



From all of us at Sprint, welcome.

1-972-405-1143.

VPN Customer Service is

Customer Service at 1-800-877-4020. And remember, you can always call

Sprint FÖNCARD.

may have about your new

booklet. It will answer questions you Take a moment and thumb through this

Getting Started



## FÖNCARD Dialing Guide

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## Special Sprint FÖNCARD<sup>SM</sup> Features

**Next Call Feature**  
To make another long-distance call, don't hang up.

**PRESS** # for two seconds. Listen for tone.

**DIAL** 0 + area code + phone number.

**Misdialed Feature**  
If you make a mistake while dialing the destination telephone number or your Sprint FÖNCARD number, don't hang up.

**PRESS** \* Listen for tone.

**ENTER** the correct destination or Sprint FÖNCARD number, whichever one you misdialled.

**Calling From a Hotel**  
For long-distance calling from your hotel room, ask the hotel operator how to make a toll-free call, then follow regular dialing instructions on the back of your Sprint FÖNCARD. A per-call service charge is applicable for calls placed with a Sprint FÖNCARD.

**Sprint Conference Line<sup>SM</sup>**  
toll-free 1-800-366-2663 to set up a conference call.

\*If a phone does not have the "or # buttons or it is not a touchtone phone, simply stay on the line for Operator Assistance.

## Traveling Outside the U.S.

**Sprint International Access Numbers**  
Use caution when entering your PIN in public locations. Never let anyone see you enter your card number and PIN at a public phone.

**Access Numbers**  
If you need additional or updated Sprint International Access Numbers, visit [www.sprint.com/walletguide](http://www.sprint.com/walletguide) to view updated access numbers.

**Toll-free Calls to the U.S.**  
Ask the Sprint Operator to complete a call to a toll-free number of your choice within the U.S.

**Mobile Phone Access**  
Mobile origination may not be available from all areas. Access may not be available from mobile phones.

**Pay/Public Phone Access**  
Service may not be available from pay/public phones.

## Using Your Sprint FÖNCARD<sup>SM</sup>

**DIAL** 1-800-877-8000; wait for the tone; for voice prompt, dial 1-800-366-2255.

### Calling within the U.S. and Canada\*

**DIAL** 0 + area code + local number OR

### Calling internationally from the U.S.\*

**DIAL** 01 + country code + city code + local number + #.

**WAIT** for the tone, then

**ENTER** your FÖNCARD number. For voice prompt, dial 1-800-366-2255.

### VPN Customers

**DIAL** 1-800-877-8000; wait for the tone; for voice prompt, dial 1-800-366-2255; then if

### Calling within the U.S. and Canada\*

**DIAL** 0 + area code + local number OR 0 + VPN Network number.

### Calling internationally from the U.S.\*

**DIAL** 01 + country code + city code + local number OR 0 + VPN Network number + #.

**WAIT** for the tone, then

**ENTER** your VPN FÖNCARD number. For voice prompt, dial 1-800-366-2255.

\*Plus Puerto Rico and the U.S. Virgin Islands.

\*\*A per-call connection fee applies to operator-assisted calls. International surcharges apply. Calls made from payphones will be assessed an FCC-mandated surcharge.

## Protect Your Sprint FÖNCARD<sup>SM</sup>

**Lost or Stolen Sprint FÖNCARD**  
If your card is ever lost or stolen, call Sprint immediately.

» Use a Sprint card reader whenever possible.

» Never use your Sprint FÖNCARD for identification purposes.

» Never share your Sprint FÖNCARD number with others, including those who claim to work for a telephone company.

» Use caution when entering your PIN in public locations. Never let anyone see you enter your card number and PIN at a public phone.

## In the U.S. and Canada

**DIAL** 1-800-877-4020.

VPN Customers, dial 1-800-599-5090.

## From International Locations

**DIAL**

the Sprint access number for the country you are in or call collect 1-913-624-5336. VPN Customers, dial the Sprint access number for the country you are in or call collect 1-972-405-1143.

## Who Do I Call With Questions?

### Sprint Customer Service

#### In the U.S. and Canada

**DIAL** 1-800-877-4020.  
VPN Customers, dial 1-800-599-5090.

#### From International Locations

To report service problems or for general assistance

**DIAL** the Sprint access number for the country you are in or call collect 1-913-624-5336.

VPN Customers, dial the Sprint access number for the country you are in or call collect 1-972-405-1143 or 1-404-649-2596. (Cannot be used to complete calls.)

### Sprint Operator Service

Use a Sprint Operator to make a call from a rotary phone or to place collect, station-to-station or person-to-person calls.

#### In the U.S. and Canada

**DIAL** 1-800-877-8000. Stay on the line. A Sprint Operator will assist you. For voice prompt, dial 1-800-366-2255.

#### From International Locations

**DIAL** the Sprint access number for the country you are in. Stay on the line. A Sprint Operator will assist you.

Key To Symbols	Country	Access Number	Country	Access Number	Country	Access Number
<b>V</b> Call answered by automated Voice Response Unit.	<b>American Samoa</b>	<b>v 633-1000</b>	<b>Canada</b>	<b>v 1-800-877-8000</b>	<b>Finland</b>	<b>v 0-800-110-284</b>
<b>+</b> Public phones may require coin or card.	<b>Antigua</b>	<b>v 1-800-366-4663</b>	<b>Canary Island</b>	<b>v 900-99-0013</b>	<b>France (Eng/Fren)</b>	<b>v 0-800-99-0087</b>
<b>∏</b> Available only from dedicated phones or payphones.	(ports of entry)	Dial # 0	<b>Cayman Islands</b>	<b>v 1-800-366-4663</b>	<b>French Antilles (Eng/Fren)</b>	<b>v 0-800-99-0087</b>
<b>▲</b> May not be available from payphones.	<b>Argentina</b>		<b>Chile</b>	<b>v 800-360-777</b>	<b>French Guyana (Eng/Fren)</b>	<b>v 0-800-99-0087</b>
<b>◆</b> Wait for second tone.	(Eng/Span)	<b>v 0-800-222-1003</b>	(Spanish)	<b>v 800-800-777</b>	<b>Gambia</b>	<b>v 00-155</b>
<b>∞</b> Ask local operator to connect you to the Sprint Operator.	<b>Aruba (airports only)</b>	<b>v 800-8870</b>	<b>China</b>	<b>(Only in South China) +▲ v 108-13</b>	<b>Germany (Eng/Ger)</b>	<b>+ v 0-800-888-0013</b>
<b>Q</b> Limited availability.	<b>Australia</b>	<b>v 1-800-881-877</b>	<b>Telecom South</b>		<b>Ghana</b>	<b>6 019-900</b>
<b>T</b> If "Talk" button is available, push it before talking.	<b>Austria (Eng/Ger)</b>	<b>v 1-800-551-110</b>	(Mandarin)	<b>+▲ v 108-16</b>	<b>Greece</b>	<b>+ v 008-001-411</b>
<b>U</b> Use phones marked with "LADATEL" and no coin or card is required.	<b>Bahamas</b>	<b>+ v 0-800-200-236</b>	<b>Netcom North</b>	<b>(Only in North China) v 108-713</b>	<b>Grenada</b>	<b>v 800-877-8787</b>
<b>N</b> No mobile phone access	<b>Bahrain (Eng/Arab)</b>	<b>+1-800-389-2111</b>	<b>Netcom North</b>		<b>Guadeloupe (Eng/Fren)</b>	<b>v 0-800-99-0087</b>
	<b>Balearic Islands</b>	<b>+ v 800-00-777</b>	(Mandarin)	<b>v 108-716</b>	<b>Guam</b>	<b>v 1-800-877-8000</b>
	<b>Barbados</b>	<b>v 900-99-0013</b>	<b>Colombia</b>		<b>Quantanomo Bay (Cuba)</b>	<b>(Operator Centers)</b>
	<b>Belarus</b>	<b>+ v 1-800-534-0042</b>	(Eng/Span)	<b>v 01-800-913-0110</b>	<b>Guatemala (Spanish)</b>	<b>+ 9999-195</b>
	(Gomel & Mogilev)	<b>v ∞◆10-800-102</b>	(Spanish)	<b>v 01-800-913-0010</b>	<b>Guyana</b>	<b>151</b>
	<b>Belgium</b>	<b>v ∞◆800-102</b>	<b>Cook Islands</b>	<b>v 09131</b>	<b>Haiti</b>	<b>v 172</b>
	<b>Belize</b>	<b>+ v 0-800-100-14</b>	<b>Costa Rica (Eng/Span)</b>	<b>v 0-800-013-0123</b>	<b>Honduras (Spanish)</b>	<b>▲ 8000-121</b>
	(airports only)	<b>v 812</b>	<b>Croatia</b>	<b>+ v 0-800-220-113</b>	<b>Hong Kong</b>	<b>v 800-96-1877</b>
	(hotels)	<b>v 556</b>	<b>Cyprus</b>	<b>v 080-900-01</b>	<b>Hungary</b>	<b>+ v 06-800-01-877</b>
	<b>Bermuda</b>	<b>v 1-800-623-0877</b>	<b>Czech Republic</b>	<b>N v 800-001-187</b>	<b>Iceland</b>	<b>+ v 800-9003</b>
	<b>Bolivia (Spanish)</b>	<b>800-10-3333</b>	<b>Denmark</b>	<b>v ▲ 800-10-877</b>	<b>India</b>	<b>+ v 000-137</b>
	<b>Brazil (Eng/Port) (Embratel)</b>	<b>N v 0800-890-8000</b>	<b>Dominica</b>	<b>▲ 1-800-744-2250</b>	<b>Indonesia (Eng/Bahasa)</b>	<b>+ v 008-801-15</b>
	<b>British Virgin Islands</b>	<b>v 1-800-877-8000</b>	<b>Dominican Rep.</b>	<b>▲ v 1-800-751-7877</b>	<b>Iran</b>	<b>v 0900-0801</b>
	<b>Brunei</b>	<b>v 800-015</b>	<b>Ecuador (Spanish)</b>	<b>v 1-999-171</b>	<b>Ireland</b>	<b>v 1-800-552-001</b>
	<b>Bulgaria</b>	<b>+ v 00-800-1010</b>	<b>Egypt (Cairo) (Eng/Arab)</b>	<b>v 2-796-4777</b>	<b>Israel (Barak)</b>	<b>v 1-809-38-7000</b>
			<b>El Salvador</b>	<b>+ v 800-1525</b>	<b>Israel (Bezeq)</b>	<b>v 1-809-49-4102</b>
			<b>Fiji</b>	<b>v 004-890-1003</b>	<b>Israel (Golden Lines)</b>	<b>v 1-809-20-2010</b>



Country	Access Number	Country	Access Number	Country	Access Number	Country	Access Number
<b>Italy</b>	<b>+ v 800-172-405</b>	<b>Pakistan</b>	<b>▲ v 00-800-13-001</b>	<b>Singapore</b>	<b>v 8000-177-177</b>	(Wireless & Cable)	<b>v ▲ 0-500-890-877</b>
<b>(Italian)</b>	<b>+ v 800-172-406</b>	<b>Palau</b>	<b>+ v 02-222</b>	<b>Slovakia</b>	<b>v 800-0-0100-00</b>	<b>United States</b>	<b>v 1-800-877-8000</b>
<b>Jamaica</b>	<b>v 875</b>	<b>Panama (Eng/Span)</b>	<b>v 00-800-001-0115</b>	<b>Solomon Islands</b>	<b>v 0800-087-187</b>		<b>v 1-800-366-2255</b>
<b>Japan</b>	<b>+ v 0066-55-877</b>	<b>Paraguay (Eng/Span)</b>	<b>v 008-13-800</b>	<b>South Africa</b>	<b>v 0813</b>	<b>Uruguay (Eng/Span)</b>	<b>+∞ v 000-41-877</b>
	<b>+ v 0-0539-131</b>	<b>Peru (Eng/Span)</b>	<b>v 0-800-500-20</b>	<b>Spain</b>	<b>v 0-800-99-0001</b>	<b>U.S. Virgin Islands</b>	<b>v 1-800-877-8000</b>
<b>Jordan</b>	<b>v 18-800-777</b>	<b>Philippines</b>	<b>111-502</b>	<b>Sri Lanka</b>	<b>v 900-99-0013</b>	<b>Vatican City</b>	<b>+ v ▲ 800-172-405</b>
<b>Korea (Eng/Kor)</b>	<b>v 00309-13</b>		<b>10-10-55-1300</b>	(Outside Colombo area dial 01 before number.)	<b>v 245-8000</b>	<b>Venezuela (Eng/Span)</b>	<b>v N 0-800-1-00-1110</b>
<b>(Eng/Kor)</b>	<b>v 00369-16</b>	(Tagalog)	<b>+ ▲ v 1237-16</b>	<b>St. Kitts &amp; Nevis</b>	<b>v 1-800-366-4663</b>	<b>Vietnam (Eng/Viet)</b>	<b>+Q v 1201-1111</b>
<b>(Military Bases) (Eng/Kor)</b>	<b>+ v 550-3663</b>	(Tagalog Oper)	<b>10-10-55-1310</b>	<b>St. Lucia</b>	<b>∏ v 1-800-277-7468</b>	<b>Yemen (Eng/Arabic)</b>	<b>v 00-800-103</b>
<b>Lithuania</b>	<b>v ∞◆ 800-900-77</b>	(Tagalog Oper)	<b>111-501</b>	<b>St. Pierre &amp; Miquelon (Eng/Fren)</b>	<b>v 0-800-99-0087</b>	<b>Zimbabwe</b>	<b>+ v 00-890</b>
<b>Luxembourg</b>	<b>v 8002-0115</b>	<b>Poland</b>	<b>+ ▲ 00-800-111-3115</b>	<b>St. Vincent</b>	<b>T v 1-800-366-4663</b>		
<b>Macao</b>	<b>v 0-800-121</b>	<b>(Polish)</b>	<b>+ ▲ 00-800-111-3177</b>	<b>Sweden</b>	<b>+ v ▲ 020-799-011</b>		
<b>Malaysia</b>	<b>+ v 1-800-80-0016</b>	<b>Portugal (Eng/Port)</b>	<b>v 800-800-187</b>	<b>Switzerland</b>	<b>v N 0-800-899-777</b>		
<b>Marshall Islands</b>	<b>v 1-800-877-8000</b>	<b>Puerto Rico</b>	<b>v 1-800-877-8000</b>	<b>Taiwan (Eng/Mand)</b>	<b>v 0080-1140-877</b>		
<b>Martinique (Eng/Fren)</b>	<b>v 0-800-99-0087</b>	<b>Reunion Island (Eng/Fren)</b>	<b>v 0-800-99-0087</b>	<b>Thailand (Eng/Thai)</b>			
<b>Mauritius</b>	<b>v 01-121</b>	<b>Romania</b>	<b>+ 021-800-0877</b>	(ports of entry)	<b>▲ v1-800-0-001-30</b>		
<b>Mexico</b>		<b>Russia (Moscow)</b>	<b>▲ v 747-3324</b>		<b>▲ v1-800-0-001-31</b>		
<b>(Major cities)</b>	<b>v 001-800-877-8000</b>	<b>(Russian)</b>	<b>▲ 747-3354</b>	<b>Trinidad &amp; Tobago (ports of entry)</b>	<b>v 23</b>		
<b>Micronesia</b>	<b>+ v 555</b>	<b>(St. Petersburg)</b>	<b>∞◆10-800-120-2011</b>	(hotels)	<b>800-877-8000</b>		
<b>Monaco</b>	<b>v 800-90-087</b>	(Outside Moscow dial 8095 before number. Local charges will apply.)		<b>Turkey</b>	<b>+ v 0-811-288-00-13</b>		
<b>Montserrat</b>	<b>v 1-800-372-3881</b>	<b>Saipan (Tinian &amp; Rota)</b>	<b>+ v 1-235-0333</b>	<b>Ukraine</b>	<b>▲ v 8-100-15</b>		
<b>Neth. Antil.</b>	<b>▲ v 1-800-877-8000</b>		<b>+ 235-0333</b>	<b>United Arab Emirates (Eng/Arabic)</b>	<b>8000 0 31</b>		
<b>Netherlands</b>	<b>+ v N 0-800-022-9119</b>	<b>San Marino</b>	<b>+ v 800-172-405</b>	<b>United Kingdom</b>			
<b>New Zealand</b>	<b>▲ v 000-999</b>	<b>Saudi Arabia (Eng/Arab)</b>	<b>+ v 1800-15</b>	(BT)	<b>v ▲ 0-800-890-877</b>		
<b>Nicaragua (Eng)</b>	<b>+ ▲ v 1-800-0171</b>	<b>Sierra Leone</b>	<b>v 1101</b>				
<b>Norway</b>	<b>v 800-19-877</b>						

### To Make Calls From Other Countries

**DIAL** the Sprint International Access™ number for the country you are calling from. A Sprint Operator or English-language voice prompt will ask for your Sprint FÖNCARD number. Provide the number you wish to call.

**Calls to the United States**

**DIAL** the area code + 7-digit local number.

**Calls to Other Countries**

**DIAL** 01 + country code + city code + local number.