

## Sprint Global Solutions

Helping you communicate with confidence across borders

Sprint can harness the power of leading-edge technologies, helping you maintain constant, reliable communications with your business counterparts. With Sprint, you can:

- Meet your voice and data communications needs as you expand
- Improve your company's productivity and operational efficiency with Sprint global customer support
- Introduce your business to the rest of the world and move information with reliable, high-speed Internet services, safely and securely
- Global dial IP (148 countries, over 1,680 cities)
- International toll free (131 countries)
- International private line (over 120 countries)
- Global frame relay (70 countries)
- Internet VPN (68 countries)
- Dedicated IP (68 countries)
- Global ATM (43 countries)
- L2TPv3 technologies: SprintLink<sup>SM</sup> Packet Private Line, SprintLink<sup>SM</sup> Frame Relay and SprintLink<sup>SM</sup> Virtual Local Area Network
- Security

### Connect your world with ease

Staff shortages and rising employment costs can raise your concerns about high-quality global connectivity. Today, Sprint can give you global data centers for collocation in the U.S. and Europe. In 2003, we're adding new hubs in Hong Kong, Sydney, Tokyo and Singapore. And because our services work together, your global offices can, too. These Sprint services will help you connect any time, anywhere:

- Voice, data and IP services (238 countries and territories)
- Managed network services (35 countries)
- Audio/video conferencing
- International direct distance dialing (238 countries and territories)

### Minimize barriers to information access

It is a challenge to be on the road without quick access to important inventory or sales information. Sprint can provide IP access and in-country coverage that can meet your multinational corporate requirements. And we're committed to continue our Tier 1 status build-out outside the U.S.

- In 2001, Sprint became the first to deploy a Trans-Atlantic OC-192 backbone and complete a 10 Gbps backbone between key European business centers, extending a 2.5 Gbps fully-redundant backbone between the U.S. and Asia
- Sprint installed 18 IP nodes in major European, Asian and South American cities during the past two years, with plans to grow to 35 nodes in 19 countries by the end of 2003



One Sprint. Many Solutions.<sup>SM</sup>

Voice/Data    PCS Wireless    Internet Services    E-Business Solutions    Managed Services

- Sprint won “Best Carrier-Americas Award” in October 2002 for being the first carrier in the U.S. to deploy a nationwide all-digital, fiber-optic network and the first operator to complete a trans-Atlantic 10-Gbps IP network
- With the goal of becoming the first true Global Tier 1 IP provider, Sprint offers interconnections with European ISPs

### **Reliable day-to-day global operations**

A truly global company can't afford to have data lines down. To keep your business constantly and securely connected, Sprint has designed its global IP and data backbones for top performance:

- Sprint holds an ownership position within virtually every major public undersea fiber-optic cable system to get your traffic from the U.S. to Europe to Asia and beyond
- The Sprint Global Tier 1 IP backbone is engineered for a maximum use of 50% resulting in no congestion and virtually no delay or packet loss
- Industry-leading service level agreements include 99.5% global frame relay availability and 99.9% IP availability

### **We understand your global needs**

At Sprint, customer care and network support are critically important. For example, you may have an off-site location at which another language is spoken. Sprint can respond with employees that speak the site's language.

In September 2002, Sprint was named Australia's “International Service Provider of the Year” for industry excellence and outstanding achievement in service.

That's further evidence of our ability to:

- Provide unsurpassed local, in-language support to customers from 35 offices in 26 countries
- Offer 24 x 7 multi-lingual customer service
- Operate a single global Help Desk to coordinate service issues
- Operate Sprint Network Management<sup>SM</sup> Centers in London, England; Frankfurt, Germany; Sydney, Australia; Reston, Virginia; and Atlanta, Georgia

### **Why Sprint?**

When it comes to choosing a strategic communications provider, you'll want to look for a company that's financially healthy and respected for its business integrity. One that can continue to maintain high levels of service and support despite any rough spots in the economy. One that you can expect to be here to support you for the long term. You'll also want to look for a company that's an industry and technology leader. One whose products and services continually set new standards for performance, reliability and cost effectiveness. That company is Sprint.

**Please contact your  
Sprint Sales Representative  
or Authorized Sales Agent.**



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