$100 per number

2. Out of Hours Work Charge

(See Section 3.2.6)

\$150.00 an hour with a \$300 minimum per visit

3. Troubleshooting Charges

(See Section 3.2.6)

- a. By Sprint: \$100.00/hour with a \$200.00 minimum per visit
- b. By Local Telephone Company: A per visit rate equal to charge assessed Sprint by the local telephone company plus a 5% surcharge for administrative expenses.
- c. By Vendor of CPE: A per visit rate equal to charge assessed Sprint by the vendor plus a 5% surcharge for administrative expenses.

4. Operator Service

International and interstate operator services per minute rates, per call placement charges and per call surcharges may be found at www.sprint.com/ratesandconditions, Personal Interstate/International Wireline LD Services, Sprint Services Currently Offered, Basic Service.

5. Sprint International Access (Sprint Express)

The Sprint International Access (Sprint Express) rates in Section 6.5.3.10.5 herein apply to Sprint FlexTime for Business customers.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

16. Sprint Flextime for Business* (Continued)

14. Sprint FlexTime for Business Usage Rates

The following rates apply 24 hours a day, 7 days a week. All calls are billed in 60 second increments.

1. Interstate Dial-1 and FONCARD

The following interstate rate applies for Dial-1 and FONCARD services. Dial-1 interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands unless otherwise specified in Schedule No. 11.

\$0.1150 per minute

2. Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1150 per minute

3. Interstate SDS

The following interstate rate applies to interstate SDS service. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands. SDS interstate calls terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands unless otherwise specified in Schedule No. 11.

\$0.1760 per minute

Text currently on this page was previously located in Section 17, Page 21. Text previously on this page is now located on Page 11.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

16. Sprint Flextime for Business* (Continued)

14. Sprint FlexTime for Business Usage Rates (Continued)

4. Sprint FlexTime for Business FONCARD and Sprint FlexTime for Business Voice FONCARD*

The usage rates in Section 16.3.1.1 (interstate), and 16.3.1.5.1 (international, including Canada to the U.S.) and as found in Sprint's Basic Services at sprint.com/ratesandconditions (Canada-originated international FONCARD) will apply, plus the applicable surcharges (Section 16.2.3.1.1).

5. International Usage Charges

1. Dial-1 Sprint FlexTime for Business and FONCARD Sprint FlexTime for Business International Outbound Usage Rates

The international usage rates below apply to Dial-1 calls from the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD international service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. For FONCARD originated calls, in addition to the per minute rates listed below, the applicable surcharges in Section 16.2.3.1.1 will apply. For additional termination points for some of the countries listed below, see Schedule No. 11, Service Areas and Rate Step Tables, Section 9.1.3.

<u>Country</u>	<u>Per Minute</u>
Afghanistan	\$2.1470
Albania	1.2150
Algeria	0.9320
Andorra	0.4620
Angola	1.4480
Anguilla	0.7590
Antigua	0.6750
Argentina	0.7170
Armenia	1.1120
Aruba	0.6470
Ascension Island	1.2900
Atlantic Ocean Region (East)	11.6960
Atlantic Ocean Region (West)	11.6960
Australia	0.3760

* This service is no longer available.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)16. Sprint Flextime for Business* (Continued)14. Sprint FlexTime for Business Usage Rates (Continued)5. International Usage Charges (Continued)1. Dial-1 Sprint FlexTime for Business and FONCARD Sprint FlexTime for Business International Outbound Usage Rates (Continued)

<u>Country</u>	<u>Per Minute</u>
AUSTRALIAN EXTERNAL TERRITORIES	\$1.9730
AUSTRIA	0.3660
AZERBAIJAN	1.5370
BAHAMAS	0.5390
BAHRAIN	1.0250
BANGLADESH	1.4180
BARBADOS	0.7190
BELARUS	0.9180
BELGIUM	0.3660
BELIZE	0.9320
BENIN	1.0050
BERMUDA	0.5360
BHUTAN	2.2040
BOLIVIA	0.9290
BOSNIA AND HERZEGOVINA	0.9640
BOTSWANA	0.8480
BRAZIL	0.6230
BRITISH VIRGIN ISLANDS	0.6380
BRUNEI	1.2260
BULGARIA	0.6560
BURKINA FASO	0.8900
BURUNDI	2.8030
CAMBODIA	2.4820
CAMEROON	1.2380
CANADA - Regional	0.1760
CANADA - National	0.1760
CAPE VERDE ISLANDS	1.3050
CAYMAN ISLANDS	0.5640

* This service is no longer available.
Text currently on this page was previously located in Section 17, Page 23. Text previously on this page is now located on Page 11.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)16. Sprint Flextime for Business* (Continued)14. Sprint FlexTime for Business Usage Rates (Continued)5. International Usage Charges (Continued)1. Dial-1 Sprint FlexTime for Business and FONCARD Sprint FlexTime for Business International Outbound Usage Rates (Continued)

<u>Country</u>	<u>Per Minute</u>
CENTRAL AFRICAN REPUBLIC	\$2.4860
CHAD REPUBLIC	3.3740
CHILE	0.5500
CHINA	1.1260
COLOMBIA	0.7660
COMOROS	2.3160
CONGO	1.1950
COOK ISLANDS	2.4070
COSTA RICA	0.7030
CROATIA	0.9640
CUBA	1.1110
CYPRUS	0.9090
CZECH REPUBLIC	0.6870
DENMARK	0.3660
DIEGO GARCIA	1.5450
DJIBOUTI	1.5100
DOMINICA	0.7610
DOMINICAN REPUBLIC	0.5030
ECUADOR	0.8920
EGYPT	1.0150
EL SALVADOR	0.7810
EQUATORIAL GUINEA	2.7720
ERITREA	1.4960
ESTONIA	0.9580
ETHIOPIA	1.3720
FAEROE ISLANDS	0.6540
FALKLAND ISLANDS	1.7650
FIJI ISLANDS	1.3190
FINLAND	0.3660
FRANCE	0.3170

* This service is no longer available.
Text currently on this page was previously located in Section 17, Page 24. Text previously on this page is now located on Page 11.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)16. Sprint Flextime for Business* (Continued)14. Sprint FlexTime for Business Usage Rates (Continued)5. International Usage Charges (Continued)1. Dial-1 Sprint FlexTime for Business and FONCARD Sprint FlexTime for Business International Outbound Usage Rates (Continued)

<u>Country</u>	<u>Per Minute</u>
FRENCH GUIANA	\$1.0950
FRENCH POLYNESIA	2.1930
GABON	1.1180
GAMBIA	0.9950
GEORGIA	1.3320
GERMANY	0.3300
GHANA	0.9810
GIBRALTAR	1.0720
GREECE	0.6440
GREENLAND	0.7080
GRENADA	0.8170
GADELOUPE AND THE FRENCH ANTILLES	0.6520
GUANTANAMO BAY (U.S. NAVAL BASE)	1.6940
GUATEMALA	0.7140
GUINEA	2.1230
GUINEA-BISSAU	1.6770
GUYANA	1.2860
HAITI	0.9990
HONDURAS	0.9210
HONG KONG	0.5640
HUNGARY	0.6110
ICELAND	0.8810
INDIA	1.1600
INDIAN OCEAN REGION	11.6960
INDONESIA	0.9070
IRAN	1.4920
IRAQ	1.5640
IRELAND	0.3660

* This service is no longer available.
Text currently on this page was previously located in Section 17, Page 25. Text previously on this page is now located on Page 11.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)16. Sprint Flextime for Business* (Continued)14. Sprint FlexTime for Business Usage Rates (Continued)5. International Usage Charges (Continued)1. Dial-1 Sprint FlexTime for Business and FONCARD Sprint FlexTime for Business International Outbound Usage Rates (Continued)

<u>Country</u>	<u>Per Minute</u>
ISRAEL	\$0.7310
ITALY	0.3660
IVORY COAST	1.4850
JAMAICA	0.9390
JAPAN	0.3860
JORDAN	1.0820
KAZAKHSTAN	1.0490
KENYA	1.1040
KIRIBATI	2.7010
KOREA, D.P.R. (NORTH)	3.4740
KOREA, REPUBLIC OF (SOUTH)	0.6230
KUWAIT	1.1390
KYRGYZSTAN	1.6790
LAOS	2.5680
LATVIA	0.9580
LEBANON	1.1890
LESOTHO	1.1770
LIBERIA	0.7660
LIBYA	1.6970
LIECHTENSTEIN	0.3660
LITHUANIA	1.2440
LUXEMBOURG	0.5030
MACAO	1.2960
MACEDONIA	0.9640
MADAGASCAR	4.1400
MALAWI	0.9240
MALAYSIA	0.6030
MALDIVES	1.7430
MALI REPUBLIC	1.6260
MALTA	1.0550

* This service is no longer available.
Text currently on this page was previously located in Section 17, Page 26. Text previously on this page is now located on Page 11.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)16. Sprint Flextime for Business* (Continued)14. Sprint FlexTime for Business Usage Rates (Continued)5. International Usage Charges (Continued)1. Dial-1 Sprint FlexTime for Business and FONCARD Sprint FlexTime for Business International Outbound Usage Rates (Continued)

<u>Country</u>	<u>Per Minute</u>
MARSHALL ISLANDS	\$1.4350
MARTINIQUE	1.0540
MAURITANIA	1.3920
MAURITIUS	1.5910
MAYOTTE ISLAND	1.6950
MEXICO	(SEE BELOW)
MICRONESIA	1.3280
MOLDOVA	1.3830
MONACO	0.3220
MONGOLIA	2.3640
MONTENEGRO	0.9810
MONTSERRAT	0.8080
MOROCCO	1.0910
MOZAMBIQUE	1.6930
MYANMAR	3.2950
NAMIBIA	0.9850
NAURU ISLAND	3.0620
NEPAL	1.3940
NETHERLANDS	0.3410
NETHERLANDS ANTILLES	0.7020
NEVIS	0.6750
NEW CALEDONIA	1.5140
NEW ZEALAND	0.5700
NICARAGUA	0.8620
NIGER	1.0760
NIGERIA	1.3790
NIUE	2.2560
NORWAY	0.3170
OMAN	1.2110
PACIFIC OCEAN REGION	11.6960

* This service is no longer available.

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3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)16. Sprint Flextime for Business* (Continued)14. Sprint FlexTime for Business Usage Rates (Continued)5. International Usage Charges (Continued)1. Dial-1 Sprint FlexTime for Business and FONCARD Sprint FlexTime for Business International Outbound Usage Rates (Continued)

<u>Country</u>	<u>Per Minute</u>
PAKISTAN	\$1.3760
PALAU	1.5310
PANAMA	0.8280
PAPUA NEW GUINEA	1.0040
PARAGUAY	1.0330
PERU	0.7920
PHILIPPINES	0.7770
POLAND	0.5810
PORTUGAL	0.4820
QATAR	1.2680
REUNION ISLAND	1.6950
ROMANIA	0.8810
RUSSIA	1.0490
RWANDA	1.6970
SAN MARINO	1.4690
SAO TOME AND PRINCIPE	2.0360
SAUDI ARABIA	1.2780
SENEGAL	1.6490
SERBIA	0.9810
SEYCHELLES	1.8780
SIERRA LEONE	1.2270
SINGAPORE	0.4810
SLOVAKIA	0.7850
SLOVENIA	0.9640
SOLOMON ISLANDS	1.5750
SOMALI REPUBLIC	3.3860
SOUTH AFRICA	0.7310
SOUTH SUDAN	1.7040
SPAIN	0.3940
SRI LANKA	1.3250
ST. HELENA	1.8300
ST. KITTS	0.6750
ST. LUCIA	0.8060

* This service is no longer available.

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3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)16. Sprint Flextime for Business* (Continued)14. Sprint FlexTime for Business Usage Rates (Continued)5. International Usage Charges (Continued)1. Dial-1 Sprint FlexTime for Business and FONCARD Sprint FlexTime for Business International Outbound Usage Rates (Continued)

<u>Country</u>	<u>Per Minute</u>
ST. PIERRE AND MIQUELON	\$0.6420
ST. VINCENT AND THE GRENADINES	0.8440
SUDAN	1.7040
SURINAME	1.4750
SWAZILAND	1.2470
SWEDEN	0.2990
SWITZERLAND	0.3410
SYRIA	1.3790
TAIWAN	0.6000
TAJIKISTAN	1.0490
TANZANIA	1.0910
THAILAND	0.8690
TOGO	1.3250
TOKELAU	2.4740
TONGA ISLANDS	1.3870
TRINIDAD & TOBAGO	0.7660
TUNISIA	0.8080
TURKEY	0.7210
TURKMENISTAN	1.6780
TURKS & CAICOS ISLANDS	0.8100
TUVALU	2.6970
UGANDA	0.9530
UKRAINE	0.9180
UNITED ARAB EMIRATES	0.8180
UNITED KINGDOM	0.2240
URUGUAY	0.8620
UZBEKISTAN	1.1060
VANUATU	3.2000
VATICAN CITY	0.3660

* This service is no longer available.
Text currently on this page was previously located in Section 17, Page 29. Text previously on this page is now located on Page 11.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

16. Sprint Flextime for Business* (Continued)

14. Sprint FlexTime for Business Usage Rates (Continued)

5. International Usage Charges (Continued)

1. Dial-1 Sprint FlexTime for Business and FONCARD Sprint FlexTime for Business International Outbound Usage Rates (Continued)

<u>Country</u>	<u>Per Minute</u>
Venezuela	\$0.6110
Vietnam	1.4340
Wallis & Futuna	2.4740
Western Samoa	
Yemen	1.2040
Zaire	1.1070
Zambia	1.1250
Zimbabwe	0.9090

(1) Service to Mexico

Calls from the U.S. Mainland to Mexico are based on rate steps, which may be found i. All calls originating from Hawaii, Puerto Rico and the U.S. Virgin Islands will receive Rate Step 8 per minute rates. For FONCARD calls originating from Guam and CNMI, Rate Step 8 rates will apply.

<u>Mexican Portion Rate Step</u>	<u>Per Minute</u>
1-2	\$0.2700
3-4	0.5300
5-6	0.5500
7-8	0.5700

* This service is no longer available.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)16. Sprint Flextime for Business* (Continued)14. Sprint FlexTime for Business Usage Rates (Continued)5. International Usage Charges (Continued)2. SDS Sprint FlexTime for Business International Outbound Usage Rates

The following rates apply 24 hours a day, 7 days a week. All calls are billed in 60 second increments. These rates apply for calls originating from the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands. See Schedule No. 11, Service Areas and Rate Step Tables, Section 9.1.3. for additional termination points associated with some of the international locations below.

<u>Country</u>	<u>Per Minute</u>
ARGENTINA	\$2.2300
AUSTRALIA	3.0700
AUSTRIA	2.6500
BELGIUM	2.6500
BRAZIL	2.4200
CANADA	0.7500
CHILE	2.5700
DENMARK	2.5700
FINLAND	2.2300
FRANCE	2.4100
GERMANY	2.4100
GREECE	3.1800
HONG KONG	2.8800
HUNGARY	2.5000
IRELAND	2.6500
ISRAEL	2.5700
ITALY	2.6500
JAPAN	2.7300
KOREA, REPUBLIC OF (SOUTH)	2.9500
LUXEMBOURG	2.6500
MALAYSIA	3.0300
NETHERLANDS	2.3400
NEW ZEALAND	3.0700
NORWAY	2.2700
PHILIPPINES	2.6500
POLAND	3.7800

* This service is no longer available.

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3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)16. Sprint Flextime for Business* (Continued)14. Sprint FlexTime for Business Usage Rates (Continued)5. International Usage Charges (Continued)2. SDS Sprint FlexTime for Business International Outbound Usage Rates (Continued)

<u>Country</u>	<u>Per Minute</u>
PORTUGAL	\$2.3400
RUSSIA	2.5600
SINGAPORE	3.2600
SOUTH AFRICA	2.5700
SPAIN	2.3400
SWEDEN	2.1900
SWITZERLAND	2.5000
TAIWAN	3.1800
THAILAND	3.1800
UNITED ARAB EMIRATES	3.1800
UNITED KINGDOM	1.8300

* This service is no longer available.
Text currently on this page was previously located in Section 17, Page 32. Text previously on this page is now located on Page 11.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

16. Sprint Flextime for Business* (Continued)

14. Sprint FlexTime for Business Usage Rates (Continued)

5. International Usage Charges (Continued)

3. International Toll Free Sprint FlexTime for Business Inbound Usage Rates

The following rates apply 24 hours a day, 7 days a week. The full minute rates are billed in 6-second increments with a per call minimum of 30 seconds. These rates apply for calls terminating to the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands. Except for calls originating in Mexico (see rates listed below), the usage rates in Section 13.3.1.5.3 herein will apply to inbound toll free calls terminating to the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands.

(1) ITFS Service From Mexico to the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands

See Schedule No. 11, Service Areas and Rate Step Tables, Section 9.4.A.1. for the applicable zones.

<u>Originating Zone</u>	<u>Per Minute</u>
1	\$0.7000
2	0.6100
3	1.4400
4	1.9300

15. Service Availability

Sprint FlexTime for Business initially is available only to customers subscribing to service in the following areas: Sacramento, CA; Buffalo, NY; and San Antonio, Texas.

* This service is no longer available.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

17. Accounting Code Service

A feature that offers different levels of security and cost management. Accounting codes can be associated to a user's dedicated access line, switched access line and FONCARD access. The user will be required to input appropriate codes before the call is processed. A customer can order either unvalidated or validated accounting codes.

1. Unvalidated Accounting Codes

Unvalidated Accounting Codes are managed by the customer to categorize and secure telecommunications expenditures and access. The customer simply notifies Sprint as to how many digits (1 to 5) will be dialed and Sprint's network will then authorize calls only if an accounting code with the correct number of digits is dialed. The customer controls the assignment of the actual numbers dialed.

2. Validated Accounting Codes

Validated Accounting Codes combine cost management with maximum security and accuracy. Sprint's network not only verifies the number of digits dialed but will also validate the sequence of numbers entered. The caller must know the pre-assigned accounting code to complete a call.

3. Rates

1. Unvalidated Accounting Codes

	<u>Non-Recurring Charge</u>	<u>Recurring Charge Per Account</u>
- Business MTS	N/A	\$5.00
- FONCARD*	N/A	\$5.00
- Option M-2 FONCARD*	N/A	\$5.00
- Sprint Plus	N/A	\$5.00
- Switched Originating WATS		
- Dial 1 WATS	N/A	\$5.00
- Advanced WATS Plus	N/A	\$5.00
- Dedicated Originating WATS		
- Advanced WATS	N/A	\$15.00
- Banded WATS	N/A	\$15.00
- Ultra WATS	N/A	\$15.00

* There is no additional charge for FONCARD or Option M-2 FONCARD accounting codes if the FONCARD or Option M-2 FONCARD is added to an account which has accounting codes on the primary service. Stand-alone FONCARD or stand-alone Option M-2 FONCARD accounts will be charged the \$5.00 per month charge.

Text currently on this page was previously located in Section 23. Text previously on this page is now located on Page 11.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

17. Accounting Code Service

3. Rates

2. Validated Accounting Codes

<u>Number of Codes</u>	<u>Non-recurring Charge</u>	<u>Recurring Charge</u>
1 - 100	\$20.00	\$10.00
100 - 1000	\$20.00	\$25.00
Per Additional 1000 Codes	\$20.00	\$25.00

18. Feature Credit Program

Feature Credits for Billing Solution subscribers are based on accumulated sub-account usage from Business MTS, TravelCard and Sprint Advanced WATS and Dial-1 WATS services.

One authorization code (\$2.00 per code) will be waived for each \$25.00 of usage. Usage greater than \$500 may receive up to 2500 codes free. There is no charge until the third month of usage.

19. Call Detail Tape Service

An arrangement whereby Carrier provides subscriber the monthly Call Detail Reports of Sprint service usage on magnetic tape to be read by the subscriber's computer.

The following service charges apply:

<u>Installation Charge</u>	<u>Monthly Rate</u>
\$50.00	\$100.00

With \$5000/monthly usage, the monthly rate is waived.

Text currently on this page was previously located in Sections 23, 24, and 25. Text previously on this page is now located on Page 11.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

20. The Billing Solution

The Billing Solution is a Corporate arrangement administered through subscriber agreements which allows a number of sub-accounts to be billed under one master account. Usage from all accounts will be accumulated into the master account for the application of Sprint Feature credits. All MTS usage (Dial-1, Dial-Up and FONCARD) will be accumulated for the application of Usage Discounts. The master account will be the only account eligible to remit payment under the Billing Solution Arrangement. There is a \$50 per month charge for TBS that entitles the master account to an unlimited number of sub-accounts. The monthly charge will not be applied until the third full month of usage.

Additionally, the charge will be integrated into the Feature Credit Program and will be waived at the combined usage (all sub-accounts) level of \$1,000 per month.

No limit is set for the total number of sub-accounts that a customer can designate within the Billing Solution arrangement.

Sprint customers being serviced under The Billing Solution are eligible to receive a 10% volume discount on all their daytime, interstate, domestic and Canadian MTS usage (Business MTS and FONCARD) aggregated across all applicable locations and sub-accounts. Evening and night MTS usage receives no volume discount under TBS. Intrastate and WATS usage is rated and discounted based upon the applicable tariffs.

Sprint subscribers being serviced under The Billing Solution arrangement will receive the TBS volume discount in lieu of any interstate or international MTS volume discounts described elsewhere in this tariff. All other products billed under The Billing Solution arrangement are rated and discounted using the applicable product/service.

TBS only supports the following products: MTS, Dial "1" WATS, Sprint Advanced WATS, Network WATS, Ultra WATS, Sprint Advanced WATS Plus and FONCARD. There is a \$50 per month charge for TBS that entitles the master account to an unlimited number of sub-accounts.

Text currently on this page was previously located in Section 26. Text previously on this page is now located on Page 11.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

21. Trouble Shooting at Subscriber's Premises

This charge is to cover the cost to Carrier of a visit to subscriber's premises to determine what equipment is the cause of a malfunctioning channel. This charge applies in cases where Carrier identifies the trouble to be caused by subscriber-provided equipment and is unrelated to any malfunction of Carrier's service. The charge applies from the time Carrier personnel are dispatched until the problem is identified.

A charge also applies when the local telephone company, at Carrier's request, makes the trouble shooting visit to subscriber's premises and determines that the trouble is caused by subscriber-provided equipment. Subscriber will be charged for this trouble shooting at a rate equal to the charge assessed the Carrier by the local telephone company plus a 5% surcharge for administrative expenses.

Subscriber may also be responsible for any charges when Carrier, acting as subscriber's agent, requests that the vendor of the subscriber- provided equipment make a trouble shooting visit to subscriber's premises. Subscriber will be charged at a rate equal to the charge assessed the Carrier by the vendor, plus a 5% surcharge for administrative expenses.

1.	<u>Trouble Shooting Charges</u>	<u>Hourly Rate</u>	<u>Minimum</u>
1.	Trouble shooting by Carrier	\$20.00	\$40.00
2.	Trouble shooting by local telephone company	Rate Equal to charge assessed Carrier by local telephone company plus 5% surcharge for administrative expenses	
3.	Trouble shooting by vendor of customer-provided equipment	Rate Equal to charge assessed Carrier by vendor plus 5% surcharge for administrative expenses	

Text currently on this page was previously located in Section 27. Text previously on this page is now located on Page 11.

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

22. In-Sprint

Inward calling service from Sprint cities to customer designated location for which no Sprint usage charge is incurred by the calling party.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Per Authorization Code arranged or rearranged (Authorization Codes which are to be activated in more than one area will be considered as multiple Authorization Codes and the installation charge applied per code per area).	\$5.00/Auth. Code/Area Code	\$15.00/ Auth.

A subscriber whose total monthly usage equals or exceeds \$300 (before usage discounts are applied) will receive a credit for \$15 monthly In-Sprint charge.

Subscribers with multiple In-Sprint Codes will receive a \$15.00 credit for each \$300 increment of usage. Total number of \$15.00 credits can never exceed total number of In-Sprint codes.

23. Reserved for Future Use

3. BUSINESS COMMUNICATIONS AND MISCELLANEOUS SERVICES (Continued)

[Reserved for Future Use]

Attachment A

Sprint Features Descriptions for Schedule No. 11

Sprint's Business Communications Services offer multiple features for business communications.

Accounting Codes - Advanced

A 1-5 digit code available from switched (Dial-1), FÖNCARD, and Dedicated access locations. Code is entered after the dialed number. Codes are validated; the call will not complete if the code is incorrect. Either the customer or Sprint can manage the assignment of codes. Codes appear on the call detail report along with the associated usage. These codes can be combined with authorization codes for a total of 11 digits.

Accounting Codes - Basic

A 1-5 digit code available from switched (Dial-1), FÖNCARD, and Dedicated access locations. Code is entered after the dialed number. Codes are not validated; the call will complete if the code is the correct length. Codes appear on the call detail report along with the associated usage. These codes can be combined with authorization codes for a total of 11 digits.

Accounting Codes - Expanded

- Advanced

A 1-19 digit code available from switched (Dial-1), FÖNCARD, and Dedicated access locations. Code is entered after the dialed number. Codes are validated; the call will not be completed if the code is incorrect. Either the customer or Sprint can manage the assignment of codes. Codes appear on the call detail report along with the associated usage. These codes can be combined with authorization codes for a total of 25 digits. Expanded Accounting Codes - Advanced are available only to Sprint VPN Premiere customers.

- Basic

A 1-19 digit code available from switched (Dial-1), FÖNCARD, and Dedicated access locations. Code is entered after the dialed number. Codes are not validated; the call will complete if the code is the correct length. Codes appear on the call detail report along with the associated usage. These codes can be combined with authorization codes for a total of 25 digits. Expanded Accounting Codes - Basic are available only to Sprint VPN Premiere customers.

Accounting Code Formatting

Allows the Customer to specify how the Expanded Accounting Code will be presented on the customer's bill.

Accounting Code Prompt

The Accounting Code prompt will be maintained for each individual Authorization Code, ANI and FÖNCARD. The prompt choices are: no prompt, standard prompt, and stutter prompt.

Accounting Code Retry

Allows the caller to reset the Accounting Code digits before the complete Accounting Code is entered. A reset is established by the caller entering a "*" from a touch tone phone. The Network recognizes the "*", discards the collected digits and reapplies the Accounting Code prompt to allow the caller to re-enter the Accounting Code digits.

Attachment A

Sprint Features Descriptions for Schedule No. 11 (Continued)

Agent Transfer

An interactive toll free feature which allows the recipient of an Agent Transfer eligible Call Referral to transfer a caller to a Sprint Toll Free number.

Alternate Routing

Allows a customer to designate calls routed to busy or out-of service dedicated facilities to overflow to up to two other switched or dedicated facilities either at the same location or a different location. Overflow locations can be domestic or international.

Area Code Control

Allows a customer to (1) route calls to the same toll free number to differing terminating locations (switched or dedicated) based on the originating area code (NPA) of the caller and (2) allows a customer to allow or block calls to a toll free number based on the originating area of the caller.

Area Code Routing

Allows a customer to route calls to the same toll free number to different terminating locations (switched or dedicated) based on the originating area code of the caller.

Area Code/Exchange Routing

Allows a customer to route calls to the same toll free number to different terminating locations (switched or dedicated) based on the originating area code and exchange of the caller.

Area Code Selection

Allows a customer to allow or block calls to a toll free number based on the originating area code of the caller.

Area Code/Exchange Control

Allows a customer to (1) route calls to the same toll free number to different termination locations (switched or dedicated) based on the originating area code (NPA) and exchange (NXX) of the caller and (2) allows a customer to block calls to a toll free number based on the originating area code (NPA) and exchange (NXX) of the caller.

Area Code/Exchange Selection

Allows a customer to allow or block calls to a toll free number based on the originating area code and exchange (NXX) of the caller.

Authorization Codes

A 1-6 digit code available with dedicated access. Customer can choose to enter codes either before or after the destination number. Codes are validated; the call will not complete if the code is incorrect. Codes appear on the call detail report along with the associated usage. These codes can be combined with Accounting Codes for a total of 11 digits.

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Attachment A

Sprint Features Descriptions for Schedule No. 11 (Continued)

Automatic On-Net Termination

Allows a customer to direct specific 10-digit/NADP calls or International public calls to terminate to Dedicated Access locations. Available from all origination options.

Back to Menu

This feature returns the toll free caller back to the menu or message announcement for further routing.

Busy/Ring-No-Answer Treatment

This feature allows the customer to specify how the toll free call is to be routed if the Call Referral location is busy or does not answer. Different routing may be specified for a busy condition than for a ring-no-answer condition. Four routing treatments are available: (1) attempt to complete the call to the same location, (2) return to any point in the previous menu, (3) route to the new menu, and (4) complete the call to a different location without any menu interaction.

Call Allocation

Allows a customer to route calls to the same toll free number to different terminating locations (switched or dedicated) on a percentage basis. Traffic may be routed on as small an increment as 1 (one) percent.

Call Control

Allows a customer to select pre-defined indices to control the types of calls originated from all origination options. Indices block various combinations of Domestic, Directory Assistance, 976, 809, Canadian and all other International calls.

Call Control - Custom

Allows a customer to design custom indexes to block customer defined calls originated from all access options.

Call Control Override

Allows specific callers at Dedicated access locations to override the existing Call Control by dialing an 11-digit validated code. Codes are managed by Sprint.

Caller-Entered Codes

Caller-entered codes can be validated against a customer-provided database to allow caller access to different routing options.

Call Referral

This feature transfers the toll free call by connecting the caller to the customer's CPE. The toll free call is routed based on caller-entered digits or by rotary default. Default routing, generally to a specified customer location, must be specified or a generic default message will be played.

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Attachment A

Sprint Features Descriptions for Schedule No. 11 (Continued)

Caller Transfer

This feature provides routing based on the digits entered by the caller to another toll free number.

Command Routing

Allows a customer to activate a different Enhanced toll free routing plan by placing a call to Sprint.

Country of Origin Routing

This feature allows a customer to route the customer's toll free calls based on the country of origin.

Custom Network Address

Allows a customer to assign a 4 to 9 and 11 to 15 digit private number or range of numbers to terminate to either a switched or dedicated location. Dial plan can be used from all origination options.

Customer Network Connection

Allows a customer to place and receive VPN Premiere calls to locations on the customer's network. Locations may be part of the customer's network or another interexchange carrier's network. Calls to a Customer Network Connection can originate from all origination options. These calls must terminate to Dedicated facilities.

Database Routing

This feature is used to specify routing of toll free calls based on either the digits a caller enters on the keypad or the caller's ANI.

Day of Week Routing

Allows a customer to route calls to the same toll free number to different terminating locations (switched or dedicated) based on the day of the week.

Day of Year Routing

Allows a customer to route calls to the same toll free number to different terminating locations (switched or dedicated) based on the day of the year.

Dial Plan

A customer dial plan can consist of any combination of custom network addresses, public (NADP) network addresses and international network addresses.

Dialed Number Identification (DNIS)

A service that designates the digits to be outpulsed for each toll free number terminating to a dedicated access facility. This allows a customer to receive calls to multiple toll free numbers on the same dedicated access facility.

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Attachment A

Sprint Features Descriptions for Schedule No. 11 (Continued)

DNIS-Variable Length Digits

A feature which allows the customer flexibility in ordering DNIS digits of varying lengths to be outpulsed to the CPE for several toll free numbers terminating to the same trunk group.

DNIS-Expandable 16 Digit

A feature which designates up to 16 DNIS digits to be outpulsed for each toll free number terminating to a dedicated access facility thus allowing a customer to receive calls to multiple toll free numbers on the same dedicated access facility.

Enhanced Routing

An arrangement consisting of routing and control features which may be utilized by a Sprint toll free service subscriber. The routing features may be combined to create a customized routing plan for each Enhanced Routing number. Command Routing can be utilized to activate alternate routing plans by placing a call to designated Sprint personnel.

Hotline

Allows a customer's dedicated location to automatically connect to a dedicated or switched facility without dialing any numbers. Switched termination can be to either customer facilities or any switched location in the North American Dialing Plan. The customer may establish either a one-way or two-way Hotline when using dedicated termination.

Information Digit Control

Allows a customer to route and block calls based on the type of phone from which the call is placed (for example, payphones, etc.)

International Call Indicator ("ICI") Digits

A feature which allows a customer subscribing to both international toll free service and Real Time ANI to define a three digit code to prefix the ANI of an inbound international call to designate that the call is not domestic. ICI can be utilized so that international toll free calls can be flagged so that the call is routed through the Automatic Call Distributor ("ACD") with a higher priority.

International Network Address

Customers can use the public International dial plan to originate from and terminate to all origination and termination options.

International Termination

Allows a customer to route the customer's toll free calls to a location outside the United States.

International Virtual On-Net

Allows a customer to define 7-digit custom dial plans to terminate to International locations. Available to all origination options.

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Attachment A

Sprint Features Descriptions for Schedule No. 11 (Continued)

Internetwork Routing

This feature allows a customer to route dialed numbers (using any Network Address option) to another customer's dialed number range for on-net termination.

Menu/Message Replay

This feature allows the toll free caller to replay a previous menu or announcement. The toll free call may then be routed as appropriate.

Message Announcement

This feature offers a recorded voice message which may be used to assist in call routing. The message announcement may provide a menu of options, information prior to call termination, or information prior to connection to the customer's location without any caller interaction. Message announcements are purchased in 30 second voice slots.

Public Network Address

Customers can use the public 10-digit NADP to originate from and terminate to all origination and termination options.

Real-Time Automatic Number Identification (ANI) Delivery Service

Delivers the originating caller's ANI to a toll free dedicated access customer when the call originates from an equal access end office.

Route Advance

Allows a customer to automatically overflow toll free calls routed to a busy or out-of-service dedicated location to another line using either switched facilities at the same location or dedicated facilities at an alternate location.

Route Choices

Allows a customer to define up to 14 destinations in order to automatically overflow toll free calls routed to a busy or out-of-service dedicated location to another line using either switched facilities at the same location or dedicated facilities at an alternate location.

Security Codes

This feature allows the customer to provide a list of valid codes which can be used to allow or deny a caller access to any routing.

Survivability Routing

Allows a customer to designate calls routed to switched locations to overflow to up to two other switched or dedicated facilities in the event of a LEC outage.

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Attachment A

Sprint Features Descriptions for Schedule No. 11 (Continued)

Time-of-Day Routing

Allows a customer to route calls to the same toll free number to different terminating locations (switched or dedicated) based on the originating time of the caller. Days may be divided into 15 minute increments.

Time/Day Variable Program

This feature provides routing based on the time-of-day, day-or-week, or day-of-year.

Uniform Call Distribution

Allows an even distribution of toll free calls across a dedicated service group at one location.

Universal Area Code Control

Allows a customer to (1) route many toll free numbers in differing terminating locations (switched or dedicated) based on the originating area code (NPA) of the caller and (2) allows a customer to allow or block calls to a toll free number based on the originating area of the caller.

Universal Area Code/Exchange Control

Allows a customer to route calls to many toll free numbers in different terminating locations (switched or dedicated) based on the originating area code and exchange of the caller.

Universal Call Allocation

Allows a customer to route calls to many toll free numbers in different terminating locations (switched or dedicated) on a percentage basis. Traffic may be routed on as small an increment as 1 (one) percent.

Universal Command Routing

Allows a customer to activate a different universal toll free routing plan by placing a call to Sprint.

Universal Country Code Routing

This feature allows a customer to route the customer's toll free calls based on the country code of the country of origin.

Universal Country Code Screening

This feature allows a customer to block calls that originate in a country other than the United States. Any country's calls may be blocked from reaching a customer's toll free number.

Universal Day of Week Routing

Allows a customer to route many calls to toll free numbers in different terminating locations (switched or dedicated) based on the day of the week.

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Attachment A

Sprint Features Descriptions for Schedule No. 11 (Continued)

Universal Day of Year Routing

Allows a customer to route many calls to toll free numbers in different terminating locations (switched or dedicated) based on the day of the year.

Universal Enhanced Routing

An arrangement consisting of routing and control features which may be utilized by a Sprint toll free service subscriber. The routing features may be combined to create a customized routing plan for many Enhanced Routing numbers. Command Routing can be utilized to activate alternate routing plans by placing a call to designated Sprint personnel.

Universal Information Digit Control

Allows a customer to route and block calls based on the type of phone from which the call is placed (for example, payphones, etc.)

Universal International Freephone Numbering ("UIFN") Service

UIFN is a feature of ITFS. UIFN is a new dial plan which allows a customer to dial the same international toll free access number from multiple countries. Sprint customers may select either ITFS dialing (which is country-specific) or UIFN dial plans. For each UIFN number requested, the customer will be charged a non-recurring charge as shown in Section 4.2.4 for Sprint Clarity, Section 5.2.5 for Sprint Premiere, Section 6.2.4 for Real Solutions, Section 7.2.4 for Business Sense, Section 13.2.4 for Sprint Business Flex, and Section 14.2.3 for Sprint Real Solutions VPN. The fee is non-refundable and is assessed whether or not the customer receives the UIFN number applied for. Finally, in accordance with the requirements of certain foreign carriers, UIFN service may be canceled if there is any indication that UIFN is being used by the customer for resale or calling card services to which a foreign carrier has not agreed or if the UIFN has not been used with the past six months (see also Section 2.6.2 herein). The applicable inbound ITFS usage rates in Section 8.6.4 for Sprint Clarity, Section 8.6.4 for Sprint Premiere, Section 8.11.3 for Real Solutions, Section 8.12.2 for Business Sense, Sections 13.3.1.5.3, 13.3.1.5.4.c, 13.3.2.5.3, 13.3.2.5.3.c, and 13.3.3.5.4 for Sprint Business Flex, and Section 4.3.6 for Sprint Real Solutions VPN. UIFN may not be available from all countries that currently allow ITFS.

Universal International Termination

Allows a customer to route the customer's toll free calls to a location outside the United States.

Universal Route Choices

Allows a customer to define up to 14 destinations in order to automatically overflow toll free calls routed to a busy or out-of-service dedicated location to another line using either switched facilities or dedicated facilities.

Universal Survivability Routing

Allows a customer to designate calls routed to switched locations to overflow to other switched or dedicated facilities in the event of a LEC outage.

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Attachment A

Sprint Secure and Sprint Secure Satisfaction Guarantee for Schedule No. 11*

Sprint Secure^{SM**}

Sprint Secure Service Guarantee provides an alternative routing arrangement for Sprint's domestic switched and dedicated Direct 800, FÖNLINE, Sprint Clarity Toll Free, Sprint Premiere Toll Free, Real Solutions Toll Free Solutions, Sprint Voice Solutions Toll Free, Toll Free Business Flex, Toll Free Business Sense, and Ultra Toll Free (herein referred to as Sprint toll free). In addition Sprint Secure Service Guarantee is available for Sprint VPN Premiere, Sprint Real Solutions VPN, and Sprint Voice VPN Solutions (herein referred to as VPN). Specific services terminating at associated locations are defined in Definitions for Business Communications Services. Sprint Secure Service Guarantee also provides an alternative originating arrangement for VPN locations. If the customer is unable to: (a) receive calls placed to its main Sprint toll free number, (b) terminate calls on or off its VPN network, or originate VPN calls through a primary or secondary access option, Sprint will provide one of the following services for the identified Sprint toll free or VPN location that has experienced the failure.

- If the Sprint toll free service location experiencing an out-of-service condition is a switched or dedicated single location service, Sprint will reroute traffic (a) to another existing Sprint toll free switched location, (b) to a new Sprint toll free switched service location, or to a standard message. The customer must supply the working phone number for options (a) and (b).
- If the Sprint toll free service location experiencing an out-of-service condition has Enhanced Routing Optional Call Management Tools, Sprint will reroute traffic (a) to another existing Sprint toll free switched service location, (b) to a predefined routing plan redirecting calls to an existing Sprint toll free service location(s), to a new Sprint toll free switched service location and route calls to this new location, or to a standard message. The customer must supply the working phone number.
- If the customer cannot originate a call through a dedicated or switched VPN channel due to a failure on Sprint's network, Sprint will restore VPN specific FONCARD or equal access switched origination service within 30 minutes.
- If a VPN customer cannot terminate (complete) calls on one of the customer's predefined alternate route choices, due to a failure on Sprint's network, Sprint will credit the customer account \$50.00 per Network outage.

1. Guarantee Related Credits/Charges

Sprint guarantees calls will be rerouted to the customer's alternate location within 5 minutes for Enhanced Routing service customers selecting the available option of a predefined routing plan. Sprint guarantees that calls will be rerouted to the customer's alternate location within 30 minutes for other toll free service customer options upon confirmation that the customer-selected option is available. Sprint will apply a service credit to the customer in the amount of the applicable monthly service charge for the affected location if the specified time interval is not met. The credit will be applied within 60 days of reported interrupted service. Scheduled usage charges will continue to be assessed on the affected service group. Non-recurring and monthly recurring charges associated with activating the alternate routing service will be waived. Normal usage charges based on terminating service will continue to be assessed for all traffic terminating at the temporary location.

* Sprint Secure and Sprint Secure Satisfaction Guarantee are no longer available for subscription.

** Definitions for Business Communications Services may be found at www.sprint.com/ratesandconditions, Business Communications Services Terms and Conditions, Schedules.

Attachment A

Sprint Secure and Sprint Secure Satisfaction Guarantee for Schedule No. 11* (Continued)

1. Guarantee Related Credits/Charges (Continued)

If more than one interruption is reported on a Sprint toll free terminating location in a given month, each subsequent interruption is considered independently for credits on that Sprint toll free terminating location. The cumulative credit for the terminating location may not exceed 100% of the monthly service charge for the calendar month of the interruption. Credit may not be carried over to subsequent months.

2. Guarantee Exceptions

This Sprint Service Guarantee for domestic Sprint toll free and VPN services does not apply to domestic Sprint toll free or VPN services from non-associated locations. In addition, the guarantee will not apply (a) if the interruption is not reported to Sprint at the time of the interruption, (b) if rerouted calls are not completed due to network busy conditions or if the interruption is due to any failures of performance beyond the control of Sprint or negligence of the customer.

If the customer elects to use another means of routing calls other than the alternatives identified herein during the period of interruption, the service will be restored outside of the service guarantee commitment with applicable associated scheduled charges for the alternative service applied and no charges waived.

Sprint guarantees a customer's VPN calls will originate using a primary or secondary access option or Sprint will restore VPN FONCARD or equal access switched origination service within 30 minutes. Sprint will apply a credit of \$50.00 to the customer's account if the specified time interval for service is not met. The credit will be applied within 60 days of the reported interrupted service.

Scheduled usage charges or access will be assessed on the affected service. If more than one interruption is reported on the originating location in a given month, each subsequent interruption is considered independently for credits on that Sprint originating location. The cumulative monthly credit for the originating location may not exceed 100% of the net billed usage for that location. Credit may not be carried over to subsequent months.

Sprint guarantees a customer's VPN calls will terminate (complete) on one of the pre-defined alternate route choices as defined by the customer or Sprint will apply a credit of \$50.00 to the customer's account. The credit will be applied within 60 days of the reported interrupted service. Scheduled usage charges or access will be assessed on the affected service. If more than one interruption is reported on the terminating location in a given month, each subsequent interruption is considered independently for credits on that Sprint terminating location. The monthly cumulative credit for the terminating location may not exceed 100% of the net billed usage for the termination location. Credit may not be carried over to subsequent months.

Sprint Secure Satisfaction Guarantee

In addition to the Service Guarantee, Sprint provides new Sprint toll free service and VPN customers a 90-day satisfaction guarantee for all associated locations. A new Sprint toll free service or VPN customer is defined as a new or existing Sprint customer that has not had any active domestic Sprint toll free service or VPN service within the previous twelve months. This guarantee covers all toll free service or VPN service non-recurring, monthly, and domestic usage charges.

This guarantee starts with the activation date of the first Sprint toll free number or VPN location and covers the performance of switched and dedicated Sprint toll free services.

* Sprint Secure and Sprint Secure Satisfaction Guarantee are no longer available for subscription.

Attachment A

Sprint Secure and Sprint Secure Satisfaction Guarantee for Schedule No. 11*

1. Related Credits/Charges

Credits apply only for Sprint's domestic Sprint toll free service, VPN service, and are capped at \$50,000 per customer billing hierarchy, excluding taxes. Credits will be applied for the Sprint Secure Satisfaction Guarantee with customer-provided documentation to a Sprint Representative detailing one of the following conditions:

- Sprint's toll free service, VPN product/feature functionality did not meet scheduled feature functionality; or
- A reported Sprint network disruption creating a reported out of service condition affecting the company's ability to conduct business; or
- A billing dispute in which the customer's rates were in excess of the applicable scheduled rates.

Sprint must receive one of the above documents within 120 days of the Sprint toll free number, VPN service being activated.

Credit refunds will be applied towards other Business Flex, Business Sense, Sprint Clarity, Real Solutions, Sprint Voice Solutions, and Sprint Voice VPN Solutions services. If the customer does not have any other Sprint service, the customer will receive a refund check. The customer is responsible for all charges incurred after the initial 90 day period. Associated term plan penalties will be assessed for services canceled. Reimbursements are based on net charges paid by customer to Sprint.

2. Guarantee Exceptions

This Sprint Secure Satisfaction Guarantee for Sprint toll free domestic, and VPN services does not apply to domestic Sprint toll free or VPN services from non-associated locations or business customers that are related entities to existing or previous (within 12 months) Sprint toll free service or VPN customers. Sprint Secure Satisfaction Guarantee does not apply to VPN connections for Sprint Video or Sprint Conference Line services. The customer must be current on payment in Sprint's receivables systems and not in past due status. In addition, the guarantee does not consider the following as a valid basis for a service claim:

- Performance of non-scheduled features and functionality; or
- Service outages caused by the LEC, the customer premises equipment, automatic call distribution equipment, or other equipment or "Acts of God" are not considered a valid basis for a service claim; or
- Dissatisfaction with collection/credit activity.
- Short term promotional events stimulating usage that cause network disruptions or busy conditions affecting call termination; or
- Service outages not reported for the Service Guarantee; or
- Service Guarantee reported service outages that were rerouted within the specified time intervals.

* Sprint Secure and Sprint Secure Satisfaction Guarantee are no longer available for subscription.

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Attachment A

Sprint Security Support Services for Schedule No. 11*

Sprint Security Support Services are designed to minimize the vulnerability of Sprint's voice services customers to certain outbound international and inbound domestic toll free communications fraud originating from or terminating at the customer's enterprise telephone equipment.

1. Definitions

The following definitions apply to all Sprint Security Support Services.

1. Covered Domestic Toll Free Inbound Services

Covered Domestic Toll Free Inbound Services includes all Sprint domestic toll free inbound services (excluding North American Dialing Plan locations in Canada, Mexico and the Caribbean).

2. Covered Outbound International Services

Covered Outbound International Services include all Sprint long distance services from a customer's domestic CPE to international locations including Caribbean locations included in the North American Dialing Plan, excluding Canada and Mexico.

3. CPE (Customer Premises Equipment)

CPE is a single PBX, a single electronic key system or a specific customer location supported by a Centrex system, with or without adjuncts such as voice mail and auto-attendants. CPE must be located in an area where usage recording, including originating number identification, is performed by Sprint within the United States, Puerto Rico and the U.S. Virgin Islands.

4. Sprint Notification

Sprint Notification is the placement of a telephone call by Sprint to a telephone number currently in service for the customer or any employee/agent of the customer. Communication to the customer or an employee/agent of the customer via voice mail or fax also constitutes Sprint Notification.

5. Customer Notification

Customer Notification is an answered telephone call made by the customer to the Sprint Security Support Service Unit to provide notice of suspected Remote Toll Fraud.

6. Remote Toll Fraud

Remote Toll Fraud is an unauthorized call using (1) Covered Outbound International Services made by remotely accessing Customer's CPE from another domestic location, breaching the security of that CPE or (2) Covered Domestic Toll Free Inbound Services that access a Customer's CPE from another domestic location. In either case, calls made by, or in collusion with, students, faculty, persons employed or previously employed by the customer or agents of the customer are not considered Remote Toll Fraud.

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Attachment A

Sprint Security Support Services for Schedule No. 11* (Continued)

1. Definitions (Continued)

7. Remote Toll Fraud Usage Charges

Remote Toll Fraud Usage Charges are Sprint schedule charges for Remote Toll Fraud for which the breach of security occurred at a customer's CPE. Billing credits for Remote Toll Fraud Usage Charges are limited to actual telecommunications service usage.

8. Incident

An Incident is any previously undetected CPE fraud that is the subject of a Customer Notification or a Sprint Notification.

2. SprintGUARD Basic

SprintGUARD Basic is provided automatically to all Sprint business voice services customers at no charge. SprintGUARD Basic limits the customer's exposure for Covered International Outbound Services and Covered Domestic Toll Free Inbound Services for Remote Toll Fraud Usage Charges and provides for notification of suspected Remote Toll Fraud identified by Sprint or the customer.

1. Sprint Responsibilities

Sprint provides the following services to the customer through the SprintGUARD Basic Service:

- Daily account analysis.
- Sprint Notification of apparent abnormal account activity.

2. Customer Responsibilities

1. Security Requirements

During an investigation of an Incident or suspected Incident, Sprint reserves the right to obtain specific information from the customer regarding any password(s) used to remotely access the CPE. Any request for this information will come from a Sprint Security Support Services representative.

2. Administrative Requirements

The customer must cooperate fully with Sprint in all efforts to stop suspected or confirmed Remote Toll Fraud.

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Attachment A

Sprint Security Support Services for Schedule No. 11* (Continued)

2. SprintGUARD Basic (Continued)

2. Customer Responsibilities (Continued)

3. Post-Claim Requirements

The customer must give Sprint access to the affected CPE within 24 hours of Sprint's request and permit the Sprint Security Support Service Team to investigate the current and/or former configuration of the CPE. The Customer must permit Sprint Security Support Service representatives to enter and inspect any CPE location within 12 hours of the termination of suspected Remote Toll Fraud if requested as part of an investigation of suspected Remote Toll Fraud.

The customer must make a Customer Notification to the Sprint Security Support Service Unit to report a suspected Incident, regardless of which local or long distance carrier is involved, within 2 hours of discovering the suspected Incident. In the absence of an applicable Sprint Notification or a Customer Notification, the customer must review its Sprint bill and notify Sprint in writing within 60 days after the date of the bill to report a suspected Incident. Usage charges not identified to or by Sprint within the specified 60 day period do not qualify as Remote Toll Fraud Usage Charges. The customer must establish (e.g., by way of call detail records) that each usage charge identified qualifies as a Remote Toll Fraud usage charge.

3. Post-Claim Requirements

The customer must notify the Sprint Security Support Service Unit in writing within 30 days of the termination of the Incident of the means by which the fraud occurred, if known, and the changes made to the CPE to stop the Incident.

Customer must cooperate with Sprint's Security Support Service Unit in any prosecution of individuals for fraud, including, but not limited to, providing witnesses when necessary and allowing Sprint to review any relevant documents within the possession of customer.

Failure to cooperate or comply with any of the provisions set forth above will automatically disqualify the customer for current and future credits for Remote Toll Fraud Usage Charges at all customer locations.

3. Customer Liability

Customers of SprintGUARD Basic will remain liable for the first \$15,000 per Incident in Remote Toll Fraud Usage Charges for calls prior to a Sprint Notification or a Customer Notification. Sprint will credit customer's invoices for all Remote Toll Fraud Usage Charges in excess of \$15,000 per Incident incurred before Sprint Notification or Customer Notification. Customers remain liable for all Remote Toll Fraud Usage Charges which are incurred after Sprint Notification or Customer Notification.

* Sprint Security Support Services are no longer available for subscription.

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Attachment A

Sprint Security Support Services for Schedule No. 11* (Continued)

2. SprintGUARD Basic (Continued)

3. Customer Liability (Continued)

If a qualifying Incident (as described above) occurs, customer will not receive any further SprintGUARD billing credits for the CPE in question again, or any other CPE connected to the CPE in question, until a "30 day fraud-free period" has elapsed from the date of the last fraudulent call of the last Incident affecting that CPE.

3. SprintGUARD Plus

SprintGUARD Plus is a subscription-based service designed to limit the customer's financial exposure for Covered International Outbound Services and Covered Domestic Toll Free Inbound Services for Remote Toll Fraud Usage Charges to a greater extent than the coverage afforded under the SprintGUARD Basic plan.

1. Sprint Responsibilities

SprintGUARD Plus incorporates all the same Sprint services as those afforded under SprintGUARD Basic.

2. Customer Responsibilities

The Customer agrees to complete and comply with the following in order to qualify for SprintGUARD Plus coverage:

- Complete a Customer Profile, international calling frequency worksheet, and location summary of service for each CPE.
- Provide all information requested by Sprint which in Sprint's opinion is relevant to assist in the identification and prevention of Remote Toll Fraud.
- Authorize and initiate Class of Service (COS) Screening to limit outbound international (011-) and Caribbean (809 and others) direct calling codes where no business requirement exists.
- At all covered locations:
- Use a minimum of 8 digits for each Direct Inward System Access (DISA) code.
- Disable all voice mail and auto attendant external call transfer capabilities.
- Disable all voice mail system capability to transfer or route traffic to the trunk level.
- Deactivate maintenance dial-up ports on all Covered Equipment or install a security system on all CPE remote maintenance ports, e.g., call back or alpha numeric password (minimum of 8 characters).

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Attachment A

Sprint Security Support Services for Schedule No. 11* (Continued)

3. SprintGUARD Plus (Continued)

2. Customer Responsibilities (Continued)

- Delete all CPE manufacturer or vendor installed default passwords.
- Provide the name, telephone and pager numbers of 3 employees or agents, 1 voice mail box telephone number and 1 fax telephone number, each of which can be reached 24 hours a day, 365 days a year.
- Within 2 hours of a suspected Incident, make a Customer Notification to the *SprintGUARD* Security Support Service Unit (1-800-826-1898), regardless of interexchange or local exchange carrier involved or magnitude of the suspected fraud.
- Notify Sprint Fraud Management, in writing, of any additions, deletions or changes of Covered Equipment, international and Caribbean calling patterns, and SprintGUARD CPE Customer Profile information required by this Service Agreement.
- Develop an action plan to be implemented in the event of an Incident.
- Pay a non-recurring initial activation charge and monthly recurring charges per CPE as set forth in this Schedule.

3. Sprint Actions During an Incident

If for any reason the Customer cannot be reached by Sprint's Security Support Service Unit when suspicious calling patterns are identified, Sprint has the authority and permission of the customer to block whatever Sprint telecommunications services necessary to eliminate or minimize losses to Sprint and the customer, and the customer will indemnify and hold Sprint harmless for any and all direct or indirect losses or damages suffered by the customer or third parties as a result of the blocking of the customer's Sprint telecommunications services.

4. Customer Liability

Customers of SprintGUARD Plus will remain liable for the first \$7,000 per Incident in Remote Toll Fraud Usage Charges for calls prior to a Sprint Notification or a Customer Notification. Sprint will credit Customer's invoices for all Remote Toll Fraud Usage Charges in excess of \$7,000 per Incident incurred before Sprint or Customer Notification. Customers remain liable for all Remote Toll Fraud Usage Charges which are incurred after Sprint or Customer Notification.

If a qualifying Incident (as described above) occurs, Customer will not receive any further SprintGUARD billing credits for the CPE in question again, or any other CPE connected to the CPE in question, until a "30 day fraud-free period" has elapsed from the date of the last fraudulent call of the last Incident affecting that CPE.

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Attachment A

Sprint Security Support Services for Schedule No. 11* (Continued)

4. SprintGUARD Elite

SprintGUARD Elite is a subscription-based service for Sprint business voice services customers designed to offer maximum protection against the Customer's financial exposure for Covered International Outbound Services and Covered Domestic Toll Free Inbound Services for Remote Toll Fraud Usage Charges.

1. Sprint's Responsibilities

Sprint's responsibilities are identical to those identified for SprintGUARD Plus services.

2. Customer's Responsibilities

Customer's responsibilities are identical to those identified for SprintGUARD Plus services.

3. Customer Liability

Customers of SprintGUARD Elite are not liable for any Remote Toll Fraud Usage Charges for calls during an Incident prior to a Sprint Notification or a Customer Notification. Sprint will credit customer's invoices for all Remote Toll Fraud Usage Charges per Incident incurred before Sprint Notification or Customer Notification. Customers remain liable for all Remote Toll Fraud Usage Charges which are incurred after Sprint Notification or Customer Notification.

If a qualifying Incident occurs, Customer will not receive any further SprintGUARD billing credits for the CPE in question again, or any other CPE connected to the CPE in question, until a "7 day fraud-free period" has elapsed from the date of the last fraudulent call of the last Incident affecting that CPE.

5. Sprint Security Support Services Exclusions and Limitations

1. Billing Credits Not Applicable for Remote Toll Fraud

Billing credits for Remote Toll Fraud will not be applicable in the following situations:

- Traffic carried by any carrier other than Sprint.
- Remote Toll Fraud occurring prior to the execution of an applicable Service Agreement.
- Remote Toll Fraud which terminates on toll-free service at an international or Caribbean location(s)
- Outbound CPE Remote Toll Fraud which terminates within the United States.

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Sprint Security Support Services for Schedule No. 11* (Continued)

5. Sprint Security Support Services Exclusions and Limitations (Continued)

1. Billing Credits Not Applicable for Remote Toll Fraud (Continued)

- Remote Toll Fraud resulting from the use of 1010XXX, wireless calls, calls placed by means of an operator service, 0 – or 0 + for network access, toll-free/900 pay-per-call traffic, authorization codes, calling cards, debit cards or credit cards provided or issued by any company.
- Remote Toll Fraud associated with colleges and universities.
- Remote Toll Fraud which occurs two (2) hours or later after Sprint Notification to Customer or Customer Notification to Sprint of suspected fraud.
- Any Incident, after the third Incident from the same Covered Equipment location, in which Sprint provided billing credits for Remote Toll Fraud within the 12 months prior to the Incident.
- Remote Toll Fraud resulting from the improper installation of Covered Equipment, including but not limited to security software or systems.
- For SprintGUARD Plus and Elite, Remote Toll Fraud occurring from Customer equipment not identified in a *SprintGUARD*[®] CPE Customer Profile.
- Remote Toll Fraud resulting from the Customer's negligence or the negligence of its employees, former employees, agents, vendors and independent contractors.
- Remote Toll Fraud resulting from intentional acts of the Customer, its employees, former employees, agents, vendors and independent contractors.
- Acts of God or actions outside the reasonable control of Sprint.

2. SprintGUARD Services Availability

SprintGUARD Services are available only in the United States, Puerto Rico, and the U.S. Virgin Islands. SprintGuard service is not available in other U.S. territories, protectorates and former possessions.

3. Remote Toll Fraud and CPE Exclusions

Remote Toll Fraud does not include any 1010XXX calls, calls placed by means of a switchboard or an operator service, 0- or 0+ for network access, toll free/900 pay-per-call traffic, authorization codes either issued or generated by the customer, calling cards or credit cards provided or issued by any company, or Remote Toll Fraud to include calls from within an college or university campus. Sprint Security Support Services are available only to Sprint's customers and will not be provided in support of the customers of any Sprint customer.

Sprint Security Support Service will not cover any Remote Toll Fraud Usage Charges resulting from the negligence or intentional acts of the Customer, its employees, former employees, agents, vendors or independent contractors.

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Attachment A

**Sprint Security Support Services for Schedule No. 11*
(Continued)**

5. Sprint Security Support Services Exclusions and Limitations (Continued)

3. Remote Toll Fraud and CPE Exclusions (Continued)

Sprint Security Support Services do not cover CPE that is not owned or leased by the customer and under the direct control of the customer.

Remote Toll Fraud Usage Charges which are not the responsibility of the customer pursuant to this schedule shall not count as valid usage charges for the purpose of determining any of the Customer's applicable volume/term discounts or for the purpose of satisfying any of the Customer's applicable volume/revenue commitments.

4. Limitations

To the extent that Sprint reduces or otherwise does not collect any Remote Toll Fraud Usage Charges for which the customer would have been liable if Sprint had not provided SprintGUARD services, Sprint shall be subrogated to any and all rights of the customer with respect to any associated claims against third parties (including, without limitations, any persons who facilitated or who made the unauthorized calls which constituted the Remote Toll Fraud).

6. Sprint Security Support Services Charges

1. SprintGUARD Basic

SprintGUARD Basic is provided automatically to all Sprint business voice services customers at no charge

2. SprintGUARD Plus

The following charges apply to SprintGUARD Plus service:

<u>Charges</u>	<u>Per Covered CPE</u>
<u>Non-Recurring Charges</u>	
First 1000 covered CPEs	\$50.00
Additional CPEs over 1000	Waived
<u>Monthly Recurring Charges</u>	
First 500 covered CPEs	\$10.00
Covered CPEs over 500	Waived

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Attachment A

**Sprint Security Support Services for Schedule No. 11*
(Continued)**

6. Sprint Security Support Services Charges (Continued)

3. SprintGUARD ELITE

The following charges apply to SprintGUARD Elite service:

<u>Charges</u>	<u>Per Covered CPE</u>
Non-Recurring Charges	
First 100 covered CPEs	\$200.00
Additional CPEs over 100	Waived
Monthly Recurring Charges	
First 100 covered CPEs	\$150.00
101 - 200 CPEs	\$100.00
Each additional CPEs over 300	\$50.00

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