



From all of us at Sprint, welcome.

1-972-405-1143.

VPN Customer Service is

Customer Service at 1-800-877-4020.

And remember, you can always call

Sprint FÖNCARD.

may have about your new

booklet. It will answer questions you
Take a moment and thumb through this

Getting Started



FÖNCARD Dialing Guide



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Special Sprint FÖNCARDSM Features

Next Call Feature
To make another long-distance call, **don't hang up.**

PRESS # for two seconds. Listen for tone.

DIAL 0 + area code + phone number.

Misdialed Feature

If you make a mistake while dialing the destination telephone number or your Sprint FÖNCARD number, **don't hang up.**

PRESS * Listen for tone.

ENTER the correct destination or Sprint FÖNCARD number, whichever one you misdiald.

Calling From a Hotel

For long-distance calling from your hotel room, ask the hotel operator how to make a toll-free call, then follow regular dialing instructions on the back of your Sprint FÖNCARD. A per-call service charge is applicable for calls placed with a Sprint FÖNCARD.

ENTER toll-free 1-800-366-2663 to set up a conference call.

Sprint Conference LineSM

If a phone does not have the * or # buttons or it is not a touchtone phone, simply stay on the line for Sprint Operator Assistance.

Traveling Outside the U.S.

Sprint International Access Numbers
Use caution when entering your PIN in public locations. Never let anyone see you enter your card number and PIN at a public phone.

Access Numbers
If you need additional or updated Sprint International Access Numbers, visit www.sprint.com/walletguide to view updated access numbers.

Toll-free Calls to the U.S.
Ask the Sprint Operator to complete a call to a toll-free number of your choice within the U.S.

Mobile Phone Access
Mobile origination may not be available from all areas. Access may not be available from mobile phones.

Pay/Public Phone Access
Service may not be available from pay/public phones.

Using Your Sprint FÖNCARDSM

DIAL 1-800-877-8000; wait for the tone; for voice prompt, dial 1-800-366-2255.

Calling within the U.S. and Canada*

DIAL 0 + area code + local number **OR**

Calling internationally from the U.S.*

DIAL 01 + country code + city code + local number + #.

WAIT for the tone, then

ENTER your FÖNCARD number. For voice prompt, dial 1-800-366-2255.

VPN Customers

DIAL 1-800-877-8000; wait for the tone; for voice prompt, dial 1-800-366-2255; then if

Calling within the U.S. and Canada*

DIAL 0 + area code + local number **OR** 0 + VPN Network number.

Calling internationally from the U.S.*

DIAL 01 + country code + city code + local number **OR** 0 + VPN Network number + #.

WAIT for the tone, then

ENTER your VPN FÖNCARD number. For voice prompt, dial 1-800-366-2255.

*Plus Puerto Rico and the U.S. Virgin Islands.

*A per-call connection fee applies to operator-assisted calls. International surcharges apply. Calls made from payphones will be assessed an FCC-mandated surcharge.

Protect Your Sprint FÖNCARDSM

Lost or Stolen Sprint FÖNCARD

If your card is ever lost or stolen, call Sprint immediately.

In the U.S. and Canada

DIAL 1-800-877-4020.

VPN Customers, dial 1-800-599-5090.

From International Locations

DIAL

the Sprint access number for the country you are in or call collect 1-913-624-5336. VPN Customers, dial the Sprint access number for the country you are in or call collect 1-972-405-1143.

Who Do I Call With Questions?

Sprint Customer Service

In the U.S. and Canada

DIAL 1-800-877-4020.
VPN Customers, dial 1-800-599-5090.

From International Locations

To report service problems or for general assistance

DIAL the Sprint access number for the country you are in or call collect 1-913-624-5336.

VPN Customers, dial the Sprint access number for the country you are in or call collect 1-972-405-1143 or 1-404-649-2596. (Cannot be used to complete calls.)

Sprint Operator Service

Use a Sprint Operator to make a call from a rotary phone or to place collect, station-to-station or person-to-person calls.

In the U.S. and Canada

DIAL 1-800-877-8000. Stay on the line. A Sprint Operator will assist you. For voice prompt, dial 1-800-366-2255.

From International Locations

DIAL the Sprint access number for the country you are in. Stay on the line. A Sprint Operator will assist you.

Key To Symbols	Country	Access Number	Country	Access Number	Country	Access Number
V Call answered by automated Voice Response Unit.	American Samoa	v 633-1000	Canada	v 1-800-877-8000	Finland	v 0-800-110-284
+ Public phones may require coin or card.	Antigua	v 1-800-366-4663	Canary Island	v 900-99-0013	France (Eng/Fren)	v 0-800-99-0087
∏ Available only from dedicated phones or payphones.	(ports of entry)	Dial # 0	Cayman Islands	v 1-800-366-4663	French Antilles (Eng/Fren)	v 0-800-99-0087
▲ May not be available from payphones.	Argentina		Chile	v 800-360-777	French Guyana (Eng/Fren)	v 0-800-99-0087
◆ Wait for second tone.	(Eng/Span)	v 0-800-222-1003	(Spanish)	v 800-800-777	Gambia	v 00-155
∞ Ask local operator to connect you to the Sprint Operator.	(Eng/Span)	v 0-800-555-1003	China	(Only in South China) +▲ v 108-13	Germany (Eng/Ger)	+ v 0-800-888-0013
Q Limited availability.	Aruba (airports only)	v 800-8870	Telecom South		Ghana	6 019-900
T If "Talk" button is available, push it before talking.	Australia	v 1-800-881-877	(Mandarin)	+▲ v 108-16	Greece	+ v 008-001-411
U Use phones marked with "LADATEL" and no coin or card is required.	Austria (Eng/Ger)	v 1-800-551-110	Netcom North	(Only in North China) v 108-713	Grenada	v 800-877-8787
N No mobile phone access	Bahamas	+ v 0-800-200-236	Netcom North		Guadeloupe (Eng/Fren)	v 0-800-99-0087
	Bahrain (Eng/Arab)	+ v 800-00-777	(Mandarin)	v 108-716	Guam	v 1-800-877-8000
	Balearic Islands	v 900-99-0013	Colombia		Quantanomo Bay (Cuba)	(Operator Centers)
	Barbados	+ v 1-800-534-0042	(Eng/Span)	v 01-800-913-0110	Guatemala (Spanish)	+ 9999-195
	Belarus	v ∞◆ 800-102	(Spanish)	v 01-800-913-0010	Guyana	151
	(Gomel & Mogilev)	v ∞◆ 10-800-102	Cook Islands	v 09131	Haiti	v 172
	Belgium	+ v 0-800-100-14	Costa Rica (Eng/Span)	v 0-800-013-0123	Honduras (Spanish)	▲ 8000-121
	Belize		Croatia	+ v 0-800-220-113	Hong Kong	v 800-96-1877
	(airports only)	v 812	Cyprus	v 080-900-01	Hungary	+ v 06-800-01-877
	(hotels)	v 556	Czech Republic	N v 800-001-187	Iceland	+ v 800-9003
	Bermuda	v 1-800-623-0877	Denmark	v ▲ 800-10-877	India	+ v 000-137
	Bolivia (Spanish)	800-10-3333	Dominica	▲ 1-800-744-2250	Indonesia (Eng/Bahasa)	+ v 008-801-15
	Brazil (Eng/Port) (Embratel)	N v 0800-890-8000	Dominican Rep.	▲ v 1-800-751-7877	Iran	v 0900-0801
	British Virgin Islands	v 1-800-877-8000	Ecuador (Spanish)	v 1-999-171	Ireland	v 1-800-552-001
	Brunei	v 800-015	Egypt (Cairo) (Eng/Arab)	v 2-796-4777	Israel (Barak)	v 1-809-38-7000
	Bulgaria	+ v 00-800-1010	El Salvador	+ v 800-1525	Israel (Bezeq)	v 1-809-49-4102
			Fiji	v 004-890-1003	Israel (Golden Lines)	v 1-809-20-2010



Country	Access Number	Country	Access Number	Country	Access Number	Country	Access Number
Italy	+ v 800-172-405	Pakistan	▲ v 00-800-13-001	Singapore	v 8000-177-177		
(Italian)	+ v 800-172-406	Palau	+ v 02-222		v 800-0-0100-00	(Wireless & Cable)	v ▲ 0-500-890-877
Jamaica	v 875	Panama (Eng/Span)	v 00-800-001-0115	Slovakia	v 0800-087-187	United States	v 1-800-877-8000
Japan	+ v 0066-55-877	Paraguay (Eng/Span)	v 008-13-800	Solomon Islands	v 0813		v 1-800-366-2255
	+ v 0-0539-131	Peru (Eng/Span)	v 0-800-500-20	South Africa	v 0-800-99-0001	Uruguay (Eng/Span)	+∞∞ v 000-41-877
Jordan	v 18-800-777	Philippines	111-502	Spain	v 900-99-0013	U.S. Virgin Islands	v 1-800-877-8000
Korea (Eng/Kor)	v 00309-13		10-10-55-1300	Sri Lanka	v 245-8000	Vatican City	+ v ▲ 800-172-405
(Eng/Kor)	v 00369-16	(Tagalog)	+ ▲ v 1237-16	(Outside Colombo area dial 01 before number.)		Venezuela (Eng/Span)	v N 0-800-1-00-1110
(Military Bases) (Eng/Kor)	+ v 550-3663	(Tagalog Oper)	T v 1237-17	St. Kitts & Nevis	v 1-800-366-4663	Vietnam (Eng/Viet)	+Q v 1201-1111
Lithuania	v ∞◆ 800-900-77	(Tagalog Oper)	10-10-55-1310	St. Lucia	∏ v 1-800-277-7468	Yemen (Eng/Arabic)	v 00-800-103
Luxembourg	v 8002-0115		111-501	St. Pierre & Miquelon (Eng/Fren)	v 0-800-99-0087	Zimbabwe	+ v 00-890
Macao	v 0-800-121	Poland	+ ▲ 00-800-111-3115	St. Vincent	T v 1-800-366-4663		
Malaysia	+ v 1-800-80-0016	(Polish)	+ ▲ 00-800-111-3177	Sweden	+ v ▲ 020-799-011		
Marshall Islands	v 1-800-877-8000	Portugal (Eng/Port)	v 800-800-187	Switzerland	v N 0-800-899-777		
Martinique (Eng/Fren)	v 0-800-99-0087	Puerto Rico	v 1-800-877-8000	Taiwan (Eng/Mand)	v 0080-1140-877		
Mauritius	v 01-121	Reunion Island (Eng/Fren)	v 0-800-99-0087	Thailand (Eng/Thai)			
Mexico		Romania	+ 021-800-0877	(ports of entry)	▲ v1-800-0-001-30		
(Major cities)	v 001-800-877-8000	Russia (Moscow)	▲ v 747-3324		▲ v1-800-0-001-31		
Micronesia	+ v 555	(Russian)	▲ 747-3354	Trinidad & Tobago (ports of entry)	v 23		
Monaco	v 800-90-087	(St. Petersburg)	∞◆ 10-800-120-2011	(hotels)	800-877-8000		
Montserrat	v 1-800-372-3881	(Outside Moscow dial 8095 before number. Local charges will apply.)		Turkey	+ v 0-811-288-00-13		
Neth. Antil.	▲ v 1-800-877-8000	Saipan (Tinian & Rota)	+ v 1-235-0333	Ukraine	▲ v 8-100-15		
Netherlands	+ v N 0-800-022-9119		+ 235-0333	United Arab Emirates (Eng/Arabic)	v 0-800-131		
New Zealand	▲ v 000-999	San Marino	+ v 800-172-405	United Kingdom			
Nicaragua (Eng)	+ ▲ v 1-800-0171	Saudi Arabia (Eng/Arab)	+ v 1800-15	(BT)	v ▲ 0-800-890-877		
Norway	v 800-19-877	Sierra Leone	v 1101				

To Make Calls From Other Countries

DIAL the Sprint International Access™ number for the country you are calling from. A Sprint Operator or English-language voice prompt will ask for your Sprint FÖNCARD number. Provide the number you wish to call.

Calls to the United States

DIAL the area code + 7-digit local number.

Calls to Other Countries

DIAL 01 + country code + city code + local number.